

# Child Welfare Services

## **CASA - Court Appointed Special Advocates**

*CASA of Southwest Missouri is a non-profit organization whose mission is to recruit, train, and support community volunteers who assist the court in protecting the best interests of abused and neglected children in Southwest Missouri.*

**Phone:** (417) 864-6202

**Location:** 1911 S. National Ave, Suite 404

**Hours of Operation:** M-F, 8:30 am-4:30 pm

**Website:** [www.casaswmo.org](http://www.casaswmo.org)

## **Chafee Program - Preferred Family Healthcare**

**Insurance Accepted:** Aetna, Anthem Blue Cross Blue Shield, Century Health Solutions, Cigna, ENI Employee Network, HealthCare USA / Aetna Better Health of MO, Heathlink PPO and HMO, Home State Health Plan (MO), Land of Lincoln (Multi Plan), Life Synch, Magellan, Mercy Managed Behavioral Health, MH Network, MHNet, Missouri Care, Multi-Plan/Private Healthcare System, New Directions, People Resources, Plan Care America, Preferred Mental Health Management, Private Healthcare System/Multi-Plan, United Behavioral Health / OPTUM, Value Options

*Chafee services are for foster youth between the ages of 14-21 who remain in state custody and need support as they move towards independence and begin to age out of the foster care system.*

*Aftercare services are an emergency/crisis service providing assistance and support for former foster youth who have been released from state custody at 17 ½ or older, but not yet reached 21. In addition to Chafee services, Aftercare youth can also receive assistance for Emergency/Crisis Intervention and Housing.*

**Phone:** (417) 869-8086

**Location:** 2626 W. College Rd. Springfield, MO 65802

**Website:** <https://pfh.org/chafee>

## **The Child Advocacy Center**

*The Child Advocacy Center serves an important role in identifying and prosecuting child abuse and helping young victims heal from their painful experiences. They are the largest child advocacy center in the state of Missouri, serving 16 counties in the southwest and south-central regions of the state. They are accredited by the National Children's Alliance, which means our centers adhere to the highest standards of practice for child advocacy centers in the nation. The centers are safe spaces, designed to make children feel comfortable and at ease as they progress through the steps that are necessary for their cases to move forward. Our team members are highly trained professionals who handle every case with respect, care, and compassion. Every child we serve receives personalized attention to meet his/her unique needs.*

**Phone:** 417-831-2327

**Location:** 1033 E. Walnut Springfield, MO 65806

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**Website:** <https://childadvocacycenter.org/>

## **Greene County Children's Division**

*The Children's Division is responsible for the administration of child welfare services. The Children's Division works in partnership with families, communities, the courts, and other governmental entities toward ensuring the safety, permanency, and well-being of Missouri children.*

**Phone:** (417) 895-5677

**Location:** 149 Park Central Square, Springfield, MO 65806

**Website:** <https://dss.mo.gov/cd/>

## **HOTLINE NUMBERS:**

Child Abuse or Neglect: (800) 392-3738

School Violence: (866) 748-7047

Human Trafficking: (888) 373-7888