Training/Production System: Fixed Issues

Updated: Apr 3, 2024 9:30 AM

These are things that were reported as not working, or not working the way we would like them to on the NOBLE Training System, that have been totally or partially fixed.

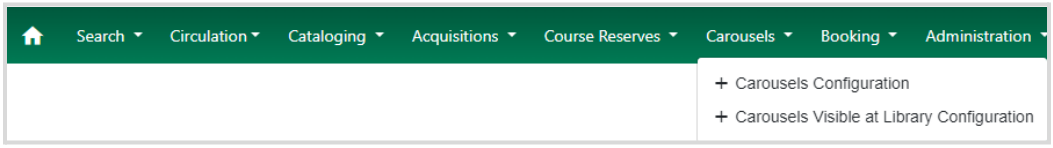
Training System: Known Issues – Here's a list of of current known issues

General

Add Carousels to the Main Menu Bar

Fixed: 04/03/2024

This makes it easier to get to the Carousel Option

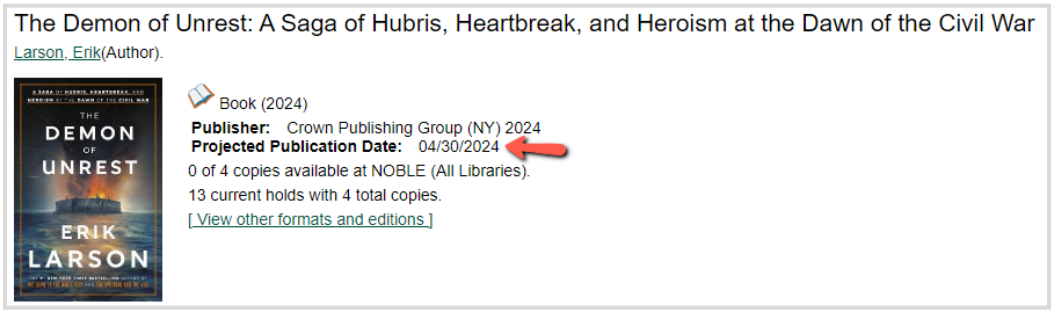


New Staff Catalog

Projected Date of Publication

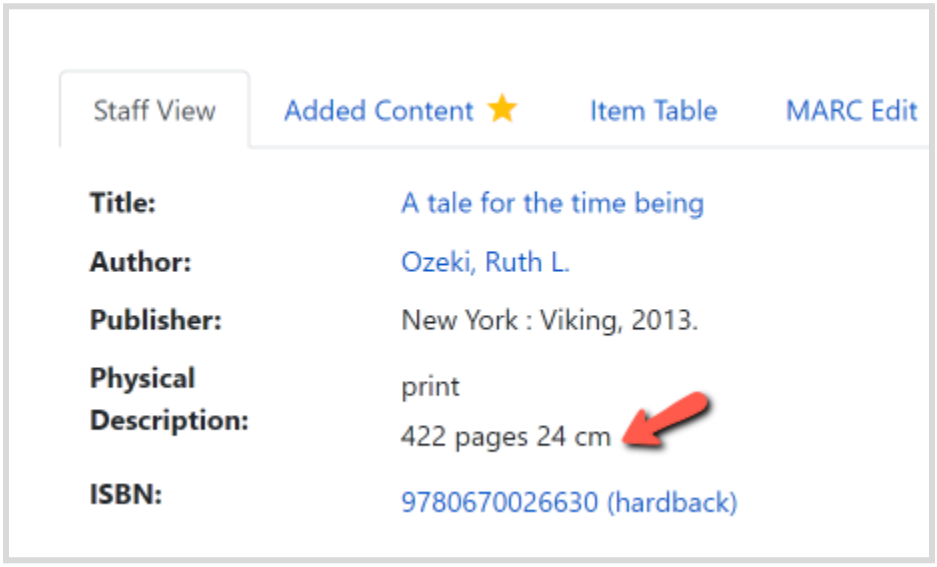
Fixed: 04/03/2024

We display the **Projected Date of Publication** in both the public and old staff catalog after transforming the data from the format in the MARC record, which looks like this: **263 $a20240430**. This process is a NOBLE customization, and we're working on getting this to display in the new catalog.



