

TENDER ANNOUNCEMENT
for the procurement procedure
(Tender Position 2)
(hereinafter referred to as "Announcement")

The Charitable Foundation "Social Equation Hub" announces a tender for the selection of a service provider for full-cycle software development, system implementation, testing, and technical support of the ISO 22301 Healthcare BCM Platform.

Subject of procurement — services including:

- - Full software development cycle of the BCM platform based on the approved architecture.
- - System implementation, comprehensive testing, and technical support.

(Detailed description of services and other characteristics are specified in the Tender Proposal.)

Funding source for procurement — the procurement is carried out within the framework of the SOS Project 2.0: "Sustainability of HIV Services through Social Contracting in EECA Region", implemented by the Charitable Foundation "Social Equation Hub" with financial support of Alliance for Public Health.

Service delivery period: as required by the procurement organizer — Charitable Foundation "Social Equation Hub".

Expected result: signing of service agreements.

No	MANDATORY TECHNICAL REQUIREMENTS FOR THE SUBJECT OF PROCUREMENT	DOCUMENTS CONFIRMING COMPLIANCE WITH REQUIREMENTS
1.	Experience in full-cycle software development using Python, LangChain, microservices architecture, REST API, and PostgreSQL/Supabase.	Tender proposal.
2.	Proven experience in system integration, deployment, and DevOps practices (containerisation, CI/CD pipelines, cloud/on-premise infrastructure).	Tender proposal.
3.	Experience in designing and executing comprehensive testing strategies: unit, integration, system, and end-to-end testing.	Tender proposal.
4.	Ability to provide post-deployment technical support, maintenance, and incident response.	Tender proposal.
5.	Understanding of Business Continuity Management principles, ISO 22301 standards, and healthcare sector regulatory requirements.	Tender proposal.

No	MANDATORY QUALIFICATION REQUIREMENTS FOR THE SUBJECT OF PROCUREMENT	DOCUMENTS CONFIRMING COMPLIANCE WITH REQUIREMENTS
1.	Official registration as a legal entity or sole proprietor with the right to provide IT/software development services according to Ukrainian legislation (or relevant legislation for foreign participants). <i>Required documents:</i>	- Copy of State Registration Certificate or Extract from the Unified State Register of Legal Entities and Individual Entrepreneurs; - Copy of VAT Certificate (<i>if registered as VAT payer</i>) or

	- Copy of State Registration Certificate or Extract from the Unified State Register of Legal Entities and Individual Entrepreneurs; - Copy of VAT Certificate (if registered as VAT payer) or Single Tax Certificate; - Copy of Extract from the Unified State Register of Legal Entities and Individual Entrepreneurs, issued no earlier than 01.01.2023; - Copy of Charter (for legal entities).	Single Tax Certificate; - Copy of Extract from the Unified State Register of Legal Entities and Individual Entrepreneurs, issued no earlier than 01.01.2023; - Copy of Charter (<i>for legal entities</i>).
2.	Ability to provide technical guarantees, software warranties, and full technical documentation for all implemented systems.	Technical documentation.

Detailed pricing is provided in the Tender Proposal Form (*Annex 1, Tender Position 2*).

The Organization reserves the right to:

- Increase or decrease the procurement volume within 20% of the volume specified
- Conduct negotiations with participants regarding requirements and conditions
- Reject any or all proposals without explanation
- Select multiple providers for different components

THE TENDER PROPOSAL MUST INCLUDE:

1. The proposal is submitted in the form of an official tender proposal that meets the technical and qualification requirements specified in the announcement (*Tender Proposal form is attached — Annex 1, Tender Position 2*).

2. Copies of:

- State Registration Certificate of legal entity or individual entrepreneur or Extract from the Unified State Register of Legal Entities and Individual Entrepreneurs;
- VAT Certificate (if registered as VAT payer) or Single Tax Certificate;
- Extract from the Unified State Register of Legal Entities and Individual Entrepreneurs, issued no earlier than 01.01.2023;

3. Please also add to your tender proposal any other documents that, in your opinion, may be useful for evaluating the proposal (*for example, reference letters, portfolio of completed software projects, etc.*).

Rules for formatting the participant's tender proposal:

- All copies of any documents included in the tender proposal must be certified by the participant's signature, and if the participant is a legal entity, by seal and signature of an authorized person.
- Provided document copies must be legible and of good quality.
- The participant bears responsibility for the accuracy of information provided in their tender proposal.
- The validity period of the tender proposal must be at least 20 calendar days from the date of signing the cooperation agreement, which must be indicated in the proposal itself.

Please send your proposals to: info@seh.foundation

**Final deadline for accepting tender proposals from participants:
23 May, by 18:00 Kyiv time.**

Customer's authorized official for communication with suppliers:

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