KHUSHI TRIVEDI

AI Native Story Teller | Developer Community Builder | Technical Content Publisher

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SUMMARY

AI Engineer (Agentic & Voice AI) with **2.5+ years** of experience in building & scaling developer communities for **API-first** products in a multi-repo ecosystem**.** I've handled developer enablement & program management in the **APAC & US** regions through **storytelling**, **sample apps**, reference code, and **channeling product affinity** via a targeted knowledge base. Significant expertise in bridging developer empathy with **product feedback loops**, scaling with **agile Documentation standards**. Proven record in dev **community growth**, **engineering content strategy**, and **data-driven execution** across **forums**, **GitHub discussions, Wikis, Slack, & YouTube,** and **social media strategy** like **LinkedIn, Twitter/X, & Reddit.**

Proven track record defining developer journey strategy, driving platform adoption, and translating complex **Agentic AI** and **Conversational AI** capabilities into high-quality developer content - **tutorials**, **SDK guides,** reference architectures, and **integration cookbooks**. Active in the developer community as a **hackathon mentor (AceHack, HackTheSpace, HackByte, SheBuilds)**, Google Developer member, and organizer of **India's first DevRel Conference, & Agent Nexus.** Speaker talks include India FOSS, Manipal University, & internationally in Germany, US, Spain. Professional expertise in hands-on with **LLM-powered agent tooling**, Voice AI integrations, and **REST API.**

PROFESSIONAL EXPERIENCE

B3Networks, *Senior Developer Advocate* — *Singapore, December 2025- March 2026*

- Led **DevRel and Solutions architecture strategy,** aligning B2B onboarding workflows. **First point of contact** for **integration flow, SDK demos,** discovery, feature requests & architecture diagrams. Presented pre-sales **solutions pitches**, & authored **Statements of Work**(SOWs)
- Maintained **documentation** for a **Beta Python SDK** on PyPI, for **TelcoFlow Voice AI CPaaS platform** (Event-Driven Architecture)
- **Created CLI-first prototypes** -to simplify **Voice AI** & **agentic workflows** for customers. Built **Knowledge Base**(KB) using **Confluence & Flow.**
- **Automated ticketing & email** for internal workflows- improved response time for client queries by 60% and internal support ops.
- Collab with **telecom providers** to **provision phone numbers** & **CPaaS services-** for **client deployments** across **messaging & voice infra.**

SuprSend, *Developer Relations Engineer & API Product* — *EMEA Remote*, Feb 2025 - Oct 2025

- Owned the **SaaS developer documentation** revamp & migration to **Mintlify** - in which I integrated **Mixpanel** & **Google Analytics** tools for analysis, and content governance, thereby increasing **2.5x user retention**.
- **Built and maintained SDKs** in Python, JavaScript, and React for notification API integrations, **reducing developer setup time by 50%**
- Implemented a **Docs-as-Code** workflow with Git, Markdown, Vale-linting, & GitHub Actions for a consistent workflow.
- Regular **changelog** pushes, published **advanced use cases** (batching, dynamic triggers), using **Postman**, **Swagger UI**, **pb33f**
- Created **advanced use case documentation** for batching, dynamic triggers, & webhook integrations for enterprise contact center solutions
- Scaled Slack channel with **1.7x user growth** in 2 months; facilitated internal **ticket** assignments & automated **feedback loop** to log user issues.
- Partnered with product & growth teams to **translate community insights into roadmap** items & **release communication**.

Keploy, *Developer Relations Engineer* — *Bengaluru***,** April 2024- Jan 2025

- Drove **500+ downloads** of Keploy's **VS Code extension** in **3 days** through a **coordinated launch**: hackathon booth demos, developer blog posts, and targeted event activation - landing **trending** on the Microsoft Marketplace for a week.
- **Co-hosted DevScribe** with **Google's DevRel team**- a developer-focused event in Bangalore around test automation & dev tooling.
- **Represented Keploy at 14+ developer events,** including demo days, hackathon booths, webinars, and university programs.
- Improved test coverage to **96%** by **debugging** and **generating unit tests** across **Python and TypeScript** sample apps in **public GitHub repos**
- Refactored company **SEO** guidelines using Semrush & Backlinko. **Published** DevRel content on **CI pipelines & testing**.
- **Planned, onboarded, & led** the **Writer's Program** - weekly editorial syncs, **350+ contributor signups**, **built content pipeline**.

Freelance, *Technical & Documentation Writer* — *April* 2020 - Nov 2023

SKILLS

AI & ML: LLM Integration, Agentic AI Workflows (CrewAI, Google ADK), RAG, Prompt Engineering, AI Agent Evaluation & Observability (FutureAGI), Voice AI (Vapi, TelcoFlow), MCP, OpenAI, VertexAI, Claude

Developer Experience: SDK Development (Python, JavaScript, React), REST API Design, Webhook Integrations, Plugin Architecture, API Documentation, Docs-as-Code (Markdown, MDX, Vale, Redocly, Mintlify)

Engineering: Python, TypeScript, NodeJS, ReactJS, Docker, Git/GitHub, CI/CD (GitHub Actions), Postman, Swagger/OpenAPI, Linux, MacOS

Community & Content: Hackathon Execution, Ambassador Programs, Developer Events, Technical Writing, Community Program Management

Tools: Mixpanel, Figma, JIRA, Notion, Confluence, Cursor, Pendo, Discord,

Collaboration & Soft Skills - Case Studies, Product-Led Growth(PLG), Community Management, Content Creation, Project Management

EDUCATION

B.Tech-CSE, *Rajiv Gandhi Proudyogiki Vishwavidyalaya (RGPV), Bhopal* — [2020 - 2024] **GPA: 8.35**

Senior Secondary, *Carmel Convent Sr. Sec. School, Bhopal* — [2018 - 2020] **Percentage: 82.5**

PROJECTS

- **Technical Blogs Profile-** Hashnode **-** Published 15+ blogs, tutorials, including how-to guides, Project doc, playbook, with avg 2k+ views.
- **Sahayak**(hackathon winner): Doctor-patient video consultations, reduce average wait time. 95% accurrate for breast cancer & brain tumors. Demo
- **OpenAPI Sample Library**-OpenAPI Library for real-world API specs with standardized schemas & live Swagger UI preview via Docker.
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- **Sample Cookbook** for CrewAI x FutureAGI integration- creating an AI agent and a name for evaluation & observability checks.

COMMUNITY BUILDING & TALKS

- AgentNexus Organizer • DevRel Meetup Talk • India FOSS Conference • Hosted India's First DevRel Conference 2025 • Mannheim, Germany • Manipal University Jaipur • UPV Spain • ML-101 • FOSS Solapur • GitHub Field Day (Hyderabad 2024)
- Hackathons Mentored - AceHack3.0 | HackTheSpace, | HackByte2.0 | SheBuilds | Dev Sprint
- Microsoft Learn Student Ambassador-GOLD [2021-2024]
- Google Developer Student Club- Lead & Founder [2022-2023]