

Associate in IT Support

Specialization in Faith-Based IT and Technology Management

HBI University

Course Duration: 2 years

Credit Hours: 60 hours (including 15 credit specialization hours)

Program Description

The Associate in IT Support program with a Specialization in Faith-Based IT and Technology Management at HBI University equips students with essential technical skills to serve in technology roles within churches, nonprofits, and faith-based organizations. This program integrates core IT competencies with faith-driven leadership and support strategies tailored to the ministry context.

Students will study computer systems, software, networking, cybersecurity, troubleshooting, and help desk operations while exploring the integration of technology in ministry operations and digital evangelism. The program emphasizes servant leadership in IT, ethical tech practices, and support for digital discipleship.

Graduates will be prepared for careers in tech support, systems administration, and church or nonprofit IT departments, where they will manage and maintain technology systems that empower ministry goals.

General Education Courses (15 Credit Hours)

Course Code	Course Name	Credit Hours
GEN 101	English Composition I	3
GEN 102	English Composition II	3
GEN 103	College Algebra	3
GEN 104	Introduction to Psychology	3
GEN 105	Introduction to Sociology	3

Core IT Support Courses (30 Credit Hours)

Course Code	Course Name	Credit Hours
ITS 201	Introduction to Information Technology	3

ITS 202	Computer Hardware and Operating Systems	3
ITS 203	Networking Fundamentals	3
ITS 204	IT Support and Help Desk Services	3
ITS 205	Cybersecurity and Data Protection	3
ITS 206	Cloud Technologies and Administration	3
ITS 207	IT Project Management	3
ITS 208	Troubleshooting and Technical Communication	3
ITS 209	Software Installation and Maintenance	3
ITS 210	Microsoft 365 and Collaboration Tools	3

Elective Courses (15 Credit Hours)

Course Code	Course Name	Credit Hours
ITS 301	Web Tools and Ministry Technology	3
ITS 302	Technology in Worship and Media Ministry	3
ITS 303	Introduction to Programming for Support	3
ITS 304	Google Workspace Administration	3
ITS 305	IT Support for Nonprofits and Ministries	3

Specialization in Faith-Based IT and Technology Management (15 Credit Hours)

Course Code	Course Name	Credit Hours
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FIT 401	Theology of Innovation and Technology	3
FIT 402	Digital Stewardship and Christian Ethics	3
FIT 403	IT Systems in Church Administration	3
FIT 404	Faith-Based Technology Planning and Leadership	3
FIT 405	Managing Technology for Online Ministry Engagement	3

Capstone Project (3 Credit Hours)

The Capstone in Faith-Based IT and Technology Management allows students to apply IT and ministry knowledge in a practical setting. Students may:

- Develop a tech strategy plan for a church or nonprofit.
- Intern with an IT ministry team to troubleshoot and support systems.
- Lead a project enhancing digital tools for community outreach.

Program Outcomes

Graduates of this program will:

- Deliver effective IT support in ministry or nonprofit environments.
- Integrate faith-based ethics into technology practices.
- Manage tech tools for communication, worship, and digital growth.
- Provide solutions for IT systems that empower ministry objectives.
- Serve as technical leaders within faith-based organizations.

Career Outcomes and Potential Pay Scale

Career Path	Average Salary (Annual)
Church/Ministry IT Specialist	\$44,000 - \$60,000
Help Desk Technician	\$40,000 - \$55,000
Nonprofit Technology Coordinator	\$45,000 - \$62,000
Digital Ministry IT Manager	\$48,000 - \$65,000
Systems Administrator (Faith-Based)	\$50,000 - \$68,000