Staff View: Physical Description Not Included in Staff View tab

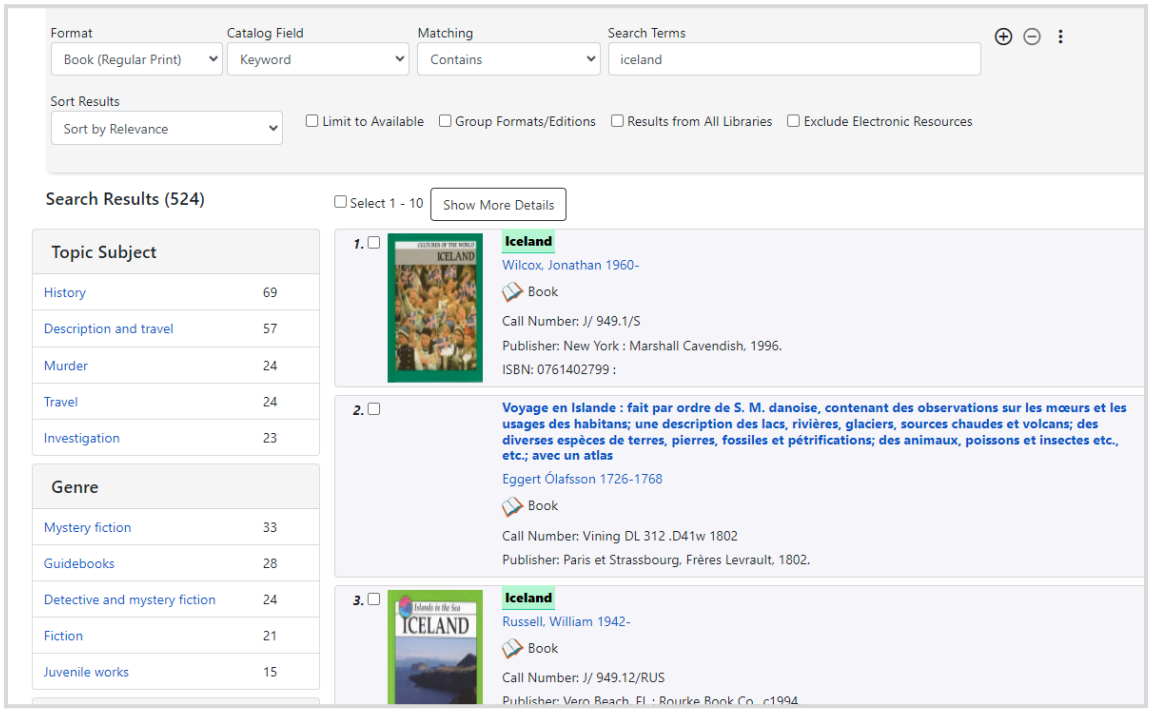
MARC 300, the physical description, shows the number of pages, discs, etc., was missing from the Staff View tab. This has been added to settings so it's now appearing for all newly added or edited titles, and a process will run to add this for all existing records.



