

Training/Production System: Fixed Issues

Updated: Apr 3, 2024 9:30 AM

These are things that were reported as not working, or not working the way we would like them to on the NOBLE Training System, that have been totally or partially fixed.

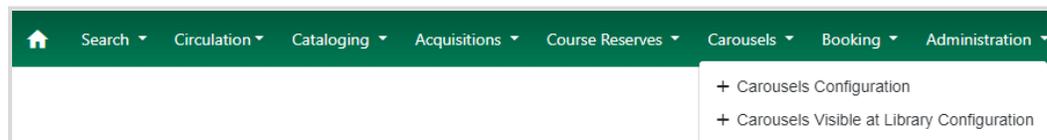
[☰ Training System: Known Issues](#) – Here's a list of of current known issues

General

Add Carousels to the Main Menu Bar

Fixed: 04/03/2024

This makes it easier to get to the Carousel Option



New Staff Catalog

Projected Date of Publication

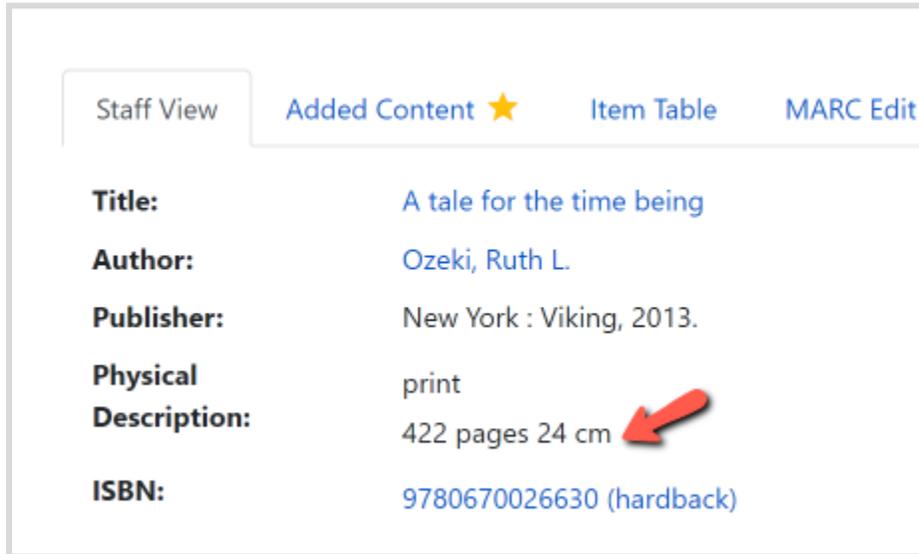
Fixed: 04/03/2024

We display the **Projected Date of Publication** in both the public and old staff catalog after transforming the data from the format in the MARC record, which looks like this: **263 \$a20240430**. This process is a NOBLE customization, and we're working on getting this to display in the new catalog.



Staff View: Physical Description Not Included in Staff View tab

MARC 300, the physical description, shows the number of pages, discs, etc., was missing from the Staff View tab. This has been added to settings so it's now appearing for all newly added or edited titles, and a process will run to add this for all existing records.



The screenshot shows a library record in the Staff View tab. The record details are as follows:

Title:	A tale for the time being
Author:	Ozeki, Ruth L.
Publisher:	New York : Viking, 2013.
Physical Description:	print 422 pages 24 cm 
ISBN:	9780670026630 (hardback)

Facet Display Limited to Five Entries Per Facet Class

Status: Fixed in Next Release

Each facet class only displays the first five entries in each class, with no **More** link to see the rest of the list. In the screenshot below, we're missing the ability to discover and filter by useful terms like **Birds**, **Volcanoes**, etc. [A fix for this adding **More/Less** links has been committed to Release 3.11.2]

Format: Book (Regular Print) | Catalog Field: Keyword | Matching: Contains | Search Terms: iceland

Sort Results: Sort by Relevance | Limit to Available | Group Formats/Editions | Results from All Libraries | Exclude Electronic Resources

