Retail Complaints

Salvation Army Thrift Store Milford, DE

Today, 12/23/15, at 03:53pm, and my cashier was Beverly. I was buying some things and had found a sweatshirt (I do have a photo of the shirt with the tag) I wanted. It had a Salvation Army tag on it and it said .99 on it. It had writing on it like most of their tags do. When I go up the not their store tag. I said indeed it was, and I wanted the shirt. I was told she couldn't sell it to me or she would get fired. So she calls someone named Buzzy and ended up some other woman came, Buzzy wasn't there.. This woman tells me she won't sell me the shirt cause that isn't the right tag, I told her that what is she trying to say, that I had one of their tags, brought it in and stapled the tag to the shirt (I had on a sweatshirt and no purse). She said no and I said I wanted the shirt then. So here comes the manager and tells me I can't have the shirt, that it wasn't priced, I said yes it is it says .99. No it was supposed to have a number before it. I told her that it wasn't my problem, that it was on the floor for sale and they HAD to BY law sell it to me. The only rule they have about not selling stuff is if it doesn't have a tag. I said alright then price it and I will buy, she says she can't her pricers went home. Made no sense considering she is a manager. I tried to explain that under the UCC that they had to sell me the shirt with the price it had, she said I don't know what that is. My boyfriend explained what it was and it was a Uniform Commercial Code and that they HAVE to follow it, and she said I don't know anything about that. I don't have a lot of money and I was buying the shirt for my daughter, she would have really loved it. They told me I could come back tomorrow and if someone else didn't buy it I could buy it then. I live 30 or 40 miles from the store, I can't afford to go back for a "maybe" it would be there. I think they should have offered to hold it for me and tell met least what the price will be. I am tired of the store. Maybe they should hire people that know the laws better than the people who shop there. I mean insinuating I put the tag on the clothes, then backing down when I asked outright. No reason for not selling me the shirt, it had the tag on it..

Circle K Store

I go in every weekend and after work and seem to be lucky enough to catch the donut guy delivering fresh donuts. I asked the clerk tonight if he'd been in yet, he said no, not for another hour. So reluctantly I by 3, one day old donuts knowing they've probably been fondled, and are not fresh. I leave the store and the delivery guy pulls in with a fresh batch. I go back in and ask the clerk if I could trade the 3 donuts out for fresh ones. He refuses with a nasty attitude and enjoys telling me that now he gets to throw all the old ones away. I threw my bag on the counter, asked his name and said I'd speak to the owner/mgr. He tells me his names alex and I leave to get in my car. He runs out after me out telling me that I shouldn't threaten peoples jobs and flips me off. Ok, so I lost out on the fresh donuts, but in the name of good customer service, I think he could have let me trade them for fresh ones since the batch of ones I bought from were going directly to the trash. I did ask nice, then asked if he would get in trouble for doing that and he said no. They lost a good customer as Ive shop there a lot in the past. The other staff members are super! The time was 10:48 PM on saturday dec 18, 2015

Coles Supermarket

Coles Supermarkets

Coles Supermarkets Contacts & Informations

Posted: 2015-12-17 by Reviewer49204

Staff, Management and Attitudes

Complaint Rating:

Contact information:

