

StarBound Growth LLC

Privacy Policy

Effective Date: [Insert Date]

Company: StarBound Growth LLC

Contact: James Kernan

Email: finnkernan@icloud.com

1. Introduction

StarBound Growth LLC (“we,” “us,” or “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard information when you interact with our website, forms, chat widgets, and SMS communications.

2. Information We Collect

We may collect the following information:

- Name
 - Email address
 - Phone number
 - Messages or inquiries submitted through forms or chat widgets
 - Communication history related to customer support or service requests
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3. How We Use Your Information

We use collected information solely to:

- Respond to customer inquiries
- Provide customer support
- Deliver service-related updates and communication
- Schedule or coordinate appointments or calls
- Maintain internal service records

We do not use your data for unrelated marketing unless explicitly opted into a separate program.

4. SMS Communications

If you voluntarily provide your phone number through our website, chat widget, or forms, you may receive SMS messages related to:

- Customer support responses
- Inquiry follow-ups
- Service or account updates
- Appointment or call coordination

We do **not** send unsolicited promotional SMS messages under this program.

5. Consent

By submitting your phone number, you consent to receive SMS messages from StarBound Growth LLC related to your inquiry or support request.

Consent is not a condition of purchase.

6. Data Sharing

We do **not sell, rent, or share SMS opt-in data or phone numbers with third parties for marketing purposes.**

We may share data only with trusted service providers (such as GoHighLevel or SMS delivery platforms) strictly for the purpose of operating our messaging and customer support systems.

7. Data Retention

We retain personal information only as long as necessary to:

- Provide services and customer support
- Maintain communication records
- Comply with legal obligations

You may request deletion of your data at any time.

8. Your Rights

You may:

- Request access to your personal data
 - Request correction of inaccurate data
 - Request deletion of your data
 - Opt out of SMS messages at any time
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9. Security

We implement reasonable administrative and technical safeguards to protect your personal information. However, no system can be guaranteed 100% secure.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

11. Contact Us

If you have any questions about this Privacy Policy, contact:

James Kernan
StarBound Growth LLC
Email: finnkernan@icloud.com

End of Privacy Policy