

Privacy Policy

Effective Date: 15-Mar-2025

Thank you for using Civio ("App"). Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information.

1. Information We Collect

We collect the following types of data to enhance the app's functionality:

- **Approximate Location:** We may collect city-level location data to improve user experience. This data is not precise and does not track your exact location.
 - **App Usage Data:** We use Firebase Analytics to collect non-personal information about how users interact with the app, such as feature usage and performance metrics.
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2. How We Use Your Information

We collect data to:

- Improve app performance and user experience
 - Identify and fix crashes or errors
 - Analyze user interactions to enhance features
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3. Data Sharing & Third Parties

We do not sell or share your personal data. However, we use the following third-party services:

- **Google Firebase:** Used for analytics and crash reporting. Firebase may collect and store data as per their privacy policy (Google's Privacy Policy).
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4. User Control & Choices

You can control data collection by:

- Disabling app permissions (e.g., location access) via device settings

5. Data Security

We take reasonable measures to protect your information from unauthorized access or disclosure. However, no method of data transmission is 100% secure.

6. Children's Privacy

Our app is intended for users aged 16 and older. We do not knowingly collect data from children under 16.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:
civminds@gmail.com

By using Civio, you agree to this Privacy Policy.