

| LIST OF EVIDENCES - HOTEL MANAGEMENT INDUSTRY                        |                                                                                                                                                                                                                                                  |                      |                                                                                               |                                                                                       |                                                    |
|----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------|
| Criteria                                                             | STT                                                                                                                                                                                                                                              | Proof code           | Evidence name                                                                                 | Number, date of issue, or time of survey, investigation, interview, observation, etc. | Place of issue or group, individual implementation |
| <b>STANDARD 1. GOAL AND OUTPUT STANDARDS OF THE TRAINING PROGRAM</b> |                                                                                                                                                                                                                                                  |                      |                                                                                               |                                                                                       |                                                    |
| <b>Criterion 1.1</b>                                                 | <b>The objectives of the training program are clearly defined, consistent with the mission and vision of the higher education institution, and consistent with the objectives of higher education stipulated in the Law on Higher Education.</b> |                      |                                                                                               |                                                                                       |                                                    |
|                                                                      | 1                                                                                                                                                                                                                                                | <u>H1.01.01.01</u>   | Decision on promulgating the 2017 Training Program                                            | 191/QĐ-DHTĐHN March 10, 2017                                                          | Hanoi University of Science and Technology         |
|                                                                      | 2                                                                                                                                                                                                                                                | <u>H1.01.01.02</u>   | CTDT 2019                                                                                     | 646/QĐ-DHTĐHN June 18, 2019                                                           | Hanoi University of Science and Technology         |
|                                                                      | 3                                                                                                                                                                                                                                                | <u>H1.01.01.03</u>   | Training Program 2020 (supplement to Training Program 2019)                                   | Faculty of VHDL in 2020                                                               | Faculty of VHDL                                    |
|                                                                      | 4                                                                                                                                                                                                                                                | <u>H1.01.01.04</u>   | 2022 Training Program                                                                         | 984/QĐ -DHTĐHN August 16, 2022                                                        | Hanoi University of Science and Technology         |
|                                                                      | 5                                                                                                                                                                                                                                                | <u>[H1.01.01.05]</u> | 2022 Training Program Description                                                             | 985/QĐ -DHTĐHN August 16, 2022                                                        | Hanoi University of Science and Technology         |
|                                                                      | 6                                                                                                                                                                                                                                                | <u>H1.01.01.06</u>   | Matrix relating to HPs and 2022 Training Program (issued together with 2022 Training Program) | 984/QĐ -DHTĐHN August 16, 2022                                                        | Hanoi University of Science and Technology         |
|                                                                      | 7                                                                                                                                                                                                                                                | <u>H1.01.01.07</u>   | Website of Hanoi University of Science and Technology                                         | link                                                                                  | Hanoi University of Science and Technology         |
|                                                                      | 8                                                                                                                                                                                                                                                | <u>H1.01.01.08</u>   | Faculty of VHDL's PhD flyer                                                                   | image                                                                                 | Faculty of VHDL                                    |
|                                                                      | 9                                                                                                                                                                                                                                                | <u>H1.01.01.09</u>   | Weekly Activity CD                                                                            | 860/TB-DHTĐHN August 31, 2020                                                         | Hanoi University of Science and Technology         |
|                                                                      | 10                                                                                                                                                                                                                                               | <u>H1.01.01.10</u>   | Decision on Announcing the Mission and Vision of Hanoi National University                    | Decision No. 43/QĐ-DHTĐHN dated January 18, 2016                                      | Hanoi University of Science and Technology         |
|                                                                      | 11                                                                                                                                                                                                                                               | <u>H1.01.01.11</u>   | Law on Higher Education                                                                       | Law No.: 08/2012/QH13- June 18, 2012                                                  | National Assembly                                  |
|                                                                      | 12                                                                                                                                                                                                                                               | <u>H1.01.01.12</u>   | Law amending and supplementing a number of articles of the Law on Higher Education            | Law No.: 34/2018/QH14- November 19, 2028                                              | National Assembly                                  |
|                                                                      | 13                                                                                                                                                                                                                                               | <u>H1.01.01.13</u>   | KH survey labor market on human resources                                                     | 33/ KH - DHTĐHN 12/01/2018                                                            | Hanoi University of Science and Technology         |

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| 14 | <u>H1.01.01.14</u> | Student Council 2017-2018                                                                            | 762 /TB-DHTĐHN 02/07/2018                  | Hanoi University of Science and Technology |
| 15 | <u>H1.01.01.15</u> | Student feedback report 2018-2019                                                                    | 917/ BC-DHTĐHN August 23, 2019             | Hanoi University of Science and Technology |
| 16 | <u>H1.01.01.16</u> | Student feedback report 2019-2020                                                                    | 674/ BC-DHTĐHN14/07/2020                   | Hanoi University of Science and Technology |
| 17 | <u>H1.01.01.17</u> | Final Student Report 20-21                                                                           | 630/BC-DHTĐHN June 26, 2021                | Hanoi University of Science and Technology |
| 18 | <u>H1.01.01.18</u> | Report on the results of collecting feedback from businesses, lecturers, and alumni on CLSV graduate | No. 919/BC-DHTĐHN dated September 23, 2019 | Hanoi University of Science and Technology |

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|                       | 19                                                                                                                                                                                                   | <a href="#">H1.01.01.19</a> | Training program of University of Technology                                                                       | Link to University of Technology                     | University of Technology                               |
|                       | 20                                                                                                                                                                                                   | <a href="#">H1.01.01.20</a> | Training program of University of Social Sciences and Humanities                                                   | Link to University of Social Sciences and Humanities | School University of Social Sciences and Humanities    |
|                       | 21                                                                                                                                                                                                   | <a href="#">H1.01.01.21</a> | Training Center of Ha Long University                                                                              | Link to University of Law                            | University of Law                                      |
|                       | 22                                                                                                                                                                                                   | <a href="#">H1.01.01.22</a> | University of Economics and Business Administration                                                                | Link to National Economics University                | National Economics University                          |
|                       | 23                                                                                                                                                                                                   | <a href="#">H1.01.01.23</a> | Hue University Training Center                                                                                     | Link to Hue University 27/QD-DHH January 11, 2018    | Hue University                                         |
|                       | 24                                                                                                                                                                                                   | <a href="#">H1.01.01.24</a> | Training program of Ho Chi Minh City University of Languages and International Studies                             | Link to DDHNN-TH HCM school                          | University of Languages and International Studies HCMC |
|                       | 25                                                                                                                                                                                                   | <a href="#">H1.01.01.25</a> | 2019 Training Program Revision Report                                                                              | VHDL science text                                    | Faculty of VHDL                                        |
|                       | 26                                                                                                                                                                                                   | <a href="#">H1.01.01.26</a> | KH adjusts the training program                                                                                    | 1049/KH-DHTĐHN November 9, 2021                      | Hanoi University of Science and Technology             |
| <b>Criterion 1.2</b>  | <b><i>The output standards of the training program are clearly defined, covering both general and specific requirements that learners need to achieve after completing the training program.</i></b> |                             |                                                                                                                    |                                                      |                                                        |
|                       | 1                                                                                                                                                                                                    | <a href="#">H1.01.02.01</a> | CDR 2022 (issued according to CTĐT 2022)                                                                           | 984/QĐ -DHTĐHN August 16, 2022                       | Hanoi University of Science and Technology             |
|                       |                                                                                                                                                                                                      | <a href="#">H1.01.02.01</a> | CDR 2022                                                                                                           | 986/QĐ-DHTĐHN August 16, 2022                        | Hanoi University of Science and Technology             |
|                       | 2                                                                                                                                                                                                    | <a href="#">H1.01.02.02</a> | Matrix of HPs and CDRs 2022 (issued according to CTĐT 2022)                                                        | 984/QĐ -DHTĐHN August 16, 2022                       | Hanoi University of Science and Technology             |
|                       | 3                                                                                                                                                                                                    | <a href="#">H1.01.02.03</a> | School Website: hnm.edu.vn                                                                                         | Link                                                 | Hanoi University of Science and Technology             |
|                       | 4                                                                                                                                                                                                    | <a href="#">H1.01.02.04</a> | Flyer of Faculty of VHDL                                                                                           | image                                                | Faculty of VHDL                                        |
|                       | 5                                                                                                                                                                                                    | <a href="#">H1.01.02.05</a> | SHCD Weekly Schedule                                                                                               | 860/TB -DHTĐHN August 31, 2020                       | Hanoi University of Science and Technology             |
|                       | 6                                                                                                                                                                                                    | <a href="#">H1.01.02.06</a> | Decision on building and announcing the 2022 CDR                                                                   | 224/QĐ-DHTĐHN April 4, 2022                          | Hanoi University of Science and Technology             |
|                       | 7                                                                                                                                                                                                    | <a href="#">H1.01.02.07</a> | Teaching program 2022 (issued with training program 2022)                                                          | 984/QĐ -DHTĐHN August 16, 2022                       |                                                        |
|                       | 8                                                                                                                                                                                                    | <a href="#">H1.01.02.08</a> | KQ KS asks employers for opinions on the quality of SVTN 2019                                                      | No. 919/BC-DHTĐHN September 23, 2019                 | Hanoi University of Science and Technology             |
|                       | 9                                                                                                                                                                                                    | <a href="#">H1.01.02.09</a> | Process of building CDR for university majors                                                                      | 331/TB - DHTĐHN April 25, 2016                       | Hanoi University of Science and Technology             |
| <b>Criterion 1.3.</b> | <b><i>The output standards of the training program reflect the requirements of stakeholders, are periodically reviewed, adjusted and publicly announced.</i></b>                                     |                             |                                                                                                                    |                                                      |                                                        |
|                       | 1                                                                                                                                                                                                    | <a href="#">H1.01.03.01</a> | Report on survey results to collect opinions from employers, managers, and alumni on training programs/activities. | No. 919/BC - DHTĐHN dated September 23, 2019         | Hanoi University of                                    |

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|  |   |                    | training activities                                          |                             | Science and Technology                     |
|  | 2 | <u>H1.01.03.02</u> | Student performance report for the end of the 2019-2020 term | 647/BC-DHTĐHN July 14, 2020 | Hanoi University of Science and Technology |

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| 3  | <a href="#">H1.01.03.03</a>   | BC ks students at the end of the course 2020-2021              | 630/BC-DHTĐHN June 25, 2021       | Hanoi University of Science and Technology   |
| 4  | <a href="#">H1.01.03.04</a>   | KHKS about Pohe                                                | 1271/KH-DHTĐHN November 5, 2018   | Hanoi University of Science and Technology   |
| 5  | <a href="#">H1.01.03.05</a>   | 2022 Labor Code (issued according to 2022 Labor Code)          | 984/QĐ -DHTĐHN August 16, 2022    | Hanoi University of Science and Technology   |
|    | <a href="#">[H1.01.03.05]</a> | CDR 2022                                                       | 986/QĐ-DHTĐHN August 16, 2022     | Hanoi University of Science and Technology   |
| 6  | <a href="#">H1.01.03.06</a>   | Human resource needs assessment                                | 33/KH-DHTĐHN January 12, 2018     | Hanoi University of Science and Technology   |
| 7  | <a href="#">H1.01.03.07</a>   | Student opinion results 2017-2018                              | 762/TB-DHTĐHN 02/07/2018          | Hanoi University of Science and Technology   |
| 8  | <a href="#">H1.01.03.08</a>   | Final Student Survey Results 2020 - 2021                       | 630/BC-DHTĐHN June 25, 2021       | Hanoi University of Science and Technology   |
| 9  | <a href="#">H1.01.03.09</a>   | Final CLĐT survey results for the 2021-2022 term               | 660/TB-DHTĐHN June 29, 2022       | Hanoi University of Science and Technology   |
| 10 | <a href="#">H1.01.03.10</a>   | KH asks students for opinions on CDR                           | 476/KH-DHTĐHN June 9, 2016        | Hanoi University of Science and Technology   |
| 11 | <a href="#">H1.01.03.11</a>   | TL Steering Committee for construction and announcement of CDR | 09/QĐ-DHTĐHN January 6, 2017      | Hanoi University of Science and Technology   |
| 12 | <a href="#">H1.01.03.12</a>   | Customer evaluates and adjusts training program                | 1049/KH - DHTĐHN November 9, 2021 | Hanoi University of Science and Technology   |
| 13 | <a href="#">H1.01.01.13</a>   | Student Results Report 2019-2020                               | 647/BC-DHTĐHN July 14, 2020       | Hanoi University of Science and Technology   |
| 14 | <a href="#">H1.01.03.14</a>   | 2017 CDR                                                       | 135/QĐ-DHTĐHN February 28, 2017   | Hanoi University of Science and Technology   |
| 15 | <a href="#">H1.01.03.15</a>   | CDR 2020                                                       | Address from CDR 2019             | University of Social Sciences and Humanities |
|    | <a href="#">H1.01.03.15</a>   | CDR 2019                                                       | 647/QĐ-DHTĐHN June 18, 2019       |                                              |
| 16 | <a href="#">H1.01.03.16</a>   | Notice about SHCD week                                         | 860/TB-DHTĐHN August 31, 2020     | Hanoi University of Science and Technology   |
| 17 | <a href="#">H1.01.03.17</a>   | School website: hnm.edu.vn                                     | link                              | University of Technology                     |
| 18 | <a href="#">H1.01.03.18</a>   | Admission flyer introducing the QTKS major                     | image                             | Faculty of VHDL                              |

## STANDARD 2

**Criterion 2.1** *Full and updated training program description*

|  |   |                    |                                                                                                                                                                                            |                                           |                                    |
|--|---|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|------------------------------------|
|  | 1 | <u>H2.02.01.01</u> | Circular No. 07/2015/TT-BGDDT dated April 16, 2015 on promulgating regulations on knowledge blocks<br>Minimum, required competencies that students should achieve after graduation         | No. 07/2015/TT-BGDDT dated April 16, 2015 | Ministry of Education and Training |
|  | 2 | <u>H2.02.01.02</u> | Circular No. 17/2021/TT-BGDDT dated June 22, 2021 Regulations on training program standards<br>Create, build, evaluate and issue training programs at all levels of education and training | No. 17/2021/TT-BGDDT dated June 22, 2021  | Ministry of Education and Training |

|                                                          |    |                             |                                                                                                                                                                                                                           |                                              |                                            |
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|                                                          | 3  | <a href="#">H2.02.01.03</a> | Decision No. 318/DHTĐHN dated April 12, 2019 on promulgating, developing and promulgating input standards <u>develop, evaluate and promulgate university training programs.</u>                                           | No. 318/DHTĐHN dated April 12, 2019          |                                            |
|                                                          | 4  | <a href="#">H2.02.01.04</a> | Circular No. 22/2017/TT-BGDDT dated September 6, 2017 promulgating regulations on conditions, procedures, Procedures for opening training majors and suspending enrollment, revoking decisions on opening training majors | No. 22/2017/TT-BGDDT dated September 6, 2017 | Ministry of Education and Training         |
|                                                          | 7  | <a href="#">H2.02.01.05</a> | 2022 Training Program Description                                                                                                                                                                                         | 2022                                         | Hanoi University of Science and Technology |
|                                                          | 8  | <a href="#">H2.02.01.06</a> | 2019 Training Program Description                                                                                                                                                                                         | 2019                                         | Hanoi University of Science and Technology |
|                                                          | 9  | <a href="#">H2.02.01.07</a> | 2018 Training Program Description                                                                                                                                                                                         | 2018                                         | Hanoi University of Science and Technology |
|                                                          | 10 | <a href="#">H1.02.01.08</a> | 2022 Training Program Output Standard Matrix                                                                                                                                                                              | 2022                                         | Hanoi University of Science and Technology |
|                                                          | 11 | <a href="#">H2.02.01.09</a> | 2019 Training Output Standard Matrix                                                                                                                                                                                      | 2019                                         | Hanoi University of Science and Technology |
|                                                          | 12 | <a href="#">H2.02.01.10</a> | 2018 Training Program Output Standard Matrix                                                                                                                                                                              | 2018                                         | Hanoi University of Science and Technology |
|                                                          | 13 | <a href="#">H2.02.01.11</a> | Announcement of program development implementation 2019                                                                                                                                                                   | 2019                                         | Hanoi University of Science and Technology |
|                                                          | 14 | <a href="#">H2.02.01.12</a> | Minutes of meeting to implement program revision 2019, 2022 (Establishment of program revision team) presentation + Establishment of the CTĐT construction council + Minutes)                                             | 2019, 2022                                   | Hanoi University of Science and Technology |
|                                                          | 15 | <a href="#">H2.02.01.13</a> | Stakeholder Survey Profile 2022, 2019 (Survey Plan and Report)                                                                                                                                                            | 2019, 2022                                   | Hanoi University of Science and Technology |
|                                                          | 16 | <a href="#">H2.02.01.14</a> | Minutes of the 2022, 2019 workshop to solicit opinions from stakeholders on the training program                                                                                                                          | 2019, 2022                                   | Hanoi University of Science and Technology |
|                                                          | 17 | <a href="#">H2.02.01.15</a> | Minutes of training program appraisal with comments from relevant parties on training program                                                                                                                             | No. 451/QĐ-DHTĐHN dated June 15, 2022        | Hanoi University of Science and Technology |
| <b>Criterion 2.2</b>                                     |    |                             |                                                                                                                                                                                                                           |                                              |                                            |
| <i>Course outlines are comprehensive and up-to-date.</i> |    |                             |                                                                                                                                                                                                                           |                                              |                                            |
|                                                          | 1  | <a href="#">H2.02.02.01</a> | 2022 CDR Matrix                                                                                                                                                                                                           | 2022                                         | Hanoi University of Science and Technology |
|                                                          | 2  | <a href="#">H2.02.02.02</a> | 2019 CDR Matrix                                                                                                                                                                                                           | 2019                                         | Hanoi University of Science and Technology |
|                                                          | 3  | <a href="#">H2.02.02.03</a> | 2018 CDR Matrix                                                                                                                                                                                                           | 2018                                         | Hanoi University of Science and Technology |

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| 4 | <a href="#"><u>H2.02.02.04</u></a> | Syllabus of 2022 courses                                             | 2022         | Hanoi University of<br>Science and<br>Technology |
| 5 | <a href="#"><u>H2.02.02.05</u></a> | Syllabus of 2019 courses                                             | 2019         | Hanoi University of<br>Science and<br>Technology |
| 6 | <a href="#"><u>H2.02.02.06</u></a> | Syllabus of 2018 courses                                             | 2018         | Hanoi University of<br>Science and<br>Technology |
| 7 | <a href="#"><u>H2.02.02.07</u></a> | Minutes of the department meeting to adjust the 2019 investment plan | Minutes 2019 | Hanoi University of<br>Science and<br>Technology |
| 8 | <a href="#"><u>H2.02.02.08</u></a> | Minutes of the department meeting to adjust the 2021 investment plan | Minutes 2021 | Hanoi University of<br>Science and<br>Technology |

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|                      | 9                                                                                                                        | <u>H2.02.02.09</u>   | Minutes of the department meeting to adjust the 2023 investment plan                                                                                                                                            | Minutes 2023                                                                              | Hanoi University of Science and Technology          |
| <b>Criterion 2.3</b> | <i>The training program description and course outline are publicly announced and easily accessible to stakeholders.</i> |                      |                                                                                                                                                                                                                 |                                                                                           |                                                     |
|                      | 1                                                                                                                        | <u>H2.02.03.01</u>   | Page three is public on the school website.                                                                                                                                                                     | Website                                                                                   | Hanoi University of Science and Technology          |
|                      | 2                                                                                                                        | <u>H2.02.03.02</u>   | Consulting diary                                                                                                                                                                                                | 2021-2022                                                                                 | Faculty of VHDL                                     |
|                      | 3                                                                                                                        | <u>H2.02.03.03</u>   | Training Portal                                                                                                                                                                                                 | Website                                                                                   | Hanoi University of Science and Technology          |
|                      | 4                                                                                                                        | <u>H2.02.03.04</u>   | Teaching report card 2021-2022                                                                                                                                                                                  | 2021-2022                                                                                 | Hanoi University of Science and Technology          |
|                      | 5                                                                                                                        | <u>H2.02.03.05</u>   | Teaching report 2022-2023                                                                                                                                                                                       | 2022-2023                                                                                 | Hanoi University of Science and Technology          |
|                      | 6                                                                                                                        | <u>H2.02.03.06</u>   | Student Citizenship Week Schedule                                                                                                                                                                               | Website                                                                                   | Hanoi University of Science and Technology          |
|                      | 7                                                                                                                        | <u>H2.02.03.07</u>   | Digital library                                                                                                                                                                                                 | Website                                                                                   | Hanoi University of Science and Technology          |
| <b>STANDARD 3</b>    |                                                                                                                          |                      |                                                                                                                                                                                                                 |                                                                                           |                                                     |
| <b>Criterion 3.1</b> |                                                                                                                          |                      |                                                                                                                                                                                                                 |                                                                                           |                                                     |
|                      | 1                                                                                                                        | <u>H3.03.01.01</u>   | Decision to approve Vietnam's national qualifications framework                                                                                                                                                 | No. 1982/QĐ-TTg dated October 18, 2016                                                    | Prime Minister cover                                |
|                      | 2                                                                                                                        | <u>H3.03.01.02</u>   | Website of Hanoi Metropolitan University (has announced the training program for the International Management major)                                                                                            | <a href="http://hnmu.edu.vn">http://hnmu.edu.vn</a>                                       | Hanoi University of Science and Technology          |
|                      | 3                                                                                                                        | <u>H3.03.01.03</u>   | Training program framework of other schools' QTKS major                                                                                                                                                         |                                                                                           |                                                     |
|                      | 4                                                                                                                        | <u>H3.03.01.05</u>   | Training program framework for the International Business Administration major at the University of Social Sciences and Humanities                                                                              |                                                                                           | University of Science Social Studies and Humanities |
|                      | 5                                                                                                                        | <u>H3.03.01.06</u>   | Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year; Report on survey results to solicit opinions from employers, managers, and alumni about quality | No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH - | Hanoi University of Science and Technology          |
|                      | 6                                                                                                                        | <u>H3.03.01.06-1</u> | Notice to collect students' feedback on lecturers' teaching activities during the school year 2017-2018; Report on student feedback on course effectiveness in the 2016-2018 school year                        | No. 762/TB-DHTĐHN dated July 2, 2018; BC dated June 27, 2017                              | Hanoi University of Science and Technology          |
|                      | 7                                                                                                                        | <u>H3.03.01.07</u>   | Teaching program of QTKS major courses                                                                                                                                                                          | Versions from 2016-2023                                                                   | Hanoi University of Science and Technology          |
|                      | 8                                                                                                                        | <u>H3.03.01.08</u>   | Training program for QTKS major courses                                                                                                                                                                         | No. 795/QĐ-DHTĐHN dated September 6, 2021 and version 2017-2023 course edition            | Hanoi University of Science and Technology          |
|                      | 9                                                                                                                        | <u>H3.03.01.09</u>   | The matrix describes the level of relevance between the modules and the output standards of the training program.                                                                                               | Versions from 2017-2023                                                                   | Hanoi University of Science and                     |

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|  |    |             | create QTKS industry                                                                                            |                                                                                           | Technology                                 |
|  | 10 | H3.03.01.10 | Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year; | No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH - | Hanoi University of Science and Technology |

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|                      | 11                                                                    | H3.03.01.11-1 | Detailed course outline                                                                                                                           | Versions from 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 12                                                                    | H3.03.01.12   | Training program for QTKS major, course 2017-2023                                                                                                 | Versions from 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 13                                                                    | H3.03.01.13   | Teaching records (lecture reports) for courses in the International Business Administration major, course 2017-2023                               | Versions from 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 14                                                                    | H3.03.01.14   | Output standards of the QTKS training program in 2017-2023                                                                                        | Versions from 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 15                                                                    | H3.03.01.15   | Detailed outline of Hanoi Studies course                                                                                                          | Versions from 2017-2023                                                                   | Hanoi University of Science and Technology |
| <b>Criterion 3.2</b> | <i>The contribution of each module to achieving the CDR is clear.</i> |               |                                                                                                                                                   |                                                                                           |                                            |
|                      | 1                                                                     | H3.03.02.01   | Decision on promulgating "Regulations on regular university and college training under the system" credit system of Hanoi Metropolitan University | No. 499/QĐ-DHTĐHN dated October 16, 2015                                                  | Hanoi University of Science and Technology |
|                      | 2                                                                     | H3.03.02.02   | Teaching program of QTKS major courses                                                                                                            | Versions from 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 3                                                                     | H3.03.02.03   | Training program for QTKS major courses                                                                                                           | Versions from 2017-2022                                                                   | Hanoi University of Science and Technology |
|                      | 4                                                                     | H3.03.02.04   | The matrix describes the level of relevance between the modules and the output standards of the training program. create QTKS industry            | Versions from 2017-2022                                                                   | Hanoi University of Science and Technology |
|                      | 5                                                                     | H3.03.02.05   | Description of the training program for the QTKS major, version 2017-2022                                                                         | Versions from 2017-2022                                                                   | Hanoi University of Science and Technology |
|                      | 6                                                                     | H3.03.02.06   | Notice on adjustment of training plan for full-time university and college level 2017,2018,2019                                                   | No. 611/TB-DHTĐHN dated July 1, 2020                                                      | Hanoi University of Science and Technology |
|                      | 7                                                                     | H3.03.02.06-1 | Notice on adjustment of training plan for full-time university and college level, course 2018, 2020, 2022                                         | No. 441/TB-DHTĐHN dated February 21, 2017                                                 | Hanoi University of Science and Technology |
|                      | 8                                                                     | H3.03.02.07   | Minutes of department meeting on adjusting training plan for years 2017-2022                                                                      | Years 2017-2022                                                                           | BM Travel                                  |
|                      | 9                                                                     | H3.03.02.07-1 | Minutes of department meeting on adjusting training plans for courses                                                                             | Years 2017-2022                                                                           | BM Travel                                  |
|                      | 10                                                                    | H3.03.02.09   | Training plan for the QTKS industry after adjustment                                                                                              | Versions from 2017-2022                                                                   | Hanoi University of Science and Technology |
|                      | 11                                                                    | H3.03.02.10   | Detailed syllabus of the course of QTKS                                                                                                           | Versions from 2017-2022                                                                   | Hanoi University of Science and Technology |
|                      | 12                                                                    | H3.03.02.11   | Teaching plan hours for the years                                                                                                                 | Years from 2017-2023                                                                      | Hanoi University of Science and Technology |
|                      | 13                                                                    | H3.03.02.14   | Stakeholder survey results on training quality of university-level majors of the School Hanoi Metropolitan University                             | No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH - | Hanoi University of Science and Technology |
|                      | 14                                                                    | H3.03.02.16   | Hanoi Metropolitan University Website                                                                                                             | <a href="http://hnmu.edu.vn">http://hnmu.edu.vn</a>                                       | Hanoi University of Science and            |

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|  |    |             |                                                                                             |                                                                                                                                                                                                           | Technology                                 |
|  | 15 | H3.03.02.18 | Flyers, fanpages for recruiting students in the International Business Administration major | <a href="https://hnm.edu.vn/khoa-van-hoa-du-lich-dich-vu/general-information-culture-tourism-services-">https://hnm.edu.vn/khoa-van-hoa-du-lich-dich-vu/general-information-culture-tourism-services-</a> | Faculty of VHDL                            |
|  | 16 | H3.03.02.19 | Stakeholder survey results on CTĐT                                                          | Years from 2017-2023                                                                                                                                                                                      | Hanoi University of Science and Technology |

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|                      | 17                                                                                                          | H3.03.02.20 | BB acceptance/ BB meeting of the training program appraisal council for the 2017-2023 term                                                                                                                      | 2018, 2020, 2022                                                                          | Faculty of VHDL                            |
| <b>Criterion 3.3</b> | <i>The curriculum is structured and logically sequenced; the content is updated and integrated.</i>         |             |                                                                                                                                                                                                                 |                                                                                           |                                            |
|                      | 1                                                                                                           | H3.03.03.01 | Decision to establish Hanoi University of Science and Technology                                                                                                                                                | No. 2402/QĐ-TTg dated December 31, 2014                                                   | Prime Minister cover                       |
|                      | 2                                                                                                           | H3.03.03.02 | Decision on the establishment of the Steering Committee for the Project to open university-level training majors                                                                                                | No. 42/QĐ-CĐSPHN dated January 21, 2015                                                   | Hanoi University of Science and Technology |
|                      | 3                                                                                                           | H3.03.03.03 | Plan to develop a regular university training program for the 2015-2016 school year                                                                                                                             |                                                                                           | Hanoi University of Science and Technology |
|                      | 4                                                                                                           | H3.03.03.04 | Decision to establish a team to draft the training program for the field of QTKS                                                                                                                                |                                                                                           | Hanoi University of Science and Technology |
|                      | 5                                                                                                           | H3.03.03.05 | Notice on adjustment of training plan for full-time university and college level, course 2017-2023                                                                                                              | No. 762/TB-DHTĐHN dated July 2, 2018; BC dated June 27, 2018                              | Hanoi University of Science and Technology |
|                      | 6                                                                                                           | H3.03.03.06 | Announcement on the development of a training plan for full-time university and college levels for the 2017 course and Adjust the detailed program of training programs                                         | No. 441/TB-DHTĐHN dated April 21, 2017                                                    | Hanoi University of Science and Technology |
|                      | 7                                                                                                           | H3.03.03.07 | Training program description for the QTKS major in 2017-2023                                                                                                                                                    | Versions from 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 8                                                                                                           | H3.03.03.08 | QTKS training program in 2022                                                                                                                                                                                   |                                                                                           | Hanoi University of Science and Technology |
|                      | 9                                                                                                           | H3.03.03.09 | Training plan for QTKS major courses                                                                                                                                                                            | Versions from 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 10                                                                                                          | H3.03.03.10 | Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year; Report on survey results to solicit opinions from employers, managers, and alumni about quality | No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH - | Hanoi University of Science and Technology |
|                      | 11                                                                                                          | H3.03.03.11 | Minutes of department meeting on adjusting training plan for 2020 course                                                                                                                                        | June 15, 2020                                                                             | Hanoi University of Science and Technology |
|                      | 12                                                                                                          | H3.03.03.12 | Minutes of department meeting on adjusting training plan for courses from 2017-2022                                                                                                                             | June 10, 2021                                                                             | Hanoi University of Science and Technology |
|                      | 13                                                                                                          | H3.03.03.13 | Training program framework for QTKS major in other schools                                                                                                                                                      |                                                                                           |                                            |
|                      | 14                                                                                                          | H3.03.03.17 | Detailed syllabus of the course of International Business Administration from 2017-2022                                                                                                                         | Versions from 2017-2022                                                                   | Hanoi University of Science and Technology |
|                      | 15                                                                                                          | H3.03.03.24 | Flyers, fanpages for recruiting students in the International Business Administration major                                                                                                                     | From 2018-2023                                                                            | Faculty of VHDL                            |
|                      | 16                                                                                                          | H3.03.03.23 | Hanoi Metropolitan University Website                                                                                                                                                                           | <a href="http://hnm.edu.vn">http://hnm.edu.vn</a>                                         | Hanoi University of Science and Technology |
| <b>STANDARD 4</b>    | <b>APPROACHES IN TEACHING AND LEARNING</b>                                                                  |             |                                                                                                                                                                                                                 |                                                                                           |                                            |
| <b>Criterion 4.1</b> | <i>The educational philosophy or educational goals are clearly stated and communicated to stakeholders.</i> |             |                                                                                                                                                                                                                 |                                                                                           |                                            |

