

Terms of Service — Radlii

Last updated: 20 November 2025

1. Service Description

Radlii provides written explanations of radiology report wording.

Our service is intended for **educational purposes only** and is **not** a medical opinion, diagnosis, or treatment recommendation.

2. User Responsibilities

Before submitting your report text:

- You must remove all personal identifiers (name, date of birth, hospital number, address, etc.).
 - You are responsible for the content you submit.
 - You must ensure you have the right to share the text you provide.
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3. No Medical Advice

The explanation you receive is:

- an educational summary
- written in plain language
- **not** a clinical interpretation
- **not** to be used for medical decisions

Always consult your treating physician for diagnosis or treatment.

4. Payments & Refunds

- Payments are securely processed by Stripe.
- Fees are displayed at checkout before submitting the form.
- Completed explanations are generally **non-refundable**, except if Radlii is unable to deliver the service.

5. Delivery

Explanations are typically delivered within the timeframe stated on the website.

Delivery times may vary based on report complexity.

6. Data Handling

- Report text is anonymized by you and processed solely for the purpose of providing your explanation.
 - Report text is deleted within **30 days** of delivery.
 - See our **Privacy Policy** for more details.
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7. Limitation of Liability

Radlil is not responsible for:

- medical decisions
- interpretations
- inaccuracies in your submitted text
- actions taken based on our explanations

Our service is strictly informational.

8. Contact

For any questions:

info@radlil.com