

Improvement Lab: Plan Template with Prompts

The prompts below help to check your plan to ensure it is complete, logical, and important.

What **problem** are you addressing? Which **root cause(s)** are you targeting?

- Is your problem specific? Have you included available data to quantify it? Make sure it is a problem, not a solution (e.g., we don't do enough counseling).
- Are you addressing a root cause identified in your fishbone or empathy interviews?
- Does your root cause feel important? Meaning, if you could move the needle on it, would you make a big impact on the problem?

Describe the **change idea** you plan to try to address the problem.

- Does your change idea directly impact your root cause?
- Is your change idea within your locus of control?
- Is the change idea something you can test in less than six weeks?

What do you **predict** will happen? Why do you think this will work? What are the **driver(s)** you are leveraging? (Your driver is the "what" - the essential component that will lead to improved outcomes: positive relationships, reliable transportation, etc.)

- If you implement this change, what will happen? Explain your theory of how this change will impact the outcome.
- Do you predict the change idea will work better in some cases, or for some people, than others?

What **barriers** do you anticipate? What will make this change challenging?

- Are there any ways to mitigate barriers that are within your locus of control?

What **practical measures** will you collect to know if your change idea is successful?

- What data will you collect to know whether the change idea was implemented as planned?
- How will you measure the driver (e.g., students feel safer)?
- How will you measure whether you have made progress on your initial problem (e.g., change in chronic absenteeism)?

What **steps** do you need to take?

Step(s)	Timing	Person responsible
Have you included: <ul style="list-style-type: none"> - <i>Sharing the plan for feedback with key stakeholders and participants as a first step</i> - <i>Who will implement the change idea, when, and how</i> - <i>Who will collect the data, when, and how</i> - <i>Steps to mitigate the barriers above, if possible</i> - <i>A time and space for regular reflection</i> 		