

Instruction for Using Cleansy Website

Homepage: Upon entering the website, you will see two main buttons: "Special Deals" and "Calculate Price." Below these buttons, you can scroll down to see brief descriptions of our services, including cleaning for houses, offices, and businesses. Scroll further down to read about our processes and what is included or excluded in our services, specifically for different areas such as bedrooms, living rooms, kitchens, and bathrooms. At the bottom of the page, you will find information about us, our contact details on social media, and useful links.

Special Deals: Click on the "Special Deals" button and choose between a house or an apartment. Based on your selection, you can then choose the size of your dwelling. For apartments, you can select from one-room to four-room flats and so on. For houses, choose your house size in square meters: Small (0-100), Medium (100-200), or Large (200+). Depending on your selection, the price will vary. Choose between the two cleaning packages: standard and general. The general package includes more features and is more expensive.

Calculate Price: To get a quote for a custom cleaning service, click on the "Calculate Price" button. Select your dwelling type: House, Apartment, Business, or After the renovation. If you select a house or apartment, specify the number of rooms and bathrooms. Then, scroll down to add any additional services you need like ironing, cleaning cabinets, oven, windows, fridge, hood, microwave, mite vacuuming, or an extra cleaning hour. Next, choose your preferred cleaning date and time.

Address & Personal Info: Fill in your address details including city, street, number, flat, postal code, domophone code, and floor. Then provide your personal information: name, surname, email, phone, and any additional information.

Payment: Choose your preferred payment method: cash or card. You can also apply a promo code if you have one. Select the frequency of your cleaning service: once, weekly (with 15% discount), bi-weekly (with 10% discount), or monthly (with 5% discount). You have the option to request us to use your vacuum, cleaning materials, or aroma oils. After filling in all this information, your order will be created.

Order Status: Check the status of your order by clicking on "My Orders." The status will be updated once a cleaner is assigned and after the cleaning has been completed.

Business Cleaning: If you're requesting a cleaning service for a business, fill in the form with your company name, email, city, phone, and a short description detailing the size of your space, timing, needs, and any additional information.

Promotions and Games: After every five orders, you will be able to spin a wheel on the homepage to win a prize, such as a free cleaning or an additional service. You can also use promo codes by checking "my promocode" section.

Referrals: If you refer a friend to our service, you will receive a promo code discount.