Search Results (524) | Select 1 - 10 | [Show More Details](#)

Topic Subject	Count
History	69
Description and travel	57
Murder	24
Travel	24
Investigation	23

Genre	Count
Mystery fiction	33
Guidebooks	28
Detective and mystery fiction	24
Fiction	21
Juvenile works	15

-  **Iceland**
 Wilcox, Jonathan 1960-
 Book
 Call Number: J/ 949.1/S
 Publisher: New York : Marshall Cavendish, 1996.
 ISBN: 0761402799 :
- Voyage en Islande : fait par ordre de S. M. danoise, contenant des observations sur les mœurs et les usages des habitans; une description des lacs, rivières, glaciers, sources chaudes et volcans; des diverses espèces de terres, pierres, fossiles et pétrifications; des animaux, poissons et insectes etc., etc.; avec un atlas**
 Eggert Ólafsson 1726-1768
 Book
 Call Number: Vining DL.312 .D41w 1802
 Publisher: Paris et Strassbourg, Frères Levrault, 1802.
-  **Iceland**
 Russell, William 1942-
 Book
 Call Number: J/ 949.12/RUS
 Publisher: Vero Beach, FL : Bourke Book Co., c1994.

This is fixed in 3.10 – screenshot:

Search Results (1310)

Topic Subject	Count
History	125
Description and travel	79
History and criticism	37
Murder	32
Investigation	30

Random Call Number in Search Results

In the new staff catalog, a single call number is included in the search results display. This will be your library's call number if the search is scoped to your library, or if it's scoped to NOBLE with your library as preferred library, and your library owns an item. Otherwise, it will be some random call number from another library. (It's not actually

random, it's the call number from the first library alphabetically, but it might as well be random. The screenshot below shows search results where the first title is owned by the preferred library (Gloucester) so the call number belongs to that library, but the other two titles show call numbers from other libraries.

Before:

18. <input type="checkbox"/>		<p>Greenland Bjorklund, Ruth Book Call Number: J/ 998.2/Bjorklund Edition: [Revised edition] Publisher: New York, NY : Children's Press, an imprint of Scholastic Inc., 2019 ISBN: 9780531130476 ; 0531130479 :</p>	8 / 8 items 1 / 1 items	@ NOBLE @ GLO	TCN: 4195111 Holds: 0
19. <input type="checkbox"/>		<p>The voyages of the Venetian brothers, Nicolò & Antonio Zeno, to the northern seas in the XIVth century : comprising the latest known accounts of the lost colony of Greenland and of the Northmen in America before Columbus Zeno, Niccolò 1515-1565 Book Call Number: Vining G 161 .H2 v.50 Publisher: London : Printed for the Hakluyt Society, 1873.</p>	0 / 1 items 0 / 0 items	@ NOBLE @ GLO	TCN: 1387024 Holds: 0
20. <input type="checkbox"/>		<p>Archaeological investigations in the Thule district. Holtved, Erik b. 1899 Book Call Number: 913.98 H76 v.1-2 Publisher: København, C.A. Reitzel, 1944-54.</p>	0 / 1 items 0 / 0 items	@ NOBLE @ GLO	TCN: 2205207 Holds: 0

After:

1. <input type="checkbox"/>		<p>Northern lights : a practical travel guide Evans, Polly. Book Phys. Desc.: 96 pages 96 pages : illustrations (black and white, and colour), maps (colour) ; 22 cm. regular print, print Edition: Fourth edition. Publisher: UK : Bradt Travel Guides Ltd, 2023. ISBN: 9781804690598, 1804690597</p>	1 / 1 items 0 / 0 items	@ NOBLE @ GLO	TCN: 5063550 Holds: 0
2. <input type="checkbox"/>		<p>How old is a whale? : animal life spans from the mayfly to the immortal jellyfish Murray, Lily Book Phys. Desc.: 59 pages : illustrations (chiefly color) ; 31 cm., print Edition: First US edition. Publisher: Somerville, Massachusetts : Big Picture Press, 2023. ISBN: 9781536229752, 153622975X</p>	5 / 6 items 0 / 0 items	@ NOBLE @ GLO	TCN: 5043345 Holds: 0
3. <input type="checkbox"/>		<p>Julia and the shark Hargrave, Kiran Millwood 1990- Book Phys. Desc.: 191 pages, 14 unnumbered pages : illustrations (chiefly color) ; 23 cm, print Publisher: New York : Union Square Kids, 2023. ISBN: 9781454948681, 145494868X, 9781454948698, 1454948698</p>	8 / 9 items 1 / 1 items	@ NOBLE @ GLO	TCN: 5034531 Holds: 0

