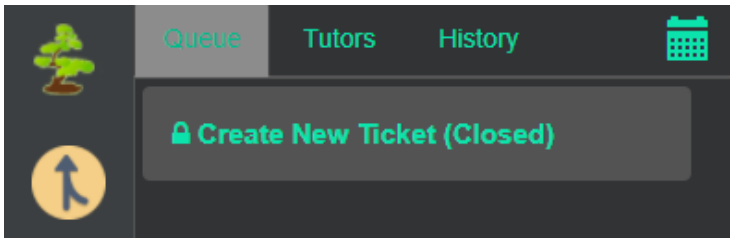
Open Lab Hours with Zoom: Student Procedures

If you'd like to receive help from a tutor/TA, here's how you can receive interactive assistance remotely via Zoom:

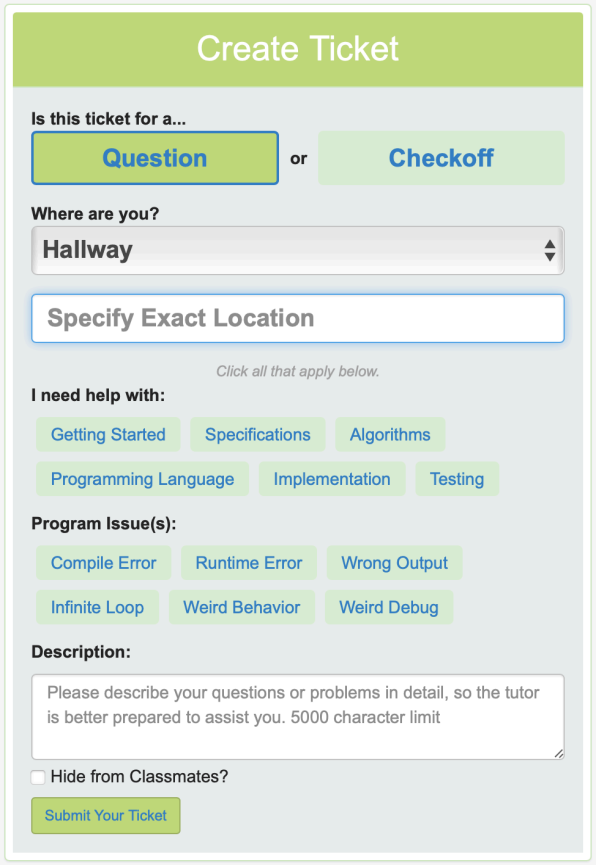
The Autograder queue will be open during scheduled lab hours when at least one tutor is on duty. You will log-in with your UCSD email and SSO password at https://autograder.ucsd.edu/ and you will be able to submit a ticket.

To submit a ticket:

1. Click on create a ticket on the top left.



2. Fill out the requested fields



3. Click on **Submit Your Ticket**

4. Watch out for the ticket you just submitted when it's close to the top - it may get accepted.
5. Once the tutor/TA accepts your ticket, they will send you their Zoom link as a comment on your ticket. Look out for the link, and go to the Zoom session to receive one-on-one help.
6. Please keep an eye on your ticket. If you do not join the meeting through the link sent by the tutor within 5 mins after the ticket is accepted, your ticket will be cancelled and you'll have to queue up from the bottom of the queue again.

Note: tutors/TAs have enabled waiting rooms, and they will let you into their Zoom rooms once they have accepted your ticket.