



Community Resources & Support Services

General Resource Sites	1
Technology	2
Housing Assistance	2
Legal Services	3
Food	3
Health & Wellness	4
Child Care Resources	5

General Resource Sites

- NC 211 is an information and referral service provided by United Way of North Carolina where you can receive free and confidential information on health and human services within their community.
 - Families and individuals can:
 - Visit: <https://nc211.org/>
 - Or call 2-1-1 or 1-888-892-1162
- [Mecklenburg County Department of Community Resources](#)
 - Dedicated to strengthening Mecklenburg County by ensuring the basic needs of individuals and families are met.
 - Community Resource Centers
 - Employment Assistance
 - Energy Assistance
 - Housing Assistance
 - And other services

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- [Goodwill Industries](#)
 - Job Training Programs
 - Career Center
 - Family Stability Services

Technology

- Personal Laptops (high school only)
 - If a high school Scholar has a need for a laptop, GenOne will work with them and their families to provide them with one.
- Internet Access
 - Call 311 or visit <https://www.charlottenc.gov/Help311>
 - Ask if you qualify for “Access Charlotte” to receive free internet access
 - If not, request a digital navigator to assist with signing up for the Federal Government’s Affordable Connectivity Program (ACP). Residents will have the opportunity to choose an Internet Service Provider (ISP) that best fits their area of coverage and receive up to \$30 off their internet bill, if eligible.
- [Center for Digital Equity](#)
 - Have a Digital Navigator assist you with any of the following:
 - Signing up for affordable home internet
 - Purchasing affordable technology
 - Troubleshooting basic technology issues
 - Learning new digital skills

Finances and Paying Bills

- [Commonwealth Charlotte \(CWC\)](#)
 - Financial Counseling and support, dedicated to your financial success.
 - Workshops help you with basics.
 - Certified counselors walk you through any money issue and offer a plan of action.
 - And we are a nonprofit-so you pay no fees.
 - 0% Interest Loan Program
- Also see [Crisis Assistance Ministry](#) listed under Housing Support

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Housing Assistance

- [HOMES- Mecklenburg County Housing Support Program](#)
 - July 1 – Nov. 22, 2024
 - The Helping Out Mecklenburg homeowners with Economic Support (HOMES) Program is returning for another season
 - Provides grant funding to qualifying residential homeowners to help address the rising costs of retaining their homes.
- [DreamKey Partners](#)
 - Provides homeownership education and down payment assistance for qualified homebuyers:
 - <https://dreamkeypartners.org/programs/>
- Search tool to help find affordable housing
 - [Resources \(myhousingsearch.com\)](#)
- [Crisis Assistance Ministry](#)
 - helps stabilize Mecklenburg County families with life's basic needs:
 - emergency rent and utility assistance
 - clothing, household goods, and appliances
 - Customers experiencing hunger may also receive referrals to local food providers, federal food support programs, and access to an onsite emergency pantry.

Legal Services

- [Legal Aid NC](#)
 - Provides support to North Carolinians who are unable to afford an attorney.

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Food

- Loaves & Fishes (Food Pantry)
 - GenOne is now an official loaves & fishes referral partner!
 - Students can reach out to all GenOne staff for a referral if they have a need.
- [Camino Center Food Pantry](#)
 - Application: <https://hipaa.jotform.com/200974308359057> (no SSN needed)
- [Second Harvest Food Bank](#)
 - In case our Scholars or their families need to visit a food pantry:

Health & Wellness

- [Hope Community Clinic of East Charlotte](#)
 - exists to be Charlotte's premier clinic that offers medical and counseling services in a combined facility for Charlotte families that are facing personal and family struggles and challenges.
 - For many Charlotte families, access to affordable, safe and quality care is difficult and a near impossibility. The Hope Community Clinic is designed to provide care for medical and counseling needs and exists in connection with holistic family care services provided by the [Project 658 Center](#).
 - This one of a kind clinic helps address both physical and emotional needs that arise from injury, abuse, addiction and trauma for its patients.
- [Charlotte Community Health Clinic](#)
 - improves the health of the community by providing quality, accessible, affordable health services to adults and children.
 - the Clinic offers primary care, specialty care, behavioral health services, and health and wellness education services.
 - With the support of community partners, healthcare providers, donors and volunteers, the Clinic bridges the gap to health and wellness for those without other means of medical care and dental care.
- [Anderson Counseling](#)

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- If our Scholars or their families need professional mental health support, they are able to sign up through Anderson Counseling. Cost of care is covered with Medicaid and virtual clients meetings are available. Other insurance forms are also accepted.
- [Cano Family Services](#)
 - Mental Health Services
 - Individual, group, and family therapy
 - **All services can be provided in English or Spanish**
- [Teen Health Connection](#)
 - Our Mission is To improve the health of adolescents by providing adolescent medicine and behavioral health services, education, advocacy, leadership development, and research through connections among adolescents, parents, and the community.
- [Vision to Learn](#)
 - We provide vision screenings, eye exams and glasses to children in low-income communities, at no cost to the children or their families.

Child Care Resources

- [MECK Pre-K](#)
 - is high quality pre-K education open to all four-year-old children in Mecklenburg County at no cost to families
- [Child Care Resources Inc.](#)
 - is a private, non-profit child care resource and referral (CCR&R) agency that works with families and communities to help ensure that all children have access to high-quality, affordable early learning and school-age opportunities and experiences that enable them to succeed in school and in life.

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