Cover Images in Search Results

In the new staff catalog search results, there's a column for cover images, which are all presented with the same width and height. The column stays tidy whether or not there is a cover image, and all the images look like they are the same size. The first two images in this display look like they are the same size (they are pretty close) but the cover image for Millions of Cats looks odd. Like many picture books, art books, etc., the book cover is horizontal – landscape orientation – rather than portrait orientation. It has been squashed and stretched to fit the space.

Before:

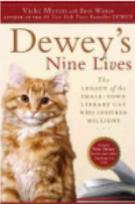
	<p>Chicka chicka boom boom : -- and more fun with letters and numbers!</p> <p>DVD</p> <p>Call Number: Child/ DVD/Younger/C</p> <p>Phys. Desc.: 1 videodisc (ca. 60 min.) : sd., col. ; 4 3/4 in., videodisc</p> <p>Publisher: [New York, NY] : New Video Group ; [Norwalk, CT] : Distributed by Weston Woods Studios, 2008.</p> <p>ISBN: 0545078741, 9780545078740</p> <p>UPC: 767685107171, 1106965</p>
	<p>Ballykissangel. Complete series one and complete series two</p> <p>DVD</p> <p>Call Number: DVD/2413</p> <p>Phys. Desc.: 15 videodiscs (ca. 2870 min.) : sd., col. ; 4 3/4 in.</p> <p>Edition: Widescreen 1.85:1 (Anamorphic) and Standard 1.33:1.</p> <p>Publisher: [S. Burlington, Vt.] : BBC Video ; Burbank, CA : Distributed by Warner Home Video, c2007.</p> <p>ISBN: 1419856502, 9781419856501</p> <p>UPC: 794051405326</p>
	<p>Millions of cats</p> <p>Gág, Wanda 1893-1946</p> <p>Book</p> <p>Call Number: Children's Picture Book Ga</p> <p>Phys. Desc.: 1 volume (unpaged) : illustrations ; 19 x 27 cm., print</p> <p>Publisher: New York : Puffin Books, 2006.</p>

If you click through to the record, you see the cover image presented with its correct aspect ratio, and can see how distorted the version on the search results page is. You can also see the distortion when books and CD audiobooks use basically the same cover, but the CD cover is square – see the difference in Prince Harry's face in the book and audiobook covers:



A better way to handle cover images is to specify a default width for cover images, and use the height that matches the aspect ratio of the image, which is how the old staff catalog and the public catalog handle these images.

After:

	<p>Millions of cats</p> <p>Gág, Wanda 1893-1946</p> <p> Book</p> <p>Phys. Desc.: [32] p. : ill. ; 18 x 25 cm., print</p> <p>Publisher: New York : Coward-McCann, Inc., 1928 Jersey City Print. Co.)</p> <p>ISBN: 0590406124 (pbk.), 0598200918, 9780698200913 (hardcover ed.), 0698200918 (hardcover ed.), 9780399233159, 9780142407080, 0399233156</p>
	<p>Dewey's nine lives : the legacy of the small-town library cat who inspired millions</p> <p>Myron, Vicki.</p> <p> Book</p> <p>Phys. Desc.: 306 p. : ill. ; 22 cm., print</p> <p>Publisher: New York : Dutton, 2010.</p> <p>ISBN: 0525951865 (hardcover), 9780525951865 (hardcover)</p>
	<p>Scholastic storybook treasures. 20 animal tales The classic collection</p> <p> DVD</p> <p>Phys. Desc.: 1 videodisc (circa 188 minutes) : sound, colour ; 12 cm, videodisc</p> <p>Publisher: [New York] : Cinedigm, [2016]</p> <p>UPC: 883476150437</p>

