PARTICIPANT PACKET

Shake-A-Leg Miami Website Usability Test

Participant #:_____

Date:_____

Moderators: Morgan McKie, Juniette Fiore, Angie Del Llano, Nicole Barba, Haosheng Li, Yaozhi Zhang, William Sun

Informed Consent

I agree to participate in this user research study conducted by students from the University of Miami. I understand that the study is designed to gather information about the usability of the “Shake-A-Leg” website.

I understand that participation in this usability study is voluntary and I will not be compensated for my participation.

I agree to express any concerns or discomfort that I have during the session with the study researcher. I understand that I have the right to refuse to answer any question and am able to remove myself from the study at any time without penalty.

Participation involves using and interacting with the “Shake-A-Leg” website and thinking aloud while the researcher takes notes. The study will be no longer than 25 minutes. There will be no audio or video recording.

I understand that my confidentiality will remain protected and I will not be identified by name in any reports.

Please **sign your name** below to indicate that you understand the explanation provided.

Print your name: _____
Date_____

Sign your name: _____

Demographic Questionnaire

1. What is your age?

☐ 18-21 years old

☐ 21-23 years old

☐ 23-29 years old

☐ Over 29

2. Are you Hispanic or Latino?

☐ Yes

☐ No

3. What race are you?

☐ White

☐ Black or African American

☐ Native American or American Indian

☐ Asian / Pacific Islander

3. What is the highest degree or level of school you have completed?

☐ Some high school or high school graduate

☐ Some college credit or college graduate

☐ Master's degree

☐ Other

If you choose Other, _____.

4. Are you currently…?

☐ Employed

☐ Unemployed

☐ Student

☐ Retired

☐ Unable to work

5. How many hours a week do you spend online?

☐ Less than 1 hour

☐ 2-4 hours

☐ over 4 hours

6. Have you performed any usability tests before?

☐ Yes

☐ No

7. Have you ever made a donation to an organization?

☐ Yes

☐ No

8. Are you familiar with disability services?

☐ Yes

☐ No

Test Tasks:

Instructions:
Please read the task completely. When you are ready to start the task, please say “Start”. When you are finished, please say “Stop”. Do not look at the website until you’re ready to start.

TASK 1: You want to know what Shake-a-Leg is. Find information about it and write a sentence telling us what Shake-A-Leg is.

AFTER TASK QUESTION

Overall, how difficult or easy was the task to complete?

Very difficult ○ ○ ○ ○ ○ ○ ○ **Very easy**

1 2 3 4 5 6 7

COMMENTS:

TASK 2: Shake-A-Leg is primarily run by volunteers. You are interested in becoming a mentor. Find the form to allow you to become a mentor. Do not fill it in.

AFTER TASK QUESTION

Overall, how difficult or easy was the task to complete?

Very difficult ○ ○ ○ ○ ○ ○ ○ **Very easy**

1 2 3 4 5 6 7

COMMENTS:

TASK 3: One of Shake-a-Leg's main objectives is providing programs that interest their target audience. You want to join a water sport. When is the first opportunity to participate in water sports?

AFTER TASK QUESTION

Overall, how difficult or easy was the task to complete?

Very difficult ○ ○ ○ ○ ○ ○ ○ **Very easy**

1 2 3 4 5 6 7

COMMENTS:

TASK 4: Shake-A-Leg accepts donations to run their programs. Make a $25 donation to the Wellness Center. Do not submit the donation.

AFTER TASK QUESTION

Overall, how difficult or easy was the task to complete?

Very difficult	○	○	○	○	○	○	○	**Very easy**
	1	**2**	**3**	**4**	**5**	**6**	**7**	

COMMENTS:

TASK 5: You want to read updates about Shake-A-Leg. Find the latest news.

AFTER TASK QUESTION

Overall, how difficult or easy was the task to complete?

Very difficult	○	○	○	○	○	○	○	**Very easy**
	1	**2**	**3**	**4**	**5**	**6**	**7**	

COMMENTS:

TASK 6: Shake-A-Leg has a sailing boat that is for disabled use. Find information about it on Shake-A-Leg's site.

AFTER TASK QUESTION

Overall, how difficult or easy was the task to complete?

Very difficult ○ ○ ○ ○ ○ ○ ○ **Very easy**

1 2 3 4 5 6 7

COMMENTS:

Post-Study questionnaire (SUS)

1. I think that I would like to use this website frequently.

Strongly Disagree ○ ○ ○ ○ ○ **Strongly Agree**

1 2 3 4 5

2. I found this website unnecessarily complex.

Strongly Disagree ○ ○ ○ ○ ○ **Strongly Agree**

1 2 3 4 5

3. I thought the support of a technical person is necessary to use this website.

Strongly Disagree ○ ○ ○ ○ ○ **Strongly Agree**

1 2 3 4 5

4. I found the various functions in this website were well integrated.

Strongly Disagree ○ ○ ○ ○ ○ **Strongly Agree**

1 2 3 4 5

5. I thought there was too much inconsistency in this website.

Strongly Disagree ○ ○ ○ ○ ○ **Strongly Agree**

1 2 3 4 5

6. I would imagine that most people would learn to use this website quickly.

Strongly Disagree ○ ○ ○ ○ ○ **Strongly Agree**

1 2 3 4 5

7. I found this website very cumbersome to use.

Strongly Disagree	◯	◯	◯	◯	◯	**Strongly Agree**
	1	**2**	**3**	**4**	**5**	

8. I needed to learn a lot of things before I could use this website.

Strongly Disagree	◯	◯	◯	◯	◯	**Strongly Agree**
	1	**2**	**3**	**4**	**5**	