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|  | 1 | <u>H4.04.01.01a</u> | Decision to Announce "Mission and Vision" of Hanoi Metropolitan University | No. 43/QĐ-DHTĐHN dated January 18, 2016 | Hanoi University of Science and Technology |
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| 2  | <a href="#">H4.04.01.01b</a> | Decision on promulgating the quality management system of Hanoi Metropolitan University                                             | No. 1070/QĐ-DHTĐHN dated October 25, 2017                                       | Hanoi University of Science and Technology |
| 3  | <a href="#">H4.04.01.02a</a> | Education Law - National Assembly                                                                                                   | <a href="#">No. 43/2019/QH14 dated June 27, 2019</a>                            | National Assembly                          |
| 4  | <a href="#">H4.04.01.02b</a> | Law on Higher Education - National Assembly                                                                                         | <a href="#">No. 08/2012/QH13 dated November 19, 2012</a>                        | National Assembly                          |
| 5  | <a href="#">H4.04.01.03</a>  | School year plan 2016-2017                                                                                                          | Faculty of Culture, Tourism and Services<br>August 28, 2016                     | Faculty of VHDL                            |
| 6  | <a href="#">H4.04.01.04</a>  | Hanoi Metropolitan University website interface                                                                                     | <a href="http://hnm.edu.vn/">http://hnm.edu.vn/</a>                             | Hanoi University of Science and Technology |
| 7  | <a href="#">H4.04.01.05</a>  | Hanoi Metropolitan University poster                                                                                                |                                                                                 | Hanoi University of Science and Technology |
| 8  | <a href="#">H4.04.01.06</a>  | QTKS training program 2022                                                                                                          |                                                                                 | Hanoi University of Science and Technology |
| 9  | <a href="#">H4.04.01.07</a>  | 2022 International Business Administration Curriculum                                                                               |                                                                                 | Hanoi University of Science and Technology |
| 10 | <a href="#">H4.04.01.08</a>  | Decision on promulgating the Regulations on Science and Technology activities of the University<br>Hanoi Metropolitan               | No. 810/QĐ-DHTĐHN dated October 21, 2016                                        | Hanoi University of Science and Technology |
| 11 | <a href="#">H4.04.01.09</a>  | Notice of the schedule of "Citizenship Week - Students at the beginning of the school year" 2020-2021                               | No. 860/TB-DHTĐHN dated August 31, 2020                                         | Hanoi University of Science and Technology |
| 12 | <a href="#">H4.04.01.10</a>  | Plan to organize the 2019 Welcome Program                                                                                           | Faculty of VHDL September 27, 2019                                              | Faculty of VHDL                            |
| 13 | <a href="#">H4.04.01.11</a>  | QTLH training program 2017                                                                                                          |                                                                                 |                                            |
| 14 | <a href="#">H4.04.01.12</a>  | Poster of the Faculty of Literature and Tourism, Hanoi Metropolitan University, introducing the Faculty and its training programs   | Faculty of VHDL                                                                 | Faculty of VHDL                            |
| 15 | <a href="#">H4.04.01.13</a>  | Student Handbook of Hanoi Metropolitan University                                                                                   | Hanoi University of Science and Technology                                      | Hanoi University of Science and Technology |
| 16 | <a href="#">H4.04.01.14</a>  | Admission information of the International Hotel Management major, Faculty of Culture - Tourism                                     |                                                                                 | Faculty of VHDL                            |
| 17 | <a href="#">H4.04.01.15</a>  | Fanpage of Faculty of Culture - Tourism                                                                                             | <a href="https://www.facebook.com/vhdlhnm">https://www.facebook.com/vhdlhnm</a> | Faculty of VHDL                            |
| 18 | <a href="#">H4.04.01.16</a>  | Minutes of assessment of QTKS training industry                                                                                     | Hanoi National University, September 24, 2015                                   | Hanoi University of Science and Technology |
| 19 | <a href="#">H4.04.01.17</a>  | Hanoi University of Science Journal publishes scientific research works of students of the Faculty of Culture and Tourism           | Hanoi University of Science and Technology                                      | Hanoi University of Science and Technology |
| 20 | <a href="#">H4.04.01.18</a>  | Plan to organize Faculty level workshop                                                                                             | Faculty of VHDL, September 24, 2020                                             | Faculty of VHDL                            |
| 21 | <a href="#">H4.04.01.19a</a> | Memorandum of Cooperation between Hanoi National University and Hoa Binh Tourism and Trade Joint Stock Company<br>Hanoi vase        | Hanoi National University, date.../.../2019                                     | Hanoi University of Science and Technology |
| 22 | <a href="#">H4.04.01.19b</a> | Memorandum of Cooperation between Hanoi National University and Travel and Tourism Trading Company Limited<br>international WIN WIN | Hanoi National University, January 18, 2019                                     | Hanoi University of Science and Technology |

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| 23 | <u>H4.04.01.19c</u> | Memorandum of Understanding between Hanoi National University and Viet - International Services Joint Stock Company Viettourist | Hanoi National University, date.../.../2019 | Hanoi University of Science and Technology |
| 24 | <u>H4.04.01.19d</u> | Memorandum of Cooperation between Hanoi National University and Investment and Development Company Limited NewLife              | Hanoi National University, date.../.../2019 | Hanoi University of Science and Technology |

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| 25 | <a href="#">H4.04.01.19e</a> | Memorandum of Cooperation between Hanoi National University and International Trade and Cooperation Joint Stock Company<br>Newland Discovery Travel                     | Hanoi National University, date.../.../2019                                                     | Hanoi University of Science and Technology |
| 26 | <a href="#">H4.04.01.19g</a> | Memorandum of Cooperation between Hoa Lo Prison Relic Management Board and Hanoi Metropolitan University<br>Internal                                                    | Hanoi National University, date.../.../2019                                                     | Hanoi University of Science and Technology |
| 27 | <a href="#">H4.04.01.19h</a> | Memorandum of Cooperation between Vietrantour Company Limited and Hanoi Metropolitan University                                                                         | Hanoi National University, date.../.../2019                                                     | Hanoi University of Science and Technology |
| 28 | <a href="#">H4.04.01.19i</a> | Memorandum of Cooperation between Marunuma Kogen Resort Japan Joint Stock Company and the School<br>Hanoi Metropolitan University                                       | Memorandum of Cooperation between Joint Stock Company<br>Marunuma Kogen Resort Japan and School | Hanoi University of Science and Technology |
| 29 | <a href="#">H4.04.01.20a</a> | Decision on promulgating the Regulation on functions, tasks, powers and working principles Academic Advisor's job at Hanoi Metropolitan University                      | No. 1430/QĐ-DHTĐHN dated November 14, 2019                                                      | Hanoi University of Science and Technology |
| 30 | <a href="#">H4.04.01.20b</a> | Consulting diary (sample)                                                                                                                                               | Hanoi University of Science and Technology<br>date.../.../...                                   | Hanoi University of Science and Technology |
| 31 | <a href="#">H4.04.01.20c</a> | Academic Advisor's Advisory Plan                                                                                                                                        | Hanoi University of Science and Technology<br>date.../.../...                                   | Hanoi University of Science and Technology |
| 32 | <a href="#">H4.04.01.20d</a> | Academic advisor evaluation criteria                                                                                                                                    | Hanoi University of Science and Technology<br>date.../.../...                                   | Hanoi University of Science and Technology |
| 33 | <a href="#">H4.04.01.20e</a> | Personal review form (sample)                                                                                                                                           | Hanoi University of Science and Technology<br>date.../.../...                                   | Hanoi University of Science and Technology |
| 34 | <a href="#">H4.04.01.21</a>  | Report on the results of the survey on output standards and training programs in the field of Management Accounting according to the regulations.<br>career application | Hanoi National University, March 12, 2019                                                       | Hanoi University of Science and Technology |
| 35 | <a href="#">H4.04.01.22</a>  | Minutes of professional group meeting                                                                                                                                   | Department of Tourism                                                                           | Faculty of VHDL                            |

**Criterion 4.2** *Teaching and learning activities are designed appropriately to achieve output standards.*

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| 1 | <a href="#">H4.04.02.01</a>  | 2022 International Business Administration Curriculum                                                                           |                                                | Hanoi University of Science and Technology |
| 2 | <a href="#">H4.04.02.02a</a> | Decision on promulgating the 2017 university training program                                                                   |                                                |                                            |
| 3 | <a href="#">H4.04.02.02b</a> | Output standards of QTKS training program 2017                                                                                  | 12/29/2022                                     | Hanoi University of Science and Technology |
| 4 | <a href="#">H4.04.02.03</a>  | Decision on organizing internships for students majoring in International Business Administration                               | 12/29/2022                                     | Hanoi University of Science and Technology |
| 5 | <a href="#">H4.04.02.04</a>  | Decision on organizing graduation internship for students majoring in International Business Administration                     | 12/29/2022                                     | Faculty of VHDL                            |
| 6 | <a href="#">H4.04.02.05</a>  | Plan to organize the Workshop "Students do scientific research" Faculty of Culture - Tourism, Year school 2019-2020             | Faculty of Culture and Tourism, March 25, 2020 | Hanoi University of Science and Technology |
| 7 | <a href="#">H4.04.02.06</a>  | Plan to organize the 2nd Scientific Research Student Conference of Thu Do University Hanoi                                      | No. 217/KH-DHTĐHN, March 7, 2019               | Hanoi University of Science and Technology |
| 8 | <a href="#">H4.04.02.07</a>  | Decision on rewarding scientific research students and student instructors<br>Scientific research student 2020-2021 school year | No. 562/QĐ-DHTĐHN dated July 7, 2021           | Hanoi University of Science and Technology |

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| 9  | <u>H4.04.02.08</u> | Instructions for graduation internship for the 2019-2020 academic year (for undergraduate students)<br>Regular course D2016) | No. 1557/HD-DHTĐHN, December 30, 2019 | Hanoi University of<br>Science and<br>Technology |
| 10 | <u>H4.04.02.09</u> | Internship report in QTKS industry                                                                                           |                                       | Faculty of VHDL                                  |

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|                      | 11                                                                                                                       | <a href="#">H4.04.02.10</a>  | Decision on sending lecturers and students of QTKS to study in the Central region                                                                     | No. 1272/QĐ-DHTĐHN dated October 27, 2022                                                                                             | Hanoi University of Science and Technology |
|                      | 12                                                                                                                       | <a href="#">H4.04.02.11</a>  | Professional practice summary report                                                                                                                  |                                                                                                                                       | Faculty of VHDL                            |
|                      | 13                                                                                                                       | <a href="#">H4.04.02.12</a>  | Report on collecting student feedback on course effectiveness in the 2015-2016 school year                                                            | No. 2/BC-KTĐBCLGD dated July 9, 2016                                                                                                  | Faculty of VHDL                            |
|                      | 14                                                                                                                       | <a href="#">H4.04.02.13</a>  | Report on achievements proposed for awarding the title of Excellent Labor Group for the 2020-2021 school year                                         |                                                                                                                                       | Faculty of VHDL                            |
|                      | 15                                                                                                                       | <a href="#">H4.04.02.14</a>  | Report on achievements proposed for awarding the title of Excellent Labor Group for the 2021-2022 school year                                         |                                                                                                                                       | Faculty of VHDL                            |
|                      | 16                                                                                                                       | <a href="#">H4.04.02.15</a>  | Official dispatch on registering Office 365 accounts for lecturers                                                                                    | No. 86/DHTĐHN-TTTV dated February 10, 2020                                                                                            | Hanoi University of Science and Technology |
|                      | 17                                                                                                                       | <a href="#">H4.04.02.16</a>  | Training plan for building E-learning electronic lectures                                                                                             | No. 1095/KH-DHTĐHN, September 26, 2018                                                                                                | Faculty of VHDL                            |
| <b>Criterion 4.3</b> | <b><i>Teaching and learning activities promote skills training and enhance learners' lifelong learning capacity.</i></b> |                              |                                                                                                                                                       |                                                                                                                                       |                                            |
|                      | 1                                                                                                                        | <a href="#">H4.04.03.01</a>  | Summary of internship results 2022-2023                                                                                                               |                                                                                                                                       | Faculty of VHDL                            |
|                      | 2                                                                                                                        | <a href="#">H4.04.03.02</a>  | Decision on sending lecturers and students of International Management to study in practice                                                           | No. 1272/QĐ-DHTĐHN dated October 27, 2022                                                                                             | Hanoi University of Science and Technology |
|                      | 3                                                                                                                        | <a href="#">H4.04.03.03</a>  | Professional practice transcript                                                                                                                      | Faculty of Culture - Tourism, date ... /11/2020                                                                                       | Faculty of VHDL                            |
|                      | 4                                                                                                                        | <a href="#">H4.04.03.04</a>  | Certificate of student with high scientific research achievement                                                                                      | Ministry of Culture, Sports and Tourism, date October 14, 2020                                                                        | Ministry of Culture, Sports and Tourism    |
|                      | 5                                                                                                                        | <a href="#">H4.04.03.05a</a> | Article published in Science magazine - Hanoi University of Science by students; March 2020 issue                                                     | Hanoi University of Science and Technology, March 2020                                                                                | Hanoi University of Science and Technology |
|                      | 6                                                                                                                        | <a href="#">H4.04.03.05b</a> | Article published in Science magazine - Hanoi University of Science by students; July 2020 issue                                                      | Hanoi University of Science and Technology, July 2020                                                                                 | Hanoi University of Science and Technology |
|                      | 7                                                                                                                        | <a href="#">H4.04.03.05c</a> | Article published in Science magazine - Hanoi University of Science by students; October 2020 issue                                                   | Hanoi University of Science and Technology, October 2020                                                                              | Hanoi University of Science and Technology |
|                      | 8                                                                                                                        | <a href="#">H4.04.03.06</a>  | Faculty of Culture and Tourism Fanpage: students participate in community activities                                                                  | <a href="https://www.facebook.com/vhdlhnm">https://www.facebook.com/vhdlhnm</a>                                                       | Faculty of VHDL                            |
|                      | 9                                                                                                                        | <a href="#">H4.04.03.07</a>  | Faculty of Culture and Tourism Fanpage: students participate in community activities                                                                  | <a href="https://www.facebook.com/vhdlhnm">https://www.facebook.com/vhdlhnm</a>                                                       | Faculty of VHDL                            |
|                      | 10                                                                                                                       | <a href="#">H4.04.03.08</a>  | Tourism Club Group - Faculty of Culture - Tourism: students participate in club activities                                                            | <a href="https://www.facebook.com/groups/3861920590507602/?ref=share">https://www.facebook.com/groups/3861920590507602/?ref=share</a> | Faculty of VHDL                            |
|                      | 11                                                                                                                       | <a href="#">H4.04.03.09</a>  | Decision on commendation and reward for individuals with outstanding achievements in work<br>Youth Union - Student Association, school year 2015-2016 | No. 838/QĐ-DHTĐHN dated October 28, 2016                                                                                              | Hanoi University of Science and Technology |
|                      | 12                                                                                                                       | <a href="#">H4.04.03.10</a>  | Decision on Rewarding students participating in the Vietnam - China Friendship Tournament school 2020-2021                                            | No. 04/QĐ-VHDL dated March 24, 2021                                                                                                   | Faculty of VHDL                            |
|                      | 13                                                                                                                       | <a href="#">H4.04.03.11</a>  | Image of Hanoi University Library                                                                                                                     | Library Information Center - Learning Resources                                                                                       | Hanoi University of Science and Technology |
|                      | 14                                                                                                                       | <a href="#">H4.04.03.12</a>  | Hanoi University Digital Library                                                                                                                      | <a href="http://thuvienso.daihocthuo.edu.vn/">http://thuvienso.daihocthuo.edu.vn/</a>                                                 | Hanoi University of Science and Technology |

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|                      | 15                                                                                                                              | <a href="#">H4.04.03.13</a>   | Notice on the survey of the school's training quality in the 2017-2018 school year                                                                          | No. 640/TB-DHTĐHN dated June 4, 2018              | Hanoi University of Science and Technology |
|                      | 16                                                                                                                              | <a href="#">H4.04.03.14</a>   | Notice on collecting student feedback on course performance in 2015-2016                                                                                    | No. 2/BC-KTDBCLGD dated July 9, 2016              | Hanoi University of Science and Technology |
|                      | 17                                                                                                                              | <a href="#">H4.04.03.15</a>   | Announcement of the contest "Hanoi in me"                                                                                                                   | Faculty of Culture - Tourism, October 1, 2021     | Faculty of VHDL                            |
|                      | 18                                                                                                                              | <a href="#">H4.04.03.16</a>   | Notice on the implementation of the Plan to organize the Festival program "Welcome New Year - Joy"<br><del>believe in hope</del>                            | Faculty of Culture - Tourism, December 4, 2021    | Faculty of VHDL                            |
|                      | 19                                                                                                                              | <a href="#">H4.04.03.17</a>   | Notice on the implementation of the Plan to organize the "2nd Excellent Tour Guide" contest                                                                 | Faculty of Culture and Tourism, September 1, 2022 | Faculty of VHDL                            |
|                      | 20                                                                                                                              | <a href="#">H4.04.03.18</a>   | Official dispatch on sending trainees to participate in training on responsible tourism development in relation to<br><del>with wildlife conservation</del> | Faculty of Culture - Tourism, June 19, 2022       | Faculty of VHDL                            |
|                      | 21                                                                                                                              | <a href="#">H4.04.03.19</a>   | Responsible Tourism and Wildlife Conservation Training Workshop Program                                                                                     | Hanoi Tourism Association, June 2022              | Faculty of VHDL                            |
|                      | 22                                                                                                                              | <a href="#">H4.04.03.20</a>   | List of registrations to attend the training course on Responsible Tourism Development Program in<br><del>Link to wildlife conservation</del>               | Faculty of Culture - Tourism, June 19, 2022       | Faculty of VHDL                            |
|                      | 23                                                                                                                              | <a href="#">H4.04.03.21</a>   | Online Training                                                                                                                                             |                                                   | Hanoi University of Science and Technology |
| <b>STANDARD 5</b>    | <b>ASSESSMENT OF LEARNERS' LEARNING OUTCOMES</b>                                                                                |                               |                                                                                                                                                             |                                                   |                                            |
| <b>Criterion 5.1</b> | <i>Assessment of learners' learning outcomes is designed to be appropriate to the level of achievement of output standards.</i> |                               |                                                                                                                                                             |                                                   |                                            |
|                      | 1                                                                                                                               | <a href="#">H5.05.01.01</a>   | Regulations on admission to regular colleges and universities                                                                                               |                                                   | Ministry of Education and Training         |
|                      | 2                                                                                                                               | <a href="#">H5.05.01.01-1</a> | Circular amending the TS regulations in 2019                                                                                                                |                                                   | Ministry of Education and Training         |
|                      | 3                                                                                                                               | <a href="#">H5.05.01.02</a>   | Admission plan 2018-2023                                                                                                                                    | TS Project 2018-2023                              | Hanoi University of Science and Technology |
|                      | 4                                                                                                                               | <a href="#">H5.05.01.03</a>   | QT TS OF REGULAR TRAINING SYSTEMS                                                                                                                           |                                                   | Hanoi University of Science and Technology |
|                      | 5                                                                                                                               | <a href="#">H5.05.01.03-1</a> | Decision on Establishment of TS Council - TS Notice                                                                                                         | 2016-2022                                         | Hanoi University of Science and Technology |
|                      | 6                                                                                                                               | <a href="#">H5.05.01.03-2</a> | Annual Admissions Results Report                                                                                                                            | 2017-2022                                         | Hanoi University of Science and Technology |
|                      | 7                                                                                                                               | <a href="#">H5.05.01.03-3</a> | List of successful candidates according to the International Business Administration major group                                                            | 2021-2022-2023                                    |                                            |
|                      | 8                                                                                                                               | <a href="#">H5.05.01.04</a>   | Admission schedule                                                                                                                                          | 2017-2023                                         | Hanoi University of Science and Technology |

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| 9  | <u>H5.05.01.05</u> | Handbook for building exam question banks                                                                                                                | No. 883/QĐ-DHTĐHN July 31, 2029 | Hanoi University of Science and Technology |
| 10 | <u>H5.05.01.06</u> | Regulations on organizing foreign language training for regular college and university programs at schools<br>Hanoi University of Science and Technology | 19/QĐ-DHTĐHN<br>12/1/2022       | Hanoi University of Science and Technology |
| 11 | <u>H5.05.01.07</u> | Foreign language proficiency assessment records (Plan, announcement, test questions, exams, test results)                                                | 19/QĐ-DHTĐHN<br>12/1/2022       | Hanoi University of Science and Technology |

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| 12 | <a href="#">H5.05.01.08</a>   | School training portal                                                                                                                               | <a href="#">Student portal (daihocthudo.edu.vn)</a> | Hanoi University of Science and Technology |
| 13 | <a href="#">H5.05.01.09</a>   | Regulations on college and university training according to the credit system                                                                        | 717/QĐ-DHTĐHN July 21, 2021                         | Hanoi University of Science and Technology |
| 14 | <a href="#">H5.05.01.10</a>   | Description of the CCĐT industry of QTKS                                                                                                             | 2017-2019-2022                                      | Hanoi University of Science and Technology |
| 15 | <a href="#">H5.05.01.11</a>   | Description of the QTKS industry                                                                                                                     | 2017-2019-2022                                      | Hanoi University of Science and Technology |
| 16 | <a href="#">H5.05.01.12</a>   | The CDR of the training program of the QTKS industry                                                                                                 | 2017-2019-2022                                      | Hanoi University of Science and Technology |
| 17 | <a href="#">H5.05.01.13</a>   | Decision of the Council for Appraisal of Training Programs for all majors 2017-2021-2022                                                             | 2017-2019-2022                                      |                                            |
| 18 | <a href="#">H5.05.01.14</a>   | Decision of the Council for Appraisal of Training Programs for all majors 2021-2022                                                                  | 2017-2019-2022                                      |                                            |
| 19 | <a href="#">H5.05.01.15</a>   | Training program for International Business Administration 2017-2019-2022                                                                            | 2017-2019-2022                                      |                                            |
| 20 | <a href="#">H5.05.01.16</a>   | QTKS training program 2017-2019-2022                                                                                                                 | 2017-2019-2022                                      | Hanoi University of Science and Technology |
| 21 | <a href="#">H5.05.01.17</a>   | Regulations on testing and examination of courses                                                                                                    | 1141/QĐ-DHTĐHN<br>September 22, 2022                | Hanoi University of Science and Technology |
| 22 | <a href="#">H5.05.01.18</a>   | Application for Substitute Essay/Assignment                                                                                                          | 2017-2022                                           | Faculty of Information Technology          |
| 23 | <a href="#">H5.05.01.19</a>   | Regulations on teaching organization and assessment of learning outcomes in National Defense and Security Education<br>Hanoi Metropolitan University | 191/QĐ-DHTĐHN                                       | Hanoi University of Science and Technology |
| 24 | <a href="#">H5.05.01.20</a>   | Regulations on organizing teaching and evaluating the implementation results of the Physical Education Program in<br>Hanoi Metropolitan University   | 460/QĐ-DHTĐHN                                       | Hanoi University of Science and Technology |
| 25 | <a href="#">H5.05.01.21</a>   | Procedure KT-01. Procedure for organizing course exams                                                                                               |                                                     | Hanoi University of Science and Technology |
| 26 | <a href="#">H5.05.01.24</a>   | Decision promulgating regulations on assessment of project results                                                                                   |                                                     | Hanoi University of Science and Technology |
| 27 | <a href="#">H5.05.01.25</a>   | Sample of Course Exam Organization Document (Exam schedule, exam questions, test papers, exam score sheet)                                           |                                                     | Hanoi University of Science and Technology |
| 28 | <a href="#">H5.05.01.25-1</a> | Course exam organization records (Exam schedule, exam questions, exam papers, exam score sheets)                                                     |                                                     |                                            |
| 29 | <a href="#">H5.05.01.26</a>   | Notice, exam schedule for general and specific subjects                                                                                              |                                                     | Hanoi University of Science and Technology |

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| 30 | <u>H5.05.01.27</u>   | Procedure QT.DT-05. QT management of student learning outcomes                                        |                                         | Hanoi University of Science and Technology |
| 31 | <u>H5.05.01.28</u>   | Announcement of results of review of course exams and entrance exams on the school website            | 2017-2021                               | Hanoi University of Science and Technology |
| 32 | <u>H5.05.01.29</u>   | Statistics of the number of students admitted                                                         | 2016-2022                               | Hanoi University of Science and Technology |
| 33 | <u>H5.05.01.30</u>   | Documents on building a test bank (KH, Registration form, acceptance report, product)                 | 833/QĐ-DHTĐHN dated July 31, 2019       | Hanoi University of Science and Technology |
| 34 | <u>H5.05.01.30-1</u> | Regarding the development of a set of test banks for assessing subjects for the 2018-2019 school year | 1072/KH-DHTĐHN dated September 21, 2018 | Hanoi University of Science and Technology |

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| 35 | <a href="#">H5.05.01.30-2</a> | Notice of registration for construction and supplement of NHĐT at the end of semester 1, school year 2019-2020                                                                                               | 65/TB - DHTĐHN                          | Hanoi University of Science and Technology |
| 36 | <a href="#">H5.05.01.30-3</a> | Decision on the establishment of the NHĐT acceptance councils for semester 1; school year 2019-2020                                                                                                          | 1332/QĐ - DHTĐHN dated October 25, 2019 | Hanoi University of Science and Technology |
| 37 | <a href="#">H5.05.01.30-4</a> | Registration form for construction and supplement of NHĐT at the end of semester 2020 - 2021                                                                                                                 | 836/QĐ - DHTĐHN dated September 9, 2021 | Hanoi University of Science and Technology |
| 38 | <a href="#">H5.05.01.30-5</a> | Regulations on the construction, management and use of the end-of-semester electronic bank                                                                                                                   | 642/QĐ-DHTĐHN<br>August 24, 2016        | Hanoi University of Science and Technology |
| 39 | <a href="#">H5.05.01.32</a>   | Report on research results and application of the school-level key topic "Research on innovation" newly tested and evaluated the learning outcomes of students at Hanoi Metropolitan University according to | 2017-2018                               | Hanoi University of Science and Technology |
| 40 | <a href="#">H5.05.01.33</a>   | Regulations on management and organization of graduation thesis projects for university and college levels<br>Credit system training at Hanoi Metropolitan University                                        | 2019-2021                               | Hanoi University of Science and Technology |
| 41 | <a href="#">H5.05.01.34</a>   | QT. DT-08. Procedure for organizing the implementation of graduation thesis                                                                                                                                  |                                         | Hanoi University of Science and Technology |
| 42 | <a href="#">H5.05.01.35</a>   | Graduation internship organization profile for students                                                                                                                                                      | 3/2021                                  | Hanoi University of Science and Technology |
| 43 | <a href="#">H5.05.01.36</a>   | Announcement of English proficiency assessment for full-time college and university students in 2018-2023                                                                                                    | 2018-2023                               | Hanoi University of Science and Technology |
| 44 | <a href="#">H5.05.01.37</a>   | Graduation application for final year students                                                                                                                                                               | 2020-2021                               | Hanoi University of Science and Technology |
| 45 | <a href="#">H5.05.01.38</a>   | No. 385/QĐ-DHTĐHN Decision of the thesis evaluation council for the D2018 course (2018-2022)                                                                                                                 | 2021-2022                               | Hanoi University of Science and Technology |
| 46 | <a href="#">H5.05.01.39</a>   | Decision on promulgating output standards for foreign language and information technology qualifications - Survey on foreign language and information technology output standards                            | 2018-2023                               |                                            |

**Criterion 5.2** *Regulations on assessing learners' learning outcomes (including time, methods, criteria, weights, feedback mechanisms and related contents) are clear and publicly announced to learners.*

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| 1 | <a href="#">H5.05.02.01</a> | Regulations on regular university and college training according to the credit system of Hanoi Metropolitan University       | 717/QĐ-DHTĐHN<br>July 21, 2021 | Hanoi University of Science and Technology |
| 2 | <a href="#">H5.05.02.02</a> | Regulations on organizing foreign language training for regular college and university programs at Hanoi National University | 2017-2022                      | Hanoi University of Science and Technology |
| 3 | <a href="#">H5.05.02.03</a> | Regulations on advanced study and early graduation at Hanoi Metropolitan University                                          | 405/QĐ-DHTĐHN                  | Hanoi University of Science and Technology |

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| 4 | <u>H5.05.02.04</u> | School Website                                                                                                                                  | hnmv.edu.vn                                                                                     | Hanoi University of<br>Science and<br>Technology |
| 5 | <u>H5.05.02.05</u> | Regulations on functions and tasks of units (2016-2018-2020)                                                                                    | 253/QĐ-DHTĐHN March 22, 2016<br>302/QĐ-DHTĐHN November 2, 2018<br>88/QĐ-DHTĐHN February 4, 2020 | Hanoi University of<br>Science and<br>Technology |
| 6 | <u>H5.05.01.17</u> | Regulations on testing and examination of courses                                                                                               | 114/QĐ-DHTĐHN<br>September 22, 2022                                                             | Hanoi University of<br>Science and<br>Technology |
| 7 | <u>H5.05.02.06</u> | Regulations on organizing teaching and evaluating learning outcomes of National Defense and Security Education at Hanoi Metropolitan University | 191/QĐ-DHTĐHN                                                                                   | Hanoi University of<br>Science and<br>Technology |

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| 8  | <a href="#">H5.05.02.07</a>   | Regulations on organizing teaching and evaluating the results of implementing the Physical Education Program at Hanoi Metropolitan University | 460/QĐ-DHTĐHN                        | Hanoi University of Science and Technology |
| 9  | <a href="#">H5.05.01.21</a>   | Procedure KT-01. Procedure for organizing course exams                                                                                        |                                      | Hanoi University of Science and Technology |
| 10 | <a href="#">H5.05.02.08</a>   | Detailed outline of the courses in the International Business Administration training program                                                 | 2017-2019-2022                       | Hanoi University of Science and Technology |
| 11 | <a href="#">H5.05.02.9</a>    | School training portal (for students)                                                                                                         | Student portal (daihocthudo.edu.vn)  | Hanoi University of Science and Technology |
| 12 | <a href="#">H5.05.02.10</a>   | School training portal (For teachers)                                                                                                         | Lecturer portal (daihocthudo.edu.vn) | Hanoi University of Science and Technology |
| 13 | <a href="#">H5.05.02.11</a>   | Final exam schedule for each semester of the 2016-2020 school year                                                                            |                                      | Hanoi University of Science and Technology |
| 14 | <a href="#">H5.05.02.12</a>   | Decision to establish the final exam council                                                                                                  |                                      | Hanoi University of Science and Technology |
| 15 | <a href="#">H5.05.02.12-1</a> | Decision promulgating regulations on making graduation projects and theses                                                                    |                                      |                                            |
| 16 | <a href="#">H5.05.02.13</a>   | Review process + Review results                                                                                                               | 2018-2021                            | Hanoi University of Science and Technology |
| 17 | <a href="#">H5.05.02.14</a>   | Internship Process (Evaluation Form)                                                                                                          | 2018-2021                            | Hanoi University of Science and Technology |
| 18 | <a href="#">H5.05.02.15</a>   | Student training results evaluation process (Evaluation form)                                                                                 | 2017-2021                            | Hanoi University of Science and Technology |
| 19 | <a href="#">H5.05.02.16</a>   | Graduation thesis process                                                                                                                     |                                      | Hanoi University of Science and Technology |
| 20 | <a href="#">H5.05.02.17</a>   | Notice of survey to collect students' opinions + Report of student opinion survey results                                                     | 2017-2022                            | Hanoi University of Science and Technology |
| 21 | <a href="#">H5.05.02.18</a>   | QT organizes Civic Education Week                                                                                                             |                                      | Hanoi University of Science and Technology |
| 22 | <a href="#">H5.05.02.18-1</a> | Student Activities Week Plan for the First Week of the Course by the Student Affairs Department                                               | 2018-2023                            | Hanoi University of Science and            |