Watson Street

Werribee, Victoria

Australia

coles.com.au

I purchased groceries on Coles Online the other day; there was a computer glitch and consequently my order had doubled up when I attempted modifying my order. I was advised I could return any unwanted goods with the driver or alternatively in store. I did return several items with the driver but with over 100 in my grocery basket and the driver placing my groceries over my garage floor it was somewhat difficult going through the entire shop and arranging the return. Once the driver had left I continued going through my shop and sorted out the goods to be returned; later in the morning I rang Coles Online to advise the returned goods to the driver as well as the other goods which I would need to return to a store. I was advised that there wouldn't be a problem...when I arrived at the Watton Street Werribee store (Store nr 7777) I was greeted by a young lady with serious attitude whom advised me that I was to go to the Werribee Plaza Store to return the goods, I asked to speak with the store manager; she then went on to tell me off about my "attitude" then she had her night and shining armour come to rescue...he pretended to be the store manager when in actual fact he was simply a Dairy Team member. I was threatened that he would ring the police (for what reason I still don't know) then he called for assistance from a gentleman who usually is stocking shelves and finally another guy comes out who is the Dry Goods Manager who doesn't even know store policy with the return of goods. I was told by him that I needed to go to the Werribee Plaza Coles Store; I made it very clear that I would not be doing any such thing and that if there were any problems he should ring the Coles Online Team and query the returns policy if he wasn't familiar with it. He continues that he's doesn't know whether or not he can return the goods as his store may not stock them...he goes off to check the goods then returns to tell me that the items can be returned

but I would be out of pocket as I can only be refunded the "current shelf price" not what i had actually paid for and what was not on my receipt.I was threatened buy the acting store manager (the dairy team member) not the Dry Goods Manager who was actually filling in for the Store Manager whom was out at the time of my visit to the store. I was threatened to have my "head kicked in" and to have it "taken outside" all whilst the real acting store manager stood there lifeless/speechless like a stuffed mullet. In the end the goods were returned and I was given a Gift Voucher less the difference between what I had actually paid and the shelf price. I was shocked and mortified by the conduct of the staff at the Watton Street store and later with what I experienced when I went to complain to the Coles Online Team; the attitude of the staff and management stinks. I have requested contact by John Durkan (Coles Managing Director) but he can not be contacted and refuses to deal with on the ground issues. I am disgusted with Coles and it staff and management!!!

Sears-Unethical behavior by employer

on 14th december 2015, i, shahina prasla writing this letter to inform the board of sears canada. employers at sears treated very unlawful and misbehaviour with me because i didn't told them i was married after started working at sears regina. they shouted at me i felt really bad as so big company like sears have no right for there employees and they also charged me for all employee discount and told be you are fraud in front of every employee please kindly at action towards this action

Territory Ahead- Urination

Ordered 3 pair of these denim chinos. When received, there was tag on each pair that described that the dying process requires you to wash the pants before wearing them. So

I did. Then, I tried them on. Fit just fine. But, when I went to urinate the first time, I found that the zipper at full open didn't allow me to urinate without taking down the pants. I then contacted Territory ahead by phone and was told that, once the pants had been washed or worn, they were not returnable. I argued the point and the customer service person gave me the URL of the company that could handle this. I contacted the company (which handles multiple companies complaints) and never heard from them again. I've been a customer of Territory Ahead for decades and, unfortunately, this will be the last time I'll deal with them.

Jumbo Unsalted Cashews

It is the second time I've punched this product only to remember why I shouldn't have, 50% of the product is made up of cashew pieces, incredible kilogram price of $27.50 for a second rate product, twice stung and never again, two purcheses = $11.00 for a very poor product, no quality control or care taken, you guys should be ashamed of yourselves.!!!

Selling old cologne as new

On 12/03/15 I went to Samtee with a friend and look around at their goods- I purchased 2 passport covers in leather and saw they had CK ONE eau de toilette for sale - I asked if it was old or what and they said no they just got it - it was wrapped in cello over the packaging so you could not test it. I paid for my goods and never saw posted any kind of return policy. The next day I sprayed the cologne and noticed that after 5 minutes there was no evidence of any kind of smell - I continued to try for a few days and still after a short period of time no smell. I contacted the vendor to tell him and he went off and was very rude. I told him I was coming down with my friend - he could spray this stuff on me and I will sit there for 15 minutes or so to prove what I was saying. He was again very rude but I said I was coming down. Later that day he had a sales person in his office say she sprayed the cologne on her and it was find- I told her I was not buying her the cologne and that each person has a different chemistry and her call was really uncalled for. Yesterday, 12/11/15 I went to Samtee and again the owner sprayed another bottle on cologne on himself and said he smelled it and that some people come back with the cologne and water it down and try to (return it- I almost choked him. First of all, he did not spray the bottle I had on himself and I that he said on the phone he would let me

