

Monitorings add-on differences X4 vs X3

There's a huge improvement in Monitorings add-on functionality and speed

What additionally will I get?

	X3	X4
<i>Increased speed</i>	To process huge data quantity additional server is needed, speed is average	Speed is x1000 faster comparing with X3, moreover, processing is done on the same server
<i>Save infrastructure resources</i>	Additional server is needed	It runs on the same server
<i>More monitoring objects</i>	Users	Users, Providers, Devices, Destinations, Destinations Groups
<i>More monitoring parameters</i>	Number of concurrent calls, user balance	Quality (ASR, ACD, PDD, TTC), Quantity of calls (bilsec, total, answered, not answered, simultaneous), Sum of calls price
<i>More control</i>	Block user, send email notification	Block user, send email notification, change LCR (e.g. if quality drops), apply temporary restrictions (e.g. provisional blocking)

What will be missing?

	X3	X4
<i>Monitoring period</i>	30 days	1 day (it will be increased)
<i>Roles that can use monitorings</i>	Reseller, administrator, accountant	Only administrator