

## ELS Deep Dive: IT Governance

16-18 May 2018 / B Hotel, 14 Scout Rallos St., Brgy. Laging Handa, Quezon City

Time	Day 1	Day 2	Day 3
8 – 9	Travel time, registration	Management of Learning	Management of Learning
9 – 10	Preliminaries: Invocation, National Anthem, GTKY, Leveling of Expectations, Presentation of training objectives	e-Health Case Study <ul style="list-style-type: none"> <li>- From Generic to Domain Specific</li> <li>- ISO TR 14639 (eHealth)</li> <li>- Challenges in the actual implementation</li> <li>- Learnings and timelines</li> </ul>	COBIT5 Self-Assessment Guide (part 1 lecture)
10 – 10:15	Break (if needed ☺)		
10:15 – 11:15	Opening Remarks Introduction of Resource Persons IT Governance Overview <ul style="list-style-type: none"> <li>- Situational analysis</li> </ul>	COBIT5 Implementation step-by-step (part 1 - lecture)	COBIT5 Self-assessment hands-on
11:15 – 12:15	IT Governance Framework <ul style="list-style-type: none"> <li>- Overview of frameworks</li> <li>- ISO 3800, TOGAF, ITIL, etc.</li> <li>- COBIT5</li> </ul>	Hands-on workshop: Customizing IT Governance slides for your Board (participants will be given slides to customize for their organization. Use own laptop.)	COBIT5 Self-assessment present back
12:15 – 1	45 minutes Lunch Break		

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<b>1 – 2</b>	<p>Deep Dive for COBIT5</p> <ul style="list-style-type: none"><li>- Evolution of Scope</li><li>- COBIT 5 Framework</li><li>- COBIT 5 Principles<ul style="list-style-type: none"><li>o Meeting Stakeholders Need</li><li>o Covering the Enterprise End-to-End</li><li>o Applying a Single Integrated Framework</li><li>o Enabling a Holistic Approach</li><li>o Separating Governance and Management</li></ul></li></ul>	<p>Asia eHealth Information Network's Mind the GAPS framework (governance, architecture, program management, standards/interoperability)</p> <p>Introduction to the Dyad</p>	<p>Write your re-entry action plan (template to be provided)</p>
<b>2 – 3</b>	<ul style="list-style-type: none"><li>- COBIT 5 Enablers<ul style="list-style-type: none"><li>o Principles, Policies, Frameworks</li><li>o Processes</li><li>o Organizational Structure</li><li>o Culture, Ethics and Behavior</li><li>o Information</li><li>o Services, Infrastructure and Applications</li><li>o People, Skills and Competencies</li></ul></li></ul>	<p>Dyad part 1 (Make your case for IT Governance to a Board member)</p>	<p>Synthesis and Conclusion</p>

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<b>3 – 3:15</b>	Break (if needed ☺)		
<b>3:15 – 4:15</b>	<ul style="list-style-type: none"> <li>- COBIT 5 Process Reference Model                             <ul style="list-style-type: none"> <li>○ Evaluate, Direct and Monitor (EDM)</li> <li>○ Align, Plan, Organize (APO)                                     <ul style="list-style-type: none"> <li>▪ Special lecture on enterprise architecture</li> </ul> </li> <li>○ Build, Acquire and Implement (BAI)</li> <li>○ Deliver, Service and Support (DSS)</li> <li>○ Monitor, Evaluate and Assess (MEA)</li> </ul> </li> </ul>	Dyad part 2 (Make your case for IT Governance to your Board member)	Next steps (see below) to be facilitated by DICT
<b>4 :15 – 5:15</b>	<ul style="list-style-type: none"> <li>- Process Capability Model</li> <li>- Common Management Issues solved by COBIT</li> </ul>	Synthesis	Photo Opportunity
<b>After dinner</b>		Socials & Networking	Travel time

Next Steps for

1. Enterprise architecture

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2. Enterprise Governance – meeting or series of meetings to establish sectoral governance
3. Data Management –
  - a. data mapping exercise; development of the data & information architecture of the sector;
  - b. development of the sectoral data dictionary
  - c. technical training on data analyticsEA + DM → establishment of the sectoral architecture board; conduct of series of training-workshops to do the sectoral data & information architectures
4. Information Security
  - a. If technical, attendance to the technical training on Security Management
5. Business Process Management
  - a. Technical training on Process Maker
6. UI/UEx
7. Change Management
8. Project Management
9. IT Service Management