(approx. reading time: 5 minutes)

# Welcome to Holistic Life Coaching with Savitri!

It is my responsibility to share the following information with you before you schedule or receive any services from me:

#### HEALTH & LEGAL DISCLAIMER

By scheduling a session with Savitri Devi-Dasi (DBA: Savitri Cole), you attest that you have read and agreed to the following:

The guidance and information provided through Savitri's Holistic Life
Coaching services are intended for educational purposes only and are not a
substitute for professional medical advice, diagnosis, or treatment. These
services are intended as a sharing of knowledge and information from health
and wellness research, meditation and yogic traditions, as well as personal
experience, and are meant to aid you in finding your own health solutions

You are responsible for making your own health care decisions based upon your research and in partnership with a qualified healthcare professional. The information provided is for informational purposes only and no guarantees, promises, representations or warranties of any kind regarding specific or general benefits or outcomes, have been or will be made by Savitri.

Savitri is not responsible for, and shall have no liability for any success or failure, acts and/or omissions, the appropriateness of the participant's decisions, or the use of or reliance on this information.

### TERMS AND CONDITIONS

By accessing and using my website, you agree to comply with and be bound by the following terms and conditions (T & C). These T & C govern your use of our services, website, and transactions. If you disagree with any part of these terms, please refrain from using my services.

- Nature of Services: I offers holistic life, health and wellness coaching programs, educational sessions, and digital content (such as eBooks or online courses).
- 2. **Eligibility:** You must be at least 18 years old or under the supervision of a guardian to use our services.
- Intellectual Property: All content, branding, and material on this
  website, as well as materials distributed via email, are my intellectual
  property and must not be copied or redistributed without clear written
  consent from the owner.
- 4. **User Responsibilities:** Clients must provide accurate information during bookings and agree not to misuse the platform in any way.
- 5. **Modification of Terms:** I reserve the right to update or modify these terms at any time without prior notice.

# PRIVACY POLICY

Your privacy is of utmost importance to me.

I am committed to protecting your personal information. This *Privacy Policy* outlines how your data are collected, used, and protected:

- 1. **Information I Collect:** Name, email address, phone number, payment details (via PayPal and supported payment methods), and any voluntary information during consultations.
- 2. **How I Use Your Data:** To confirm appointments, process payments, provide support, and improve service quality.
- 3. **Data Security:** I use industry-standard encryption platforms and work only with trusted third parties like Wix and PayPal.
- 4. **Cookies:** My website may use cookies for smoother functionality. You may disable cookies through your browser settings.
- 5. **Data Sharing:** I will never sell or share your data with third parties for marketing purposes.

# REFUND AND CANCELLATION POLICY

I value your time and commitment. Please review my policy regarding refunds and cancellations:

 Consultations / Sessions: Refunds will be processed only for cancellations made at least 24 hours prior to the scheduled appointment.

- 2. **Digital Products:** Due to the nature of downloadable products, refunds are not applicable once the content has been accessed.
- 3. **Workshops / Courses:** Refund requests must be submitted at least 72 hours prior to the commencement of the event.
- 4. **Processing Time:** Approved refunds will be processed within 5–7 working days and credited to your original mode of payment.
- 5. **Cancellation by Us:** In rare cases where I cancel an appointment or service, you will receive a full refund or the option to reschedule.

#### PRICING POLICY

My service and product prices (ranges) are clearly listed on my website. Prices are subject to change based on market conditions, service updates, or seasonal offers. No hidden fees will be charged. The final payable amount will be shown during checkout, inclusive of any applicable taxes or platform fees.

#### CONTACT US

I'm here to help. Please reach out to me with your questions or concerns, or business collaboration requests.

- Email: savitri.cole@gmail.com
- Phone: 802-391-4633
- Operating Address: Holistic Life Coaching with Savitri | Savitri Cole,
   Eugene, OR, 97405, United States

# PRODUCTS AND SERVICES

We offer a range of services and products rooted in holistic well-being and conscious living:

- 1:1 Holistic Life Coaching/Health/Wellness consultations (includes health and wellness tools from leading health experts and research, Reiki, Holistic Life-Coaching, traditional Buddhist meditation practices, and sharing from direct personal experience)
- Online Courses & Workshops
- E-books and Digital Downloads
- Holistic Life Coaching

Rates – domestic (in the U.S.) and international (outside of the U.S.) – for single sessions, as well as the Signature 6– / 3-month 1-1 Holistic Life Coaching programs are listed on the website. Reduced prices/scholarships are considered on a case-by-case basis.