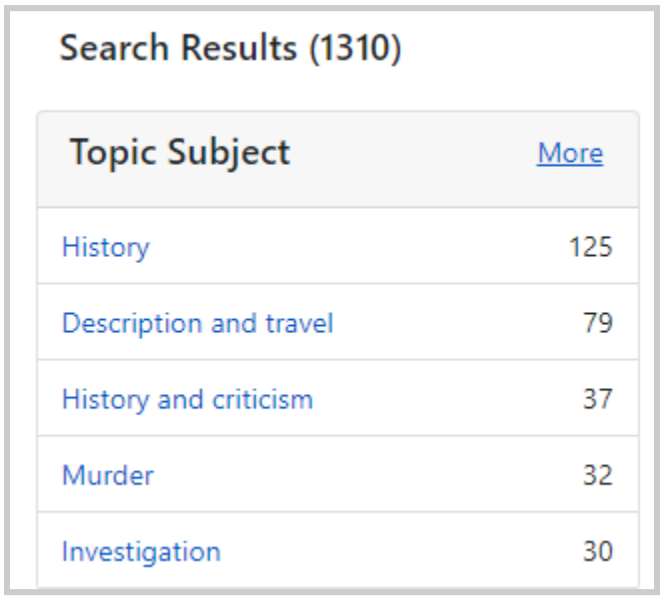
Facet Display Limited to Five Entries Per Facet Class

Status: Fixed in Next Release

Each facet class only displays the first five entries in each class, with no **More** link to see the rest of the list. In the screenshot below, we're missing the ability to discover and filter by useful terms like **Birds**, **Volcanoes**, etc. [A fix for this adding **More/Less** links has been committed to Release 3.11.2]



This is fixed in 3.10 – screenshot:

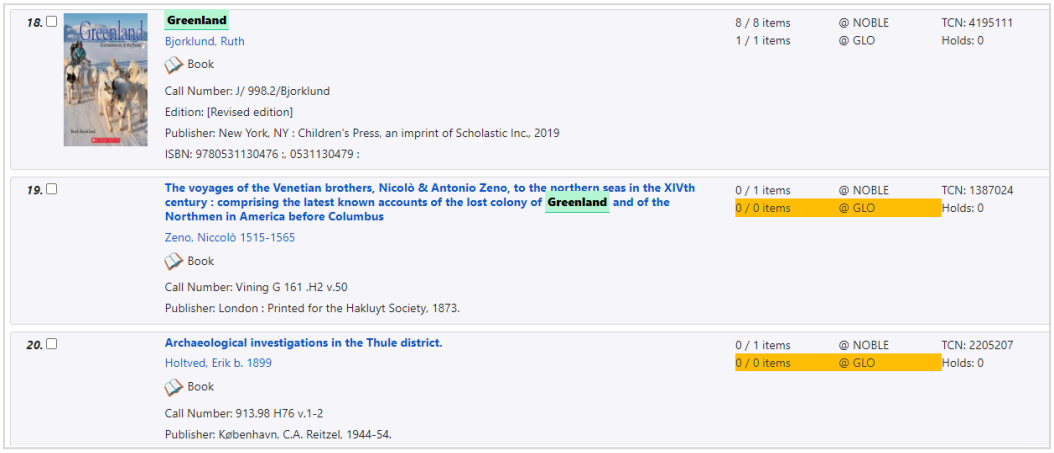


Random Call Number in Search Results

In the new staff catalog, a single call number is included in the search results display. This will be your library's call number if the search is scoped to your library, or if it's scoped to NOBLE with your library as preferred library, and your library owns an item. Otherwise, it will be some random call number from another library. (It's not actually

random,it's the call number from the first library alphabetically, but it might as well be random. The screenshot below shows search results where the first title is owned by the preferred library (Gloucester) so the call number belongs to that library, but the other two titles show call numbers from other libraries.

Before:



After:

Cover Images in Search Results

In the new staff catalog search results, there's a column for cover images, which are all presented with the same width and height.The column stays tidy whether or not there is a cover image, and all the images look like they are the same size. The first two images in this display look like they are the same size (they are pretty close) but the cover image for Millions of Cats looks odd. Like many picture books, art books, etc.,the book cover is horizontal – landscape orientation – rather than portrait orientation. It has been squashed and stretched to fit the space.

