

CalWORKs Support Services

Student Services Outcomes

| SSOs | How/When can it be measured? |
|---|---|
| After attending the CalWORKs New Student orientation, I am able to understand college CalWORKs program requirements and my responsibilities. | A student takes a quiz after going through the orientation. Quiz requires 80% correct responses to pass. Students may take quiz as many as times as necessary to demonstrate comprehension. |
| After attending the CalWORKs New Student orientation, I am able to identify and find campus resources and services to support my education including tutoring, counseling/advising, BeaverCares, HomeBases, DSPS, Career & Pathways, etc. | A student takes a quiz after going through the orientation. Quiz requires 80% correct responses to pass. Students may take quiz as many as times as necessary to demonstrate comprehension. |
| After completing a comprehensive education plan with my CalWORKs counselor, I am able to understand the required courses and length of time for completion of my academic goals. | Follow-up phone calls, emails and questions received from them will constitute qualitative data. Records will be stored in student contact logs. |
| As a result of working with the CalWORKs program, I am able to maximize my county interactions and resources. | Student surveys of needs and barriers each semester will provide data on areas of support for students with the county. |