



CRISIS SUPPORT SERVICES
of Alameda County

PO BOX 3120
Oakland CA 94609
www.crisissupport.org

Getting In Touch

Please get in touch with your therapist directly if you need to change or cancel your appointments.

Your therapist's name _____

Your therapist's phone number _____

Who do I call if I need support at other times? Please call/text the crisis line at **(800) 309-2131**

Payment

We accept cash, check or credit card payments.

Checks should be made out to "Crisis Support Services"

Your therapist can process a credit card for you at the office or you can make your own credit card payments at www.crisissupport.org/payment or scan the QR code below.



Client Grievances

If you have a concern, do not hesitate to speak directly with your therapist.

If you feel that your therapist has not resolved the problem to your satisfaction, you may call the Clinical Director, Andrea Henderson, LCSW at 510-282-9089

You may also at any time submit a written grievance to:

Narges Z. Dillon, Executive Director, Crisis Support Services P.O. Box 3120; Oakland, Ca. 94609

All grievances will be responded to in a timely manner.