proved by spraying and waiting in his business that the cologne was not good. He tosses the bottle at me and tells me to go to the flea market to shop. I had already contacted my bank and filed a complaint and have a credit for the $31 and he will be charged back(unknown to him) but the owner is an ass and is selling old or tampered with cologne and should be prosecuted for selling knock off goods, I sure the Calvin Klein corp. would like to know about the bootleg cologne they sell with their name on it. The owner is a very nasty indian guy and should be fined for being a dirt bag and selling bogus products. I will be filing with the BBB and consumer protection agency in the state of NJ about this incident so that he can feel the full extent of the law.

Card Charged Twice

ON November 22nd 2016 i placed an order (Order ref: WS0291421) for a bunk bed and two mattresses and dinning table with 4 chairs. The next day my card had 2 pending payments of the same amount (total order amount). I immediately contacted the customer services team to refund me as soon as possible as the order amount was not small and my card could go to minus. They replied that i will have my money back in 7 working days. I borrowed money from my friends to put on my account so bank does not charge me for going over the limit. When time passed i contacted the customer services again and another ticket was raised with formal reply. When i asked what happened to the first ticket no explanation was given just that the first one was merged to the second. I raised another complaint via online form, which was added up to my ticket. And no reply. So it seems that whenever there is an issue there is no one who wants to take the ownership for the case and solve it. And the most irritating thing is that i just received (10th of December 2015) an email asking to provide my 16 digit number of my card so refunds team can verify whether my account was charged twice!!! What was that???????????????? this is completely unacceptable!!! IT looks like more as a scam!!! They claim to be a professional company who would like to be a leader in retail sector and they do not have a system to check the history of payments and orders of the client? I hope managers read this and take actions. You need to invest in your customer services and provide a proper training. And of course i hope i will be refunded as soon as possible. Gulia

Restaurant/Fast food Complaints

Yelp.com

Reviewers are aloud to mention other restaurants (Creekside) on my restaurants (Sundaes Restaurant and Ice cream) reviews. So i can go on Creeksides yelp as a reviewer and leave them a fair review and mention that Sundaes is a great place . So why would I want to pay for advertising?? I will do that for all the restaurants in the area. Not asking for review to be removed but want (Creekside) Restaurant removed from the review. It is different if someone is paying for an ad on my page verus it being in reviews section.

Rockin Ribs

My family and I attended my brothers' 7-year old daughters' birthday and this was the outcome of an upsetting evening 1. On Spur Website (I searched on Tuesday 2015/12/08) under Specials, I saw 400g RockinRibs for R89.90, with the next quote from website underneath special "Tuck into Spur's "Rockin' Ribs" special every Wednesday and add a top-up for only R24.90. 400g Spur Ribs, marinated in our new great tasting sweet sticky Spur basting." 2. At Brackenfell Spur, I informed the waiter (Manfred) that I would like to have above special for my son, his immediate response was that there is no Ribs special, only with drought of beer, that had no price on table-advertisement 3. I googled Spur Special on my cellphone and the waiter read the advertisement and still respond that the website is faulty, website was loaded wrongfully and showed me other add-ons that goes with the ribs, suddenly now he knows about a rib special, I again showed him on my cellphone that there's no other add-ons underneath Rib Special, only wording as above, he still said no and I then requested the manager 4. The Manager (Cynthia) that attended my complain is blond, but really is blond, I went through the whole explanation again as per point 3, all that she said, I will call someone for you and left 5. Then another Manager (Clinton) came, again I explained and with rudeness he said that such a special doesn't exist and blamed Spur Website who loaded Rib special, I also said to him that I'm reading what I'm reading

