

Dashboard / Scorecard – Control Phase

Project Title: Reducing Supply Chain Disruptions Due to Dispatch Documentation Errors

Tool: Weekly Dashboard and Scorecard

Monitoring Dashboard

This dashboard provides a week-by-week view of documentation errors during the Control Phase. A red line indicates the escalation threshold (>3 errors). Data below this line indicates process control and stability. This chart is used in weekly team meetings and monthly performance reviews to guide action and accountability.

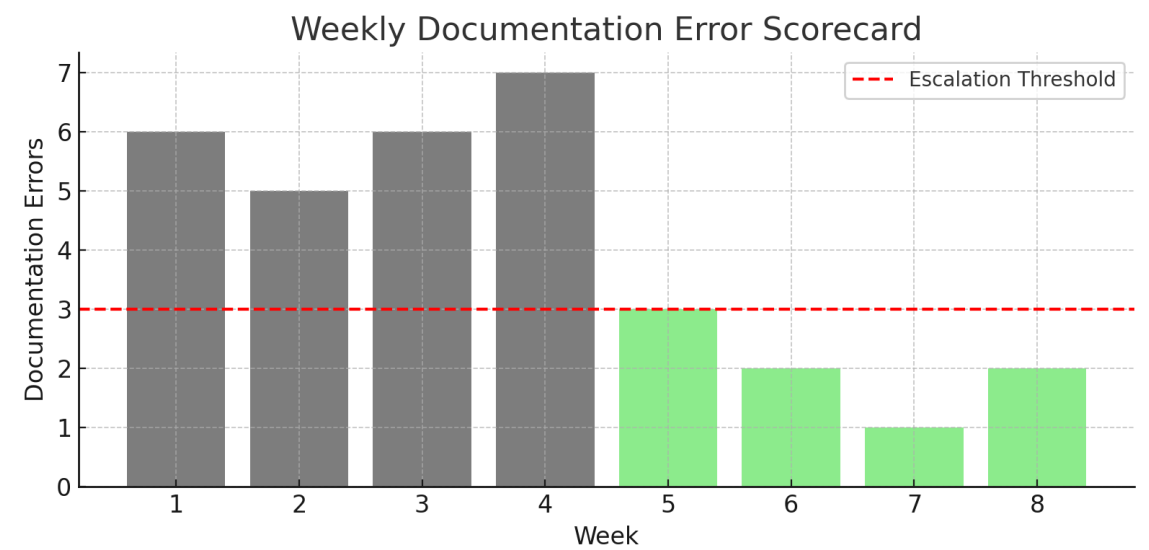


Figure 1. Weekly scorecard tracking documentation errors before and after implementation.