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|    |                      |                                                                                     |           | Technology                                       |
| 23 | <u>H5.05.02.18-2</u> | Student Activities Week Plan of the Student Affairs Department at the End of Course | 2018-2023 | Hanoi University of<br>Science and<br>Technology |

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|                      | 24                                                                                                        | <a href="#">H5.05.02.19</a> | Curriculum of courses in QTKS major                                                                                    | 2017, 2019, 2022                    | Faculty of VHDL                            |
|                      | 25                                                                                                        | <a href="#">H5.05.02.20</a> | Customers register, edit and add exam questions                                                                        | 863/KH-DHTĐHN<br>September 29, 2021 |                                            |
|                      | 26                                                                                                        | <a href="#">H5.05.02.21</a> | Instructions for teachers to enter scores                                                                              |                                     |                                            |
|                      | 27                                                                                                        | <a href="#">H5.05.02.22</a> | QT QL student learning outcomes                                                                                        |                                     |                                            |
| <b>Criterion 5.3</b> | <b><i>Diverse methods of assessing learning outcomes, ensuring validity, reliability and fairness</i></b> |                             |                                                                                                                        |                                     |                                            |
|                      | 1                                                                                                         | <a href="#">H5.05.02.01</a> | Regulations on regular university and college training according to the credit system of Hanoi Metropolitan University | 717/QĐ-DHTĐHN<br>July 21, 2021      | Hanoi University of Science and Technology |
|                      | 2                                                                                                         | <a href="#">H5.05.01.17</a> | Regulations on testing and examination of courses                                                                      | 114/QĐ-DHTĐHN<br>September 22, 2022 | Hanoi University of Science and Technology |
|                      | 3                                                                                                         | <a href="#">H5.05.02.08</a> | Detailed outline of the courses in the International Business Administration training program                          | 2017-2019-2022                      | Hanoi University of Science and Technology |
|                      | 4                                                                                                         | <a href="#">H5.05.03.01</a> | Summary table of final exam formats for the International Business Administration major                                | 2019-2022                           | Hanoi University of Science and Technology |
|                      | 5                                                                                                         | <a href="#">H5.05.01.21</a> | Procedure KT-01. Procedure for organizing final exams                                                                  |                                     | Hanoi University of Science and Technology |
|                      | 6                                                                                                         | <a href="#">H5.05.01.30</a> | Process KT-02. Process of building and managing the Test Bank                                                          |                                     | Hanoi University of Science and Technology |
|                      | 7                                                                                                         | <a href="#">H5.05.03.02</a> | HP Final Exam Results Report 2021-2022                                                                                 |                                     |                                            |
|                      | 8                                                                                                         | <a href="#">H5.05.03.03</a> | Report on the results of the HP Semester 1 Final Exam 2022-2023                                                        |                                     |                                            |
|                      | 9                                                                                                         | <a href="#">H5.05.03.04</a> | HP Final Exam Results Report 2022-2023                                                                                 |                                     |                                            |
|                      | 10                                                                                                        | <a href="#">H5.05.03.05</a> | Report on the results of the HP Semester 2 Final Exam 2022-2023                                                        |                                     |                                            |
|                      | 11                                                                                                        | <a href="#">H5.05.03.06</a> | HP Final Exam Schedule                                                                                                 |                                     |                                            |

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| 12 | <a href="#">H5.05.03.08</a> | BB department meeting on reviewing and adjusting course review content                                                                                                              | 2017-2022                                                                                                            | Faculty of VHDL                            |
| 13 | <a href="#">H5.05.03.09</a> | Professional BB periodically reviews the effectiveness of the combination of assessment and evaluation methods applied in modules/subjects/training programs.                       | 2017-2022                                                                                                            | Faculty of VHDL                            |
| 14 | <a href="#">H5.05.03.10</a> | BB summarizing the school year (specializing in the effectiveness of the combination of assessment methods applied in the modules/subjects/training programs)                       | 2017-2022                                                                                                            | Faculty of VHDL                            |
| 15 | <a href="#">H5.05.03.11</a> | Decision to establish a thesis evaluation council                                                                                                                                   | 2021-2022                                                                                                            |                                            |
| 16 | <a href="#">H5.05.02.13</a> | Data on exam results, review, and re-examination of exam papers (summary report on course exam marking, BB on results of review and re-examination of exam papers of each semester) | 2017-2022                                                                                                            | Hanoi University of Science and Technology |
| 17 | <a href="#">H5.05.02.10</a> | School training portal (For teachers)                                                                                                                                               | <a href="http://daihocthudo.edu.vn">Student portal (daihocthudo.edu.vn)</a>                                          | Hanoi University of Science and Technology |
| 18 | <a href="#">H5.05.01.16</a> | Curriculum of courses in QTKS major                                                                                                                                                 | 2017-2022                                                                                                            | Hanoi University of Science and Technology |
| 19 | <a href="#">H5.05.02.9</a>  | School training portal (For students)                                                                                                                                               | <a href="http://daihocthudo.edu.vn">Student portal (daihocthudo.edu.vn)</a>                                          | Hanoi University of Science and Technology |
| 20 | <a href="#">H5.05.03.12</a> | Procedures for managing and organizing graduation project and thesis activities (Evaluation form)                                                                                   |                                                                                                                      | Hanoi University of Science and Technology |
| 21 | <a href="#">H5.05.03.13</a> | Graduation internship management process                                                                                                                                            | 2017-2021                                                                                                            | Hanoi University of Science and Technology |
| 22 | <a href="#">H5.05.02.01</a> | Regulations on regular university and college training according to the credit system of Hanoi Metropolitan University                                                              | 717/QĐ-DHTĐHN<br>July 21, 2021                                                                                       | Hanoi University of Science and Technology |
| 23 | <a href="#">H5.05.03.14</a> | Regulations on functions and tasks of units under the School (Inspection, Examination)                                                                                              | 2016-2022                                                                                                            | Hanoi University of Science and Technology |
| 24 | <a href="#">H5.05.03.15</a> | Student learning outcomes management process                                                                                                                                        | 999/QĐ-DHTĐHN (October 23, 2016); 1070/QĐ-DHTĐHN (September 24, 2017); 1178/QĐ-DHTĐHN (September 28, 2018); 1216/QĐ- | Hanoi University of Science and Technology |
| 25 | <a href="#">H5.05.03.17</a> | BB records for course inspection, grading...                                                                                                                                        | 2017-2022                                                                                                            | Hanoi University of Science and Technology |
| 26 | <a href="#">H5.05.03.24</a> | Annual evaluation of units (Faculty of Culture and Tourism, Center for Economics and Agriculture, TH)                                                                               | 2017-2022                                                                                                            | Hanoi University of Science and Technology |

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| 27 | <u>H5.05.03.27</u> | Detailed outline of the courses in the International Business Administration training program | 1168/QĐ-DHTĐHN<br>November 23, 2017 | Hanoi University of<br>Science and<br>Technology |
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|               | 28                                                                                           | <a href="#">H5.05.03.25</a> | Curriculum description of the International Business Administration major                                                                       | 2017-2029-2022                | Hanoi University of Science and Technology |
|               | 29                                                                                           | <a href="#">H5.05.03.26</a> | Course exam organization records (Exam schedule, exam questions, exam papers, exam score sheets)                                                | 2017-2022                     | Hanoi University of Science and Technology |
|               | 30                                                                                           | <a href="#">H5.05.03.28</a> | Statistics of annual revised exam questions                                                                                                     | 2017-2022                     | Hanoi University of Science and Technology |
|               | 31                                                                                           | <a href="#">H5.05.03.29</a> | Year-end report of the Faculty of Culture and Information and the Department of Education and Training                                          | 2017-2022                     | Hanoi University of Science and Technology |
|               | 32                                                                                           | <a href="#">H5.05.03.30</a> | Monthly class meeting minutes                                                                                                                   | 2023                          | Faculty of VHDL                            |
|               | 33                                                                                           | <a href="#">H5.05.03.31</a> | Minutes of dialogue with students, summary of student opinions                                                                                  | 2023                          | Hanoi University of Science and Technology |
|               | 34                                                                                           | <a href="#">H5.05.03.32</a> | Report on survey results to collect feedback from final year students on training quality                                                       | 917/BC-DHTĐHN-August 23, 2019 | Hanoi University of Science and Technology |
|               | 35                                                                                           | <a href="#">H5.05.03.33</a> | Survey plan to get students' feedback on lecturer's activities after the end of the course.                                                     | 2017-2022                     |                                            |
|               | 36                                                                                           | <a href="#">H5.05.03.34</a> | Notice of solicitation of student feedback on the quality of training of final year students.                                                   |                               |                                            |
|               | 37                                                                                           | <a href="#">H5.05.03.35</a> | Report on survey results to get students' feedback on the subject                                                                               | 2017-2022                     | Hanoi University of Science and Technology |
| Criterion 5.4 | <i>Assessment results are given timely feedback to help learners improve their learning.</i> |                             |                                                                                                                                                 |                               |                                            |
|               | 1                                                                                            | <a href="#">H5.05.01.21</a> | Regulations on testing and examination of courses                                                                                               | 2017-2022                     | Hanoi University of Science and Technology |
|               | 2                                                                                            | <a href="#">H5.05.02.9</a>  | Hanoi University of Science and Technology Information Portal                                                                                   |                               | Hanoi University of Science and Technology |
|               | 3                                                                                            | <a href="#">H5.05.04.01</a> | QT-Retake and improve score records                                                                                                             | 2017-2022                     | Hanoi University of Science and Technology |
|               | 4                                                                                            | <a href="#">H5.05.02.07</a> | Regulations on organizing teaching and evaluating the implementation results of the Physical Education Program in Hanoi Metropolitan University | 460/QĐ-DHTĐHN                 | Hanoi University of Science and Technology |
|               | 5                                                                                            | <a href="#">H5.05.04.02</a> | Plan to enter test scores, course exams, input and output TA survey scores on the section School Management Software                            |                               |                                            |

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| 6 | <u>H5.05.04.03</u> | Training management software            |                         |                                                  |
| 7 | <u>H5.05.04.04</u> | School's electronic administrative page | hcdt.daihocthudo.edu.vn | Hanoi University of<br>Science and<br>Technology |

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| 8                                                                                                       | <u>H5.05.02.08</u>   | Detailed outline of the courses in the International Business Administration training program                    |                                     |                                            |
| 9                                                                                                       | <u>H5.05.04.5</u>    | Student handbook                                                                                                 | 2017-2022                           | Hanoi University of Science and Technology |
| 10                                                                                                      | <u>H5.05.04.6</u>    | Progress review minutes                                                                                          | 2019-2020                           | Faculty of Culture and Tourism             |
| 11                                                                                                      | <u>H5.05.04.7</u>    | Decision on semester academic warning                                                                            | 2017-2022                           | Hanoi University of Science and Technology |
| 12                                                                                                      | <u>H5.05.04.8</u>    | Report on survey results to collect students' feedback on course effectiveness from 2016-2020                    |                                     | Hanoi University of Science and Technology |
| 13                                                                                                      | <u>H5.05.02.21</u>   | Instructions for teachers to enter scores                                                                        |                                     |                                            |
| 14                                                                                                      | <u>H5.05.04.08-1</u> | Student survey on the effectiveness of subjects                                                                  |                                     | Hanoi University of Science and Technology |
| 15                                                                                                      | <u>H5.05.04.09</u>   | Plan + Report on survey results to collect student feedback on teaching activities of the lecturer               | 2018-2021                           |                                            |
| 16                                                                                                      | <u>H5.05.04.10</u>   | Report on survey results to collect students' feedback on the quality of final-course student training 2020-2022 | 2020-2022                           |                                            |
| 17                                                                                                      | <u>H5.05.04.11</u>   | 2021-2022 End of Course Quality Survey Data                                                                      |                                     |                                            |
| 18                                                                                                      | <u>H5.05.04.12</u>   | Survey to get employers' opinions on alumni quality                                                              |                                     |                                            |
| 19                                                                                                      | <u>H5.05.04.12-1</u> | Survey to get alumni opinions on the employment situation after graduation                                       |                                     |                                            |
| 20                                                                                                      | <u>H5.05.04.12-2</u> | Student survey on employment situation after graduation                                                          |                                     |                                            |
| 21                                                                                                      | <u>H5.05.02.18</u>   | QT organizes Civic Education week at the beginning of the course                                                 |                                     | Hanoi University of Science and Technology |
| 22                                                                                                      | <u>H5.05.02.18-1</u> | Plan to organize the first week of students of the Student Affairs Department                                    | 2018-2022                           | Hanoi University of Science and Technology |
| 23                                                                                                      | <u>H5.05.02.18-2</u> | Plan to organize the final week of students of the Student Affairs Department                                    | 2018-2022                           | Hanoi University of Science and Technology |
| 24                                                                                                      | <u>H5.05.04.13</u>   | Monthly class meeting minutes                                                                                    | 2017-2022                           | Hanoi University of Science and Technology |
| 25                                                                                                      | <u>H5.05.04.14</u>   | SV2019 2022 Dialogue Program                                                                                     | 2019-2022                           | Hanoi University of Science and Technology |
| <b>Criterion 5.5</b> <i>Learners have easy access to the complaints process about learning outcomes</i> |                      |                                                                                                                  |                                     |                                            |
| 1                                                                                                       | <u>H5.05.01.17</u>   | Regulations on testing and examination of courses                                                                | 1168/QĐ-DHTĐHN<br>November 23, 2017 | Hanoi University of Science and            |

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|  |   |                    |                                                        |                                                             | Technology                                       |
|  | 2 | <u>H5.05.01.21</u> | Procedure KT-01. Procedure for organizing course exams |                                                             | Hanoi University of<br>Science and<br>Technology |
|  | 3 | <u>H5.05.02.9</u>  | School Website                                         | Link: <a href="http://hnmu.edu.vn/">http://hnmu.edu.vn/</a> | Hanoi University of<br>Science and<br>Technology |

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|                      | 4  | <u>H5.05.05.01</u>                                                                                                                                                                                                                                      | Student handbook                                                                                                                                         | 2017-2022                             | Hanoi University of Science and Technology |
|                      | 5  | <u>H5.05.04.13</u>                                                                                                                                                                                                                                      | Monthly class meeting minutes                                                                                                                            | 2023                                  | Hanoi University of Science and Technology |
|                      | 6  | <u>H5.05.03.31</u>                                                                                                                                                                                                                                      | Minutes of dialogue with students, summary of student opinions                                                                                           | 2023                                  | Hanoi University of Science and Technology |
|                      | 7  | <u>H5.05.05.02</u>                                                                                                                                                                                                                                      | HS Test                                                                                                                                                  | 2017-2022                             | Hanoi University of Science and Technology |
|                      | 8  | <u>H5.05.05.02-1</u>                                                                                                                                                                                                                                    | HS Thi - Exam                                                                                                                                            | 2017-2022                             |                                            |
|                      | 9  | <u>H5.05.05.02-2</u>                                                                                                                                                                                                                                    | HS Thi - Exam participants                                                                                                                               | 2017-2022                             |                                            |
|                      | 10 | <u>H5.05.05.02-3</u>                                                                                                                                                                                                                                    | HS Thi - Exam participants                                                                                                                               | 2017-2022                             |                                            |
|                      | 11 | <u>H5.05.05.02-4</u>                                                                                                                                                                                                                                    | HS Thi - Exam participants                                                                                                                               | 2017-2022                             |                                            |
|                      | 12 | <u>H5.05.05.02-5</u>                                                                                                                                                                                                                                    | HS Exam - Personal Report Card                                                                                                                           | 2017-2022                             |                                            |
|                      | 13 | <u>H5.05.05.02-6</u>                                                                                                                                                                                                                                    | HS Thi - Final exam score summary sheet                                                                                                                  | 2017-2022                             |                                            |
|                      | 14 | <u>H5.05.05.03</u>                                                                                                                                                                                                                                      | Exam review statistics                                                                                                                                   | 2017-2022                             | Hanoi University of Science and Technology |
|                      | 15 | <u>H5.05.05.03-1</u>                                                                                                                                                                                                                                    | DS student register for review                                                                                                                           | 2017-2022                             | Hanoi University of Science and Technology |
|                      | 16 | <u>H5.05.05.04</u>                                                                                                                                                                                                                                      | Statistics on the rate of students taking re-examinations of coursework and entrance exams                                                               | 2017-2022                             | Hanoi University of Science and Technology |
| <b>STANDARD 6</b>    |    | <b>TEACHING STAFF</b>                                                                                                                                                                                                                                   |                                                                                                                                                          |                                       |                                            |
| <b>Criterion 6.1</b> |    | <i>The planning of the teaching staff (including attraction, reception, appointment, placement, termination of contracts and retirement) is carried out to meet the requirements of training, scientific research and community service activities.</i> |                                                                                                                                                          |                                       |                                            |
|                      | 1  | <u>H6.06.01.01-1</u>                                                                                                                                                                                                                                    | Decision on promulgating the University Charter                                                                                                          | Number: 70/2014/QĐ-TTg                | Government                                 |
|                      | 2  | <u>H6.06.01.01-2</u>                                                                                                                                                                                                                                    | Decision Promulgating regulations on decentralization of management of organizational apparatus, civil servants, public employees, and laborers in units | No. 86/14/2017/QĐ-UBND                | City People's Committee                    |
|                      | 3  | <u>H6.06.01.01-3</u>                                                                                                                                                                                                                                    | Decision on assigning tasks to the Board of Directors                                                                                                    | No. 07/QĐ-DHTĐHN                      | Hanoi University of Technology             |
|                      | 4  | <u>H6.06.01.01-4</u>                                                                                                                                                                                                                                    | Recruitment process for civil servants and contract workers                                                                                              | QT.TCCB-02 (October 25, 2017)         | Hanoi University of Technology             |
|                      | 5  | <u>H6.06.01.01-5</u>                                                                                                                                                                                                                                    | Regulations on training and development for cadres and civil servants of the University of Education                                                     | No. 889/QĐ-DHTĐHN (November 11, 2016) | Hanoi University of Technology             |

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| 6 | <u>H6.06.01.01-6</u> | Regulations on extending working time for lecturers with the titles of Professor, Associate Professor and Lecturer | No. 177/QĐ-DHTĐHN (July 10, 2015) | Hanoi University of Technology |
| 7 | <u>H6.06.01.01-7</u> | Law amending and supplementing a number of articles of the law on higher education                                 | 34/2018/QH14                      | National Assembly              |

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| 8  | <u>H6.06.01.08</u>    | Regulations on training and fostering civil servants and guest lecturers in Hanoi city                              | 01/2014/QĐ-UBND                                  | City People's Committee                    |
| 8  | <u>H6.06.01.08-1</u>  | Resolution on human resource development of Hanoi Metropolitan University                                           | No. 124 -NQ/DU (December 25, 2018)               | Hanoi University of Technology             |
| 9  | <u>H6.06.01.01-9</u>  | Decision on promulgating regulations on organization and operation of Hanoi Metropolitan University                 | 137/QĐ-DHTĐHN                                    | Hanoi University of Technology             |
| 10 | <u>H6.06.01.01-10</u> | Decision Promulgating regulations on appointment, reappointment, resignation, dismissal, and rotation of officials. | 43/2010/QĐ-UBND                                  | City People's Committee                    |
| 11 | <u>H6.06.01.01</u>    | Decisions on appointment of Head of Department, Head of Department                                                  | No. 1695/QĐ-DHTĐHN                               | Hanoi University of Technology             |
| 12 | <u>H6.06.01.02-1</u>  | Decision approving the development strategy of Hanoi Metropolitan University                                        | No. 71/QĐ-DHTĐHN                                 | Hanoi University of Technology             |
| 13 | <u>H6.06.01.02</u>    | Hanoi University Development Strategy 2015-2025                                                                     | Decision No. 71/QĐ-DHTĐHN dated January 25, 2016 | Hanoi Metropolitan University              |
| 14 | <u>H6.06.01.02-2</u>  | Development strategy of VHDL department                                                                             | 5/1/2016                                         | Hanoi Metropolitan University              |
| 15 | <u>H6.06.01.02-3</u>  | Training strategy to foster and standardize the staff of the Department of VHDL                                     | 5/1/2016                                         | Hanoi Metropolitan University              |
| 16 | <u>H6.06.01.03-1</u>  | School year plan of the Faculty of VHDL                                                                             | 2016, 2017, 2018, 2019, 2020                     | Culture - Tourism                          |
| 18 | <u>H6.06.01.04-1</u>  | Approval of the 2019 civil servant recruitment plan                                                                 | 1518/TTr-DHTĐHN                                  | Hanoi University of Technology             |
| 19 | <u>H6.06.01.04-2</u>  | Notice of recruitment of civil servants in 2017, 2019                                                               | No. 183/TB-DHTĐHN                                | Hanoi University of Technology             |
| 20 | <u>H6.06.01.04-3</u>  | Review content for civil servant recruitment exam                                                                   | March 2017                                       | Hanoi University of Science and Technology |
| 21 | <u>H6.06.01.05-1</u>  | LIST OF LECTURERS OF FACULTY OF CULTURE - TOURISM - SERVICES                                                        | December 31, 2021                                | Hanoi University of Science and Technology |
| 22 | <u>H6.06.01.05-2</u>  | TEAM OF OFFICERS, LECTURERS, AND STAFF PARTICIPATING IN TRAINING IN QTKS INDUSTRY                                   | December 31, 2020                                | Hanoi University of Science and Technology |
| 23 | <u>H6.06.01.06-1</u>  | Proposal to approve the Recruitment Plan for civil servants working at Hanoi National University in 2019            | 1518/TTr-DHTĐHN                                  | Hanoi University of Technology             |

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| 24 | <u>H6.06.01.06-2</u> | List of admitted and enrolled students                                    | 2018,2019,2020,2021,2022       | Faculty of VHDL                            |
| 25 | <u>H6.06.01.06-3</u> | List of experts and guest lecturers                                       | 2018,2019,2020,2021,2022,2023  | Hanoi University of Science and Technology |
| 26 | <u>H6.06.01.07</u>   | TRAINING PLAN 2017-2021                                                   | 2016,2017,2018,2019, 2020,2021 | Faculty of VHDL                            |
| 27 | <u>H6.06.01.08</u>   | Resolution on human resource development of Hanoi Metropolitan University | No. 124 -NQ/DU                 | Hanoi University of Science and Technology |
| 28 | H6.06.01.09-2        | Plan for observing professional group hours                               | 2017-2022                      | Faculty of VHDL                            |
| 29 | <u>H6.06.01.09</u>   | List of instructors for teaching internship                               | 2018                           | Faculty of VHDL                            |
| 30 | <u>H6.06.01.10-1</u> | Tourism subject planning hours of the years                               | 2017-2022                      | Faculty of VHDL                            |

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| 31                   | <u>H6.06.01.10-2</u>                                                                                                                                                                                                | Regulations on working regime for lecturers teaching full-time at Hanoi National University                      | No. 888/QD-DHTĐHN                 | Hanoi University of Science and Technology |
| 32                   | <u>H6.06.01.10-3</u>                                                                                                                                                                                                | CONFIRMATION OF IMPLEMENTATION OF LABOR NORMS LECTURER                                                           | 2017-2022                         | Hanoi University of Science and Technology |
| 33                   | <u>H6.06.01.11</u>                                                                                                                                                                                                  | Statistics on the number of scientific works of lecturers of the Faculty of VHDL                                 | 2017-2022                         | Faculty of VHDL                            |
| 34                   | <u>H6.06.01.11-1</u>                                                                                                                                                                                                | Statistics of scientific research works of lecturers of VHDL faculty                                             | 2017-2022                         | Faculty of VHDL                            |
| 35                   | <u>H6.06.01.11-2</u>                                                                                                                                                                                                | Decision on promulgating the Regulations on Science and Technology Activities of Hanoi National University       | No. 551/QD-DHTĐHN                 | Hanoi University of Science and Technology |
| 36                   | <u>H6.06.01.11-3</u>                                                                                                                                                                                                | Regulations on science and technology activities of Hanoi National University                                    | No. 864/QD-DHTĐHN                 | Hanoi University of Science and Technology |
| 37                   | <u>H6.06.01.12-1,2,3,4</u>                                                                                                                                                                                          | STATISTICS OF SCIENTIFIC RESEARCH RESULTS OF LECTURERS BY YEAR                                                   | 2017-2022                         | Hanoi University of Science and Technology |
| 38                   | <u>H6.06.01.13-1</u>                                                                                                                                                                                                | Procedure for appointing and reappointing managers under the principal's authority                               | September 2018                    | Hanoi University of Science and Technology |
| 39                   | <u>H6.06.01.13-2</u>                                                                                                                                                                                                | Decision on appointing management staff of VHDL department                                                       | No. 1695/QD-DHTĐHN                | Hanoi University of Science and Technology |
| 40                   | <u>H6.06.01.14-1</u>                                                                                                                                                                                                | Regulations on retirement at older ages for officials and civil servants                                         | March 17, 2021                    | Government                                 |
| 41                   | <u>H6.06.01.14-2</u>                                                                                                                                                                                                | Regulations on extending working time for lecturers with the titles of Professor, Associate Professor and Doctor | No. 177/QD-DHTĐHN (July 10, 2015) | Hanoi University of Science and Technology |
| 42                   | <u>H6.06.01.14-3</u>                                                                                                                                                                                                | Procedure for resolving policies and regimes for cadres, civil servants, and contract workers                    | October 25, 2017                  | Hanoi University of Science and Technology |
| 43                   | <u>H6.06.01.15</u>                                                                                                                                                                                                  | Decision to recognize emulation titles for the years 2018-2023                                                   | No. 729/QD-DHTĐHN                 | Hanoi University of Science and Technology |
| 44                   | <u>H6.06.01.16</u>                                                                                                                                                                                                  | Decision approving the results of the 2019 civil servant recruitment exam                                        | No. 984/QD-DHTĐHN                 | Hanoi University of Science and Technology |
| <b>Criterion 6.2</b> | <b>The ratio of lecturers/students and the workload of the teaching staff are measured and monitored as a basis for improving the quality of training activities and scientific research serving the community.</b> |                                                                                                                  |                                   |                                            |
| 1                    | <u>H6.06.02.01</u>                                                                                                                                                                                                  | Decision on promulgating regulations on regular training activities at Hanoi National University                 | No. 564/QD-DHTĐHN                 | Hanoi University of Science and Technology |
| 2                    | <u>H6.06.02.02</u>                                                                                                                                                                                                  | TABLE OF DUTIES PERFORMED                                                                                        | Form 2020                         | Hanoi University of Science and Technology |
| 3                    | <u>H6.06.02.03</u>                                                                                                                                                                                                  | Teaching Evaluation Form                                                                                         | Form                              | Hanoi University of Science and Technology |
| 4                    | <u>H6.06.02.04</u>                                                                                                                                                                                                  | Survey on teaching quality through the portal                                                                    | June 11, 2021                     | Hanoi University of Science and Technology |

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|---|----------------------|---------------------------------------------------------------------------------------------------------------|-------------------|--------------------------------------------|
| 5 | <u>H6.06.02.04-2</u> | Report on the results of collecting students' feedback on teachers' teaching activities                       | No. 585/BC-DHTĐHN | Hanoi University of Science and Technology |
| 6 | <u>H6.06.02.05</u>   | Regulations on assessment and classification of units, cadres, civil servants and employees of the University | No. 891/QĐ-DHTĐHN | Hanoi University of Science and Technology |
| 7 | <u>H6.06.02.06</u>   | Regulations on emulation and rewards of Hanoi University of Science and Technology                            | No. 867/QĐ-DHTĐHN | Hanoi University of Science and Technology |

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|                      | 8                                                                                                                                                                                | <a href="#">H6.06.02.07</a>   | Decision promulgating regulations on assessment and classification of units, cadres, civil servants and public employees | No. 819/QD-DHTĐHN                        | Hanoi University of Science and Technology                        |
|                      | 9                                                                                                                                                                                | <a href="#">H6.06.02.08</a>   | Self-assessment and grading form for lecturers                                                                           | Form                                     | Head of Hanoi University of Science and Technology                |
|                      | 10                                                                                                                                                                               | <a href="#">H6.06.02.09</a>   | Announcement of classification of civil servants and employees of each school year                                       | No. 1549/TB-DHTĐHN                       | Hanoi University of Science and Technology                        |
| <b>Criterion 6.3</b> | <i>The criteria for recruitment and selection of lecturers (including ethics and academic competence) for appointment and transfer are determined and publicly communicated.</i> |                               |                                                                                                                          |                                          |                                                                   |
|                      | 1                                                                                                                                                                                | <a href="#">H6.06.03.01</a>   | Joint Circular regulating codes and standards for professional titles of civil servants                                  | No. 36/2014/TTLT-BGDĐT-BNV               | Ministry of Education and Training - Ministry of National Defense |
|                      | 2                                                                                                                                                                                | <a href="#">H6.06.03.02</a>   | Regulations on working regime for lecturers teaching full-time programs at Hanoi National University                     | No. 248/QD-DHTĐHN                        | Hanoi University of Science and Technology                        |
|                      | 3                                                                                                                                                                                | <a href="#">H6.06.03.03</a>   | Decision on approving the list of job positions                                                                          | No. 8533/QD-UBND                         | City People's Committee                                           |
|                      | 4                                                                                                                                                                                | <a href="#">H6.06.03.04</a>   | Proposing criteria, conditions and standards for recruiting new lecturers for the Faculty of VHDLĐV, academic year 2     | 2018-2019                                | Faculty of VHDL                                                   |
|                      | 5                                                                                                                                                                                | <a href="#">H6.06.03.05</a>   | Recruitment process for civil servants and contract workers                                                              | October 25, 2017                         | Hanoi University of Science and Technology                        |
|                      | 6                                                                                                                                                                                | <a href="#">H6.06.03.05-1</a> | Notice of recruitment of civil servants in 2017                                                                          | No. 183/TB-DHTĐHN                        | Hanoi University of Science and Technology                        |
|                      | 7                                                                                                                                                                                | <a href="#">H6.06.03.06</a>   | Notice of recruitment of civil servants in 2019                                                                          | Web Notifications                        | Hanoi University of Science and Technology                        |
|                      | 8                                                                                                                                                                                | <a href="#">H6.06.03.08-2</a> | List of instructors for trainee instructors                                                                              | 2018-2019                                | Faculty of VHDL                                                   |
|                      | 9                                                                                                                                                                                | <a href="#">H6.06.03.08</a>   | Decision to recruit Le Dinh Tien and Tran Thuy Anh to the Faculty of VHDL                                                | No. 1121/QD-DHTĐHN                       | Hanoi University of Science and Technology                        |
|                      | 10                                                                                                                                                                               | <a href="#">H6.06.03.10</a>   | STATISTICS OF TRANSFERRED AND EXIT TEACHERS AND STAFF                                                                    | 2017-2021                                | Faculty of VHDL                                                   |
|                      | 11                                                                                                                                                                               | <a href="#">H6.06.03.11</a>   | Decision on supplementing the planning of leadership and management positions of affiliated units for the 20th term      | No. 1144/QD-DHTĐHN                       | Hanoi University of Science and Technology                        |
| <b>Criterion 6.4</b> | <i>The competence of the teaching staff is identified and evaluated.</i>                                                                                                         |                               |                                                                                                                          |                                          |                                                                   |
|                      | 1                                                                                                                                                                                | <a href="#">H6.06.04.01</a>   | Certificate of VHDL faculty staff                                                                                        | Proofonly                                | Faculty of VHDL                                                   |
|                      | 2                                                                                                                                                                                | <a href="#">H6.06.04.02-1</a> | Circular regulating the working regime of lecturers                                                                      | No. 47/2014/TT-BGDĐT (December 31, 2014) | Ministry of Education and Training                                |
|                      | 3                                                                                                                                                                                | <a href="#">H6.06.04.02-2</a> | Circular regulating the working regime of lecturers at higher education institutions                                     | No. 20/2020/TT-BGDĐT (July 27, 2020)     | Ministry of Education and Training                                |