and lets to an agreement, he refused and said no - I then informed him that I will make the necessary phone calls the next day to Call Center complaining, but with an attitude he said I can go ahead and left my table 6. I was very upset and loaded R60 airtime to my cellphone and called Call Center to complain from the branch, after 4th try, a lady Elmarie assisted me nicely throughout conversation, I had to move to the front of Spur due to music and kids playing, we couldn't hear each other 7. Elmarie (Call Center) informed me that on her side the website shows what I'm saying, but I needed to go into Terms and Conditions, I then said why, because the advertisement is there, no need for me to do that (advertisements on table also have wording, how can I go into Terms and Conditions on a piece of paper) 8. As I was speaking to Call Center above Managers' suddenly came and did something at the payment counter, Clinton was making head shakes and faces while I was speaking, I then said to Elmarie, while speaking to you, the Manager is doing this and that, he heard everything we spoke (why I say suddenly at counter) because during night he was not insight for a time (the blond Manager watched us strange through the night, as if they were gossiping) 9. After may telephonic conversation, I went back to my family, enjoying the night further with them 10. My dad ordered the 200g ribs after 19h15, but receiving it after 20h, that's fine, but he had to eat his spare rib with a butter knife, while cutting between bones, my mom had to hold the one side, after finishing his food, the waiter arrives, my dad informs the waiter of the knife situation (food completed) and I mention that when ever you serve ribs, you must provide a warm bowl of water with lemon in, nothing, now waiter turns around and disappear, looking for steak knife and water bowl, my dad cleaned his hands with serviettes 11. 20h30 my sister-in-law went for the 3rd time to ask when are they coming to sing for her 7-year old girl, 20h45 I left with my son, still no singing, just before I left, I asked the waiter for his name and he pushed, with an attitude, his name tag (on his shirt) into my face, I told him (in front of my family) that's not right, if someone asks you something, you answer, not pushing it into a persons face, that was the last of this whole perfetic, unprofessional behavior towards a client, he didn't have any respect for me 12. When we arrived at my family table, my son put an rubber egg on one (1) of our booked tables, few minutes later he and the cousins started to look for the rubber egg, nowhere, my sister-in-law asked our waiter, he says no, he doesn't know, she goes to the cooking staff (maybe on an empty plate) they said that the waiter (showing our waiter) was playing with it, she went back to him, still saying no, she informs him that the staff saw him playing with it and then he replies that he will go and fetch it, my son received it then back My parents and family is very discussed by whole situation and my parents will NEVER go there again After 21h00 last night, I had to make supper for me and my child This situation is not accepted at all and I will go all way, doing what is needed to do Please no phone call from the branch, I will not accept apologies, because what happened, never had to happen - if this is how a person gets treated, but my money is

perfect, such a Branch doesn't need to exist Strange, today Thursday 2015/12/10 @ 14h30 I go onto Spur Website and Rib Special is changed?????? If website rib special read like now, there was no reason for me to have an argument with Brackenfell Branch and I 'm not stupid demanding for what was standing on website - another thing, all three (3) employees of the branch would have spoken to me that there's nothing standing of ribs - the whole wording is suddenly changed It doesn't matter, destroy the evidence I'm complaining about, because the Managers refused to recognize website special and kept saying Head Office loaded wording wrongfully on website, there's also enough family members to make under oath statements of what was really standing under special on website At 14h40 I phone Call Center to speak to Manager, as been already informed by Aurial from Head Office to phone me (message on my phone) 1. speak to Rocky, he's alone, nobody senior to assist me (I request to speak to Manager) - ask him how I'll be phoned back, he ask me to hold on to get my no and confirm, music plays, guess who answer thereafter, the Supervisor 'Lockstone', where does he suddenly come from, I was informed that there was no senior management, Rocky was then alone Why must I wait to receive a call from the Call Center Manager when it suits her (Spur), she's in a MEETING, message was already given to her earlier this afternoon by a lady from Head Office I forward this email to you Mr Wesley, because I'm fed up and if there's no response in the next hour, email will be forward further Thank You Patricia Munnik 084 358 3206