Before:

If you click through to the record, you see the cover image presented with its correct aspect ratio, and can see how distorted the version on the search results page is. You can also see the distortion when books and CD audiobooks use basically the same cover, but the CD cover is square – see the difference in Prince Harry's face in the book and audiobook covers:

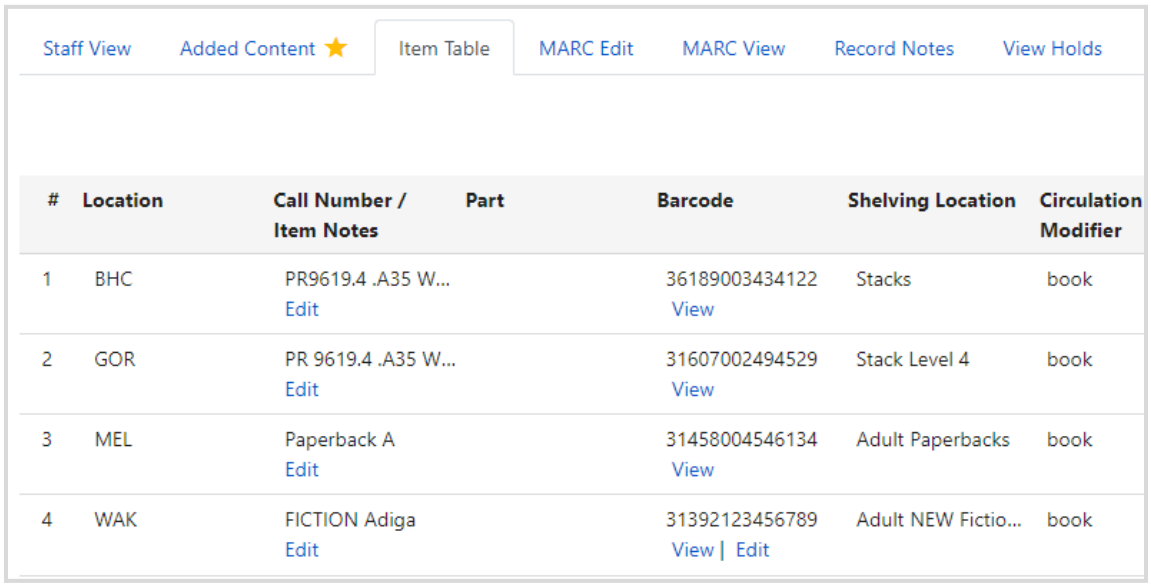
A better way to handle cover images is to specify a default width for cover images, and use the height that matches the aspect ratio of the image, which is how the old staff catalog and the public catalog handle these images.

After:

Cataloging

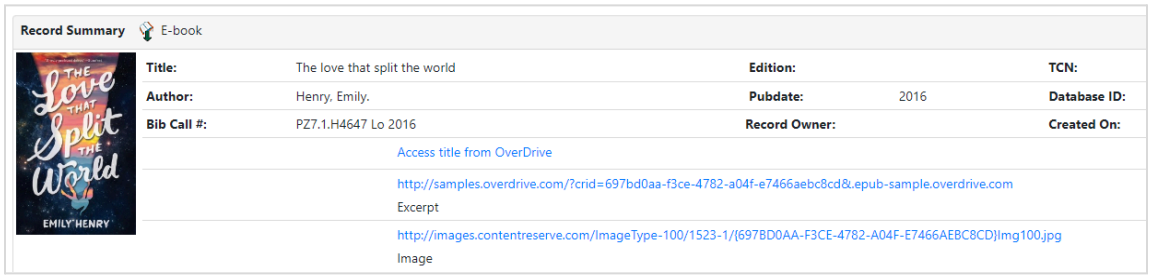
Call Number Edit Link

The Item Table shows an **Edit** link for every item, making it look like unauthorized people from other libraries have the ability to edit your library's items, as you can see in the screenshot below. This is not true – although it looks like anyone can edit the call numbers and the other item attributes through this link, the system won't allow these edits to be saved, but having the Edit link is confusing and disturbing.