Cataloging

Call Number Edit Link

The Item Table shows an **Edit** link for every item, making it look like unauthorized people from other libraries have the ability to edit your library's items, as you can see in the screenshot below. This is not true – although it looks like anyone can edit the call numbers and the other item attributes through this link, the system won't allow these edits to be saved, but having the Edit link is confusing and disturbing.

#	Location	Call Number / Item Notes	Part	Barcode	Shelving Location	Circulation Modifier
1	BHC	PR9619.4 .A35 W... Edit		36189003434122 View	Stacks	book
2	GOR	PR 9619.4 .A35 W... Edit		31607002494529 View	Stack Level 4	book
3	MEL	Paperback A Edit		31458004546134 View	Adult Paperbacks	book
4	WAK	FICTION Adiga Edit		31392123456789 View Edit	Adult NEW Fictio...	book

Extraneous Links in Electronic Resource Records

Status: Fixed this by batch updating records

We only want to show the link that takes you directly to the resource, but the new catalog is currently showing all 856 links in the record. We only want to display the one that takes you directly to the resource.

Record Summary		E-book	
	Title:	The love that split the world	Edition:
	Author:	Henry, Emily.	Pubdate:
	Bib Call #:	PZ7.1.H4647 Lo 2016	Record Owner:
		Access title from OverDrive	TCN:
		http://samples.overdrive.com/?crid=697bd0aa-f3ce-4782-a04f-e7466aebc8cd&epub-sample.overdrive.com	Database ID:
	Excerpt	http://images.contentreserve.com/ImageType-100/1523-1/(697BD0AA-F3CE-4782-A04F-E7466AEB8CD)img100.jpg	Created On:
	Image		

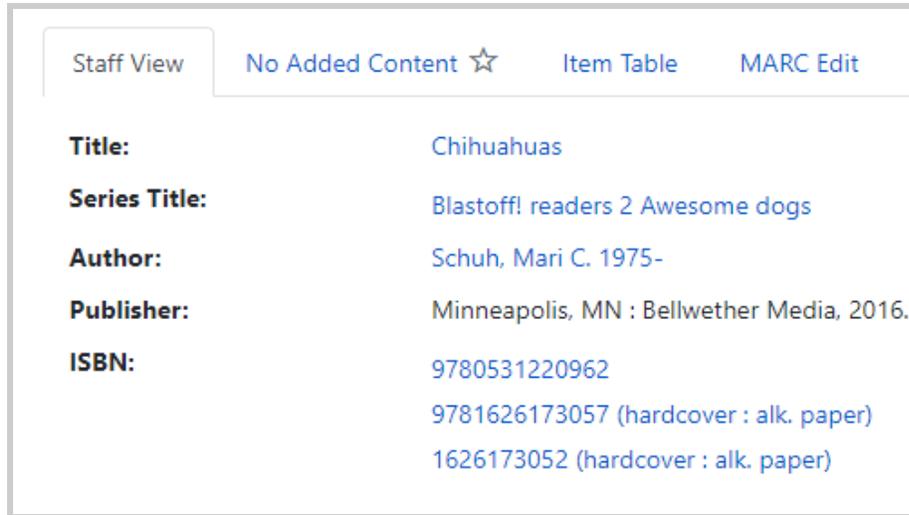
Staff View: ISBN Links Not Working

Status: Fixed this by batch updating records

Update: The extraneous information has been removed from the display and the link, so you can click on an ISBN and get back any matches. That information is useful, though, in distinguishing between bindings, etc., so we want to get it back on the screen, not as part of the link. In the meantime, you can look at the MARC view to see the full information about the ISBNs in MARC tag 020. **[Updated 4/3/2024]**

The ISBNs on the Staff View tab of the new catalog are search links. These correctly search for other records with the same ISBN if there's no suffix like (hardcover), (pbk.), etc. These need to be retained in the record for the information, but not be included in the search, and the **Numeric** → **ISBN** search should appear at the top of the list of search results.