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| 4 | <u>H6.06.04.02</u> | Regulations on assessment and classification of units, cadres, civil servants and employees of the University | No. 819/QĐ-DHTĐHN (October 25, 2016) | Hanoi University of Science and Technology |
| 5 | <u>H6.06.04.03</u> | Regulations on science and technology activities of Hanoi National University                                 | No. 551/QĐ-DHTĐHN (October 30, 2015) | Hanoi University of Science and Technology |
| 6 | <u>H6.06.04.05</u> | Self-assessment and grading form for lecturers                                                                | Form                                 | Hanoi University of Science and Technology |

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|                      | 7                                                                | <u>H6.06.04.06</u>   | Decision on Rewarding collectives and individuals of universities and colleges with achievements        | No. 5614/QD-UBND (October 8, 2019)     | City People's Committee                    |
|                      | 8                                                                | <u>H6.06.04.06-2</u> | Certificate of Merit Dr. Le Thi Thu Huong                                                               | October 8, 2019                        | Faculty of VHDL                            |
|                      | 9                                                                | <u>H6.06.04.07</u>   | Decision to recognize emulation titles for the years 2016-2022                                          | No. 729/QD-DHTĐHN (July 7, 2017)       | Hanoi University of Science and Technology |
|                      | 10                                                               | <u>H6.06.04.08</u>   | KH Organizes training courses to improve skills in building digital learning materials                  | Number /KH-DHTĐHN (April 2019)         | Hanoi University of Science and Technology |
| <b>Criterion 6.5</b> | <i>identified and activities implemented to meet those needs</i> |                      |                                                                                                         |                                        |                                            |
|                      | 1                                                                | <u>H6.06.05.01</u>   | Regulations on training and fostering civil servants and guest lecturers in Hanoi city                  | No. 01/2014/QD-UBND (January 14, 2014) | City People's Committee                    |
|                      | 2                                                                | <u>H6.06.05.02-1</u> | Process of developing training and development plans and sending staff for training and development     | October 25, 2017                       | Hanoi University of Science and Technology |
|                      | 3                                                                | <u>H6.06.05.02-2</u> | ANNOUNCEMENT Regarding registration of the need to send lecturers for PhD training in the 2021 period - | August 20, 2019                        | Hanoi University of Science and Technology |

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|               | 4                                                                                                                                                                                         | <u>H6.06.05.02-3</u> | FORM FOR REGISTRATION OF TRAINING AND COMPENSATION PLAN TARGETS AND BUDGET ESTIMATES         | August 20, 2015                         | Hanoi University of Science and Technology |
|               | 5                                                                                                                                                                                         | <u>H6.06.05.02-4</u> | SUMMARY OF PROPOSALS FOR TRAINING CLASSES IN 2019                                            | 2019                                    | Hanoi University of Science and Technology |
|               | 6                                                                                                                                                                                         | <u>H6.06.05.03</u>   | Professional development plan and other activities                                           | 2017,2018,2019,2020                     | Faculty of VHDL                            |
|               | 7                                                                                                                                                                                         | <u>H6.06.05.05</u>   | Decision on Rewarding Officers and Civil Servants for Successfully Defending Doctoral Thesis | No. 76/QĐ-DHTĐHN (January 8, 2018)      | Hanoi University of Science and Technology |
|               | 8                                                                                                                                                                                         | <u>H6.06.05.06</u>   | Information on training courses and advanced training                                        | 2016,2017,2018                          | Hanoi University of Science and Technology |
|               | 9                                                                                                                                                                                         | <u>H6.06.05.08</u>   | Decision on recruiting civil servants to Hanoi University of Science and Technology          | No. 1121/QĐ-DHTĐHN (September 39, 2019) | Hanoi University of Science and Technology |
| Criterion 6.6 | <i>Performance management of lecturers and researchers (including rewards and recognition) is implemented to motivate and support training, scientific research and other activities.</i> |                      |                                                                                              |                                         |                                            |
|               | 1                                                                                                                                                                                         | <u>H6.06.06.02</u>   | SUMMARY OF REGISTRATION OF SCIENCE AND TECHNOLOGY TASKS                                      | 2017-2022                               | Faculty of VHDL                            |
|               | 2                                                                                                                                                                                         | <u>H6.06.06.03-2</u> | TRAINING PLAN                                                                                | 2016-2022                               | Faculty of VHDL                            |
|               | 3                                                                                                                                                                                         | <u>H6.06.06.03</u>   | DEVELOPMENT STRATEGY OF HANOI METROPOLITAN UNIVERSITY                                        | No. 71/QĐ-DHTĐHN (January 25, 2016)     | Hanoi University of Science and Technology |
|               | 4                                                                                                                                                                                         | <u>H6.06.06.04</u>   | Teaching calendar for the years                                                              | 2017-2022                               | Hanoi University of Science and Technology |
|               | 5                                                                                                                                                                                         | <u>H6.06.06.05</u>   | Lecture report                                                                               | 2017-2022                               | Faculty of VHDL                            |

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|                      | 6                                                                                                                                                                                                                         | <a href="#">H6.06.06.07</a> | MINUTES OF INSPECTION OF PROGRESS OF SCIENTIFIC AND TECHNOLOGICAL TASKS                                                                  | February 23, 2018                                                       | Faculty of VHDL                                                |
|                      | 7                                                                                                                                                                                                                         | <a href="#">H6.06.06.08</a> | Ranking results of civil servants and public employees over the years                                                                    | 2017-2020                                                               | Hanoi University of Science and Technology                     |
|                      | 8                                                                                                                                                                                                                         | <a href="#">H6.06.06.09</a> | SUMMARY TABLE OF EVALUATION AND CLASSIFICATION OF OFFICIALS AND SERVANTS                                                                 | 2021                                                                    | Faculty of VHDL                                                |
|                      | 9                                                                                                                                                                                                                         | <a href="#">H6.06.06.10</a> | Notice on classification of civil servants and contract workers                                                                          | No. 1386/QĐ-DHTĐHN                                                      | Hanoi University of Science and Technology                     |
|                      | 10                                                                                                                                                                                                                        | <a href="#">H6.06.06.11</a> | Minutes of the meeting to review the emulation at the Faculty level                                                                      | 2018                                                                    | Faculty of VHDL                                                |
|                      | 11                                                                                                                                                                                                                        | <a href="#">H6.06.06.12</a> | Decision on promulgating the 2016 Internal Expenditure Regulations                                                                       | Number: 783/QĐ-DHTĐHN                                                   | Hanoi University of Science and Technology                     |
|                      | 12                                                                                                                                                                                                                        | <a href="#">H6.06.06.13</a> | Decision on commendation for scientific research work in each year                                                                       | No. 871/QĐ-DHTĐHN                                                       | Hanoi University of Science and Technology                     |
|                      | 13                                                                                                                                                                                                                        | <a href="#">H6.06.06.14</a> | Summary of survey forms on the implementation of administrative procedure reform                                                         | 2019-2020                                                               | Hanoi University of Science and Technology                     |
| <b>Criterion 6.7</b> | <i>The types and quantity of research activities of faculty and researchers are established, monitored and benchmarked for quality improvement.</i>                                                                       |                             |                                                                                                                                          |                                                                         |                                                                |
|                      | 1                                                                                                                                                                                                                         | <a href="#">H6.06.07.01</a> | SUMMARY OF REGISTERED LIST OF SCIENTIFIC AND TECHNOLOGICAL TOPICS                                                                        | 2017-2022                                                               | Faculty of VHDL                                                |
|                      | 2                                                                                                                                                                                                                         | <a href="#">H6.06.07.02</a> | Decision on recognition of results of scientific research task implementation                                                            | No. 788/QĐ-DHTĐHN (July 25, 2019)                                       | Hanoi University of Science and Technology                     |
|                      | 3                                                                                                                                                                                                                         | <a href="#">H6.06.07.03</a> | Workshop Plan                                                                                                                            | December 28, 2021                                                       | Faculty of VHDL                                                |
|                      | 4                                                                                                                                                                                                                         | <a href="#">H6.06.07.06</a> | MINUTES OF COMMENTS ON REGULATIONS ON SCIENTIFIC AND TECHNOLOGICAL ACTIVITIES                                                            | September 20, 2017                                                      | Faculty of VHDL                                                |
| <b>STANDARD 7</b>    | <b>STAFF</b>                                                                                                                                                                                                              |                             |                                                                                                                                          |                                                                         |                                                                |
| <b>Criterion 7.1</b> | <i>Staff planning (working in libraries, laboratories, information technology systems and other support services) is carried out to meet the needs of training, scientific research and community service activities.</i> |                             |                                                                                                                                          |                                                                         |                                                                |
|                      | 1                                                                                                                                                                                                                         | <a href="#">H7.07.01.01</a> | Resolution on the list of job positions, standards and working conditions of each job position working at Hanoi Metropolitan University; | No. 14/NQ-HĐT dated September 20, 2022 of Chairman of the School Board; | Hanoi University of Science and Technology; People's Committee |
|                      | 2                                                                                                                                                                                                                         | <a href="#">H7.07.01.02</a> | Decision Approving the Development Strategy of Hanoi Metropolitan University for the period 2015 - 2025                                  | No. 71/QĐ-DHTĐHN dated January 25, 2016                                 | Hanoi University of Science and Technology                     |
|                      | 3                                                                                                                                                                                                                         | <a href="#">H7.07.01.03</a> | Development strategy of the Faculty of Culture - Tourism for the period 2016-2020, vision 2025                                           | <u>Faculty of Culture and Tourism, 2016</u>                             | Faculty of VHDL                                                |



|                      |                                                                                                                                          |                              |                                                                                                                                                 |                                                                                            |                                            |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|--------------------------------------------|
|                      | 4                                                                                                                                        | <a href="#">H7.07.01.04</a>  | Decision on approval of the Job Position List, Job Description and Competency Framework Job Positions at Hanoi Metropolitan University          | No. 8533/QD-UBND dated December 8, 2017                                                    | People's Committee<br>Hanoi City           |
|                      | 5                                                                                                                                        | <a href="#">H7.07.01.05</a>  | Resolution on human resource development of Hanoi Metropolitan University                                                                       | No. 124-NQ/DU dated December 25, 2018                                                      | Hanoi University of Science and Technology |
|                      | 6                                                                                                                                        | <a href="#">H7.07.01.06</a>  | Notice of recruitment of civil servants 2019 of Hanoi Metropolitan University                                                                   | <a href="#">2019-office-of-thu-do-ha-university-noi.html</a>                               | Hanoi University of Science and Technology |
|                      | 7                                                                                                                                        | <a href="#">H7.07.01.07</a>  | Statistics on the number of staff in the evaluation cycle (2017-2022)                                                                           | Head of NS&KH-TC Department signed and sealed on 20 December 2022                          | Hanoi University of Science and Technology |
|                      | 8                                                                                                                                        | <a href="#">H7.07.01.08</a>  | Training program staff                                                                                                                          | Head of NS&KH-TC Department signed and sealed on 20 December 2022                          | Hanoi University of Science and Technology |
|                      | 9                                                                                                                                        | <a href="#">H7.07.01.09</a>  | List of labor norms for the 2021-2022 school year of teachers and staff of the Faculty of Culture and Tourism                                   |                                                                                            | No signature, stamp                        |
|                      | 10                                                                                                                                       | <a href="#">H7.07.01.10</a>  | List of Faculty Academic Affairs, Faculty Assistants, Faculty Assistants of each academic year                                                  | Faculty of Culture - Tourism, school year from 2016                                        | Faculty of VHDL                            |
|                      | 11                                                                                                                                       | <a href="#">H7.07.01.11</a>  | Decision on promulgating the Regulations on Science and Technology Activities of Hanoi Metropolitan University                                  | No. 551/QD-DHTĐHN dated October 30, 2015                                                   | Hanoi University of Science and Technology |
|                      | 12                                                                                                                                       | <a href="#">H7.07.01.12</a>  | Link and Documents for CVHT Training Conference for the 2021-2022 school year                                                                   | Email from Department of Training Management and Student Affairs sent on December 13, 2021 | Room QLDT&CTHSSV                           |
|                      | 13                                                                                                                                       | <a href="#">H7.07.01.13</a>  | Decision on promulgating the Regulation on functions, tasks and organizational structure of units affiliated with Hanoi Metropolitan University | No. 88/QD-DHTĐHN dated February 4, 2020                                                    | Hanoi University of Science and Technology |
|                      | 14                                                                                                                                       | <a href="#">H7.07.01.14</a>  | Task assignment for Office group                                                                                                                | Faculty of Culture and Tourism                                                             | Faculty of VHDL                            |
|                      | 15                                                                                                                                       | <a href="#">H7.07.01.15</a>  | Survey results measure student satisfaction with public services                                                                                | No. 674/TB-DHTĐHN dated May 26, 2023                                                       | Faculty of VHDL                            |
|                      | 16                                                                                                                                       | <a href="#">H7.07.01.16</a>  | Resolution on human resource development of Hanoi Metropolitan University                                                                       | No. 124-NQ/DU dated December 25, 2018                                                      | Hanoi University of Science and Technology |
|                      | 17                                                                                                                                       | <a href="#">H7.07.01.17</a>  | Decision on promulgating the development strategy of units under Hanoi University of Science and Technology in the period 2015-2025             | No. 114/QD-DHTĐHN dated February 23, 2016                                                  | Hanoi University of Science and Technology |
|                      | 18                                                                                                                                       | <a href="#">H7.07.01.18a</a> | Summary report of the 2021-2022 school year and key tasks and directions for the year school year 2022-2023                                     | No. 806/BC-DHTĐHN dated August 1, 2022                                                     | Hanoi University of Science and Technology |
|                      | 19                                                                                                                                       | <a href="#">H7.07.01.18b</a> | Resolution on the Operation Plan of Hanoi National University for the 2021-2022 academic year                                                   | No. 06/NQ-HDT dated September 28, 2021                                                     | Hanoi University of Science and Technology |
|                      | 20                                                                                                                                       | <a href="#">H7.07.01.18c</a> | School year plan 2019-2020                                                                                                                      | No. 1066/KH-DHTĐHN dated September 30, 2021                                                | Hanoi University of Science and Technology |
|                      | 21                                                                                                                                       | <a href="#">H7.07.01.18c</a> | School year plan 2018-2019                                                                                                                      | No. 1096/KH-DHTĐHN dated September 26, 2019                                                | Hanoi University of Science and Technology |
| <b>Criterion 7.2</b> | <b><i>The criteria for recruiting and selecting employees for appointment and transfer are determined and publicly communicated.</i></b> |                              |                                                                                                                                                 |                                                                                            |                                            |
|                      | 1                                                                                                                                        | <a href="#">H7.07.02.01</a>  | Decision on promulgating the Regulations on organization and operation of Hanoi National University                                             | No. 1168/QD-DHTĐHN dated September 28, 2019                                                | Hanoi University of Science and Technology |
|                      | 2                                                                                                                                        | <a href="#">H7.07.02.02</a>  | Decision to establish a recruitment council for civil servants working at Hanoi National University in year 2                                   | No. 407/QD-DHTĐHN dated May 4, 2019                                                        | Hanoi University of Science and Technology |



|                      |                                                                |                     |                                                                                                                                        |                                                                                                                                                                                                                                    |                                                              |
|----------------------|----------------------------------------------------------------|---------------------|----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
|                      | 3                                                              | <u>H7.07.02.03a</u> | Decision on accepting Ms. Do Thi Ngan to work at Hanoi Metropolitan University                                                         | No. 863/QĐ-DHTĐHN dated July 14, 2022                                                                                                                                                                                              | Hanoi University of Science and Technology                   |
|                      | 4                                                              | <u>H7.07.02.03b</u> | Labor contract Pham Minh Phuc                                                                                                          | No. 145/HD-DHTĐHN dated January 31, 2023                                                                                                                                                                                           | Hanoi University of Science and Technology                   |
|                      | 5                                                              | <u>H7.07.02.04</u>  | Notice of 2019 civil servant recruitment of Hanoi National University                                                                  | link:<br><a href="https://hnm.edu.vn/tin-tuc/thong-bao-tuyen-don-g-vien-chuc-2019-cua-truong-dai-hoc-thu-do-ha-noi.html">https://hnm.edu.vn/tin-tuc/thong-bao-tuyen-don-g-vien-chuc-2019-cua-truong-dai-hoc-thu-do-ha-noi.html</a> | Hanoi University of Science and Technology                   |
|                      | 6                                                              | <u>H7.07.02.05</u>  | Statistics of training courses                                                                                                         | Human Resources and Planning Department, date                                                                                                                                                                                      | Hanoi University of Science and Technology                   |
|                      | 7                                                              | <u>H7.07.02.06</u>  | Statistics of employees recruited, transferred, appointed in the period 2017-2022                                                      | Human Resources and Planning Department, date                                                                                                                                                                                      | Hanoi University of Science and Technology                   |
|                      | 8                                                              | <u>H7.07.02.07</u>  | Academic year plan of the Faculty of VHDL staff                                                                                        | Faculty of Culture and Tourism                                                                                                                                                                                                     | Culture - Tourism                                            |
|                      | 9                                                              | <u>H7.07.02.08</u>  | Labor contract Pham Minh Phuc                                                                                                          | No. 145/HD-DHTĐHN dated January 31, 2023                                                                                                                                                                                           | Hanoi University of Science and Technology                   |
| <b>Criterion 7.3</b> | <b><i>Staff competencies are identified and evaluated.</i></b> |                     |                                                                                                                                        |                                                                                                                                                                                                                                    |                                                              |
|                      | 1                                                              | <u>H7.07.03.01</u>  | Decision on approval of the Job Position List, Job Description and Competency Framework Job Positions at Hanoi Metropolitan University | No. 8533/QĐ-UBND dated December 8, 2017                                                                                                                                                                                            | University Hanoi Metropolitan                                |
|                      | 2                                                              | <u>H7.07.03.02</u>  | Statistics on the number of staff in the evaluation cycle (2018-2023)                                                                  | Human Resources and Planning Department, date                                                                                                                                                                                      | Hanoi University of Science and Technology                   |
|                      | 3                                                              | <u>H7.07.03.3a</u>  | Certificate of Basic Information Technology Application Dang Thi Lien Huong                                                            | Number 0328447; CC registration number: 0034/CNTTCB/2017/NNTHYB                                                                                                                                                                    | Foreign Center Language - Information Technology, Department |
|                      | 4                                                              | <u>H7.07.03.3b</u>  | Certificate of Training in State Management Knowledge - Specialist Program Dang Thi Lien Huong                                         | No. 7015, Political School, Yen Bai Province, date August 5, 2013                                                                                                                                                                  | School of Politics, Yen Bai Province                         |
|                      | 5                                                              | <u>H7.07.03.04</u>  | Sample self-assessment and scoring form for experts (month ...)                                                                        | BM.VP-04.01                                                                                                                                                                                                                        | Hanoi University of Science and Technology                   |
|                      | 6                                                              | <u>H7.07.03.05a</u> | Certificate of Basic Information Technology Application Pham Minh Phuc                                                                 | Number 001897; CC registration number: 20.398.UDTT.981, May 21, 2020                                                                                                                                                               | Hanoi University of Science and                              |

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|  |    |                     |                                                                                                                                                                                                              |                                                                               | Technology                                 |
|  | 7  | <u>H7.07.03.05b</u> | English Certificate B2 Pham Minh Phuc                                                                                                                                                                        | Decision number 758/QĐ-DHNN; Number entered in the certificate issuance book. | English - National University              |
|  | 8  | <u>H7.07.03.06</u>  | Training needs survey for specialists, assistants and academic advisors                                                                                                                                      |                                                                               | Faculty of VHDL                            |
|  | 9  | <u>H7.07.03.07</u>  | Decision on promulgating regulations on assessing the capacity of civil servants and employees of the University<br>Hanoi Metropolitan University                                                            | No. 1159/QĐ-DHTĐHN dated September 27, 201                                    | Hanoi University of Science and Technology |
|  | 10 | <u>H7.07.03.08a</u> | Decision on promulgating Regulations on monthly assessment and classification of civil servants and employees<br>Hanoi Metropolitan University contract                                                      | No. 532/QĐ-DHTĐHN dated July 1, 2022                                          | Hanoi University of Science and Technology |
|  | 11 | <u>H7.07.03.08b</u> | Decision on amending and supplementing a number of articles of Decision No. 532/QĐ-DHTĐHN dated July 1, 2022 of the President of Hanoi Metropolitan University on promulgating the Regulations on assessment | No. 200/QĐ-DHTĐHN dated February 28, 202                                      | Hanoi University of Science and Technology |
|  | 12 | <u>H7.07.03.08c</u> | Guidance on applying facial recognition attendance results to the evaluation process, Monthly classification of civil servants and contract workers of Hanoi Metropolitan University                         | No. 252/HD-DHTĐHN dated February 28, 202                                      | Hanoi University of Science and Technology |

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|                      | 13                                                                                                                                       | <a href="#">H7.07.03.09</a>  | Expert's self-assessment and scoring form                                                                         | BM.VP-04.01                                                              | Hanoi University of Science and Technology                              |
|                      | 14                                                                                                                                       | <a href="#">H7.07.03.10a</a> | Monthly performance rating of staff, lecturers and employees; January 2022                                        | Hanoi University of Science and Technology                               | Hanoi University of Science and Technology                              |
|                      | 15                                                                                                                                       | <a href="#">H7.07.03.10b</a> | Monthly task completion ranking results of staff, lecturers and employees; February 2022                          | Hanoi University of Science and Technology                               | Hanoi University of Science and Technology                              |
|                      | 16                                                                                                                                       | <a href="#">H7.07.03.11</a>  | Notice on taking Survey Form on implementation of administrative procedure reform                                 | No. 411/TB-DHTĐHN dated April 20, 2021                                   | Hanoi University of Science and Technology                              |
|                      | 17                                                                                                                                       | <a href="#">H7.07.03.12</a>  | Notice on classification of civil servants and contract workers for the 2020-2021 school year                     | No. 640/TB-DHTĐHN dated June 29, 2021                                    | Hanoi University of Science and Technology                              |
|                      | 18                                                                                                                                       | <a href="#">H7.07.03.13</a>  | Notice on recognition of registration for emulation titles for the 2020-2021 school year                          | No. 84/TB-DHTĐHN dated January 28, 2021                                  | Hanoi University of Science and Technology                              |
|                      | 19                                                                                                                                       | <a href="#">H7.07.03.14</a>  | Decision on recognition of emulation titles for the 2019-2020 school year                                         | No. 668/QĐ-DHTĐHN dated July 16, 2020                                    | Hanoi University of Science and Technology                              |
|                      | 20                                                                                                                                       | <a href="#">H7.07.03.15</a>  | Decision on recognition of emulation titles for the 2021-2022 school year                                         | No. 919/QĐ-DHTĐHN dated August 2, 2022                                   | Hanoi University of Science and Technology                              |
| <b>Criterion 7.4</b> | <i>The need for training and professional development of employees is identified and activities are implemented to meet those needs.</i> |                              |                                                                                                                   |                                                                          |                                                                         |
|                      | 1                                                                                                                                        | <a href="#">H7.07.04.01a</a> | Notice on registration for training courses for specialists, senior specialists, leaders, departmental management | No. 054/TB-DHTĐHN dated October 4, 2010 2022                             | Hanoi University of Science and Technology                              |
|                      | 2                                                                                                                                        | <a href="#">H7.07.04.01b</a> | Notice of registration for Intermediate Political Theory class                                                    | No. 1055/TB-DHTĐHN dated October 4, 2010 2022                            | Hanoi University of Science and Technology                              |
|                      | 3                                                                                                                                        | <a href="#">H7.07.04.01c</a> | E-Government, E-Government, Digital Government, Digital Government, Smart City and network security" in 2021      | No. 3544/STTTT-TTĐTCNTT&TT dated August 8, 2021                          | Department of Information and Media                                     |
|                      | 4                                                                                                                                        | <a href="#">H7.07.04.02</a>  | Statistics of training courses                                                                                    | Human Resources and Planning Department, date                            |                                                                         |
|                      | 5                                                                                                                                        | <a href="#">H7.07.04.03</a>  | Decision on recognizing candidates admitted to the first round of master's training in 2022 (Pham Minh Phuc)      | No. 1584/QĐ-XHNV dated June 22, 2022                                     | Social Sciences and Humanities, University<br>Hanoi National University |
|                      | 6                                                                                                                                        | <a href="#">H7.07.04.04</a>  | Summary of proposed training courses in 2019                                                                      | Department of Organization and Personnel (Dinh Thi Kim Thuong) synthetic | Hanoi University of Science and Technology                              |
|                      | 7                                                                                                                                        | <a href="#">H7.07.04.05</a>  | Official dispatch on registration for training courses in 2022 (phase 1)                                          | No. 571/SNV-CCVC dated March 11, 2022                                    | Department of Home Affairs                                              |
|                      | 8                                                                                                                                        | <a href="#">H7.07.04.06a</a> | Plan for training on testing for the 2022-2023 school year                                                        | No. 1133/KH-DHTĐHN dated October 26, 2022                                | Hanoi University of Science and Technology                              |
|                      | 9                                                                                                                                        | <a href="#">H7.07.04.06b</a> | List of officials attending training courses in 2021 - Faculty of Culture - Tourism                               | Faculty of VHDL                                                          | Faculty of VHDL                                                         |
|                      | 10                                                                                                                                       | <a href="#">H7.07.04.07</a>  | Training plan for the 2018-2019 school year, Faculty of Culture - Tourism - Services                              | October 10, 2018                                                         | Faculty of VHDL                                                         |
|                      | 11                                                                                                                                       | <a href="#">H7.07.04.08</a>  | Training needs survey for lecturers                                                                               | 2019                                                                     | Faculty of VHDL                                                         |
|                      | 12                                                                                                                                       | <a href="#">H7.07.04.09</a>  | Official dispatch on registration for training courses in 2021                                                    | No. 294/STTTT-TTĐTCNTT&TT dated August 8 February 2021                   | Department of Information and Media                                     |
|                      | 13                                                                                                                                       | <a href="#">H7.07.04.10</a>  | Training Plan Design and develop competency-based training programs                                               | No. 1010/KH-DHTĐHN dated October 27, 2021                                | Hanoi University of Science and Technology                              |

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|                      | 14                                                                                                                                                                              | <a href="#">H7.07.04.11</a>  | Notice on organizing the Conference "Training on CVHT work of Hanoi Metropolitan University" School year 2021-2022"                                | No. 1161/TB-DHTĐHN dated December 8, 2021                                                        | Hanoi University of Science and Technology |
|                      | 15                                                                                                                                                                              | <a href="#">H7.07.04.12</a>  | Plan on developing a tool to assess learning outcomes of learners in the 2022 school year-2023                                                     | No. 1069/KH-DHTĐHN dated October 10, 2022                                                        | Hanoi University of Science and Technology |
|                      | 16                                                                                                                                                                              | <a href="#">H7.07.04.14</a>  | Budget expenditure estimates for 2022 (regular expenditure and R&D allocation) - Faculty of Literature Chemistry - Tourism                         | In 2022, the Board of Directors and functional departments have approve                          | Hanoi University of Science and Technology |
|                      | 17                                                                                                                                                                              | <a href="#">H7.07.04.15</a>  | List of staff of the Department of Culture - Tourism over the years                                                                                | Head of Department signs and approves the list every year                                        | Faculty of VHDL                            |
| <b>Criterion 7.5</b> | <b><i>Performance management (including rewards and recognition) is implemented to motivate and support training, scientific research and community service activities.</i></b> |                              |                                                                                                                                                    |                                                                                                  |                                            |
|                      | 1                                                                                                                                                                               | <a href="#">H7.07.05.01</a>  | Decision on Issuing University Charter                                                                                                             | No. 70/2014/QĐ-TTg dated December 10, 2014                                                       | Prime Minister cover                       |
|                      | 2                                                                                                                                                                               | <a href="#">H7.07.05.02</a>  | Notice on checking the performance of duties of cadres, civil servants and employees students and staff of Hanoi Metropolitan University           | No. 885/TB-DHTĐHN dated September 8, 2020                                                        | Hanoi University of Science and Technology |
|                      | 3                                                                                                                                                                               | <a href="#">H7.07.05.03a</a> | Assignment of office group tasks for each school year                                                                                              | Faculty of Culture and Tourism                                                                   | Faculty of Culture - Tourism calendar      |
|                      | 4                                                                                                                                                                               | <a href="#">H7.07.05.03b</a> | Decision on Assigning staff and lecturers to take on the role of Academic and Student Advisors<br>Peer Academic Advisor for administrative classes | No. 1349/QĐ-DHTĐHN dated November 10, 2011<br>2022                                               | Hanoi University of Science and Technology |
|                      | 5                                                                                                                                                                               | <a href="#">H7.07.05.04</a>  | Employee job description                                                                                                                           | Hanoi University of Science and Technology                                                       | Hanoi University of Science and Technology |
|                      | 6                                                                                                                                                                               | <a href="#">H7.07.05.05</a>  | Conclusion on assignment of teaching work of Faculty of VHDL in 2019                                                                               | August 9, 2019                                                                                   | Faculty of VHDL                            |
|                      | 7                                                                                                                                                                               | <a href="#">H7.07.05.06</a>  | Faculty Board assignment sheet to monitor and supervise staff during school years                                                                  | School year 2023-2024; 2022-2023                                                                 | Faculty of VHDL                            |
|                      | 8                                                                                                                                                                               | <a href="#">H7.07.05.07</a>  | Inspection notebook for teaching and learning discipline of Inspection - Legal Department                                                          | Inspection and Legal Department                                                                  | Inspection Department - Legal              |
|                      | 9                                                                                                                                                                               | <a href="#">H7.07.05.08</a>  | Self-assessment and classification form for civil servants, School year 2021-2022 - Nguyen Van Phuong                                              | Faculty of Culture and Tourism                                                                   | Faculty of VHDL                            |
|                      | 10                                                                                                                                                                              | <a href="#">H7.07.05.09</a>  | Summary report of the 2019-2020 school year and Directions and tasks for the 2020-2021 school year                                                 | Faculty of Culture and Tourism                                                                   | Faculty of VHDL                            |
|                      | 11                                                                                                                                                                              | <a href="#">H7.07.05.10</a>  | Minutes of meeting to review emulation titles and classify civil servants, public employees and workers<br>2019-2020 school year contract          | Faculty of Culture and Tourism                                                                   | Faculty of VHDL                            |
|                      | 12                                                                                                                                                                              | <a href="#">H7.07.05.11</a>  | Statistics of employee emulation and reward results for the period 2017-2022                                                                       | Department of Science and Technology signed on December 20, 2022                                 | Hanoi University of Science and Technology |
| <b>STANDARD 8</b>    | <b>LEARNERS AND ACTIVITIES SUPPORTING LEARNERS</b>                                                                                                                              |                              |                                                                                                                                                    |                                                                                                  |                                            |
| <b>Criterion 8.1</b> | <b><i>Admissions policies are clearly defined, publicly announced and updated.</i></b>                                                                                          |                              |                                                                                                                                                    |                                                                                                  |                                            |
|                      | 1                                                                                                                                                                               | <a href="#">H8.08.01.01</a>  | Development strategy of Hanoi Metropolitan University for the period 2015 - 2025 (vision part)<br>vision, mission)                                 | No. 71/QĐ-DHTĐHN dated January 25, 2016                                                          | Department of Finance and Administration   |
|                      | 2                                                                                                                                                                               | <a href="#">H8.08.01.02</a>  | Admission plan and schedule of Hanoi Metropolitan University                                                                                       | 253/TB-DHTĐHN-March 16, 2018; 323/TB-Hanoi University of Science and Technology - March 25, 2019 | Hanoi University of Science and            |