Extraneous Links in Electronic Resource Records
Status: Fixed this by batch updating records

We only want to show the link that takes you directly to the resource, but the new catalog is currently showing all 856 links in the record. We only want to display the one that takes you directly to the resource.



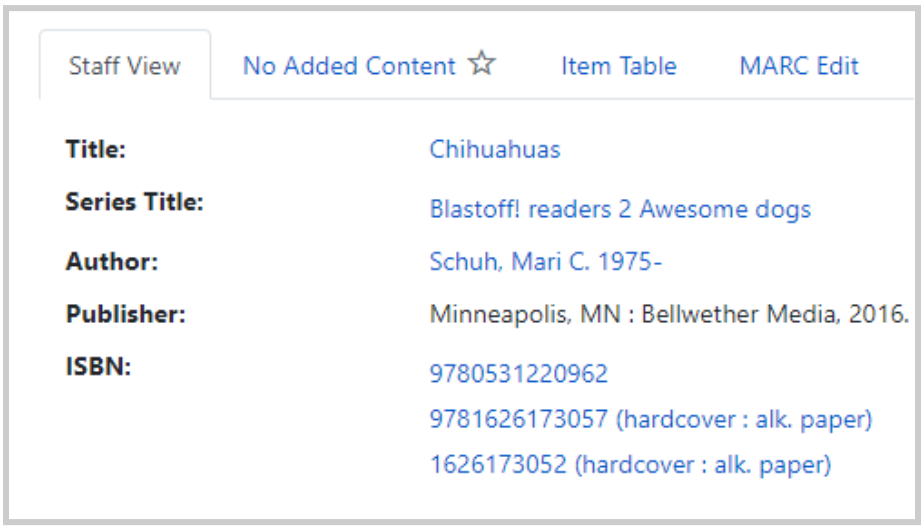
Staff View: ISBN Links Not Working

Status: Fixed this by batch updating records

Update: The extraneous information has been removed from the display and the link, so you can click on an ISBN and get back any matches. That information is useful, though, in distinguishing between bindings, etc., so we want to get it back on the screen, not as part of the link. In the meantime, you can look at the MARC view to see the full information about the ISBNs in MARC tag 020. **[Updated 4/3/2024]**

The ISBNs on the Staff View tab of the new catalog are search links. These correctly search for other records with the same ISBN if there's no suffix like (hardcover), (pbk.), etc. These need to be retained in the record for the information, but not be included in the search, and the **Numeric → ISBN** search should appear at the top of the list of search results.

In the screenshot below, the first ISBN will search correctly and the other two will find no hits.



