
Hisabcha Privacy Policy

Effective Date: May 2, 2026

Last Updated: May 3, 2026

1. Overview

Hisabcha (“Hisabcha”, “we”, “our”, or “us”) is a point-of-sale (POS) and inventory management application designed for retailers and small business owners.

We are committed to protecting your privacy and handling your data responsibly and transparently.

This Privacy Policy explains what data we collect, how we use it, how it is stored, and your rights regarding your information.

By using Hisabcha, you agree to the practices described in this Policy.

2. Information We Collect

We collect only the minimum data required to operate the app, provide core functionality, and ensure security.

2.1 Account Information

- Name
- Email address
- Password (securely hashed)

Used for authentication and account management.

2.2 Business Data (Core POS Data)

We store data you create inside the app, including:

- Products (names, prices, SKUs, barcodes)

- Inventory stock levels
- Sales transactions
- Customer and invoice records (if used)

This data belongs to you and represents your business operations.

2.3 Subscription and Billing Data

We receive limited information from Google Play, such as:

- Subscription status
- Trial status and expiration
- Purchase tokens (non-financial identifiers)
- Renewal status

We do **not** collect or store payment card details.

All payments are processed securely by Google Play.

2.4 Device and Security Information

We collect limited device-related data for security and subscription enforcement, including:

- Device model and operating system version
- App version
- Language, region, and time zone
- Hashed device identifier (device_id_hash)
- Derived device fingerprint (used in secured, non-reversible form)

This information is used for:

- Preventing unauthorized access
- Detecting fraud and abuse
- Enforcing subscription usage rules
- Securing offline POS operations

We do not store raw hardware identifiers in an unprotected form.

2.5 Diagnostic and Usage Data

- Crash logs
- Performance metrics
- Error reports

Used only to improve stability and fix bugs.

2.6 Camera Access

Camera is used only for:

- Scanning barcodes and QR codes

We do not:

- Store images
- Record videos
- Upload visual data to servers

Camera works only when explicitly activated by the user.

3. How We Use Your Information

We use collected data strictly for:

- Account creation and authentication
 - POS and inventory functionality
 - Subscription management and access control
 - Fraud prevention and security enforcement
 - Device-based subscription validation
 - App performance improvement
 - Customer support and issue resolution
 - Cloud backup (if enabled by user)
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4. Subscription and Payments

Hisabcha offers a free trial period after which a subscription is required.

All payments are processed by Google Play.

We do not:

- Process credit card payments
- Store financial or banking information

Subscription data is used only to:

- Activate or restrict app access
- Validate subscription status
- Prevent unauthorized sharing

5. Data Sharing

We do not sell or rent your data.

We only share data in the following cases:

5.1 Service Providers

Trusted services for:

- Cloud hosting
- Crash reporting
- Authentication

They are bound by strict confidentiality agreements.

5.2 Legal Requirements

We may disclose data if required by law or to:

- Comply with legal obligations
 - Prevent fraud or abuse
 - Protect users and system integrity
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5.3 Business Transfers

If the business is merged or acquired, users will be notified before any data transfer.

6. Data Storage and Security

- Business data is stored locally on your device by default
- Optional cloud backup uses encryption in transit (TLS) and at rest
- Device identifiers are stored in hashed form
- Access to data is restricted and protected using industry-standard security measures

However, no system is 100% secure.

7. Data Retention

We retain data only as long as necessary:

- Active accounts: data is retained while account is active
 - Deleted accounts: data permanently deleted within **30 days**
 - Security logs: retained up to **90 days**, then automatically removed
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8. Account and Data Deletion

You may request deletion of your account at any time.

Upon request:

- Account is deleted within 30 days
 - Business data is permanently erased
 - Personal identifiers are removed from systems
 - Backups are purged in scheduled cycles
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9. Your Rights

You have the right to:

- Access your data
- Correct inaccurate information
- Delete your account and data
- Export business records (where applicable)
- Withdraw permissions (camera, storage, etc.)

Requests can be made at:

 hisabcha@gmail.com

10. Children's Privacy

Hisabcha is intended for business use by individuals aged 13+ (or legal age in your region).

We do not knowingly collect data from children.

11. International Data Transfers

Your data may be processed outside your country, including in Pakistan or other regions where our infrastructure operates.

By using the app, you consent to this transfer.

12. Third-Party Services

We may use third-party services for:

- Cloud storage
- Analytics
- Crash reporting
- Authentication

These services cannot use your data for advertising or unrelated purposes.

We do not use advertising networks.

13. Changes to This Policy

We may update this policy from time to time.

When changes are made:


- “Last Updated” date will change
- Significant updates may be notified in-app or via email

Continued use of the app means acceptance of changes.

14. Contact Us

For questions or requests:

 hisabcha@gmail.com

 hisabcha.com

Response time: typically within 48 hours (business days)