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|                      | 3                                                                                                                                                  | <a href="#">H8.08.01.03</a> | Admission project of Hanoi Metropolitan University                                                                                                                            | 268/TTr-DHTĐHN-19/03/2018; 671/DA-DHTĐHN - June 17, 2019; 508/DA-DHTĐHN-                      | Hanoi University of Science and Technology |
|                      | 4                                                                                                                                                  | <a href="#">H8.08.01.04</a> | Admission announcement of Hanoi Metropolitan University                                                                                                                       | 336/TB-DHTĐHN-29/03/2018; 287/TB-Hanoi University of Science and Technology - March 15, 2019  | Hanoi University of Science and Technology |
|                      | 5                                                                                                                                                  | <a href="#">H8.08.01.05</a> | Announcement of joint enrollment                                                                                                                                              | 2018- 2023                                                                                    | Hanoi University of Science and Technology |
|                      | 6                                                                                                                                                  | <a href="#">H8.08.01.06</a> | Decision to establish an admissions board                                                                                                                                     | 314/QĐ-DHTĐHN/TS18 - March 16, 2018                                                           | Hanoi University of Science and Technology |
|                      | 7                                                                                                                                                  | <a href="#">H8.08.01.07</a> | Hanoi Metropolitan University Website                                                                                                                                         | <a href="https://hnm.edu.vn/">https://hnm.edu.vn/</a>                                         | Hanoi University of Science and Technology |
|                      | 8                                                                                                                                                  | <a href="#">H8.08.01.08</a> | Hotel Management Admission Flyer                                                                                                                                              | 2018-2023                                                                                     | Faculty of VHDL                            |
|                      | 9                                                                                                                                                  | H8.08.01.09                 | Flyer introducing the Faculty of Culture and Tourism                                                                                                                          | 2018 - 2023                                                                                   | Faculty of VHDL                            |
|                      | 10                                                                                                                                                 | <a href="#">H8.08.01.10</a> | Link to the announcement of enrollment of Hanoi Metropolitan University                                                                                                       | <a href="https://hnm.edu.vn/tuyen-sinh.html">https://hnm.edu.vn/tuyen-sinh.html</a>           | Hanoi University of Science and Technology |
|                      | 11                                                                                                                                                 | H8.08.01.11                 | Circular No. 02/2019/TT-BGDDT amending and supplementing a number of Articles of the University Admission Regulations full-time study; college admissions for training groups | Circular No. 02/2019/TT-BGDDT                                                                 | Ministry of Education and Training         |
|                      | 12                                                                                                                                                 | <a href="#">H8.08.01.12</a> | Survey results of employers' opinions on the quality of alumni after graduation                                                                                               | 2018-2023                                                                                     | KT-DBCLGD                                  |
|                      | 13                                                                                                                                                 | H8.08.01.13                 | Minutes of review and evaluation of admission results (Minutes of admission summary)                                                                                          | 2018-2022                                                                                     | Hanoi University of Science and Technology |
|                      | 14                                                                                                                                                 | <a href="#">H8.08.01.14</a> | Minutes of the meeting summarizing the admission of the Faculty of VHDL                                                                                                       |                                                                                               | Faculty of VHDL                            |
| <b>Criterion 8.2</b> | <b><i>Criteria and methods for selecting learners are clearly defined and evaluated.</i></b>                                                       |                             |                                                                                                                                                                               |                                                                                               |                                            |
|                      | 1                                                                                                                                                  | <a href="#">H8.08.02.01</a> | Look up admission results                                                                                                                                                     | <a href="http://dangky.hnm.edu.vn/Result/KOD2021">http://dangky.hnm.edu.vn/Result/KOD2021</a> | Hanoi University of Science and Technology |
|                      | 2                                                                                                                                                  | <a href="#">H8.08.02.02</a> | Notice of additional content of the University Admissions Project                                                                                                             | No. 459/TB-DHTĐHN/TS21 dated May 6, 2021                                                      |                                            |
|                      | 3                                                                                                                                                  | <a href="#">H8.08.02.03</a> | Announcement of qualifying scores/admission scores                                                                                                                            | No. 878/TB-DHTĐHN/TS18 dated August 6, 2018; No. 823/TB-DHTĐHN/TS19 dated July 31,            | Hanoi University of Science and Technology |
|                      | 4                                                                                                                                                  | <a href="#">H8.08.02.04</a> | List of successful candidates                                                                                                                                                 | 2018 - 2023                                                                                   | Admissions Board                           |
| <b>Criterion 8.3</b> | <b><i>There is an appropriate monitoring system for learners' progress in learning and training, learning outcomes, and learning workload.</i></b> |                             |                                                                                                                                                                               |                                                                                               |                                            |
|                      | 1                                                                                                                                                  | <a href="#">H8.08.03.01</a> | Regulations on regular university and college training according to the credit system of the University Hanoi Metropolitan                                                    | 1660/QĐ-DHTĐHN December 28, 2018                                                              | Hanoi University of Science and Technology |
|                      | 2                                                                                                                                                  | <a href="#">H8.08.03.02</a> | Regulations on functions and tasks of the Department of Training Management and Student Affairs                                                                               |                                                                                               | Hanoi University of Science and Technology |
|                      | 3                                                                                                                                                  | <a href="#">H8.08.03.03</a> | Decision on assigning staff and teachers to undertake CVHT tasks                                                                                                              | No. 864/QĐ-DHTĐHN August 31, 2020; No. 792/QĐ-                                                | Hanoi University of Science and            |

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|   |                    |                                                                                                             | Hanoi University of Science and Technology<br>09/06/2021; No. 1349/QĐ-DHTĐHN | Technology                                 |
| 4 | <u>H8.08.03.04</u> | Decision on promulgating regulations on academic advising work at Hanoi Metropolitan University<br>Internal | No. 195/QĐ-DHTĐHN dated February 27, 2015<br>2023                            | Hanoi University of Science and Technology |

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| 5             | <a href="#">H8.08.03.05</a> | Minutes of the meeting of administrative classes                                                                                                       | 2018-2023                                                                 | Faculty of VHDL                            |
| 6             | <a href="#">H8.08.03.06</a> | Student handbook                                                                                                                                       |                                                                           | Hanoi University of Science and Technology |
| 7             | <a href="#">H8.08.03.07</a> | Regulations on evaluating training results of full-time students at Hanoi National University                                                          | No. 1268/QĐ-DHTĐHN October 25, 2018                                       | Hanoi University of Science and Technology |
| 8             | <a href="#">H8.08.03.08</a> | Decision to promulgate Regulations on Student Affairs of Full-time University Students TĐHN                                                            | No. 442/QĐ-DHTĐHN                                                         | Hanoi University of Science and Technology |
| 9             | <a href="#">H8.08.03.09</a> | Notice of progress review and progress suspension for students who have not completed enough credits                                                   | 2018-2023                                                                 | Hanoi University of Science and Technology |
| 10            | <a href="#">H8.08.03.10</a> | Hanoi Metropolitan University training portal                                                                                                          | Website <a href="http://daotao.hnmu.edu.vn">http://daotao.hnmu.edu.vn</a> | Hanoi University of Science and Technology |
| 11            | <a href="#">H8.08.03.11</a> | Decision on assignment of tasks in the Board of Directors                                                                                              | No. 334/QĐ-DHTĐHN March 29, 2021                                          | Hanoi University of Science and Technology |
| 12            | <a href="#">H8.08.03.12</a> | Decision to establish the Department of Training Management and Student Affairs                                                                        | No. 914/QĐ-DHTĐHN dated August 21, 2019                                   | Hanoi University of Science and Technology |
| 13            | <a href="#">H8.08.03.13</a> | List of academic advisors                                                                                                                              | 2018-2023                                                                 | Hanoi University of Science and Technology |
| 14            | <a href="#">H8.08.03.14</a> | CVHT Form                                                                                                                                              |                                                                           | Hanoi University of Science and Technology |
| 15            | <a href="#">H8.08.03.15</a> | Notice of improvement in grades                                                                                                                        | 2018-2023                                                                 | Hanoi University of Science and Technology |
| 16            | <a href="#">H8.08.03.16</a> | Processes related to learners: Reward and discipline process; Resolution process policy regime; Process of managing learning volume...                 |                                                                           | Hanoi University of Science and Technology |
| 17            | <a href="#">H8.08.03.17</a> | Progress review minutes                                                                                                                                | 2018-2023                                                                 | Hanoi University of Science and Technology |
| 18            | <a href="#">H8.08.03.18</a> | Decision to establish the School CVHT Board                                                                                                            | No. 1522/QĐ-DHTĐHN dated December 8, 2022                                 | Hanoi University of Science and Technology |
| 19            | <a href="#">H8.08.03.19</a> | Procedures of the Department of Training Management and Student Affairs                                                                                |                                                                           |                                            |
| 20            | <a href="#">H8.08.03.20</a> | Hotel Management Training Program                                                                                                                      |                                                                           |                                            |
| 21            | <a href="#">H8.08.03.21</a> | University management software                                                                                                                         |                                                                           |                                            |
| 22            | <a href="#">H8.08.03.22</a> | Student management software                                                                                                                            |                                                                           |                                            |
| 23            | <a href="#">H8.08.03.23</a> | Regulations on evaluating student training results                                                                                                     | 2018                                                                      | Hanoi University of Science and Technology |
| Criterion 8.4 |                             | There are academic advising, extracurricular activities, competitions and other support services to help improve learners' learning and employability. |                                                                           |                                            |

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|  | 1 | <u>H8.08.04.01</u> | Regulations on functions, tasks, organizational structure and operations of affiliated units<br>(Department of Science, Technology and Cooperation Management) |                                           | Hanoi University of<br>Science and<br>Technology |
|  | 2 | <u>H8.08.04.02</u> | Plan to organize the workshop "Innovation in CVHT work in the 2018-2019 school year at<br>the University<br>Hanoi Metropolitan"                                | No. 1214/QĐ-DHTĐHN dated October 21, 2019 | Hanoi University of<br>Science and<br>Technology |

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| 3  | <a href="#">H8.08.04.03</a> | Citizenship Week - Students                                                                                                                                                 | 2018-2023 | Training Department                                            |
| 4  | <a href="#">H8.08.04.04</a> | Plan to organize the Faculty of VHDL with scientific research and development work                                                                                          | 2018-2023 | Faculty of VHDL                                                |
| 5  | <a href="#">H8.08.04.05</a> | Plan to organize a workshop to guide students in doing scientific research                                                                                                  | 2018-2023 | Faculty of VHDL                                                |
| 6  | <a href="#">H8.08.04.06</a> | Plan, guide, report on internship organization                                                                                                                              | 2018-2023 | Hanoi University of Science and Technology;<br>Faculty of VHDL |
| 7  | <a href="#">H8.08.04.07</a> | Assign tasks to guide students in doing their graduation thesis                                                                                                             | 2018-2023 | PDT                                                            |
| 8  | <a href="#">H8.08.04.08</a> | List of students majoring in International Management who won awards at the School-level Student Scientific Research Conference                                             | 2018-2023 | Hanoi University of Science and Technology                     |
| 9  | <a href="#">H8.08.04.09</a> | Notice and decision on rewards for creative start-up activities                                                                                                             | 2018-2023 | Hanoi University of Science and Technology                     |
| 10 | <a href="#">H8.08.04.10</a> | Library website <a href="https://thuvien.hnmu.edu.vn">https://thuvien.hnmu.edu.vn</a>                                                                                       |           | Hanoi University of Science and Technology                     |
| 11 | <a href="#">H8.08.04.11</a> | List of email addresses for students majoring in International Business Administration of all courses                                                                       | 2018-2023 | Hanoi University of Science and Technology                     |
| 12 | <a href="#">H8.08.04.12</a> | Plan to organize the program to welcome new students, extracurricular activities, and Faculty associations<br>VHDL                                                          | 2018-2023 | Faculty of VHDL                                                |
| 13 | <a href="#">H8.08.04.13</a> | Final student training quality survey records                                                                                                                               | 2018-2023 | Hanoi University of Science and Technology                     |
| 14 | <a href="#">H8.08.04.14</a> | Survey results on satisfaction of students of International Business Administration with public education services                                                          | 2021-2023 | Hanoi University of Science and Technology                     |
| 15 | <a href="#">H8.08.04.15</a> | Survey results to get students' opinions about the library                                                                                                                  | 2018-2023 | Hanoi University of Science and Technology                     |
| 16 | <a href="#">H8.08.04.16</a> | Decision to commend students with excellent achievements in graduation internship in International Business Administration                                                  | 2018-2023 | Hanoi University of Science and Technology                     |
| 17 | <a href="#">H8.08.04.17</a> | Plan to organize clubs and groups                                                                                                                                           | 2018-2023 | Faculty of VHDL                                                |
| 18 | <a href="#">H8.08.04.18</a> | Plan and minutes of the Career Counseling Conference for students                                                                                                           | 2018-2023 | Hanoi University of Science and Technology                     |
| 19 | <a href="#">H8.08.04.19</a> | Internship regulations, Internship decision in QTKS industry                                                                                                                | 2018-2023 | Hanoi University of Science and Technology                     |
| 20 | <a href="#">H8.08.04.20</a> | Union plan                                                                                                                                                                  | 2018-2023 | Hanoi University of Science and Technology                     |
| 21 | <a href="#">H8.08.04.21</a> | Decision on granting Nguyen Truong To scholarship, Decision on paying tuition fee exemption, Decision on paying allowance<br>Social, support students due to covid epidemic | 2018-2023 | Hanoi University of Science and Technology                     |
| 22 | <a href="#">H8.08.04.22</a> | Regulations and Decisions on granting scholarships to encourage learning                                                                                                    | 2018-2023 | Hanoi University of Science and Technology                     |

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| 23 | <u>H8.08.04.23</u> | Announce and summarize student opinions in student dialogue conference      | 2018-2023 | Hanoi University of<br>Science and<br>Technology |
| 24 | H8.08.04.24        | Survey on employment situation of students after graduation                 | 2018-2023 | KT-DBCLGD                                        |
| 25 | <u>H8.08.04.25</u> | Decision to establish Student Support Center and Cooperation with employers |           |                                                  |

|                      |                                                                                                                                           |                    |                                                                                                                                                                                                                                              |                                                                             |                                            |
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|                      | 26                                                                                                                                        | <u>H8.08.04.26</u> | Workshops of VHDL Faculty students with businesses                                                                                                                                                                                           |                                                                             | Faculty of VHDL                            |
|                      | 27                                                                                                                                        | <u>H8.08.04.27</u> | List of businesses associated with the Faculty of VHDL                                                                                                                                                                                       |                                                                             |                                            |
| <b>Criterion 8.5</b> | <i>The psychological, social and physical environment facilitates training, research and personal well-being of the learner.</i>          |                    |                                                                                                                                                                                                                                              |                                                                             |                                            |
|                      | 1                                                                                                                                         | <u>H8.08.05.01</u> | Decision approving the project to renovate and repair buildings A1, A2, A3 of the University Hanoi Metropolitan University                                                                                                                   | No. 4835/QĐ-UBND October 28, 2020                                           | City People's Committee                    |
|                      | 2                                                                                                                                         | <u>H8.08.05.02</u> | Image of functional area signboard                                                                                                                                                                                                           |                                                                             | Hanoi University of Science and Technology |
|                      | 3                                                                                                                                         | <u>H8.08.05.03</u> | Minutes of inspection and acceptance of school safety, environmental hygiene, food                                                                                                                                                           | 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 4                                                                                                                                         | <u>H8.08.05.04</u> | Feedback from learners and stakeholders on the school's landscape and environment                                                                                                                                                            | 2017-2023                                                                   | Hanoi University of Science and Technology |
|                      | 5                                                                                                                                         | <u>H8.08.05.05</u> | Board of dissemination of rules of conduct in schools, libraries, dormitories, and lecture halls                                                                                                                                             |                                                                             | Hanoi University of Science and Technology |
|                      | 6                                                                                                                                         | <u>H8.08.05.06</u> | Notice and results of annual health check-up for students                                                                                                                                                                                    | 2018-2023                                                                   | Medical station                            |
|                      | 7                                                                                                                                         | <u>H8.08.05.07</u> | Summary of employees' opinions on the school's facilities                                                                                                                                                                                    | 2018-2023                                                                   | Hanoi University of Science and Technology |
|                      | 8                                                                                                                                         | <u>H8.08.05.08</u> | One-stop mechanism, one-stop shop                                                                                                                                                                                                            |                                                                             |                                            |
|                      | 9                                                                                                                                         | <u>H8.08.05.09</u> | Cultural behavior workshop for students of VHDL faculty                                                                                                                                                                                      |                                                                             | Faculty of VHDL                            |
|                      | 10                                                                                                                                        | <u>H8.08.05.10</u> | Office culture regulations                                                                                                                                                                                                                   |                                                                             | Hanoi University of Science and Technology |
| <b>STANDARD 9</b>    | <b>FACILITIES AND EQUIPMENT</b>                                                                                                           |                    |                                                                                                                                                                                                                                              |                                                                             |                                            |
| <b>Criterion 9.1</b> | <i>There is a system of offices, classrooms and functional rooms with suitable equipment to support training and research activities.</i> |                    |                                                                                                                                                                                                                                              |                                                                             |                                            |
|                      | 1                                                                                                                                         | <u>H9.09.01.01</u> | Bachelor of Business Administration training program                                                                                                                                                                                         | Training plan issued on April 21, 2017                                      | Hanoi University of Science and Technology |
|                      | 2                                                                                                                                         | <u>H9.09.01.02</u> | Strategy for building facilities and financial resources                                                                                                                                                                                     | Excerpt from school development strategy No. 71/QĐ-DHTĐHN January 25, 2016) | Department of Finance and Administration   |
|                      | 3                                                                                                                                         | <u>H9.09.01.03</u> | Regulations on organization and operation of Hanoi National University                                                                                                                                                                       | No. 1168/QĐ-DHTĐHN dated September 28, 2018                                 | Hanoi People's Committee                   |
|                      | 4                                                                                                                                         | <u>H9.09.01.04</u> | Regulations on organization and operation of Hanoi Metropolitan University                                                                                                                                                                   | No. 137/QĐ-DHTĐHN dated February 25, 2016                                   | Hanoi University of Science and Technology |
|                      | 5                                                                                                                                         | <u>H9.09.01.05</u> | Decision to determine the position, functions, tasks, powers, and organizational structure of Hanoi Metropolitan University (Functions and tasks of the Administration Department, Testing Center) Experimental, Experimental and Practical) | No. 6419/QĐ-UBND dated November 26, 2015                                    | Hanoi People's Committee                   |

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|               | 6                                                                                                           | <u>H9.09.01.06</u> | Decision to establish Administration Department                                                                                                                                                                                                                                                                                                                                                        | No. 739/QD-DHTĐHN dated December 18, 2015                                                                                                            | Hanoi University of Science and Technology |
|               | 7                                                                                                           | <u>H9.09.01.07</u> | Working process of the Administration Department (Infrastructure and equipment management process; Purchasing and supplier evaluation process; Investment project organization and management process)                                                                                                                                                                                                 | QT.QT-01 October 2017                                                                                                                                | QT Room                                    |
|               | 8                                                                                                           | <u>H9.09.01.08</u> | Working process of Finance and Accounting Department (QT prepares annual operating budget estimate;)                                                                                                                                                                                                                                                                                                   | QT.TCKT-01 October 2017                                                                                                                              | Finance Department                         |
|               | 9                                                                                                           | <u>H9.09.01.09</u> | Decision approving the project policy for renovation, repair and prevention of degradation of facility 1 - Hanoi Metropolitan University                                                                                                                                                                                                                                                               | No. 549/QD-UBND dated January 30, 2018                                                                                                               | Hanoi People's Committee                   |
|               | 10                                                                                                          | <u>H9.09.01.10</u> | Decision approving the project policy for renovation, repair and anti-degradation of facility 2 - Hanoi Metropolitan University                                                                                                                                                                                                                                                                        | No. 4537/QD-UBND dated August 30, 2018                                                                                                               | Hanoi People's Committee                   |
|               | 11                                                                                                          | <u>H9.09.01.11</u> | Decision approving the project policy for renovation, repair and anti-degradation of campus 3 - Hanoi Metropolitan University                                                                                                                                                                                                                                                                          | No. 1740/QD-UBND dated April 11, 2018                                                                                                                | Hanoi People's Committee                   |
|               | 12                                                                                                          | <u>H9.09.01.12</u> | Official dispatch on list of works needing renovation and repair, against degradation of some departments, agencies, unions and units under the city                                                                                                                                                                                                                                                   | No. 7683/UBND – KT October 28, 2015                                                                                                                  | Hanoi People's Committee                   |
|               | 13                                                                                                          | <u>H9.09.01.13</u> | Decision to merge Soc Son Multidisciplinary College of Economics and Technology into Hanoi Metropolitan University                                                                                                                                                                                                                                                                                     | No. 7106/QD-UBND December 26, 2016                                                                                                                   | Hanoi People's Committee                   |
|               | 14                                                                                                          | <u>H9.09.01.14</u> | Land ownership and land use of the school's 3 training facilities                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                      | Hanoi University of Science and Technology |
|               | 17                                                                                                          | <u>H9.09.01.15</u> | Report on acceptance of renovation and repair works to prevent degradation at campus 1, campus 2, campus 3, Hanoi Metropolitan University                                                                                                                                                                                                                                                              | 2020                                                                                                                                                 | Hanoi University of Science and Technology |
|               | 18                                                                                                          | <u>H9.09.01.16</u> | Summary report on monitoring and evaluating the effectiveness of investment in the use of service equipment<br>Training, Scientific Research and Development Services for the 2015-2016 school year;<br>Summary report on monitoring and evaluating the effectiveness of investment in the use of equipment for training, scientific research and development services for the 2016-2016 school year - | 608/BC-DHTĐHN dated June 29, 2016; 812/BC-Hanoi University of Science and Technology, July 6, 2017; 830/BC-DHTĐHN July 20, 2018; 805/DH-DHTĐHN dated | Hanoi University of Science and Technology |
|               | 19                                                                                                          | <u>H9.09.01.17</u> | Report on survey results assessing student facilities                                                                                                                                                                                                                                                                                                                                                  | No. 674/BC-DHTĐHN<br>No. 630/BC - DHTĐHN<br>No. 660/TB - DHTĐHN                                                                                      | Hanoi University of Science and Technology |
|               | 20                                                                                                          | <u>H9.09.01.18</u> | Annual investment in facilities and equipment                                                                                                                                                                                                                                                                                                                                                          | 2018 - 2022                                                                                                                                          | Hanoi University of Science and Technology |
|               | 21                                                                                                          | <u>H9.09.01.19</u> | Facilities and equipment logbook, lab logbook                                                                                                                                                                                                                                                                                                                                                          | 2018 - 2022                                                                                                                                          | Hanoi University of Science and Technology |
| Criterion 9.2 | The library and learning resources are appropriate and updated to support training and research activities. |                    |                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                      |                                            |

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|  | 1 | <u>H9.09.02.01</u> | Library status report | No. 329/BC-DHTĐHN<br>Year 2022 | Hanoi University of<br>Science and<br>Technology |
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| 2  | <a href="#">H9.09.02.02</a> | Annual supplementary materials list                                                                                                 | Information Center - Library                                                |                                             |
| 3  | <a href="#">H9.09.02.03</a> | Library management software profile                                                                                                 | No. 10/2017/TTVB- CMCSOFT Contract                                          | Solution Company Limited CMC software       |
| 4  | <a href="#">H9.09.02.04</a> | Decision on appointing a unit to provide cooperation in developing and operating the Digital Library                                | No. 1680/QĐ-DHTĐHN dated December 28, 2018                                  | Hanoi University of Science and Technology  |
| 5  | <a href="#">H9.09.02.05</a> | Economic Contract: Cooperation in developing and operating Digital Library                                                          | No. 200118/VDOC-HN MU                                                       | Document Company Limited Vina online and    |
| 6  | <a href="#">H9.09.02.06</a> | Regulations on the organization and operation of the Information Center - Library of Hanoi Metropolitan University                  | No. 808/QĐ - DHTĐHN dated October 21, 2016                                  | T Information-Library                       |
| 7  | <a href="#">H9.09.02.07</a> | Digital Library Implementation Report                                                                                               | 12/25/2018                                                                  | T Information-Library                       |
| 8  | <a href="#">H9.09.02.08</a> | Investment and maintenance plan for learning resources such as library learning materials, teaching aids, online databases          | Excerpt from school development strategy No. 71/QĐ-DHTĐHN January 25, 2016) | T Information-Library                       |
| 9  | <a href="#">H9.09.02.09</a> | Notice of approval of budget expenditure plan 2017-2018                                                                             | No. 1302/TB-DHTĐHN November 10, 2017                                        | Hanoi University of Science and Technology  |
| 10 | <a href="#">H9.09.02.10</a> | Library budget estimate                                                                                                             | 2017 - 2022                                                                 | T Information - Library                     |
| 11 | <a href="#">H9.09.02.11</a> | Summary report of the 2015-2016 school year, direction and tasks for 2016-2017                                                      | No. 752/BC-DHTĐHN dated August 15, 2016                                     | Hanoi University of Science and Technology  |
| 12 | <a href="#">H9.09.02.12</a> | Summary report of the 2016-2017 school year, direction and tasks for 2017-2018                                                      | No. 1088/BC-DHTĐHN dated September 25, 2017                                 | Hanoi University of Science and Technology  |
| 13 | <a href="#">H9.09.02.13</a> | Summary report of the 2017-2018 school year, direction and tasks for 2018-2019                                                      | No. 795/BC-DHTĐHN dated July 9, 2018                                        | Hanoi University of Science and Technology  |
| 14 | <a href="#">H9.09.02.14</a> | Procedure for supplementing textbooks; Procedure for supplementing reference materials; Procedure for supplementing other materials | QT.TTTV-01 January 1, 2017                                                  | T Information-Library                       |
| 15 | <a href="#">H9.09.02.15</a> | Notice of receiving books sponsored by Asia Foundation                                                                              | June 6, 2018                                                                | Asia Foundation                             |
| 16 | <a href="#">H9.09.02.16</a> | Asian Book Foundation Announcement                                                                                                  | June 12, 2018                                                               | Additional room, exchange, National Library |
| 17 | <a href="#">H9.09.02.17</a> | Letter from the Northern Regional University Library Association                                                                    | 2016                                                                        | Hanoi Metropolitan University               |

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|               | 18                                                                                                                | <u>H9.09.02.18</u> | Notice of survey to collect students' opinions on library work                                                                                                    | 2018 - 2022                             | T<br>Information-Library                         |
|               | 19                                                                                                                | <u>H9.09.02.19</u> | Report on assessment of the level of meeting learners' needs of the Information Center - Library                                                                  | 2018 - 2022                             | T Information -<br>Library                       |
|               | 20                                                                                                                | <u>H9.09.02.20</u> | Statistics on the number of books borrowed and returned.                                                                                                          | 2015 - 2021                             | T<br>Information-Library                         |
|               | 21                                                                                                                | <u>H9.09.02.21</u> | List of documents received from The Asia Foundation                                                                                                               | 2019 - 2020                             | Asia Foundation                                  |
|               | 22                                                                                                                | <u>H9.09.02.22</u> | List of documents in the field of QTKS                                                                                                                            | Information Center - Library            |                                                  |
|               | 23                                                                                                                | <u>H9.09.02.23</u> | Training on digital library skills                                                                                                                                | Information Center - Library            |                                                  |
| Criterion 9.3 | <i>Appropriate and updated laboratories, facilities and equipment to support training and research activities</i> |                    |                                                                                                                                                                   |                                         |                                                  |
|               | 1                                                                                                                 | <u>H9.09.03.01</u> | Decision to establish the Center for Experiments, Experiments and Practice, Thu Duc University<br>Hanoi Metropolitan                                              | No. 1253/QĐ-DHTĐHN<br>December 14, 2017 | Hanoi University of<br>Science and<br>Technology |
|               | 2                                                                                                                 | <u>H9.09.03.02</u> | Regulations on organization and operation of the Center for Experiments, Experiments and Practice, School<br>Hanoi Metropolitan University                        | No. 983/QĐ-DHTĐHN<br>August 20, 2018    | Hanoi University of<br>Science and<br>Technology |
|               | 3                                                                                                                 | <u>H9.09.03.03</u> | Decision on Reorganization of Science and Technology Center                                                                                                       | No. 923/QĐ-DHTĐHN<br>August 21, 2019    | Hanoi University of<br>Science and<br>Technology |
|               | 4                                                                                                                 | <u>H9.09.03.04</u> | Regulations on management of investment in basic construction, renovation, repair, and purchase of equipment of the State school                                  | 835/QĐ-DHTĐHN dated October 28, 2016    | Hanoi University of<br>Science and<br>Technology |
|               | 5                                                                                                                 | <u>H9.09.03.05</u> | Laboratory/practice room regulations                                                                                                                              | 2018                                    | Hanoi University of<br>Science and<br>Technology |
|               | 6                                                                                                                 | <u>H9.09.03.06</u> | Practice and duties of officers in charge of laboratory, practice.                                                                                                | 2018 - 2020                             | TTKHCN                                           |
|               | 7                                                                                                                 | <u>H9.09.03.07</u> | Minutes of inspection and assessment of equipment operating status                                                                                                | 2018                                    | TTKHCN                                           |
|               | 8                                                                                                                 | <u>H9.09.03.08</u> | Plan for improvement, repair, purchase and replacement of laboratory and practice equipment.                                                                      | 2017-2020                               | Hanoi University of<br>Science and<br>Technology |
|               | 9                                                                                                                 | <u>H9.09.03.09</u> | Summary of costs for investment, purchase, repair and maintenance of equipment.<br>List of laboratory and practice equipment purchased and supplemented annually. | 2017-2022                               | Hanoi University of<br>Science and<br>Technology |
|               | 10                                                                                                                | <u>H9.09.03.10</u> | Equipment maintenance plan.                                                                                                                                       | 2019-2021                               | Hanoi University of<br>Science and<br>Technology |
|               | 12                                                                                                                | <u>H9.09.03.11</u> | Learner and stakeholder feedback data on labs, practices and equipment                                                                                            | 2016 - 2022                             | Hanoi University of<br>Science and<br>Technology |
|               | 13                                                                                                                | <u>H9.09.03.12</u> | Annual summary report of the Center for Experiments, Experiments and Practice                                                                                     | 2018 - 2019                             | Center<br>TN-TN-TH                               |