Holds

Add Pubyear to Pull List

Status: Fixed on Production

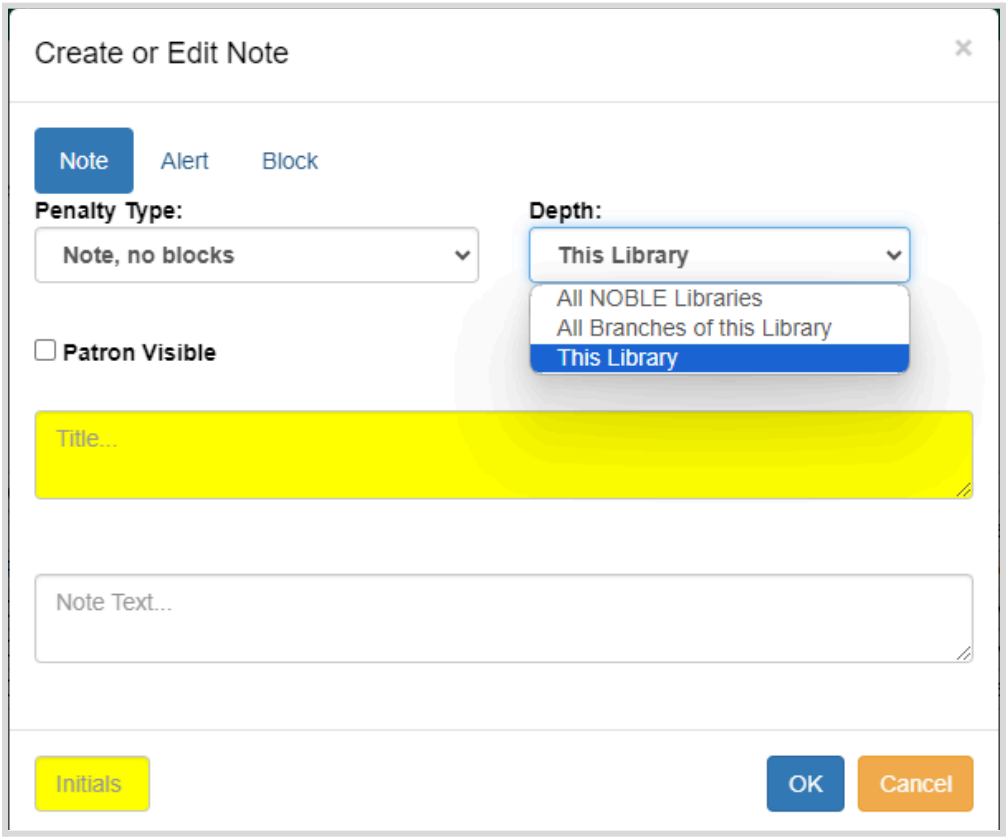
The pull list has been updated to use the Angular framework. The new pull list does not follow the old print templates set in workstation settings. The printout can be customized, but not locally yet. Contact NOBLE if you would like changes made to the printed pull list for your library. Note that the Publication Year is not yet available for the printed pull list, but should be restored soon.

Here are PDFs showing the layout of the default Pull List and a version customized for Wakefield
New Pull List Default | Customized Holds Pull List (Wakefield)

Patron Notes, Alerts, Blocks

When you enter a note, alert or block, you can specify the depth to specify where the note should be seen. Notes are actually visible to all NOBLE if you look at the Notes tab in the patron record. Alerts only show in the sidebar based on the depth setting, and only after clicking on one of the tabs. Staff from one library can edit a note added by another library, which can result in confusion.

Working correctly, but confusing



#		Penalty Name	Staff	Editor	Patron Visible?	Title	Note Text	User	Read Date/Time	Location	Creation Date/Time
1	☐	SILENT_NOTE	nobrdg		No	This is just an ex…	This note is set t…	26661000895618		NOBLE	1/25/2024 9:03 A…
2	☐	ALERT_NOTE	nobrdg		Yes	Alert	This is an alert [n…	26661000895618		READING	1/24/2024 10:24 …
3	☐	STAFF_CHR	nobrev		Yes	Account Suspen…	Please comtact t…	26661000895618		REVERE	1/1/2024 11:26 P…
4	☐	SILENT_NOTE	nobwak	nobrdg	Yes	Thank you	Thank you for yo…	26661000895618		READING	12/28/2023 2:03 …
5	☐	SILENT_NOTE	nobbev	nobwak	Yes	Suggestion Box I…	Thank you for th…	26661000895618		WAKEFIELD	12/7/2023 11:31 …
6	☐	SILENT_NOTE	nobbev		Yes	Lost and Found	You left your not…	26661000895618	12/7/2023 11:44 …	BEV	12/7/2023 11:21 …

Patron Alerts in Sidebar

Only the label **Alert** appears in the left sidebar of a patron record. You can only see the text of the alert message by hovering over it and it's not very easy to read. Since alerts are by definition important for staff to see, the full text should appear here, or at least the first 120 characters (or whatever) with a link to see the full alert.

Primary Name	Dr. Paulson, Mark Jr.
Street City	123 Main St REVERE, MA 02151
Date of Birth	12/13/2001
Day Phone	978-555-1357
Email	marcopolo@gmail.com
Card	26661000895618
Alert	1/24/2024

Allo

ALERT_NOTE (id 2057933): This is an alert [nobrdg]