

Terms of Use

Effective Date: 10.02.2025

Welcome to **Fluenza** (“App”), provided by **Sueta FZE LLC** (“Company”, “we”, “our”, or “us”). By using the App, you agree to these Terms of Use (“Terms”). If you do not agree, please do not use the App.

1. Who May Use the App

You must be at least 13 years old (or the age of digital consent in your country) to use Fluenza. By using the App, you confirm that you meet this requirement.

2. User Account

To access certain features, you may need to create an account. You agree to:

- Provide accurate and complete information
- Keep your login credentials secure
- Be responsible for activity on your account

We reserve the right to suspend or terminate accounts that violate these Terms.

3. Intellectual Property

All content in the App (lessons, code, design, AI features) belongs to **Sueta FZE LLC** or its licensors. You may use it only for personal, non-commercial purposes.

You agree **not** to:

- Copy, distribute, or resell any part of the App
 - Reverse-engineer or extract any part of our code or AI logic
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4. Acceptable Use

You agree **not** to use the App to:

- Break the law
 - Post harmful, offensive, or illegal content
 - Interfere with the App's normal operation
 - Attempt to hack or exploit security
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5. Payments and Subscriptions

Some features of the App may require payment. If you subscribe:

- Fees will be clearly disclosed in the App
- Subscriptions auto-renew unless canceled
- You may cancel at any time via the platform's settings (e.g., App Store / Google Play)

No refunds are provided for unused periods unless required by law.

6. Changes to the App

We may modify, update, or discontinue parts of the App at any time, with or without notice.

7. Termination

We may suspend or terminate access to the App if you violate these Terms or misuse the service.

You can delete your account in the mobile app at any time or by contacting us at **sueta.llc@gmail.com**.

8. Disclaimer & Liability

The App is provided “as is.” We make no guarantees that it will be error-free or always available.

To the fullest extent allowed by law, we are not liable for:

- Any indirect or incidental damages
 - Loss of data or business interruption
 - Actions of third-party service providers
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9. Governing Law

These Terms are governed by the laws of the United Arab Emirates. Any disputes shall be resolved in UAE courts.

10. Contact Us

If you have questions, contact us at:

 sueta.llc@gmail.com

 Sueta FZE LLC

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