

FileSprint – Privacy Policy

Last Updated: October 8, 2025

This Privacy Policy explains how **FileSprint**, operated by **Octalabz IT Service LLP** (“we,” “our,” or “us”), collects, uses, and protects your information.
We are committed to keeping your data private and secure.

1. About FileSprint

FileSprint is a file transfer service that allows users to upload and share files securely. We focus on simplicity, privacy, and transparency — and we collect as little personal data as possible.

2. Information We Collect

We do **not** collect personal information unless it is required for certain features. Here’s what we may collect:

- **Email Address (optional):** Only when you use specific features such as shared uploads or email-linked transfers.
- **Technical Data:** Basic technical information like your IP address may be temporarily stored to ensure proper service operation and security.

We do **not** collect any other personal data, such as names, phone numbers, or tracking information.

3. Cookies and Analytics

We do **not** use cookies, tracking scripts, or analytics tools.
Your activity is **not monitored** or shared for advertising or analytics purposes.

4. File Data and Encryption

All files transferred through FileSprint are **encrypted** both during upload and storage.

Files are stored securely on **IDrive e2 data centers**, which are located across multiple countries.

We use these storage locations only to ensure reliability and speed — your files remain private and under our control.

We do **not** access, view, or analyze the contents of your uploaded files.

5. How We Use Your Information

We use any collected information **only** to:

- Operate and maintain the FileSprint service.
- Allow features such as shared file uploads that require email linking.
- Respond to user requests or technical support queries.

We never sell, rent, or share your data with third parties.

6. Data Sharing and Third Parties

We do **not** share personal information with external services or advertisers.

Our file storage is handled via **IDrive e2 infrastructure**, which acts only as a data storage provider and does not access user files.

7. Data Retention and Deletion

You have full control over your data.

- Files are automatically deleted after their sharing period expires.
- If you have an email-linked account, you may **request deletion** of your data or account at any time.

- All personal data and files associated with your account are **permanently deleted within 30 days** of the deletion request.

You can make a deletion request via our website at filesprint.octalabz.com or by emailing us at info@octalabz.com.

8. Security

We take data protection seriously.

- All file transfers use encryption during upload and download.
- Access to stored files is restricted and controlled.
- We regularly monitor our systems for vulnerabilities or potential breaches.

However, no internet service is 100% secure. By using FileSprint, you understand and accept that data transmission carries some risk.

9. Illegal Use and Abuse

Users must not upload or share illegal, copyrighted, or harmful content.

Accounts or email addresses associated with malicious or illegal activity may be **suspended or permanently blocked**.

10. Legal Compliance

This Privacy Policy is governed by the laws of **India**.

Any disputes will be handled under the jurisdiction of the **courts of Bengaluru, Karnataka**.

11. Changes to This Policy

We may update this Privacy Policy from time to time.

The most recent version will always be available at filesprint.octalabz.com, with a revised “Last Updated” date.

Continued use of FileSprint after changes means you accept the updated Policy.

12. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us:

Octalabz IT Service LLP

Rajajinagar, Bengaluru, India

 Email: info@octalabz.com

 Website: filesprint.octalabz.com