

By commissioning me, you are agreeing to the terms of service below.

Any statement can be bound to change if discussed with me, the artist, prior to the commission.

Please contact @teahex on Twitter/Instagram or teahexart@gmail.com with any questions or concerns.

I. GENERAL TERMS.

- Please write in a clear and nice manner.
- Provide references.
- Follow rules provided in the commission post.
- If you fail to follow the rules provided, I have the right to decline your commission.
- Any ill behaviour will not be tolerated and your commission will be cancelled with no refund if it occurs.

II. PAYMENT

- All commissions must be paid in full upfront.
- The currency accepted is **USD**.

III. PROCESS

- The time for your commission to be completed is approximately 4-6 weeks.
- If extenuating circumstances affecting the timeline arise, you will be notified ASAP.

IV. CUSTOMER SATISFACTION

- I will do everything I can to make my customers happy.
- Make sure to be clear in your order what you want.
- Changes can be done at the sketching stage.
- Minor changes can be made following the sketching stage at my, the artist's, discretion.

V. COPYRIGHT / USAGE POLICY

- The commissioner is allowed to:
 - Use the copyrighted artwork for personal use only unless agreed otherwise prior to the start of the commission.
 - Print the art, and claim the right to any character(s) belonging to them but not to the art itself.
 - Use the art to promote themselves with proper credit given to the artist.
- If you break the copyright infringement in any way, every right you had to the drawing will be retracted.

The following is considered Copyright infringement:

- *Reproducing/using the copyrighted artwork commercially (meaning making money off it in any way).*

- *Taking credit for the creation of the artwork.*
- *Removing any watermarks/signatures.*
- *Altering the artwork without my, the artist's, consent.*

VI. SERVICE

This is a service therefore there is no physical item.

- You are paying for "digital art".
- There will be no physical item in the mail from this purchase.
- You will only receive a digital copy of the artwork that is custom-made to your order.
- The "digital art" is NOT refundable.

VII. CANCELING/REFUNDING POLICY

I have the right to cancel and refund the money for your commission at any time.

You have no right to cancel or demand a refund from the artist under any circumstances after payment is received.

If money has not been sent yet the commissioner has the right to cancel the commission.

I, the artist, reserve the right to cancel and refund the money for your commission upon request in extenuating circumstances, but it is not guaranteed.

I, the artist, reserve the right to cancel and refund the money for your commission should circumstances prevent me from completing it.

If you file a chargeback against me, your right to everything I have ever made for you will be retracted and I have the right to sell the copyrighted artwork to new buyers.

You will be forbidden to ever commission me again.

Your name will be publicly posted everywhere I want to for others to watch out for.

I also have every right to file a complaint and I have all the right to the money you have given me.

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TOS modified from @pointedglass on Twitter/Instagram

TOS base credit to Yamio on DeviantArt