McDonald's Management

The managers at this location seem not to know much. I came through drive-thru and my order was wrong. I went inside and asked for a manager. When the manager came up to me she seemed to be high on drugs and not all there. It seemed that she did not work well with others. As I was standing there waiting for my food to be remade the only thing see did was talk down to others around her. I thought there as a new GM in town. This Richlands location seemed to be disorganized. A big problem with this location is that it has flies infestation.

Logan's Roadhouse

Me an the wife stopped by our local logins to have dinner, we are originally from Cookeville tn an ate there at the logins for years an were always pleased so we assumed this would be no different but was I wrong first it took almost 35mins for the food in which I did not receive my side order, so we reminded the waitress she says I'm sorry it will be right out, needless to say I never received my side, had to ask to have it taken off my check an once agian received I am sorry, my wife had to remind the waitress also about here dipping sauce, an once agian received I am sorry, 5 mins later she finally received her sauce.but still no refills, then later another lady comes out an also we receive another I am sorry from her also. I never post complaints ever but this was ridiculous all we wanted was dinner but instead we got alot of I am sorry .I paid for food an service not I am sorry. The food was good a.The service was NOT.An that's enough for me to say my family will not return .

Ordered KFC a month ago...still hasn't received it

I placed an online order on October 20, 2015 to the KFC in Dartmouth, NS..upon receiving my confirmation number my family and I proceeded to wait for an hour and a half, after the estimated delivery time. We finally drove to the store to have the lady tell us that no order was placed. After speaking to the complaint line that evening, I was assured they received my order or I wouldn't have a confirmation number. I'm now on my 5th call to the complain line, where they assured me a general manager or someone would contact me to apologize..It's now November 23, 2015 and still no phone call. I am disgusted by the lack of concern for ruining the dinner I was trying to set up for family, but even more disgusted by the lack of care and concern to try to rectify this situation.

Miscellaneous

Background Music in Television is too loud

Lately it seems producers are adding so much background music its almost impossible to hear what is being said. IT'S TOO LOUD!!! I got so frustrated last night watching undercover boss that I turned it off. I'm sure the advertisers are happy to know that I for one didn't see their commercials. It used to be mostly on documentaries or BRitish tv shows but now it poping up everwhere. Why all the noise polution, can't we just hear what people are saying

Ashra.Spells.com

Very convincing and I'm a fool but I was so down about a lost love I bought into her talking me into one spell after the other. Nothing worked nothing will ever work and I'm out of the money. She has pictures of both of us I was a fool to send pictures to a stranger, I did this over a period of 4 months. have t all have to look i spent and can provide you with the dates. I have to look it all up

Christian Psychics

They were very disrepectful once they got my $100.00. Sister Michelle gave me a free reading. Then Sister Michelle told that spiritual work can done for $100. 00 everything. She hands my case over to Bishop Phil because he is soooo much more experienced. The only problem is, Bishop Phil does not know that much about my case because they obviously don't communicate that well with each other. So I finally get Bishop Phil on

the phone and he charges $500.00 ? He gets angry when I ask questions (please keep in mind that this is all over the phone, not in person consultations). I was able to pick up on his bs really quickly while remaining respectful. He started yelling when I asked him the right questions. He said that he could not do my case but, there is only one problem with that; I already paid $100.00. The same $100.00 that Psychic Sister Michelle told me that all was needed to complete the work. I get on the phone and Sister Michele started yelling as well. I wanted to hang (I mentally blocked the negativity from her yelling), but I did not because I was thinking wow now they got my $100, I guess they feel they can treat me like crap. She then told me that everything would could $700.00. They like to fast talk you in to believing that you must pay or else. They don't call you back. They want you to call them. They don't minister to you, they try to find out your job so they can charge you more money. I would not refer any of my clients to them for spiritual work.I have over 100 clients. Everyone is tough over the phone and over the internet. They work with 100s of people on the phone . Spiritual work should but treated with care, not like some food at fast food resturants. I decided to go to someone that is more reputable, has real reviews, and that I can see in person.

