

Support

Effective date: September 2026

Need help with Debtors List Pro? We're happy to help.

Contact Us

Email: vladlytvynets7@gmail.com

We aim to respond within 1–2 business days.

Frequently Asked Questions

How do I add a debtor?

Tap the "+" button on the Home or Debtors screen, enter a name and amount, choose a currency, and pick a direction — they owe you, or you owe them.

How do I restore my Pro purchase on a new device?

Go to Settings → Restore Purchase. If you're signed in with the same Apple ID you originally purchased with, Pro unlocks automatically.

How does iCloud Sync work?

iCloud Sync is a Pro feature. Once enabled, your debt records sync automatically across every device signed into the same Apple ID, using your own private iCloud storage — we never see this data.

Why don't I see due dates, partial payments, or non-monetary debts?

These are Pro features. Upgrade to Pro from Settings or the paywall screen to unlock them, along with unlimited debtors, the Home Screen widget, and CSV export.

How do I remove ads?

Ads only show on the Free plan. Upgrading to Pro removes all ads immediately.

How do I delete a debtor?

Swipe left on a debtor in the Debtors list and tap Delete, or open the debtor's detail screen and tap Delete at the bottom.

Is my data private?

Yes. Your data stays on your device and, for Pro users, in your own private iCloud account. We don't operate any server and never see your debt records — see our Privacy Policy for full details.

How do I export my data?

Pro users can export all debts to a CSV file — opens directly in Excel, Numbers, or Google Sheets — from Settings.

Legal

Privacy Policy and Terms of Use are available as separate documents alongside this one.