In the screenshot below, the first ISBN will search correctly and the other two will find no hits.



The screenshot shows a library catalog record for the book 'Chihuahuas'. The record is displayed in a 'Staff View' tab. At the top, there are navigation options: 'Staff View', 'No Added Content' (with a star icon), 'Item Table', and 'MARC Edit'. The record details are as follows:

Title:	Chihuahuas
Series Title:	Blastoff! readers 2 Awesome dogs
Author:	Schuh, Mari C. 1975-
Publisher:	Minneapolis, MN : Bellwether Media, 2016.
ISBN:	9780531220962 9781626173057 (hardcover : alk. paper) 1626173052 (hardcover : alk. paper)

Hold

Add Pubyear to Pull List

Status: Fixed on Production

The pull list has been updated to use the Angular framework. The new pull list does not follow the old print templates set in workstation settings. The printout can be customized, but not locally yet. Contact NOBLE if you would like changes made to the printed pull list for your library. Note that the Publication Year is not yet available for the printed pull list, but should be restored soon.

Here are PDFs showing the layout of the default Pull List and a version customized for Wakefield

[New Pull List Default](#) | [Customized Holds Pull List \(Wakefield\)](#)

Patron Notes, Alerts, Blocks

When you enter a note, alert or block, you can specify the depth to specify where the note should be seen. Notes are actually visible to all NOBLE if you look at the Notes tab in the patron record. Alerts only show in the sidebar based on the depth setting, and only after clicking on one of the tabs. Staff from one library can edit a note added by another library, which can result in confusion.

Working correctly, but confusing

#	<input type="checkbox"/>	Penalty Name	Staff	Editor	Patron Visible?	Title	Note Text	User	Read Date/Time	Location	Creation Date/Time
1	<input type="checkbox"/>	SILENT_NOTE	nobrdg		No	This is just an ex...	This note is set t...	26661000895618		NOBLE	1/25/2024 9:03 A...
2	<input type="checkbox"/>	ALERT_NOTE	nobrdg		Yes	Alert	This is an alert [n...	26661000895618		READING	1/24/2024 10:24 ...
3	<input type="checkbox"/>	STAFF_CHR	nobrev		Yes	Account Suspen...	Please contact t...	26661000895618		REVERE	1/1/2024 11:26 P...
4	<input type="checkbox"/>	SILENT_NOTE	nobwak	nobrdg	Yes	Thank you	Thank you for yo...	26661000895618		READING	12/28/2023 2:03 ...
5	<input type="checkbox"/>	SILENT_NOTE	nobbev	nobwak	Yes	Suggestion Box I...	Thank you for th...	26661000895618		WAKEFIELD	12/7/2023 11:31 ...
6	<input type="checkbox"/>	SILENT_NOTE	nobbev		Yes	Lost and Found	You left your not...	26661000895618	12/7/2023 11:44 ...	BEV	12/7/2023 11:21 ...

Patron Alerts in Sidebar

Only the label **Alert** appears in the left sidebar of a patron record. You can only see the text of the alert message by hovering over it and it's not very easy to read. Since alerts are by definition important for staff to see, the full text should appear here, or at least the first 120 characters (or whatever) with a link to see the full alert.

Primary Name	Dr. Paulson, Mark Jr.
Street	123 Main St
City	REVERE, MA 02151
Date of Birth	12/13/2001
Day Phone	978-555-1357
Email	marcopolo@gmail.com
Card	26661000895618
Alert	1/24/2024
All	ALERT_NOTE (id 2057933): This is an alert [nobrdg]