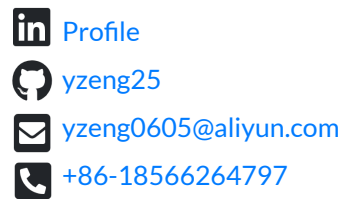


Yilin Zeng

Bachelor of Science, Computer Science, University of Wisconsin-Madison
2014-2018



Summary

Yilin is a technical writer with 7 years of experience in cloud computing and consumer audio industries. He is proficient in doc-as-code, Git, and Markdown. He has strong analytical skills and excellent communication skills to smoothen teamwork.

Experience

Senior Technical Writer, Harman Kardon, Shenzhen Jan 2023 - Present

- Coordinate communication with stakeholders to ensure documentations are delivered on time with good quality.
- Create detailed, easy-to-understand technical documentation to support product marketing and user utilization and increase customer satisfaction.

Technical Writer, API7.ai, Remote/Shenzhen July 2021 - May 2022

- Transform complex technical drafts into easy-to-understand blog posts.
- Implement blog guidelines to ensure content quality and style consistency.
- Develop and maintain git command guidelines to provide team members with clear operating procedures.

Information Developer II, SUSE, Shenzhen Feb 2020 - June 2021

- Redesign and optimize the Chinese documentation architecture to improve user experience.
- Lead Rancher v2.5 UI localization, improve Chinese user experience.
- Implement SEO for Chinese documentation websites, monthly views tripled in 6 months.

Technical Writer, Huawei Technologies, Shenzhen Nov 2018 - Jan 2020

- Write ROMA product documentation, detailing product features and usage to enhance user understanding and operational efficiency.
- Participate in departmental document review meetings and provide constructive comments to ensure the accuracy and completeness of technical information.
- Improve user satisfaction and experience of ROMA through document optimization.

Side Projects

- Financial sponsor of Meta's open-source project Docusaurus.
- Guest speaker of TCWorld China 2022 Conference.
- Committer of Apache APISIX.