Terms of Service — Radlii

Last updated: 20 November 2025

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1. Service Description

Radlii provides written explanations of radiology report wording.

Our service is intended for **educational purposes only** and is **not** a medical opinion, diagnosis, or treatment recommendation.

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2. User Responsibilities

Before submitting your report text:

- You must remove all personal identifiers (name, date of birth, hospital number, address, etc.).
- You are responsible for the content you submit.
- You must ensure you have the right to share the text you provide.

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3. No Medical Advice

The explanation you receive is:

- an educational summary
- written in plain language
- **not** a clinical interpretation
- **not** to be used for medical decisions

Always consult your treating physician for diagnosis or treatment.

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4. Payments & Refunds

- Payments are securely processed by Stripe.
- Fees are displayed at checkout before submitting the form.
- Completed explanations are generally **non-refundable**, except if Radlii is unable to deliver the service.

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5. Delivery

Explanations are typically delivered within the timeframe stated on the website.

Delivery times may vary based on report complexity.

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6. Data Handling

- Report text is anonymized by you and processed solely for the purpose of providing your explanation.
- Report text is deleted within **30 days** of delivery.
- See our **Privacy Policy** for more details.

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7. Limitation of Liability

Radlii is not responsible for:

- medical decisions
- interpretations
- inaccuracies in your submitted text
- actions taken based on our explanations

Our service is strictly informational.

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8. Contact

For any questions:

info@radlii.com