Psychic Help!

I have been receiving several emails from this person offering the usual help!!! etc. for a fee !!! I have never paaid anything thankfully, because tonight i get this email telling me that with the help of her friend Sha Khan Shivakuri she can release my psychic debt etc. also that i had a past life where i was a cotton trader in the 1850 and i made fun of a fortune teller !! etc etc etc. Behold!! i checked this forum out and guess what?? there are loads of us being told the same thing!!! the email address i noticed is aliya- alisha ?? something or other.. sound familiar????? anyone ?? DO NOT SEND THIS PERSON ANY MONEY PLEASE... it appears from others who have they cannot get a refund from them... I am so sorry for you, but thankful i did not send any... this or these persons or people need to be found, and stopped, they are seriously messing with peoples lives which could have disastrous circumstances, like the poor man who feels like commiting suicde because he is in so much debt to this person. and his credit card company. i hope these fraudsters, get caught.

Fake Spiritual Healer

Hi all Be carecareful with man called dr tifa.tifa . his website is drtifa.com and his number is +27632671210. When I went with my problem he asked me for photo and then he contact me and said me that it can be solved and will cost me 450 USD. couple of days after sending money when I asked him how long. He just replied I have done my job but he dint said anything else . I asked him again and again for few days but he dint reply and after a week he said there is problem within u so I have to clean it up. Then again no reply for couple of days and then till now I m trying to get answer but he always msg me hi/hello/good morning but nothing else and when I ask him about my job he saw my msg but never reply. Plz be safe from this guy.

Mysticalfourms.net

Hope of SPS Reviews Forum is at it again. In her shill promoting of just YAYA Maria she has opened up another forum to try to obtain addresses to slam others on her trash and bash forum. There is a clear picture of her on The thread below. Tired of the way this scammer talks about not just "spell casters, psychics and spirits", but people who got tired of her blatant lies and negativity and left her site YEARS AGO!

http://mysticalforums.freeforums.net/thread/90/www-spsreviewforum-com-scams

Site members keep running back and telling me of more lies. Defamation of character is a serious offense. Several of us are ready to sue and no we are not on the business.

13th of Dec, 2015 by ToBeFrank2015 0 Votes

This website isn't run by hope, you may not had notice but this website has users talking bad about hope website.

Use some common since. sounds like you are just mad because this website have some users talking bad about your business.

Master Matchmakers

Joann Ward is a crook and a liar. They are nothing but greesy drifters. I was treated like a dog abuser. They do not deliver what they say and fight you on it when you try and challnge their work. I am in retail and I would never ever treat an enemy much less a client th way I was cheated. If you are considering a matchmaking service do not use this service they are horrible.This is a scam and these people ought to be ashamed and stopped.

Freelancer.com

I started a contest on freelancer.com. I chose a winner (I like the logo very much). After the contest it turned out my logo was a plagiarism and another company sued me!!! I couldn't contact the freelancer. Neither my lawyer. I know he is from India and I know his nick. Nothing more. Freelancer.com didn't answer me. Avoid this WEBSITE!!!

History Channel-American Pickers

To Whom Well great job, Narrating the American Pickers program ?? " Mike pulls in a driveway " " Frank and Mike look down " " The American Pickers logo is on TV." What

do you think ? that all your Audience are Blind ? and that we can't see what's going on ? You've made one of your best shows not watchable ! Great job ! No one needs you to tell them what going on when they can see it (it's Television not Radio). so until it's changed back you've lost me as a Viewer. P Cook