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| 14 | <u>H9.09.03.13</u> | List of lab equipment<br>QTKS |  | Hanoi University of<br>Science and<br>Technology | n |
|    |                    |                               |  |                                                  | n |
|    |                    |                               |  |                                                  | n |
|    |                    |                               |  |                                                  | n |
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|                      | 15                                                                                                        | <u>H9.09.03.14</u> | Equipment tracking book, lab log                                                                                                                                                                                       | 2019 - 20212                                                          | Hanoi University of Science and Technology        |
|                      |                                                                                                           | <u>H9.09.03.15</u> | <i>Investment budget for equipment of the Department of Culture - Tourism</i>                                                                                                                                          | <i>2018 -2022</i>                                                     | <i>Hanoi University of Science and Technology</i> |
| <b>Criterion 9.4</b> | <i>Appropriate and updated information technology systems to support training and research activities</i> |                    |                                                                                                                                                                                                                        |                                                                       |                                                   |
|                      | 1                                                                                                         | <u>H9.09.04.01</u> | Decision to promulgate the School Development Strategy for the period 2015 - 2025                                                                                                                                      | No. 71/QD-DHTĐHN dated January 25, 2016                               | Hanoi University of Science and Technology        |
|                      | 2                                                                                                         | <u>H9.09.04.02</u> | Decision to promulgate regulations on organization and operation of the Experimental and Experimental Center and Practice                                                                                              | No. 983/QD-DHTĐHN dated August 20, 2018                               | Hanoi University of Science and Technology        |
|                      | 3                                                                                                         | <u>H9.09.04.03</u> | Decision to establish Administration Department                                                                                                                                                                        | No. 739/QD-DHTĐHN dated December 18, 2015                             | Hanoi University of Science and Technology        |
|                      | 4                                                                                                         | <u>H9.09.04.04</u> | Working process of the Administration Department (Infrastructure and Equipment Management Process; Purchasing and supplier evaluation process; Project organization and management process for construction investment | QT.QT-01 October 2017<br>QT.QT-02 October 2017                        | Administration Department                         |
|                      | 5                                                                                                         | <u>H9.09.04.05</u> | Decision to establish the Faculty of Information Technology, Hanoi Metropolitan University                                                                                                                             | No. 721/QD-DHTĐHN dated December 18, 2015                             | Hanoi University of Science and Technology        |
|                      | 6                                                                                                         | <u>H9.09.04.06</u> | Decision to promulgate regulations, functions, tasks, organizational structure and operations of the affiliated unit                                                                                                   | No. 253/QD-DHTĐHN<br>March 22, 2016                                   | Hanoi University of Science and Technology        |
|                      | 7                                                                                                         | <u>H9.09.04.07</u> | Information security system                                                                                                                                                                                            |                                                                       | Center for Science and Technology                 |
|                      | 8                                                                                                         | <u>H9.09.04.08</u> | wide<br>Contract for providing domain names and value added services                                                                                                                                                   | October 17, 2016<br>No. LGD015028/Viettel Telecom dated July 29, 2010 | -Z.com<br>RunSystemGi                             |

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| 9  | <u>H9.09.04.09</u> | Email list of staff of domain name daihochthudo.edu.vn                                                                                                   |                                                   | Hanoi University of Science and Technology        |
| 10 | <u>H9.09.04.10</u> | Student email list domain daihochthudo.edu.vn                                                                                                            |                                                   | Hanoi University of Science and Technology        |
| 11 | <u>H9.09.04.11</u> | Regulations on management, operation, exploitation and use of communication networks and electronic information pages from Hanoi Metropolitan University | No. 931/QD-DHTĐHN dated November 29, 2016         | Hanoi University of Science and Technology        |
| 12 | <u>H9.09.04.12</u> | Training plan for building E-learning electronic lectures                                                                                                | No. 1095/KH-DHTĐHN dated September 26, 2018       | Hanoi University of Science and Technology        |
| 13 | <u>H9.09.04.13</u> | Decision to establish a steering committee for the project "Building and implementing a school learning materials system" Hanoi Metropolitan University" | No. 952/QD-DHTĐHN dated August 9, 2018            | Hanoi University of Science and Technology        |
| 14 | <u>H9.09.04.14</u> | Decision on approving the project to build and deploy the university learning materials system Hanoi Metropolitan                                        | No. 507/QD-DHTĐHN dated May 7, 2018               | Hanoi University of Science and Technology        |
| 15 | <u>H9.09.04.15</u> | Economic contract on the supply of video camera equipment and accessories                                                                                | No. 20042018./HDKT/MOONTECH dated April 20, 2018  | Between University Hanoi Metropolitan and         |
| 16 | <u>H9.09.04.16</u> | Sales contract for the supply of portable speaker equipment                                                                                              | No. 2111/HDMB dated November 21, 2018             | Between University Hanoi Metropolitan and         |
| 17 | <u>H9.09.04.17</u> | Sales contract for the supply of computer equipment                                                                                                      | No. 270818 /HDMB dated August 27, 2018            | Between University Hanoi Metropolitan and         |
| 18 | <u>H9.09.04.18</u> | Contract for the sale of goods regarding the supply of chemical equipment and tools                                                                      | No. 19032018/HDMB/MDC-DHTĐHN dated March 19, 2018 | Between Metropolitan University Hanoi and Company |
| 19 | <u>H9.09.04.19</u> | Sales contract for the supply of E-learning technical room equipment                                                                                     | No. 1812/HDMB-BTH dated December 18, 2018         | Between University Hanoi Metropolitan and         |

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|                      | 20                                                                                                                                                        | <a href="#">H9.09.04.20</a> | Contract for the sale of goods for the supply of computers and information storage equipment                                                                                                                                 | No. 1812/HDMB-VPDC dated December 18, 2018 | Between Metropolitan University Hanoi      |
|                      | 21                                                                                                                                                        | <a href="#">H9.09.04.21</a> | Contract for the sale of goods for the supply of underground fiber optic cables                                                                                                                                              | No. 1812/HDMB-AST dated December 18, 2018  | Between University Hanoi Metropolitan      |
|                      | 22                                                                                                                                                        | <a href="#">H9.09.04.22</a> | Equipment usage monitoring report                                                                                                                                                                                            | 2016-2019                                  | Hanoi Metropolitan University              |
|                      | 23                                                                                                                                                        | <a href="#">H9.09.04.23</a> | Annual summary report of the Center for Experiments, Experiments and Practice                                                                                                                                                | June 8, 2018                               | TN-TN-TH Center                            |
|                      | 24                                                                                                                                                        | <a href="#">H9.09.04.24</a> | Report on the current status of IT infrastructure of the Center for Experimentation, Experimentation and Practice                                                                                                            | October 24, 2018                           | TN-TN-TH Center                            |
|                      | 25                                                                                                                                                        | <a href="#">H9.09.04.25</a> | Annual expenses for maintenance, repair, and upgrading of IT infrastructure                                                                                                                                                  | 2017 - 2022                                | Hanoi University of Science and Technology |
|                      | 26                                                                                                                                                        | <a href="#">H9.09.04.26</a> | Satisfaction survey of staff, students and alumni about IT systems                                                                                                                                                           | 2019 - 2022                                | Hanoi University of Science and Technology |
|                      | 27                                                                                                                                                        | <a href="#">H9.09.04.27</a> | Document assigning tasks to the department IT equipment and facilities management                                                                                                                                            | 2022                                       | Center for Science and Technology          |
| <b>Criterion 9.5</b> | <b><i>Environmental, health and safety standards are defined and implemented taking into account the specific needs of persons with disabilities.</i></b> |                             |                                                                                                                                                                                                                              |                                            |                                            |
|                      | 1                                                                                                                                                         | <a href="#">H9.09.05.01</a> | Decision to promulgate Regulations on management of environmental protection, sanitation and care of ornamental plants<br>School of Hanoi National University                                                                | No. 833/QĐ-DHTĐHN<br>October 28, 2016      | Hanoi University of Science and Technology |
|                      | 2                                                                                                                                                         | <a href="#">H9.09.05.02</a> | Profile of organizing the first week of civic education.                                                                                                                                                                     | 2016-2019                                  | Student Affairs Department                 |
|                      | 3                                                                                                                                                         | <a href="#">H9.09.05.03</a> | Contract for providing security services at facility 1, base 3                                                                                                                                                               | 2018                                       | Hanoi University of Science and Technology |
|                      | 4                                                                                                                                                         | <a href="#">H9.09.05.04</a> | Notice on ensuring security, order, social safety, fire prevention and rescue rescue                                                                                                                                         | 2016-2020                                  | Hanoi University of Science and Technology |
|                      | 5                                                                                                                                                         | <a href="#">H9.09.05.05</a> | Contract with health authorities to implement seasonal disease prevention measures, pest control                                                                                                                             | 2016-2020                                  | Hanoi University of Science and Technology |
|                      | 6                                                                                                                                                         | <a href="#">H9.09.05.06</a> | Plan, announcement on epidemic, prevention Covid 19 epidemic.                                                                                                                                                                | No. 962/KH-DHTĐHN<br>August 18, 2017;      | Hanoi University of Science and Technology |
|                      | 7                                                                                                                                                         | <a href="#">H9.09.05.07</a> | Medical Station's School Year Summary Report                                                                                                                                                                                 | 2016-2020                                  | Medical Station                            |
|                      | 8                                                                                                                                                         | <a href="#">H9.09.05.08</a> | Notice on collecting students' opinions in preparation for organizing a dialogue conference between the School Board of Directors for full-time university and college students in the 2016-2017 and 2017-2018 school years. | No. 1100/TB-DHTĐHN<br>November 21, 2016    | Hanoi University of Science and Technology |
|                      | 9                                                                                                                                                         | <a href="#">H9.09.05.09</a> | Minutes of dialogue with students, summary of student opinions                                                                                                                                                               | 2016-2020                                  | Hanoi University of Science and Technology |

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|                    | 10                     | <u>H9.09.05.10</u> | Survey of stakeholder satisfaction on landscape, environment and security system<br>All in School | 2018 - 2022 | Hanoi University<br>of Science and<br>Technology |
|                    | 11                     | <u>H9.09.05.11</u> | Minutes of acceptance of equipped fire prevention and fighting equipment                          | 2021        | Hanoi University<br>of Science and<br>Technology |
|                    | 12                     | <u>H9.09.05.12</u> | Summary report of periodic health check-ups for staff and students of the Health Station          | 2017 - 2022 | Medical<br>Station                               |
| <b>STANDARD 10</b> | <b>IMPROVE QUALITY</b> |                    |                                                                                                   |             |                                                  |

Internal

| Criterion 10.1 | <i>Stakeholder feedback and needs are used as a basis for designing and developing the training program.</i> |                 |                                                                                                                                                        |                                   |                                            |
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|                | 1                                                                                                            | H10.10.01.01    | Decision to establish Examination Department - Ensuring education quality                                                                              | No. 734/QD-DHTĐHN                 | Metropolitan University Hanoi              |
|                | 2                                                                                                            | H10.10.01.02    | Decision to establish the Department of Education Quality Management                                                                                   | No. 931/QD-DHTĐHN                 | Metropolitan University Hanoi              |
|                | 3                                                                                                            | H10.10.01.03    | Decision to promulgate the Regulation on functions, tasks, organizational structure and operation of the affiliated unit                               | No. 253/QD-DHTĐHN                 | Metropolitan University Hanoi              |
|                | 4                                                                                                            | H10.10.01.04    | Process of conducting surveys and collecting feedback                                                                                                  | QT.DBCL-03, 2021                  | Metropolitan University Hanoi              |
|                | 5                                                                                                            | H10.10.01.05    | Decision to promulgate Regulations on ensuring educational quality of schools Hanoi University of Science and Technology                               | 408/QD-DHTĐHN May 10, 2016        | Hanoi University of Science and Technology |
|                | 6                                                                                                            | H10.10.01.06    | Decision to establish a council to ensure educational quality of Hanoi National University                                                             | 184/QD-DHTĐHN February 29, 2016   | Hanoi University of Science and Technology |
|                | 7                                                                                                            | H10.10.01.07    | Decision on the establishment of a network system to ensure educational quality                                                                        | 1334/QD-DHTĐHN December 29, 2017  | Hanoi University of Science and Technology |
|                | 8                                                                                                            | H10.10.01.08    | Decision to establish a council to ensure educational quality of Hanoi National University                                                             | 1480/QD-DHTĐHN November 25, 2019  | Hanoi University of Science and Technology |
|                | 9                                                                                                            | H10.10.01.09    | Decision on the establishment of a network system to ensure educational quality                                                                        | 1732/QD-DHTĐHN December 31, 2019  | Hanoi University of Science and Technology |
|                | 10                                                                                                           | H10.10.01.10    | Decision on the establishment of a network system to ensure educational quality                                                                        | 271/QD-DHTĐHN March 5, 2021       | Hanoi University of Science and Technology |
|                | 11                                                                                                           | H10.10.01.11-01 | Plan and instructions for implementing key tasks of ensuring educational quality                                                                       | 898/KH-DHTĐHN March 8, 2017       | Hanoi University of Science and Technology |
|                | 12                                                                                                           | H10.10.01.11-02 |                                                                                                                                                        | 647/KH-DHTĐHN June 6, 2018        | Hanoi University of Science and Technology |
|                | 13                                                                                                           | H10.10.01.11-03 |                                                                                                                                                        | 1017/KH-DHTĐHN September 20, 2019 | Hanoi University of Science and Technology |
|                | 14                                                                                                           | H10.10.01.11-04 |                                                                                                                                                        | 842/KH-DHTĐHN August 31, 2020     | Hanoi University of Science and Technology |
|                | 15                                                                                                           | H10.10.01.12-01 | Notice on the development of a training plan for full-time university level for the 2016-2020 term                                                     | 430/TB-DHTĐHN May 27, 2016        | Hanoi University of Science and Technology |
|                | 16                                                                                                           | H10.10.01.12-02 | Notice on the development of a training plan for full-time university and college degrees for the 2018 and Adjust training plan for courses 2016, 2017 | 510/TB-DHTĐHN May 9, 2018         | Hanoi University of Science and Technology |

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| 17 | H10.10.01.12-03 | Notice on the development of a training plan for full-time university and college degrees for the 2020 term and<br>Adjust training plan for courses 2017, 2018, 2019 | 319/TB-DHTĐHN April 22, 2020    | Hanoi University of<br>Science and<br>Technology |
| 18 | H10.10.01.13    | Notice on the development of training industry plan                                                                                                                  | 983/TB-DHTĐHN August 22, 2017   | Hanoi University of<br>Science and<br>Technology |
| 19 | H10.10.01.14    | Notice on the implementation of the plan to develop university-level training programs in the<br>direction of<br>applied profession                                  | 1195/TB-DHTĐHN October 19, 2018 | Hanoi University of<br>Science and<br>Technology |
| 20 | H10.10.01.15    | Notice on reviewing and adjusting the training plan for university and college levels<br>Courses 2015, 2016                                                          | 549/TB-DHTĐHN May 15, 2017      | Hanoi University of<br>Science and<br>Technology |
| 21 | H10.10.01.16    | Notice on reviewing and adjusting training plans for college and university courses<br>2016, 2017, 2018                                                              | 772/TB-DHTĐHN July 12, 2019     | Hanoi University of<br>Science and<br>Technology |

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| 22 | H10.10.01.17    | Determine and promulgate university and college training programs at the Metropolitan University Hanoi                                                               | 318/QD-DHTĐHN April 12, 2019                                                                   | Hanoi University of Science and Technology |
| 23 | H10.10.01.18    | Official dispatch of the Ministry of Education and Training on instructions for organizing feedback collection from learners on the teaching activities of lecturers | 7324/ BGDDT- NGCBQLGD October 8, 2013                                                          | Ministry of Education and Training         |
| 24 | H10.10.01.19    | Circular on Regulations on standards for assessing the quality of training programs at all levels of higher education                                                | No. 04/2016/TT-BGDT                                                                            | Ministry of Education and Training         |
| 25 | H10.10.01.20-01 | Employer Survey Plan on Graduate Quality and Recruitment Needs                                                                                                       | 1419/KH-DHTĐHN December 1, 2017                                                                | Hanoi University of Science and Technology |
| 26 | H10.10.01.20-02 |                                                                                                                                                                      | 1418/KH-DHTĐHN December 7, 2018                                                                | Hanoi University of Science and Technology |
| 27 | H10.10.01.20-03 |                                                                                                                                                                      | 1567/KH-DHTĐHN December 28, 2018                                                               | Hanoi University of Science and Technology |
| 28 | H10.10.01.20-04 |                                                                                                                                                                      | 1520/KH-DHTĐHN December 23, 2019                                                               | Hanoi University of Science and Technology |
| 29 | H10.10.01.21-01 | Survey of employers, managers & alumni                                                                                                                               | 2015-2016                                                                                      | Hanoi University of Science and Technology |
| 30 | H10.10.01.21-02 |                                                                                                                                                                      | 2016-2017                                                                                      | Hanoi University of Science and Technology |
| 31 | H10.10.01.21-03 |                                                                                                                                                                      | 2017-2018                                                                                      | Hanoi University of Science and Technology |
| 32 | H10.10.01.21-04 |                                                                                                                                                                      | 2018-2019                                                                                      | Hanoi University of Science and Technology |
| 33 | H10.10.01.22-01 | Survey plan to collect students' feedback on lecturers' teaching activities                                                                                          | 1315/KH-DHTĐHN November 13, 2017                                                               | Hanoi University of Science and Technology |
| 34 | H10.10.01.22-02 |                                                                                                                                                                      | 1420/KH-DHTĐHN December 7, 2018                                                                | Hanoi University of Science and Technology |
| 35 | H10.10.01.22-03 |                                                                                                                                                                      | 1518/KH-DHTĐHN December 23, 2019                                                               | Hanoi University of Science and Technology |
| 36 | H10.10.01.22-04 |                                                                                                                                                                      | 1158/KH-DHTĐHN December 31, 2020                                                               | Hanoi University of Science and Technology |
| 37 | H10.10.01.23-01 |                                                                                                                                                                      | 1235/TB-DHTĐHN December 21, 2016; 666/TB-Hanoi University of Science and Technology 06/06/2017 | Hanoi University of Science and Technology |

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| 38 | H10.10.01.23-02 | Notice on collecting students' feedback on lecturers' teaching activities                           | 1325/TB-DHTĐHN November 14, 2017; 551/TB-Hanoi University of Science and Technology May 17, 2018 | Hanoi University of Science and Technology |
| 39 | H10.10.01.23-03 |                                                                                                     | 1419/TB-DHTĐHN December 7, 2018                                                                  | Hanoi University of Science and Technology |
| 40 | H10.10.01.23-04 |                                                                                                     | 1579/TB-DHTĐHN December 31, 2019                                                                 | Hanoi University of Science and Technology |
| 41 | H10.10.01.23-05 |                                                                                                     | 1159/TB-DHTĐHN December 31, 2020                                                                 | Hanoi University of Science and Technology |
| 42 | H10.10.01.24-01 | Report on collecting student feedback on course effectiveness in the 2016-2017 school year          | No number, June 27, 2017                                                                         | P.KT-DBCLGD                                |
| 43 | H10.10.01.24-02 | Announcement of results of student feedback on lecturers' teaching activities school year 2017-2018 | 762/TB-DHTĐHN July 2, 2018                                                                       | Hanoi University of Science and Technology |
| 44 | H10.10.01.24-03 | Announcement of results of student feedback on lecturers' teaching activities school year 2018-2019 | 916/TB-DHTĐHN August 23, 2019                                                                    | Hanoi University of Science and Technology |

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| 45 | H10.10.01.24-04 | Report on the results of collecting students' feedback on lecturers' teaching activities school year 2019-2020 | No. 584/BC-DHTĐHN,<br>No. 585/BC-DHTĐHN, | Hanoi University of Science and Technology |
| 46 | H10.10.01.24-05 | Report on the results of collecting students' feedback on lecturers' teaching activities school year 2018-2019 | 918/BC-DHTĐHN                            | Hanoi University of Science and Technology |
| 47 | H10.10.01.25-01 | Plan to organize a dialogue conference between the school's Board of Directors and students                    | 1107/KH-DHTĐHN November 23, 2016         | Hanoi University of Science and Technology |
| 48 | H10.10.01.25-02 |                                                                                                                | 1476/KH-DHTĐHN December 17, 2018         | Hanoi University of Science and Technology |
| 49 | H10.10.01.25-03 |                                                                                                                | 1513/KH-DHTĐHN December 23, 2019         | Hanoi University of Science and Technology |
| 50 | H10.10.01.25-04 |                                                                                                                | 1141/KH-DHTĐHN December 28, 2020         | Hanoi University of Science and Technology |
| 51 | H10.10.01.25-05 |                                                                                                                | 1497/KH-DHTĐHN December 20, 2017         | Hanoi University of Science and Technology |
| 52 | H10.10.01.26    | Content of student dialogue responses of the School in each academic year                                      |                                          | Hanoi University of Science and Technology |
| 53 | H10.10.01.27-01 | School training quality survey plan                                                                            | 127/KH-DHTĐHN 01/2/2018                  | Hanoi University of Science and Technology |
| 54 | H10.10.01.27-02 |                                                                                                                | 198/ KH-DHTĐHN March 1, 2019             | Hanoi University of Science and Technology |
| 55 | H10.10.01.27-03 |                                                                                                                | 25/KH-DHTĐHN January 8, 2019             | Hanoi University of Science and Technology |
| 56 | H10.10.01.28-01 | Notice of survey on training quality of the School                                                             | 369/TB-DHTĐHN May 12, 2016               | Hanoi University of Science and Technology |
| 57 | H10.10.01.28-02 |                                                                                                                | 640/TB-DHTĐHN June 4, 2018               | Hanoi University of Science and Technology |
| 58 | H10.10.01.28-03 |                                                                                                                | 612/TB-DHTĐHN June 3, 2019               | Hanoi University of Science and Technology |
| 59 | H10.10.01.28-04 |                                                                                                                | 500/TB-DHTĐHN May 29, 2020               | Hanoi University of Science and Technology |
| 60 | H10.10.01.28-05 |                                                                                                                | 284/TB-DHTĐHN March 22, 2021             | Hanoi University of Science and Technology |

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| 61 | H10.10.01.29    | School training quality survey form                                                           |                             | Hanoi University of Science and Technology |
| 62 | H10.10.01.30-01 | Announcement of training quality survey results for students of the 2015-2018 course          | 763/TB-DHTĐHN July 2, 2018  | Hanoi University of Science and Technology |
| 63 | H10.10.01.30-02 | Report on the results of the survey on the training quality of the School                     | 762/BC-DHTĐHN July 10, 2019 | Hanoi University of Science and Technology |
| 64 | H10.10.01.30-03 | Report on the results of the school's training quality survey for the 2019-2020 school year   | 674/BC-DHTĐHN July 14, 2020 | Hanoi University of Science and Technology |
| 65 | H10.10.01.31    | Data on training quality survey results of students of course D2016, school year 2019-2020    | Soft data not numbers       | Hanoi University of Science and Technology |
| 66 | H10.10.01.32    | Plan to organize Customer Conference for non-pedagogical sectors in the 2017-2018 school year | 1448/KH-DHTĐHN 11/12/2017   | Hanoi University of Science and Technology |
| 67 | H10.10.01.33    | Customer Conference Program and Invitation                                                    |                             | Hanoi University of Science and Technology |

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| 68 | H10.10.01.34    | Notice of quality objective development and quality objective implementation plan of the units<br>Unit school year 2019-2020                                                                                               | No. 1018/TB-DHTĐHN                       | Hanoi University of Science and Technology |
| 69 | H10.10.01.35-01 | Report on survey results to solicit opinions from employers, managers and alumni on quality number of graduates                                                                                                            | No. 919/BC-DHTĐHN, 2019                  | Hanoi University of Science and Technology |
| 70 | H10.10.01.35-02 | Graduate Satisfaction Survey                                                                                                                                                                                               | 2019                                     | Hanoi University of Science and Technology |
| 71 | H10.10.01.35-03 | Report on survey results to solicit opinions from employers, managers and alumni on quality number of graduates                                                                                                            | No. 761/TB-DHTĐHN                        | Hanoi University of Science and Technology |
| 72 | H10.10.01.36    | Report on survey results to solicit opinions from employers, managers and alumni on quality number of graduates                                                                                                            | 631/BC-DHTĐHN 06/07/2020                 | Hanoi University of Science and Technology |
| 73 | H10.10.01.37    | Survey plan on output standards and training programs for university-level majors<br>Studying at Hanoi Metropolitan University                                                                                             | No. 476/KH-DHTĐHN                        | Hanoi University of Science and Technology |
| 74 | H10.10.01.38-01 | Report on surveying output standards and training programs 2016, 2017                                                                                                                                                      | KTDBCLGD                                 | Hanoi University of Science and Technology |
| 75 | H10.10.01.38-02 | Survey on output standards and training programs                                                                                                                                                                           |                                          | Hanoi University of Science and Technology |
| 76 | H10.10.01.39-01 | Survey plan on employment situation of graduates                                                                                                                                                                           | No. 1145/KH-DHTĐHN<br>No. 1067/KH-DHTĐHN | Hanoi University of Science and Technology |
| 77 | H10.10.01.39-02 | Notice on the implementation of the Survey on the employment situation of university and college students<br>regular college graduate                                                                                      | No. 1068/TB-DHTĐHN                       | Hanoi University of Science and Technology |
| 78 | H10.10.01.39-03 | Survey form on employment status of students after graduation                                                                                                                                                              |                                          | Hanoi University of Science and Technology |
| 79 | H10.10.01.40    | Decision to promulgate university training program with career orientation application                                                                                                                                     | No. 1406/QĐ-DHTĐHN<br>November 29, 2018  | Hanoi University of Science and Technology |
| 80 | H10.10.01.41    | Bachelor of Business Administration training program with applied career orientation                                                                                                                                       |                                          | Metropolitan University HN                 |
| 81 | H10.10.01.42    | Training program 2015                                                                                                                                                                                                      |                                          | Metropolitan University HN                 |
| 82 | H10.10.01.43    | School fanpage address: <a href="https://www.facebook.com/hnm.edu.vn/Dia">https://www.facebook.com/hnm.edu.vn/Dia</a> only Khoa's fanpage: <a href="https://www.facebook.com/vhdlhnm">https://www.facebook.com/vhdlhnm</a> |                                          | Link                                       |
| 83 | H10.10.01.44    | List of alumni of the QTKS major                                                                                                                                                                                           |                                          | Hanoi University of Science and Technology |
| 84 | H10.10.01.45    | List of businesses, employers                                                                                                                                                                                              |                                          | Hanoi University of Science and Technology |

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|                       | 85                                                                                           | H10.10.01.46   | Student survey on course effectiveness                                                                                                                                                   |                                        | Hanoi University of Science and Technology |
|                       | 86                                                                                           | H10.10.01.47   | Notice on collecting students' opinions to serve the Dialogue Conference between the School Board of Directors with students of all years                                                | No. 1381/TB-DHTĐHN, No. 1342/TB-DHTĐHN | Hanoi University of Science and Technology |
|                       | 87                                                                                           | H10.10.01.48-1 | Plan to organize a conference to review 2 years of university training                                                                                                                   | No. 760/TB-DHTĐHN                      | Hanoi University of Science and Technology |
|                       | 88                                                                                           | H10.10.01.48-2 | Records of the 2-year summary conference of undergraduate training at Hanoi Metropolitan University                                                                                      | 2018                                   | Hanoi University of Science and Technology |
| <b>Criterion 10.2</b> | <b><i>The design and development of the CTDH is established, evaluated and improved.</i></b> |                |                                                                                                                                                                                          |                                        |                                            |
|                       | 1                                                                                            | H10.10.02.01   | Circular regulating conditions, documents, procedures for opening training majors, suspending enrollment, and revoking decision to open training majors at university and college levels | No. 08/2011/TT-BGDDT                   | Ministry of Education and Training create  |

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| 2  | H10.10.02.02    | Circular promulgating Regulations on conditions, order and procedures for opening training majors and suspending recruitment students, revoke the decision to open university training majors | No. 22/2017-TT-BGDDT                   | Ministry of Education and Training create  |
| 3  | H10.10.02.03    | Decision to promulgate the university training program in Vietnamese studies according to the regulations applied career guidance                                                             | No. 1406/QD-DHTĐHN                     | Metropolitan University HN                 |
| 4  | H10.10.02.04    | Process of compiling and adjusting the 2021 training program                                                                                                                                  | QT.DT-01<br>3/2021                     | Metropolitan University HN                 |
| 5  | H10.10.02.05    | Process of compiling and adjusting the 2017 training program                                                                                                                                  | QT.DT-01, 2017                         | Metropolitan University HN                 |
| 6  | H10.10.02.06    | Decision to promulgate the quality management system of Hanoi Metropolitan University                                                                                                         | No. 1070/QD-DHTĐHN                     | Metropolitan University HN                 |
| 7  | H10.10.02.07    | Decision on promulgating the Working Procedures of units under Thu Dau Mot University Hanoi Metropolitan                                                                                      | No. 999/QD-DHTĐHN                      | Metropolitan University HN                 |
| 8  | H10.10.02.08    | Notice of adjustment of training plan for full-time university and college courses 2017, 2018, 2019 2020                                                                                      | No. 611/TB-DHTĐHN                      | Metropolitan University HN                 |
| 9  | H10.10.02.09-01 | Application form for opening training program (submission)                                                                                                                                    |                                        | Metropolitan University HN                 |
| 10 | H10.10.02.09-02 | Application form for opening training program (project)                                                                                                                                       |                                        |                                            |
| 11 | H10.10.02.10    | Bachelor of Applied Career Training Program 2018                                                                                                                                              |                                        | Metropolitan University HN                 |
| 12 | H10.10.02.11    | Bachelor's Degree Program 2015                                                                                                                                                                |                                        | Metropolitan University HN                 |
| 13 | H10.10.02.12    | Detailed outline of Bachelor's degree in applied career orientation in 2018                                                                                                                   |                                        | Metropolitan University HN                 |
| 14 | H10.10.02.13-01 | Report on survey results on output standards and training programs                                                                                                                            | No. 1057/BC-DHTĐHN, September 13, 2017 | Metropolitan University HN                 |
| 15 | H10.10.02.13-02 | Report on survey results on output standards and industry training programs                                                                                                                   | No. 763/BC-DHTĐHN, July 2, 2018        | Metropolitan University HN                 |
| 16 | H10.10.02.14    | Decision to promulgate the plan for full-time university training for the 2016 course                                                                                                         | No. 644/QD-DHTĐHN, August 24, 2016     | Metropolitan University HN                 |
| 17 | H10.10.02.15    | Decision on promulgating the training plan for full-time university and college levels 2017                                                                                                   | No. 682/QD-DHTĐHN dated June 28, 2017  | Metropolitan University HN                 |
| 18 | H10.10.02.16    | Decision on promulgating the training plan for full-time university and college levels 2018                                                                                                   | No. 702/QD-DHTĐHN, June 13, 2018       | Metropolitan University HN                 |
| 19 | H10.10.02.17    | Decision on promulgating the plan for regular university training for the 2019 term                                                                                                           | No. 728/QD-DHTĐHN, dated July 12, 2019 | Metropolitan University HN                 |
| 20 | H10.10.02.18    | Decision on promulgating the plan for regular university training for the 2020 term                                                                                                           | No. 734/QD-DHTĐHN, August 14, 2020     | Metropolitan University HN                 |
| 21 | H10.10.02.19    | Plan to build training program for QTKS industry                                                                                                                                              |                                        | Hanoi University of Science and Technology |

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| 22 | H10.10.02.20    | Decision to issue the Council for Appraisal of Training Programs in the QTKS Industry                                       |  | Hanoi University of Science and Technology |
| 23 | H10.10.02.21-01 | Minutes of appraisal of training program of QTKS industry, Evaluation form of training program and training quality<br>QTKS |  | Hanoi University of Science and Technology |
| 24 | H10.10.02.21-02 | Minutes of appraisal of training program of QTKS industry                                                                   |  | Hanoi University of Science and Technology |

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| 25                                                                                                                                                                                                | H10.10.02.22    | Decision to issue the training code for the QTKS industry                                                                                       |                                             | Hanoi University of Science and Technology |
| 26                                                                                                                                                                                                | H10.10.02.23    | Decision to establish a team to draft and adjust the training program for the QTKS sector                                                       |                                             | Hanoi University of Science and Technology |
| 27                                                                                                                                                                                                | H10.10.02.24    | Plan to draft and adjust training program for the QTKS industry                                                                                 |                                             | Hanoi University of Science and Technology |
| 28                                                                                                                                                                                                | H10.10.02.25    | Report on survey results of stakeholders on training programs in the field of QTKS                                                              | 2017-2022                                   | KT-DBCLGD                                  |
| 29                                                                                                                                                                                                | H10.10.02.26    | Proposal to adjust the training program for the QTKS major code of the courses                                                                  | 2017-2022                                   | Faculty of VHDL                            |
| 30                                                                                                                                                                                                | H10.10.02.27-01 | Framework of the training program of the International Business Administration major of Hanoi National University of Education 1                |                                             | Faculty of VHDL                            |
| 31                                                                                                                                                                                                | H10.10.02.27-02 | Output standards of the training program of the International Business Administration major of Hanoi National University of Education 1         |                                             | Faculty of VHDL                            |
| 32                                                                                                                                                                                                | H10.10.02.27-03 | Framework of the training program of the International Business Administration major of Hanoi National University of Education 2                |                                             | Faculty of VHDL                            |
| 33                                                                                                                                                                                                | H10.10.02.27-04 | Output standards of the training program of the International Business Administration major of Hanoi National University of Education 2         |                                             | Faculty of VHDL                            |
| 34                                                                                                                                                                                                | H10.10.02.27-05 | Framework of the training program of the International Business Administration major of the University of Social Sciences and Humanities        |                                             | Faculty of VHDL                            |
| 35                                                                                                                                                                                                | H10.10.02.27-06 | Output standards of the training program of the International Business Administration major of the University of Social Sciences and Humanities |                                             | Faculty of VHDL                            |
| 36                                                                                                                                                                                                | H10.10.02.28    | Minutes of department meeting on curriculum revision in 2017, 2018, 2019, 2020, 2021                                                            |                                             | Faculty of VHDL                            |
| 37                                                                                                                                                                                                | H10.10.02.29    | Decision to promulgate Regulations on comparing educational quality of Hanoi Metropolitan University                                            | No. 1712/QD-DHTĐHN                          | Hanoi University of Science and Technology |
| 38                                                                                                                                                                                                | H10.10.02.30    | List of QTKS textbooks                                                                                                                          |                                             | Faculty of VHDL                            |
| 39                                                                                                                                                                                                | H10.10.02.31    | Decision to establish the Scientific Council of the Faculty of Culture and Tourism                                                              |                                             | Faculty of VHDL                            |
| 40                                                                                                                                                                                                | H10.10.02.32    | Minutes of department meeting on curriculum revision                                                                                            |                                             |                                            |
| <b>Criterion 10.3</b> <i>The teaching and learning process and assessment of learning outcomes are regularly reviewed and evaluated to ensure compatibility and appropriateness with the CDR.</i> |                 |                                                                                                                                                 |                                             |                                            |
| 1                                                                                                                                                                                                 | H10.10.03.01-01 | Decision on promulgating regulations on regular university and college training according to the credit system                                  | No. 43/2007/QĐ-BGDDT, dated August 15, 2007 |                                            |
| 2                                                                                                                                                                                                 | H10.10.03.01-02 | Decision to promulgate the Regulations on university training at Hanoi Metropolitan University                                                  | No. 717/QĐ-DHTĐHN, dated July 21, 2021      |                                            |
| 3                                                                                                                                                                                                 | H10.10.03.02    | Process of managing teaching activities of lecturers and learning of students                                                                   | QT.DT-02, October 2017                      |                                            |
| 4                                                                                                                                                                                                 | H10.10.03.03    | Student learning outcomes management process                                                                                                    | QT.DT-04, October 25, 2017                  |                                            |
| 5                                                                                                                                                                                                 |                 | Decision on promulgating the 2016 regular university training plan                                                                              | 644/QĐ-DHTĐHN August 24, 2016               |                                            |

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| Decision on promulgating the 2017 regular university training plan |
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| 682/QĐ-DHTĐHN June 28, 2017 |
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| 7  | H10.10.03.05    | Decision on promulgating the 2018 regular university training plan                          | 702/QD-DHTĐHN June 13, 2018                 |  |
| 8  |                 | Decision on promulgating the 2019 regular university training plan                          | 645/QD-DHTĐHN June 18, 2019                 |  |
| 9  |                 | Decision on promulgating the 2020 regular university training plan                          | No. 1236/QD-DHTĐHN, dated December 29, 2020 |  |
| 10 | H10.10.03.06-01 | Teaching assignment plan of Tourism Department for the 2016-2017 school year                |                                             |  |
| 11 | H10.10.03.06-02 | Teaching assignment plan of Tourism Department for the 2017-2018 school year                |                                             |  |
| 12 | H10.10.03.06-03 | Teaching assignment plan of Tourism Department for the 2018-2019 school year                |                                             |  |
| 13 | H10.10.03.06-04 | Teaching assignment plan of Tourism Department for the 2019-2020 school year                |                                             |  |
| 14 | H10.10.03.06-05 | Teaching assignment plan of the Department of Tourism for the 2020-2021 school year         |                                             |  |
| 15 | H10.10.03.06-06 | Teaching assignment plan of the Department of Tourism for the 2021-2022 school year         |                                             |  |
| 16 | H10.10.03.07-01 | Lecture report of lecturers of Tourism Department for the 2016-2017 school year             |                                             |  |
| 17 | H10.10.03.07-02 | Lecture report of lecturers of Tourism Department for the 2017-2018 school year             |                                             |  |
| 18 | H10.10.03.07-03 | Lecture report of lecturers of Tourism Department for the 2018-2019 school year             |                                             |  |
| 19 | H10.10.03.07-04 | Lecture report of lecturers of Tourism Department for the 2019-2020 school year             |                                             |  |
| 20 | H10.10.03.08-01 | Teaching monitoring sheet of lecturers of Tourism Department, school year 2016-2017         |                                             |  |
| 21 | H10.10.03.08-02 | Teaching monitoring sheet of lecturers of Tourism Department, school year 2017-2018         |                                             |  |
| 22 | H10.10.03.08-03 | Teaching monitoring sheet of lecturers of Tourism Department, school year 2018-2019         |                                             |  |
| 23 | H10.10.03.08-04 | Teaching monitoring sheet of lecturers of Tourism Department, school year 2019-2020         |                                             |  |
| 24 | H10.10.03.09    | Decision to establish the Examination Department - Ensuring Education Quality               | 2016-2019                                   |  |
| 25 | H10.10.03.10    | Decision to establish the Center - Testing and Foreign Languages Information Technology     | 925/QD-DHTĐHN August 21, 2019               |  |
| 26 | H10.10.03.11    | Detailed outline of courses in QTKS                                                         |                                             |  |
| 27 | H10.10.03.12    | Decision on promulgating regulations on testing and examination of course subjects          | 1168/QD-DHTĐHN<br>November 23, 2017         |  |
| 28 | H10.10.03.13-1  | Decision on organizing a training course for teachers implementing the POHE program in 2018 | 556/QD-DHTĐHN May 15, 2018                  |  |
| 29 | H10.10.03.13-2  | Plan to organize the Teacher Training class to implement the POHE program in 2018           | 549/KH-DHTĐHN May 16, 2018                  |  |

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| 30 | H10.10.03.14-1 | Notice on the construction, addition and editing of the final exam question bank for the school year 2017-2018                | 1008/TB-DHTĐHN August 28, 2017    |  |
| 31 | H10.10.03.14-2 | Notice on registration for construction, addition and editing of the exam question bank for semester II school year 2017-2018 | 44/TB-DHTĐHN January 16, 2018     |  |
| 32 | H10.10.03.14-3 | Notice on registration for construction, addition and editing of exam question bank for academic year 2019-2020               | 1042/TB-DHTĐHN September 25, 2019 |  |
| 33 | H10.10.03.14-4 | Notice on registration for building, supplementing and editing the exam question bank for the 2020-2021 school year           |                                   |  |
| 34 | H10.10.03.15-1 | Summary table of registration for building and editing the exam bank of the Department of Tourism                             |                                   |  |
| 35 | H10.10.03.15-2 | Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2017-2018  | 2017-2018                         |  |
| 36 | H10.10.03.15-3 | Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2018-2019  | 2018-2019                         |  |
| 37 | H10.10.03.15-4 | Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2019-2020  | 2019-2020                         |  |
| 38 | H10.10.03.15-5 | Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2020-2021  | 2020-2021                         |  |
| 39 | H10.10.03.15-6 | Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2021-2022  | 2021-2022                         |  |
| 40 | H10.10.03.16   | Decision on the establishment, management and use of the final exam question bank                                             | 642/QĐ-DHTĐHN August 24, 2016     |  |
| 41 | H10.10.03.17-1 | QT-KT.01 (Procedure for organizing final exams)                                                                               | 999/QĐ-DHTĐHN December 15, 2016   |  |
| 42 | H10.10.03.17-2 |                                                                                                                               | 1070/QĐ-DHTĐHN October 25, 2017   |  |
| 43 | H10.10.03.17-3 |                                                                                                                               | 1178/QĐ-DHTĐHN September 28, 2018 |  |
| 44 | H10.10.03.17-4 |                                                                                                                               | 1216/QĐ-DHTĐHN October 7, 2019    |  |
| 45 | H10.10.03.17-5 |                                                                                                                               | 269/QĐ-DHTĐHN March 5, 2021       |  |
| 46 | H10.10.03.18-1 | QT-KT.02 (Procedure for building, managing and using the Test Bank)                                                           | 999/QĐ-DHTĐHN December 15, 2016   |  |
| 47 | H10.10.03.18-2 |                                                                                                                               | 1070/QĐ-DHTĐHN October 25, 2017   |  |
| 48 | H10.10.03.18-3 |                                                                                                                               | 1178/QĐ-DHTĐHN September 28, 2018 |  |
| 49 | H10.10.03.18-4 |                                                                                                                               | 1216/QĐ-DHTĐHN October 7, 2019    |  |
| 50 | H10.10.03.18-5 |                                                                                                                               | 269/QĐ-DHTĐHN March 5, 2021       |  |
| 51 | H10.10.03.19-1 | OT.DT – 07 (Organization process for students to do graduation projects and theses)                                           | 1070/QĐ-DHTĐHN October 25, 2017   |  |
| 52 | H10.10.03.19-2 |                                                                                                                               | 1178/QĐ-DHTĐHN September 28, 2018 |  |

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| 53 | H10.10.03.19-3 |                                                                                                                                                            | 1216/QĐ-DHTĐHN October 7, 2019 |  |
| 54 | H10.10.03.19-4 |                                                                                                                                                            | 269/QĐ-DHTĐHN March 5, 2021    |  |
| 55 | H10.10.03.20-1 | For full-time university and college levels, training according to the credit system at the University<br>Hanoi Metropolitan                               | 498/QĐ-DHTĐHN October 16, 2015 |  |
| 56 | H10.10.03.20-2 | graduation project, thesis, for full-time university and college level, training according to the system<br>credit system at Hanoi Metropolitan University | 874/QĐ-DHTĐHN October 17, 2016 |  |

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| 57 | H10.10.03.20-3  | Regulations on management and organization of graduation project and thesis activities for undergraduate and graduate levels<br>Full-time college, credit-based training at Hanoi Metropolitan University | 39/QĐ-DHTĐHN<br>January 16, 2019                                    |  |
| 58 | H10.10.03.21    | Decision on the establishment of a Council for assessing the quality of training programs at the faculty level of the University<br>Hanoi Metropolitan                                                    | 730/QĐ-DHTĐHN<br>September 23, 2016                                 |  |
| 59 | H10.10.03.22    | Self-assessment plan for the quality of undergraduate training programs in International Business Administration                                                                                          | 78/KH-DHTĐHN<br>January 26, 2021                                    |  |
| 60 | H10.10.03.22-01 | Decision to establish a Council for self-assessment of the quality of university training programs<br>OTKS industry                                                                                       | 122/QĐ-DHTĐHN<br>January 29, 2021                                   |  |
| 61 | H10.10.03.23    | Plan for observing professional lessons of the Tourism department every year                                                                                                                              | 2016-2022                                                           |  |
| 62 | H10.10.03.24    | Professional observation report of the Department of Literature and Arts                                                                                                                                  | 2016-2022                                                           |  |
| 63 | H10.10.03.25    | Minutes of meeting to review good teaching experience                                                                                                                                                     | 2016-2022                                                           |  |
| 64 | H10.10.03.26    | Application for organizing rolling exams and changing exam formats of the Department of Tourism                                                                                                           | 2016-2022                                                           |  |
| 65 | H10.10.03.27    | List of courses for doing assignments and essays of the Faculty of VHDL                                                                                                                                   | 2016-2022                                                           |  |
| 66 | H10.10.03.28    | List of students, topics and teachers guiding students in writing essays                                                                                                                                  | 2016-2022                                                           |  |
| 67 | H10.10.03.29    | Results of major assignments, essays                                                                                                                                                                      | 2016-2022                                                           |  |
| 68 | H10.10.03.30    | Notice of registration for DA, KLTN                                                                                                                                                                       | 2016-2022                                                           |  |
| 69 | H10.10.03.31    | Application form for students to do MA and PhD                                                                                                                                                            | 2016-2022                                                           |  |
| 70 | H10.10.03.32    | List of students registered for MA and KLTN                                                                                                                                                               | 2016-2022                                                           |  |
| 71 | H10.10.03.33    | Graduation thesis evaluation board + Summary table of students' graduation thesis results                                                                                                                 | 2016-2022                                                           |  |
| 72 | H10.10.03.34-1  | Report on collecting student feedback on course effectiveness in the 2016-2017 school year                                                                                                                | No number, June 27, 2017                                            |  |
| 73 | H10.10.03.34-2  | Announcement of results of student feedback on lecturers' teaching activities<br>school year 2017-2018                                                                                                    | 762/TB-DHTĐHN July 2, 2018                                          |  |
| 74 | H10.10.03.34-03 | Announcement of results of student feedback on lecturers' teaching activities<br>school year 2018-2019                                                                                                    | 916/TB-DHTĐHN August 23, 2019, 238/BC-DHTĐHN March 12, 2019, 917/BC |  |
| 75 | H10.10.03.34-04 | Report on the results of collecting students' feedback on lecturers' teaching activities<br>school year 2019-2020                                                                                         | 585/BC-DHTĐHN June 23, 2020                                         |  |

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|                       | 76                                                                        | H10.10.03.35-1  | Announcement of training quality survey results for students of the 2015-2018 course                                                               | No. 763/TB-DHTĐHN                    |                                            |
|                       | 77                                                                        | H10.10.03.35-2  | Report on training quality survey results for students of the 2016-2019 course                                                                     | 762/BC-DHTĐHN July 10, 2019          |                                            |
|                       | 78                                                                        | H10.10.03.35-3  | Report on the results of the school's training quality survey for the 2019-2020 school year                                                        | 674/BC-DHTĐHN July 14, 2020          |                                            |
|                       | 79                                                                        |                 | English proficiency assessment                                                                                                                     |                                      |                                            |
| <b>Criterion 10.4</b> | <b><i>Research results are used to improve teaching and learning.</i></b> |                 |                                                                                                                                                    |                                      |                                            |
|                       | 1                                                                         | H10.10.04.01    | Detailed outline of Vietnamese Studies courses                                                                                                     |                                      | Hanoi University of Science and Technology |
|                       | 2                                                                         | H10.10.04.02-01 | Decision on the establishment of the Steering Committee for the Project on drafting and compiling training programs university level curriculum    | 69/QĐ-DHTĐHN January 25, 2016        | Hanoi University of Science and Technology |
|                       | 3                                                                         | H10.10.04.02-02 | Decisions on assigning tasks of compiling textbooks in 2016, 2017, 2018, 2019, 2020                                                                |                                      | Hanoi University of Science and Technology |
|                       | 4                                                                         | H10.10.04.02-03 | Plan to implement the construction of CDR, draft training programs and compile textbooks 2016 college degree                                       | 185/KH-DHTĐHN 3/16/2016              | Hanoi University of Science and Technology |
|                       | 5                                                                         | H10.10.04.04-01 | Decision on recognition of results of scientific research tasks in the 2015-2016 school year                                                       | No. 634/QĐ-DHTĐHN                    | Hanoi University of Science and Technology |
|                       | 6                                                                         | H10.10.04.04-02 | Decision on recognition of results of scientific research tasks in the 2016-2017 school year                                                       | No. 902/QĐ-DHTĐHN, No. 639/QĐ-DHTĐHN | Hanoi University of Science and Technology |
|                       | 7                                                                         | H10.10.04.05-01 | Decision on recognition of results of scientific research projects 2016-2017                                                                       | No. 618/QĐ-DHTĐHN                    | Hanoi University of Science and Technology |
|                       | 8                                                                         | H10.10.04.05-02 | Decision on recognition of results of scientific and technological research projects and initiatives School level experience 2017-2018 school year | No. 834/QĐ-DHTĐHN                    | Hanoi University of Science and Technology |
|                       | 9                                                                         | H10.10.04.05-03 | Decision on recognition of results of scientific and technological research projects and initiatives School level experience 2018-2019 school year | No. 721/QĐ-DHTĐHN                    | Hanoi University of Science and Technology |
|                       | 10                                                                        | H10.10.04.06    | Decision on rewarding scientific research work in the 2015-2016 school year                                                                        | 871/QĐ-DHTĐHN November 10, 2016      | Hanoi University of Science and Technology |
|                       | 11                                                                        | H10.10.04.07    | Decision on rewarding scientific research work in the 2016-2017 school year                                                                        | 2016-2019                            | Hanoi University of Science and Technology |
|                       | 12                                                                        | H10.10.04.08-01 | Decision on rewarding scientific research work in the 2017-2018 school year                                                                        | 955/QĐ-DHTĐHN August 13, 2018        | Hanoi University of                        |

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|    |                 |                                                                                                                      |                                 | Science and Technology                     |
| 13 | H10.10.04.08-02 | Decision on rewarding scientific research work in the 2018-2019 school year                                          | 976/QĐ-DHTĐHN August 30, 2019   | Hanoi University of Science and Technology |
| 14 | H10.10.04.08-03 | Decision on supplementing and adjusting the list of rewards for scientific research work school year 2018-2019       | 1346/QĐ-DHTĐHN October 28, 2019 | Hanoi University of Science and Technology |
| 15 | H10.10.04.08-04 | Decision on rewarding scientific research work in the 2019-2020 school year                                          | 867/QĐ-DHTĐHN August 31, 2020   | Hanoi University of Science and Technology |
| 16 | H10.10.04.09    | Decision to reward scientific research students and student instructors<br>Scientific research school year 2020-2021 | No. 562/QĐ-DHTĐHN               |                                            |
| 17 | H10.10.04.09-01 | Decision to reward scientific research students and student instructors<br>Scientific research school year 2021-2022 | No. 529/QĐ-DHTĐHN<br>7/1/2022   | Hanoi University of Science and Technology |

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|                                                                                                                                                                           | 18 | H10.10.04.10-01 | Notice on organizing the 2nd "Startup Innovation - HNMU" Activity                                                          | 945/TB-DHTĐHN October 27, 2020  | Hanoi University of Science and Technology                                    |
|                                                                                                                                                                           | 19 | H10.10.04.10-02 | The second "Startup Innovation - HNMU" activity of Hanoi Metropolitan University in 2016 ended school 2020-2021            | 436/QD-DHTĐHN April 27, 2021    | Hanoi University of Science and Technology                                    |
|                                                                                                                                                                           | 20 | H10.10.04.11-01 | Decision to reward students who won prizes in "Student Scientific Research" at the national level<br>School year 2018-2019 | No. 368/QD-DHTĐHN               | Hanoi University of Science and Technology                                    |
|                                                                                                                                                                           | 21 | H10.10.04.11-02 | Decision to reward students who won prizes in "Student Scientific Research" at the national level<br>School year 2019-2020 | No. 471/QD-DHTĐHN               | Hanoi University of Science and Technology                                    |
|                                                                                                                                                                           | 22 | H10.10.04.12-01 | List of compiled textbooks and monographs in the field of VNH, Faculty of VHDL                                             |                                 | Faculty of Culture and Tourism                                                |
|                                                                                                                                                                           | 23 | H10.10.04.12-02 | List of scientific research works of lecturers of the Faculty of Culture and Tourism in the period 2016-2021               |                                 | Faculty of Culture and Tourism                                                |
|                                                                                                                                                                           | 24 | H10.10.04.13    | Records of Student Scientific Research Conferences of the Faculty of Culture and Tourism                                   |                                 | Faculty of Culture and Tourism                                                |
|                                                                                                                                                                           | 25 | H10.10.04.14    | Minutes of Tourism Department meetings on compiling textbooks, teaching methods, teaching materials, etc.                  |                                 | Faculty of Culture and Tourism                                                |
|                                                                                                                                                                           | 26 | H10.10.04.13    | Records of Student Scientific Research Conferences of the Faculty of Culture and Tourism                                   |                                 | Faculty of Culture and Tourism                                                |
|                                                                                                                                                                           | 27 | H10.10.04.14    | Minutes of Tourism Department meeting on compiling textbooks, teaching methods, and teaching materials teach....           |                                 | Faculty of Culture and Tourism                                                |
| <b>Criterion 10.5</b> <i>The quality of support services and facilities (in libraries, laboratories, IT systems and other support services) is assessed and improved.</i> |    |                 |                                                                                                                            |                                 |                                                                               |
|                                                                                                                                                                           | 1  | H10.10.05.01    | QT.QLTB-01 Procedure for managing equipment for teaching and scientific research                                           | 1070/QD-DHTĐHN October 25, 2017 | Hanoi University of Science and Technology                                    |
|                                                                                                                                                                           | 2  | H10.10.05.02-01 | Regulations on functions, tasks, organizational structure and operations of affiliated units                               | 253/QD-DHTĐHN March 22, 2016    | Hanoi University of Science and Technology                                    |
|                                                                                                                                                                           | 3  | H10.10.05.02-02 |                                                                                                                            | 1302/QD-DHTĐHN November 2, 2018 | Hanoi University of Science and Technology                                    |
|                                                                                                                                                                           | 4  | H10.10.05.02-03 |                                                                                                                            | 88/QD-DHTĐHN February 4, 2020   | Hanoi University of Science and Technology                                    |
|                                                                                                                                                                           | 5  | H10.10.05.03-01 | QT.QT-01 (Infrastructure and equipment management process)                                                                 | 2016-2019                       | Department of Science and Technology Management - Training Center for Science |

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| 6  | H10.10.05.03-02 | Internal assessment records of the Center for Science and Technology on the process of managing equipment for teaching and study | 2016-2020                          | Center for Science and Technology          |
| 7  | H10.10.05.04    | Decision on promulgating the Regulations on purchasing and repairing facilities of Thu Duc University.<br>Hanoi Metropolitan     | 835/QĐ-DHTĐHN October 28, 2016     | Hanoi University of Science and Technology |
| 8  | H10.10.05.05-01 | Decision on promulgating quality goals for units under the Metropolitan University<br>Hanoi school year 2016-2017                | No. 884/QĐ-DHTĐHN                  | Hanoi University of Science and Technology |
| 9  | H10.10.05.05-02 | Decision on promulgating quality goals of units under Hanoi Metropolitan University for the 2017-2018 school year                |                                    | Hanoi University of Science and Technology |
| 10 | H10.10.05.05-03 | Decision on promulgating quality goals for units under the Metropolitan University<br>Hanoi school year 2018-2019                | 1246/QĐ-DHTĐHN<br>October 16, 2018 | Hanoi University of Science and Technology |
| 11 | H10.10.05.05-04 | Decision on promulgating quality goals for units under the Metropolitan University<br>Hanoi school year 2019-2020                | 1215/QĐ-DHTĐHN<br>10/7/2019        | Hanoi University of Science and Technology |

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| 12 | H10.10.05.05-05 | Decision to promulgate quality objectives and plans to implement quality objectives of units<br>Position of Hanoi University of Science and Technology, academic year 2021-2022 | 881/QD-DHTĐHN<br>10/11/2021             | Hanoi University of<br>Science and<br>Technology |
| 13 | H10.10.05.05-05 | Quality objectives and implementation plan of quality objectives of TT-TV, Magazine Department                                                                                  |                                         | Hanoi University of<br>Science and<br>Technology |
| 14 | H10.10.05.05-06 | Notice of quality goal setting, quality goal implementation plan and procedures<br>Work schedule of units for the 2021-2022 school year                                         | No. 901/TB-DHTĐHN<br>September 28, 2021 | Hanoi University of<br>Science and<br>Technology |
| 15 | H10.10.05.06    | Decision on promulgating the quality management system of Hanoi Metropolitan University                                                                                         | No. 1070/QD-DHTĐHN                      | Hanoi University of<br>Science and<br>Technology |
| 16 | H10.10.05.07    | Decision to establish the Center for Experimental, Experimental and Practical Training                                                                                          | No. 1253/QD-DHTĐHN                      | Hanoi University of<br>Science and<br>Technology |
| 17 | H10.10.05.08    | Annual supplementary materials list of the Information Center - Library                                                                                                         | 2016-2019                               | Information Center<br>Library News               |
| 18 | H10.10.05.09-01 | School Digital Library Page: <a href="http://thuvienso.daihocthudo.edu.vn/">http://thuvienso.daihocthudo.edu.vn/</a>                                                            | 2016-2019                               | Hanoi University of<br>Science and<br>Technology |
| 19 | H10.10.05.09-02 | Report on the implementation of activities of Hanoi Metropolitan University Digital Library                                                                                     | 12/25/2018                              | Information Center<br>Library News               |
| 20 | H10.10.05.09-03 | Decision on appointing a unit to provide cooperation in developing and operating the Digital Library                                                                            | 1680/QSS-DHTĐHN December 28, 2018       | Hanoi University of<br>Science and<br>Technology |
| 21 | H10.10.05.10    | Internal email system of Hanoi Metropolitan University ( xxx@daihocthudo.edu.vn / xxx@hnmu.edu.vn )                                                                             |                                         | Hanoi University of<br>Science and<br>Technology |
| 22 | H10.10.05.11    | Digital library of shared internal documents of the Northern Region University Libraries Association <a href="http://repository.vnu.edu.vn">http://repository.vnu.edu.vn</a>    |                                         | Hanoi University of<br>Science and<br>Technology |
| 23 | H10.10.05.12    | Student training portal                                                                                                                                                         |                                         | Hanoi University of<br>Science and<br>Technology |
| 24 | H10.10.05.13    | School training portal                                                                                                                                                          |                                         | Hanoi University of<br>Science and<br>Technology |
| 25 | H10.10.05.14-01 | Notice on taking Survey Forms on administrative procedure reform every year                                                                                                     | 310/TB-DHTĐHN dated April 20, 2016      | Hanoi University of<br>Science and<br>Technology |
| 26 | H10.10.05.14-02 |                                                                                                                                                                                 | 439/TB-DHTĐHN dated April 20, 2017      | Hanoi University of<br>Science and<br>Technology |

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| 27 | H10.10.05.14-03 |                                                                                                                                                                                       | 383/TB-DHTĐHN April 11, 2018       | Hanoi University of Science and Technology |
| 28 | H10.10.05.14-04 |                                                                                                                                                                                       | 406/TB-DHTĐHN dated April 11, 2019 | Hanoi University of Science and Technology |
| 29 | H10.10.05.14-05 |                                                                                                                                                                                       | 264/TB-DHTĐHN March 25, 2020       | Hanoi University of Science and Technology |
| 30 | H10.10.05.14-06 |                                                                                                                                                                                       | 411/TB-DHTĐHN April 20, 2021       | Hanoi University of Science and Technology |
| 31 | H10.10.05.15-01 | Administrative procedure reform, professional management work for departments, divisions and affiliated units in the year school year 2016-2017                                       | June 6, 2017                       | Department of Quality Management           |
| 32 | H10.10.05.15-02 | Departments, offices, centers, and faculty boards and academic departments register for basic CSTĐ for the school year 2016-2017                                                      | June 6, 2017                       | Department of Quality Management           |
| 33 | H10.10.05.15-03 | Report on survey results on administrative procedure reform implementation in departments, offices, Center school year 2016-2017                                                      | June 6, 2017                       | Department of Quality Management           |
| 34 | H10.10.05.15-04 | Summary of survey results on administrative procedure reform implementation at Departments and Offices Center (registering for the title of Basic CSTĐ for the 2017-2018 school year) | 11/6/2018                          | Department of Quality Management           |

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| 35 | H10.10.05.15-05 | Summary of survey results on administrative procedure reform implementation at Departments and Offices Center (registering for the title of Basic CSTD for the 2018-2019 school year) | June 6, 2019                         | Department of Quality Management           |
| 36 | H10.10.05.15-06 | Summary of survey results on administrative procedure reform implementation at Departments and Offices Center (registering for the title of Basic CSTD for the 2018-2019 school year) | June 6, 2019                         | Department of Quality Management           |
| 37 | H10.10.05.16-01 | Notice to collect students' opinions to prepare for the Dialogue Conference between the School Board of Directors and full-time university and college students                       | 1295/TB-DHTĐHN November 9, 2017      | Hanoi University of Science and Technology |
| 38 | H10.10.05.16-02 |                                                                                                                                                                                       | 1381/TB-DHTĐHN November 28, 2018     | Hanoi University of Science and Technology |
| 39 | H10.10.05.16-03 |                                                                                                                                                                                       | 1342/TB-DHTĐHN November 14, 2019     | Hanoi University of Science and Technology |
| 40 | H10.10.05.17    | Summary of comments from students of the Faculty of VHDL in the dialogue with the Board of Directors                                                                                  |                                      | Hanoi University of Science and Technology |
| 41 | H10.10.05.18    | Student dialogue response content                                                                                                                                                     |                                      | Hanoi University of Science and Technology |
| 42 | H10.10.05.19-01 | Notice of survey to collect students' opinions on library work in recent years                                                                                                        | No. 339/TB-DHTĐHN, No. 615/TB-DHTĐHN | Hanoi University of Science and Technology |
| 43 | H10.10.05.19-02 | Survey Plan to collect students' opinions on library work over the years                                                                                                              | No. 35/KH-DHTĐHN, No. 614/KH-DHTĐHN  | Hanoi University of Science and Technology |
| 44 | H10.10.05.19-03 | Survey form on the use and exploitation of the library of Hanoi Metropolitan University                                                                                               | 2018-2019                            | Hanoi University of Science and Technology |
| 45 | H10.10.05.19-04 | Report on the results of the analysis of the user opinion survey on library information activities                                                                                    | 2018-2019                            | Hanoi University of Science and Technology |
| 46 | H10.10.05.20    | Minutes of the internal assessment meeting of the Library Information Center                                                                                                          | 2019-2020                            | Hanoi University of Science and Technology |
| 47 | H10.10.05.21    | Report on the provision of foreign language materials for teaching and learning                                                                                                       | 11/2/2017                            | TT TT-TV                                   |
| 48 | H10.10.05.22-01 | Survey plan on student satisfaction with dormitory services for the 2019-2020 school year                                                                                             | 1043/KH-DHTĐHN September 25, 2019    | Hanoi University of Science and Technology |
| 49 | H10.10.05.22-02 | Survey plan on student satisfaction with dormitory services for the 2020-2021 school year                                                                                             | 1186/KH-DHTĐHN December 31, 2020     | Hanoi University of Science and            |

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| 50 | H10.10.05.23    | Student satisfaction survey report on dormitory services                                  | 2019         | Hanoi University of<br>Science and<br>Technology                        |
| 51 | H10.10.05.24-06 | Minutes of monitoring environmental sanitation and disease prevention                     | 6/16/2015    | Center for<br>Preventive Medicine<br>-<br>Hanoi Department<br>of Health |
| 52 | H10.10.05.24-07 | Minutes of monitoring environmental sanitation and disease prevention                     | 3/27/2017    | Center for<br>Preventive Medicine<br>-<br>Hanoi Department<br>of Health |
| 53 | H10.10.05.24-08 | School hygiene inspection and supervision record                                          | 3/27/2017    | Center for<br>Preventive Medicine<br>-<br>Hanoi Department<br>of Health |
| 54 | H10.10.05.24-09 | Minutes of monitoring environmental sanitation and dengue fever prevention                | 8/23/2017    | Center for<br>Preventive Medicine<br>-<br>Hanoi Department<br>of Health |
| 55 | H10.10.05.24-10 | Minutes of inspection and supervision of dengue fever prevention and control work in 2017 | June 9, 2017 | District People's<br>Committee<br>translation<br>Cau Giay               |
| 56 | H10.10.05.24-11 | School sanitation monitoring minutes                                                      | 10/4/2018    | Center for<br>Preventive Medicine<br>-<br>Hanoi Department<br>of Health |
| 57 | H10.10.05.24-12 | Minutes of monitoring school hygiene, disease prevention and control                      | 10/4/2018    | Center for<br>Preventive Medicine<br>-<br>Hanoi Department<br>of Health |

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|                       | 58                                                                                    | H10.10.05.24-13 | Minutes of working session on inspection of hygiene and quality of drinking water and domestic water                                                                          | 10/4/2018                                                                       | Center for Preventive Medicine - Hanoi Department of Health |
|                       | 59                                                                                    | H10.10.05.24-14 | Minutes of monitoring school hygiene, disease prevention and control                                                                                                          | 3/4/2019                                                                        | disease - Hanoi Department of Health Internal               |
|                       | 60                                                                                    | H10.10.05.25    | Computer, server, network, software, and science and technology room reports of the years                                                                                     | 2018-2021                                                                       | Science and Technology Center                               |
|                       | 61                                                                                    | H10.10.05.26    | Fanpage of Faculty of Culture and Tourism                                                                                                                                     | <a href="https://www.facebook.com/vhdlhnm">https://www.facebook.com/vhdlhnm</a> | Faculty of Culture and Tourism                              |
|                       | 62                                                                                    | H10.10.05.27    | Decision to establish Cultural Experience Center                                                                                                                              |                                                                                 | Hanoi University of Science and Technology                  |
|                       | 63                                                                                    | H10.10.05.28    | Decision and plan for academic advising of the Faculty of Culture and Tourism                                                                                                 |                                                                                 | Hanoi University of Science and Technology                  |
|                       | 64                                                                                    | H10.10.05.29    | Decision to establish the Center for Han Nom and Sinology                                                                                                                     | 646/QD-DHTĐHN, May 30, 2018                                                     | Hanoi University of Science and Technology                  |
| <b>Criterion 10.6</b> | <b><i>Stakeholder feedback mechanisms are systematic, evaluated and improved.</i></b> |                 |                                                                                                                                                                               |                                                                                 |                                                             |
|                       | 1                                                                                     | H10.10.06.01    | Decision to establish KT - DBCLGD department                                                                                                                                  | 734/QD-DHTĐHN December 18, 2015                                                 | Hanoi University of Science and Technology                  |
|                       | 2                                                                                     | H10.10.06.02    | Decision to establish the Department of Quality Management                                                                                                                    | 913/QD-DHTĐHN August 21, 2019                                                   | Hanoi University of Science and Technology                  |
|                       | 3                                                                                     | H10.10.06.03    | Regulations on functions and tasks of the Department of Planning and Investment - Department of Planning and Investment                                                       | No. 253/QD-DHTĐHN                                                               | Hanoi University of Science and Technology                  |
|                       | 4                                                                                     | H10.10.06.04-01 | Process of conducting surveys and collecting feedback in 2017                                                                                                                 | QT.DBCL-03                                                                      | Hanoi University of Science and Technology                  |
|                       | 5                                                                                     | H10.10.06.04-02 | Process of conducting surveys and collecting feedback in 2019                                                                                                                 | QT.DBCL-03                                                                      | Hanoi University of Science and Technology                  |
|                       | 6                                                                                     | H10.10.06.04-03 | Process of conducting surveys and collecting feedback in 2021                                                                                                                 | QT.DBCL-03                                                                      | Hanoi University of Science and Technology                  |
|                       | 7                                                                                     | H10.10.06.05    | Instructions for collecting opinions from the Ministry of Education and Training on instructions for collecting feedback from learners about Teaching activities of lecturers | No. 2754/BGĐĐT- NGCBQLGD dated May 20, 2010                                     | Ministry of Education and Training                          |

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| 8  | H10.10.06.06    | Decision to promulgate regulations on collection, exploitation, sharing and use of information and data of Hanoi National University | No. 1719/QĐ-DHTĐHN                                                                             | Hanoi University of Science and Technology |
| 9  | H10.10.06.07-01 | Survey plan to collect students' feedback on lecturers' teaching activities in each school year                                      | 1315/KH-DHTĐHN November 13, 2017                                                               | Hanoi University of Science and Technology |
| 10 | H10.10.06.07-02 |                                                                                                                                      | 1420/KH-DHTĐHN December 7, 2018                                                                | Hanoi University of Science and Technology |
| 11 | H10.10.06.07-03 |                                                                                                                                      | 1518/KH-DHTĐHN December 23, 2019                                                               | Hanoi University of Science and Technology |
| 12 | H10.10.06.07-04 |                                                                                                                                      | 1158/KH-DHTĐHN December 31, 2020                                                               | Hanoi University of Science and Technology |
| 13 | H10.10.06.07-05 |                                                                                                                                      | 1222/KH-DHTĐHN December 17, 2021                                                               | Hanoi University of Science and Technology |
| 14 | H10.10.06.08-01 |                                                                                                                                      | 1235/TB-DHTĐHN December 21, 2016; 666/TB-Hanoi University of Science and Technology 06/06/2017 | Hanoi University of Science and Technology |

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| 15 | H10.10.06.08-02 | Notice on collecting students' feedback on lecturers' teaching activities in each academic year | 1325/TB-DHTĐHN November 14, 2017; 551/TB-Hanoi University of Science and Technology May 17, 2018 | Hanoi University of Science and Technology |
| 16 | H10.10.06.08-03 |                                                                                                 | 1419/TB-DHTĐHN December 7, 2018                                                                  | Hanoi University of Science and Technology |
| 17 | H10.10.06.08-04 |                                                                                                 | 1579/TB-DHTĐHN December 31, 2019                                                                 | Hanoi University of Science and Technology |
| 18 | H10.10.06.08-05 |                                                                                                 | 1159/TB-DHTĐHN December 31, 2020                                                                 | Hanoi University of Science and Technology |
| 19 | H10.10.06.08-06 |                                                                                                 | 1123/TB-DHTĐHN December 17, 2021                                                                 | Hanoi University of Science and Technology |
| 20 | H10.10.06.09    | Sample survey form for students' opinions on lecturers' teaching activities                     | 2017-2020                                                                                        | Hanoi University of Science and Technology |
| 21 | H10.10.06.10-01 | Notice of conducting a survey on training quality of students of the 2016 course                | No. 499/TB-DHTĐHN May 14, 2019                                                                   | Hanoi University of Science and Technology |
| 22 | H10.10.06.10-02 | Notice of conducting a survey on student training quality in 2020                               |                                                                                                  | Hanoi University of Science and Technology |
| 23 | H10.10.06.10-03 | School training quality survey plan for the 2018-2019 school year                               | No. 198.KH-DHTĐHN, March 1, 2019                                                                 | Hanoi University of Science and Technology |
| 24 | H10.10.06.10-04 | School training quality survey plan for the 2020-2021 school year                               | No. 283/KH-DHTĐHN March 22, 2021                                                                 | Hanoi University of Science and Technology |
| 25 | H10.10.06.10-05 | Notice of conducting survey for final year students of the 2020-2021 school year                | 284/TB-DHTĐHN March 22, 2021                                                                     | Hanoi University of Science and Technology |
| 26 | H10.10.06.10-06 | Notice of conducting survey for students of course D2016, C2017                                 | 500/TB-DHTĐHN                                                                                    | Hanoi University of Science and Technology |
| 27 | H10.10.06.11    | Sample training quality survey form for final year students                                     | 2017                                                                                             | Hanoi University of Science and Technology |
| 28 | H10.10.06.12-01 | Announcement of training quality survey results for students of the 2015-2018 course            | No. 763/TB-DHTĐHN                                                                                | Hanoi University of Science and Technology |

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| 29 | H10.10.06.12-02 | Report on training quality survey results for students of the 2016-2019 course | 762/BC-DHTĐHN July 10, 2019      | Hanoi University of Science and Technology |
| 30 | H10.10.06.13-01 | Survey plan on employment situation of graduates                               | No. 1145/KH-DHTĐHN               | Hanoi University of Science and Technology |
| 31 | H10.10.06.13-02 | Graduate Employment Report                                                     | No. 47/BC-DHTĐHN                 | Hanoi University of Science and Technology |
| 32 | H10.10.06.13-03 | Survey form on employment status of students after graduation                  |                                  | Hanoi University of Science and Technology |
| 33 | H10.10.06.14-01 | Employer Survey Plan on Graduate Quality and Recruitment Needs                 | 1419/KH-DHTĐHN December 1, 2017; | Hanoi University of Science and Technology |
| 34 | H10.10.06.14-02 |                                                                                | 1418/KH-DHTĐHN December 7, 2018; | Hanoi University of Science and Technology |
| 35 | H10.10.06.14-03 |                                                                                | 1520/KH-DHTĐHN December 23, 2019 | Hanoi University of Science and Technology |
| 36 | H10.10.06.14-04 |                                                                                |                                  |                                            |
| 37 | H10.10.06.14-05 |                                                                                |                                  |                                            |

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| 38 | H10.10.06.15-01 | Survey of employers, managers & alumni                                                                                                 | 2015-2016                    | Hanoi University of Science and Technology |
| 39 | H10.10.06.15-02 |                                                                                                                                        | 2016-2017                    | Hanoi University of Science and Technology |
| 40 | H10.10.06.15-03 |                                                                                                                                        | 2017-2018                    | Hanoi University of Science and Technology |
| 41 | H10.10.06.15-04 |                                                                                                                                        | 2018-2019                    | Hanoi University of Science and Technology |
| 42 | H10.10.06.16-01 | Survey of employers, managers & alumni                                                                                                 | 2019-2020                    | Hanoi University of Science and Technology |
| 43 | H10.10.06.16-02 | Report on survey results to solicit opinions from employers, managers and alumni on quality number of graduates                        | No. 631/BC-DHTĐHN            | Hanoi University of Science and Technology |
| 44 | H10.10.06.16-03 | Sample training quality survey form for final year students                                                                            | 2020                         | Hanoi University of Science and Technology |
| 45 | H10.10.06.16-04 | Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year                         | No. 674/BC-DHTĐHN            | Hanoi University of Science and Technology |
| 46 | H10.10.06.17    | Plan to organize Customer Conference for non-pedagogical sectors                                                                       | No. 1448/KH-DHTĐHN           | Hanoi University of Science and Technology |
| 47 | H10.10.06.18-01 | Survey form for employees and training programs                                                                                        |                              | Hanoi University of Science and Technology |
| 48 | H10.10.06.18-02 | Survey plan on output standards and training programs of training majors Bachelor's degree, Hanoi University of Science and Technology | 1105/KH-DHTĐHN<br>11/25/2021 | Hanoi University of Science and Technology |
| 49 | H10.10.06.18-03 | Announcement of survey results on output standards, training programs and industry human resources<br>QTKS school year 2021            | 101/TB-DHTĐHN                | Hanoi University of Science and Technology |
| 50 | H10.10.06.18-04 | Summary report of internship work at Hanoi Metropolitan University                                                                     | 2017-2018                    | Hanoi University of Science and Technology |
| 51 | H10.10.06.19    | Decision to promulgate the quality management system of Hanoi National University                                                      | No. 1070/QĐ-DHTĐHN           | Hanoi University of Science and Technology |

|                       |                                                                                                         |                     |                                                                                                                               |                                                                                                                                                                                                                             |                                            |
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|                       | 52                                                                                                      | H10.10.06.20        |                                                                                                                               |                                                                                                                                                                                                                             |                                            |
| <b>STANDARD 11</b>    | <b>OUTPUT RESULTS</b>                                                                                   |                     |                                                                                                                               |                                                                                                                                                                                                                             |                                            |
| <b>Criterion 11.1</b> | <i>Dropout and graduation rates are established, monitored and benchmarked for quality improvement.</i> |                     |                                                                                                                               |                                                                                                                                                                                                                             |                                            |
|                       | 1                                                                                                       |                     | Regulations on functions, tasks, organizational structure and operations of affiliated units<br>Hanoi Metropolitan University | 1302/QĐ-DHTĐHN, November 2, 2018, No. 88/QĐ-Hanoi University of Science and Technology, February 4, 2020                                                                                                                    | Hanoi University of Science and Technology |
|                       | 2                                                                                                       | <u>H11.11.01.01</u> | Process of managing teaching and learning activities                                                                          | Hanoi University of Science and Technology (September 24, 2017); 1178/QĐ-Hanoi University of Science and Technology (September 28, 2018); 1216/QĐ-Hanoi University of Science and Technology (September 28, 2018); 1216/QĐ- | Hanoi University of Science and Technology |
|                       | 3                                                                                                       | <u>H11.11.01.02</u> | Student learning outcomes management process                                                                                  | Hanoi University of Science and Technology (September 24, 2017); 1178/QĐ-Hanoi University of Science and Technology (September 28, 2018); 1216/QĐ-                                                                          | Hanoi University of Science and Technology |
|                       | 4                                                                                                       | <u>H11.11.01.03</u> | Regulations on the synthesis and statistics of student numbers                                                                | 1403/QĐ-DHTĐHN, November 28, 2018                                                                                                                                                                                           | Hanoi University of Science and Technology |
|                       | 5                                                                                                       | <u>H11.11.01.04</u> | Decision on promulgating quality objectives for units under Thu Do University, Hanoi Internal                                 |                                                                                                                                                                                                                             | Hanoi University of Science and Technology |

|                                                                                                                           |    |                              |                                                                                                                            |                                                                                                                                                    |                                            |
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|                                                                                                                           | 6  | <a href="#">H11.11.01.05</a> | Decision to promulgate quality objectives and implementation plan of MTCL of Hanoi National University of Education year   |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 7  | <a href="#">H11.11.01.06</a> | Quality objectives of the Faculty of VHDL                                                                                  |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 8  | <a href="#">H11.11.01.07</a> | Report on the implementation results of the school's quality goals                                                         |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 9  | <a href="#">H11.11.01.08</a> | Report on the implementation results of the Faculty's quality goals                                                        |                                                                                                                                                    |                                            |
|                                                                                                                           | 10 | <a href="#">H11.11.01.09</a> | Management Software                                                                                                        |                                                                                                                                                    |                                            |
|                                                                                                                           | 11 | H11.11.01.10                 | Decision on the List of CVHT in the International Relations Department of the Faculty of Culture and Tourism               |                                                                                                                                                    |                                            |
|                                                                                                                           | 12 | <a href="#">H11.11.01.11</a> | Process of reviewing and recognizing learning and graduation results                                                       | Hanoi University of Science and Technology (September 24, 2017); 1178/QĐ-Hanoi University of Science and Technology (September 28, 2018); 1216/QĐ- | Hanoi University of Science and Technology |
|                                                                                                                           | 13 | <a href="#">H11.11.01.12</a> | Graduation recognition application for students of Faculty of VHDL                                                         |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 14 | H11.11.01.13                 | Statistical table of annual graduation rate of students majoring in International Business Administration                  |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 15 |                              | Year-end report of the Faculty of VHDL                                                                                     |                                                                                                                                                    | Training Department                        |
|                                                                                                                           | 16 | <a href="#">H11.11.01.14</a> | Year-end report of Training Department, Student Affairs Department                                                         |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 17 | <a href="#">H11.11.01.15</a> | Year-end report of Training Department, Student Affairs Department                                                         |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 18 | H11.11.01.16                 | School year summary report of Department of Training Management and Student Affairs                                        |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 19 | <a href="#">H11.11.01.17</a> | Academic advisor handbook                                                                                                  |                                                                                                                                                    | Hanoi University of Science and Technology |
|                                                                                                                           | 20 | H11.11.01.18                 | Welcome new students of Faculty of VHDL                                                                                    |                                                                                                                                                    | Department                                 |
|                                                                                                                           | 21 | H11.11.01.19                 | Report on employment situation of students after graduation                                                                |                                                                                                                                                    | Training Department                        |
|                                                                                                                           | 22 | H11.11.01.20                 | Table of graduation and dropout rates by major                                                                             |                                                                                                                                                    | Training Department                        |
| <b>Criterion 11.2</b> <i>Average graduation times are established, monitored and benchmarked for quality improvement.</i> |    |                              |                                                                                                                            |                                                                                                                                                    |                                            |
|                                                                                                                           | 1  | <a href="#">H11.11.02.01</a> | Regulations on functions, tasks, organizational structure and operations of affiliated units Hanoi Metropolitan University | 1302/QĐ-DHTĐHN, November 2, 2018, No. 88/QĐ-Hanoi University of Science and Technology,                                                            | Hanoi University of Science and            |

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|   |  |                                                                                                            | February 4, 2020                 | Technology                                 |
| 2 |  | Regulations on college and university training according to the credit system of Hanoi National University | 1660/QD-DHTĐHN December 28, 2018 | Hanoi University of Science and Technology |
| 3 |  | Training plan                                                                                              |                                  | Hanoi University of Science and Technology |
| 4 |  | Year-end report of the Faculty of VHDL                                                                     |                                  | Training Department                        |

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| 6                                                                                                                          | H11.11.02.02        | Year-end report of Training Department, Student Affairs Department                                                                                                                                     |                                                                                                         | Hanoi University of Science and Technology |
| 7                                                                                                                          | <u>H11.11.02.03</u> | Year-end report of Training Department, Student Affairs Department                                                                                                                                     |                                                                                                         | Hanoi University of Science and Technology |
| 8                                                                                                                          | H11.11.02.04        | School year summary report of Department of Training Management and Student Affairs                                                                                                                    | 2020                                                                                                    | Hanoi University of Science and Technology |
| 9                                                                                                                          | H11.11.02.05        | Annual graduation rate statistics table                                                                                                                                                                |                                                                                                         | Hanoi University of Science and Technology |
| 9                                                                                                                          | <u>H11.11.02.06</u> | Regulations on the synthesis and statistics of student numbers                                                                                                                                         | 1403/QĐ-DHTĐHN, November 28, 2018                                                                       | Hanoi University of Science and Technology |
| 10                                                                                                                         | H11.11.02.07        | Statistical table of the number of students forced to drop out of school and students withholding their study results of the Faculty of VHDL                                                           |                                                                                                         | Hanoi University of Science and Technology |
| 11                                                                                                                         | H11.11.02.08        | Minutes of the first semester meeting of the Faculty                                                                                                                                                   |                                                                                                         | Hanoi University of Science and Technology |
| 12                                                                                                                         | <u>H11.11.02.09</u> | Profile of organizing the first week of Civic Education                                                                                                                                                |                                                                                                         | Hanoi University of Science and Technology |
| 13                                                                                                                         | <u>H11.11.02.10</u> | Dissemination plan of the Student Affairs Department at the beginning of the course (Student Affairs Week every year)                                                                                  | 976/KH (August 22, 2017); 1272/KH (November 6, 2017); 885/KH (August 7, 2018); 877/KH (August 12, 2019) | Hanoi University of Science and Technology |
| 14                                                                                                                         | H11.11.02.11        | Dissemination plan of the Student Affairs Department at the end of the course (Student Affairs Week every year)                                                                                        | 1381/TB (August 7, 2018); 1342/TB (November 14, 2019); 1513/KH (December 23, 2019)                      | Hanoi University of Science and Technology |
| 15                                                                                                                         |                     | Plan to organize Citizenship Activity Week - Students                                                                                                                                                  | 2016-2019                                                                                               | Hanoi University of Science and Technology |
| 16                                                                                                                         | H11.11.02.12        | School's reference training plan...                                                                                                                                                                    |                                                                                                         |                                            |
| 17                                                                                                                         | H11.11.02.13        | Reference training plan of the school ....                                                                                                                                                             |                                                                                                         |                                            |
| 18                                                                                                                         | H11.11.02.18        | Plan to organize the Student Citizenship Week at the beginning of the 2019-2020 school year (for First year students of full-time university and college training course 2019)                         | 034/KH-DHTĐHN- September 25, 2019                                                                       | Hanoi University of Science and Technology |
| 19                                                                                                                         | H11.11.02.19        | Plan to organize "Citizenship - Student Activities Week" at the beginning of the school year 2018-2019 (for first year students of vocational colleges, course 2018) - with attached Academic Calendar | 207/KH-DHTĐHN -6/3/2019                                                                                 | Hanoi University of Science and Technology |
| 20                                                                                                                         | H11.11.02.20        | Reference training plan of Chinese language major, Faculty of Foreign Languages, Thuong Tin University Hanoi Metropolitan                                                                              |                                                                                                         |                                            |
| <b>Criterion 11.3</b> <i>Graduate employment rates are established, monitored and benchmarked for quality improvement.</i> |                     |                                                                                                                                                                                                        |                                                                                                         |                                            |

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|  | 1 |                     | Regulations on functions, tasks and organizational structure of units under Hanoi National University                                                                                                         | Decision 870/QĐ-DHTĐHN (November 10, 2016); Decision 1321/QĐ-DHTĐHN (December 29, 2017);                                                           | Hanoi University of Science and Technology |
|  | 2 | <u>H11.11.03.01</u> | Decision to promulgate the organizational structure and tasks of units under the School (Supplement)<br>Functions and duties of the Center for Research and Development of Agriculture and Rural Development) | Decision No. 1302/QĐ-DHTĐHN dated November 2, 2018;<br>Decision No. 88/QĐ-DHTĐHN dated February 4, 2020                                            | Hanoi University of Science and Technology |
|  | 3 | <u>H11.11.03.02</u> | Stakeholder Feedback Survey Process                                                                                                                                                                           | Hanoi University of Science and Technology (September 24, 2017); 1178/QĐ-Hanoi University of Science and Technology (September 28, 2018); 1216/QĐ- | Hanoi University of Science and Technology |
|  | 4 | H11.11.03.03        | Survey plan on employment situation of alumni                                                                                                                                                                 |                                                                                                                                                    | Hanoi University of Science and Technology |
|  | 5 | <u>H11.11.03.04</u> | Notice, data on survey of employment status of alumni                                                                                                                                                         |                                                                                                                                                    | Hanoi University of Science and Technology |

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|                       | 6                                                                                                                                | H11.11.03.05        | Report on survey results on employment situation of alumni                                                                   | 2019                         | Hanoi University of Science and Technology |
|                       | 7                                                                                                                                | <u>H11.11.03.06</u> | Data on the employment situation survey of TN students                                                                       |                              | Hanoi University of Science and Technology |
|                       | 8                                                                                                                                | <u>H11.11.03.07</u> | Minutes of cooperation between the School and general schools                                                                |                              | Training Department                        |
|                       | 9                                                                                                                                | H11.11.03.08        | Announcement of recruitment needs on the department's internal information page                                              |                              | Training Department                        |
|                       | 10                                                                                                                               | <u>H11.11.03.09</u> | Alumni Association                                                                                                           |                              | Training Department                        |
|                       | 11                                                                                                                               | H11.11.03.10        | Comparison table of the ratio of students majoring in International Business Administration of the school with other schools |                              | Hanoi University of Science and Technology |
| <b>Criterion 11.4</b> | <i>The type and quantity of student research activities are established, monitored, and benchmarked for quality improvement.</i> |                     |                                                                                                                              |                              |                                            |
|                       | 1                                                                                                                                | H11.11.04.01        | Procedure for organizing and implementing graduation thesis                                                                  |                              | Hanoi University of Science and Technology |
|                       | 2                                                                                                                                | <u>H11.11.04.02</u> | Student Essay/Project Registration Form                                                                                      |                              | Faculty of VHDL                            |
|                       | 3                                                                                                                                | <u>H11.11.04.03</u> | List of students participating in scientific research activities at all levels                                               |                              | Hanoi University of Science and Technology |
|                       | 4                                                                                                                                | <u>H11.11.04.04</u> | List of students doing graduation thesis                                                                                     |                              | Hanoi University of Science and Technology |
|                       | 5                                                                                                                                | <u>H11.11.04.05</u> | Regulations on science and technology activities of the school                                                               | 551/QĐ-DHTĐHN, 810/QĐ-DHTĐHN | Hanoi University of Science and Technology |
|                       | 6                                                                                                                                | <u>H11.11.04.06</u> | Plan for implementing student research work                                                                                  |                              | Training Department                        |
|                       | 7                                                                                                                                | <u>H11.11.04.07</u> | Notice on participating in guiding students to write essays/projects/scientific research                                     |                              | Training Department                        |
|                       | 8                                                                                                                                | H11.11.04.08        | Conference/Workshop Organization Profile for Young Officials.                                                                |                              | Hanoi University of Science and Technology |
|                       | 9                                                                                                                                | H11.11.04.09        | List of students winning scientific research awards at all levels                                                            |                              | Hanoi University of Science and Technology |
|                       | 10                                                                                                                               | <u>H11.11.04.10</u> | Profile of organizing professional competitions for students                                                                 |                              | Training Department                        |
|                       | 11                                                                                                                               | H11.11.04.11        | Summary table of KLTN assessment results                                                                                     |                              | Hanoi University of Science and Technology |

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|  | 12 | H11.11.04.12 | Notice of guidance for student research                                                                                                           |                               | Hanoi University of Science and Technology |
|  | 13 |              | Year-end report of the Faculty of VHDL                                                                                                            |                               | Training Department                        |
|  | 14 | H11.11.04.13 | Estimated operating expenses of the Faculty (Estimates of scientific research expenses)                                                           | 911/TB-DHTĐHN August 13, 2018 | Training Department                        |
|  | 15 | H11.11.04.14 | Comparing statistics of scientific research results of students majoring in International Business Administration with other majors in the school |                               | Training Department                        |

| Criterion 11.5 | <i>Stakeholder satisfaction levels are established, monitored and benchmarked for quality improvement.</i> |                              |                                                                                                         |                                                                                   |                                            |
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|                | 1                                                                                                          |                              | Regulations on functions, tasks, organizational structure and operations of units under the School.     | 1302/QD-DHTĐHN November 2, 2018                                                   | Hanoi University of Science and Technology |
|                | 2                                                                                                          | <a href="#">H11.11.05.01</a> | Regulations on school's DBCLGD work                                                                     | 408/QD-DHTĐHN dated May 210, 2016                                                 | Hanoi University of Science and Technology |
|                | 3                                                                                                          | <a href="#">H11.11.05.02</a> | Stakeholder Feedback Survey Process                                                                     | 999/QD-DHTĐHN (October 25, 2016);<br>1070/QD-DHTĐHN                               | Hanoi University of Science and Technology |
|                | 4                                                                                                          | <a href="#">H11.11.05.03</a> | Survey on training quality (Plan, announcement)                                                         | 1519/KH-DHTĐHN - December 23, 2019,<br>500/TB-DHTĐ                                | Hanoi University of Science and Technology |
|                | 5                                                                                                          | <a href="#">H11.11.05.04</a> | Survey of employers, alumni                                                                             | 1520/KH-DHTĐHN-December 23, 2019                                                  | Hanoi University of Science and Technology |
|                | 6                                                                                                          | <a href="#">H11.11.05.05</a> | Statistics on scientific research results of students majoring in International Business Administration | 2018-2019                                                                         | Training Department                        |
|                | 7                                                                                                          | <a href="#">H11.11.05.06</a> | Survey on CDR (Plan, announcement)                                                                      |                                                                                   | Hanoi University of Science and Technology |
|                | 8                                                                                                          |                              | Report on survey results to get students' opinions about the subject                                    | 2016-2020                                                                         | Hanoi University of Science and Technology |
|                | 9                                                                                                          | <a href="#">H11.11.05.07</a> | Survey on training quality (data, reports)                                                              | 674/BC-DHTĐHN-July 14, 2020                                                       | Hanoi University of Science and Technology |
|                | 10                                                                                                         | <a href="#">H11.11.05.08</a> | Survey of employers, alumni (data, reports)                                                             | 631/BC-DHTĐHN-06/7/2020                                                           | Hanoi University of Science and Technology |
|                | 11                                                                                                         | <a href="#">H11.11.05.09</a> | Survey on CDR (data, reports)                                                                           |                                                                                   | Hanoi University of Science and Technology |
|                | 12                                                                                                         | <a href="#">H11.11.05.10</a> | Minutes of the annual staff meeting                                                                     |                                                                                   | Hanoi University of Science and Technology |
|                | 13                                                                                                         | <a href="#">H11.11.05.11</a> | List of students of QTKS participating in scientific research activities                                |                                                                                   | Hanoi University of Science and Technology |
|                | 14                                                                                                         | <a href="#">H11.11.05.12</a> | Annual report summarizing the school year and setting out the new year's direction of the School,       | DHTĐHN- July 9, 2018, 610/BC-DHTĐHN<br>June 3, 2019, 717/BC-DHTĐHN- July 27, 2020 | Hanoi University of Science and Technology |
|                | 15                                                                                                         | Bs.H4.04.02.07               | Decision on rewarding students for scientific research                                                  | 562/QD-DHTĐHN signed on June 7, 2021                                              | Hanoi University of Science and Technology |
|                | 16                                                                                                         | Bs.H4.04.03.07a              | Research students publish articles in journals                                                          | Journal of Science, Hanoi National University,                                    | Hanoi University of Science and            |

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|    |                 |                                                                              | No. 38, March 2020                                                     | Technology                                       |
| 17 | Bs.H4.04.03.07b | Student research published in journal                                        | Journal of Science, Hanoi National University,<br>No. 42, July 2020    | Hanoi University of<br>Science and<br>Technology |
| 18 | Bs.H4.04.03.07c | Student research published in Journal                                        | Journal of Science, Hanoi National University,<br>No. 45, October 2020 | Hanoi University of<br>Science and<br>Technology |
| 19 | Dr.H11.11.04.14 | Ministry-level Certificate of Merit of VHDL students for Scientific Research | Photo of certificate                                                   | Ministry of Culture,<br>Sports and Tourism       |
| 20 | Dr.H11.11.04.18 | Comparison of student research ratio                                         | Comparison table                                                       | Faculty of VHDL                                  |
| 21 | BS.H11.11.04.n2 | Proceedings of student scientific research conference                        | Proceedings of the 2nd Student Research<br>Conference, May 2019        | Hanoi University of<br>Science and<br>Technology |

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| 22 | Dr.H11.11.05.14 | Table 11.5.2_Employer survey results                                                                                               | Data table | Hanoi University of Science and Technology |
| 23 | Dr.H11.11.05.15 | Comparison table of employer survey results by industry                                                                            | Countertop | Faculty of VHDL                            |
| 24 | Dr.H11.11.05.16 | Employment situation of students after graduation                                                                                  | data table | Hanoi University of Science and Technology |
| 25 | Dr.H11.11.05.17 | Comparison table of employment situation of students after graduation                                                              | Data table | Faculty of VHDL                            |
| 26 | Dr.H11.11.05.18 | Table 11.5.1. Results of the final CLDT survey for the 2021-2022 school year in the field of International Business Administration | data table | Faculty of VHDL                            |
| 27 | Dr.H11.11.05.19 | State 11.05.03.Public Service Survey Results                                                                                       | data table | Faculty of VHDL                            |
| 28 | Dr.H11.11.05.20 | Table 11.05.04. Student feedback on course effectiveness                                                                           | data table | Faculty of VHDL                            |







































































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