	LIST OF EVIDENCES - HOTEL MANAGEMENT INDUSTRY					
Criteria	STT	Proof code	Evidence name	Number, date of issue, or time of survey, investigation, interview, observation, etc.	Place of issue or group, individual implementation	
STANDARD 1. G	OAL .	AND OUTPUT STAND	ARDS OF THE TRAINING PROGRAM			
Criterion 1.1		objectives of the training lated in the Law on Hig	g program are clearly defined, consistent with the mission and vision of the higher educat her Education.	ion institution, and consistent with the objectives	of higher education	
	1	H1.01.01.01	Decision on promulgating the 2017 Training Program	191/QD-DHTĐHN March 10, 2017	Hanoi University of Science and Technology	
	2	H1.01.01.02	CTDT 2019	646/QD-DHTÐHN June 18, 2019	Hanoi University of Science and Technology	
	3	H1.01.01.03	Training Program 2020 (supplement to Training Program 2019)	Faculty of VHDL in 2020	Faculty of VHDL	
	4	<u>H1.01.01.04</u>	2022 Training Program	984/QD -DHTÐHN August 16, 2022	Hanoi University of Science and Technology	
	5	[H1.01.01.05]	2022 Training Program Description	985/QD -DHTĐHN August 16, 2022	Hanoi University of Science and Technology	
	6	H1.01.01.06	Matrix relating to HPs and 2022 Training Program (issued together with 2022 Training Program)	984/QD -DHTÐHN August 16, 2022	Hanoi University of Science and Technology	
	7	<u>H1.01.01.07</u>	Website of Hanoi University of Science and Technology	link	Hanoi University of Science and Technology	
	8	H1.01.01.08	Faculty of VHDL's PhD flyer	image	Faculty of VHDL	
	9	<u>H1.01.01.09</u>	Weekly Activity CD	860/TB-DHTÐHN August 31, 2020	Hanoi University of Science and Technology	
	10	H1.01.01.10	Decision on Announcing the Mission and Vision of Hanoi National University	Decision No. 43/QD-DHTĐHN dated January 18, 2016	Hanoi University of Science and Technology	
	11	<u>H1.01.01.11</u>	Law on Higher Education	Law No.: 08/2012/QH13- June 18, 2012	National Assembly	
	12	<u>H1.01.01.12</u>	Law amending and supplementing a number of articles of the Law on Higher Education	Law No.: 34/2018/QH14- November 19, 2028	National Assembly	
	13	<u>H1.01.01.13</u>	KH survey labor market on human resources	33/ KH - DHTÐHN 12/01/2018	Hanoi University of Science and Technology	

14	H1.01.01.14	Student Council 2017-2018	762 /TB-DHTÐHN 02/07/2018	Hanoi University of Science and Technology
15	H1.01.01.15	Student feedback report 2018-2019	917/ BC-DHTĐHN August 23, 2019	Hanoi University of Science and Technology
16	H1.01.01.16	Student feedback report 2019-2020	674/ BC-DHTÐHN14/07/2020	Hanoi University of Science and Technology
17	H1.01.01.17	Final Student Report 20-21	630/BC-DHTÐHN June 26, 2021	Hanoi University of Science and Technology
18	H1.01.01.18	Report on the results of collecting feedback from businesses, lecturers, and alumni on CLSV graduate	No. 919/BC-DHTĐHN dated September 23, 2019	Hanoi University of Science and Technology

	19	H1.01.01.19	Training program of University of Technology	Link to University of Technology	University of Technology
	20	<u>H1.01.01.20</u> .	Training program of University of Social Sciences and Humanities	Link to University of Social Sciences and Humanities	School University of Social Sciences and Humanities
	21	H1.01.01.21	Training Center of Ha Long University	Link to University of Law	University of Law
	22	H1.01.01.22	University of Economics and Business Administration	Link to National Economics University	National Economics University
	23	H1.01.01.23	Hue University Training Center	Link to Hue University 27/QD-DHH January 11, 2018	Hue University
	24	H1.01.01.24	Training program of Ho Chi Minh City University of Languages and International Studies	Link to DDHNN-TH HCM school	University of Languages and International Studies HCMC
	25	H1.01.01.25	2019 Training Program Revision Report	VHDL science text	Faculty of VHDL
	26	H1.01.01.26	KH adjusts the training program	1049/KH-DHTÐHN November 9, 2021	Hanoi University of Science and Technology
Criterion 1.2	The o	output standards of the	e training program are clearly defined, covering both general and specific requirements that le	varners need to achieve after completing the	
	1	H1.01.02.01	CDR 2022 (issued according to CTDT 2022)	984/QD -DHTÐHN August 16, 2022	Hanoi University of Science and Technology
		H1.01.02.01	CDR 2022	986/QD-DHTÐHN August 16, 2022	Hanoi University of Science and Technology
	2	H1.01.02.02	Matrix of HPs and CDRs 2022 (issued according to CTDT 2022)	984/QD -DHTĐHN August 16, 2022	Hanoi University of Science and Technology
	3	H1.01.02.03	School Website: hnmu.edu.vn	Link	Hanoi University of Science and Technology
	4	H1.01.02.04	Flyer of Faculty of VHDL	image	Faculty of VHDL
	5	H1.01.02.05	SHCD Weekly Schedule	860/TB -DHTÐHN August 31, 2020	Hanoi University of Science and Technology
	6	H1.01.02.06	Decision on building and announcing the 2022 CDR	224/QD-DHTÐHN April 4, 2022	Hanoi University of Science and Technology
	7	[H1.01.02.07]	Teaching program 2022 (issued with training program 2022)	984/QD -DHTĐHN August 16, 2022	<u> </u>
	8	H1.01.02.08	KQ KS asks employers for opinions on the quality of SVTN 2019	No. 919/BC-DHTDHN September 23, 2019	Hanoi University of Science and Technology
	9	[H1.01.02.09]	Process of building CDR for university majors	331/TB - DHTÐHN April 25, 2016	Hanoi University of Science and Technology
Criterion 1.3.	The	output standards of t	he training program reflect the requirements of stakeholders, are periodically reviewed, adjust	ed and publicly announced.	
			Report on survey results to collect opinions from employers, managers, and alumni on	No. 919/BC - DHTĐHN dated September 23,	1

			training activities		Science and
					Technology
	2		Student performance report for the end of the 2019-2020 term	647/BC-DHTĐHN July 14, 2020	Hanoi University of
		H1.01.03.02		• ,	Science and
					Technology

3	H1.01.03.03	BC ks students at the end of the course 2020-2021	630/BC-DHTĐHN June 25, 2021	Hanoi University of Science and Technology
4	H1.01.03.04	KHKS about Pohe	1271/KH-DHTÐHN November 5, 2018	Hanoi University of Science and Technology
5	H1.01.03.05	2022 Labor Code (issued according to 2022 Labor Code)	984/QD -DHTĐHN August 16, 2022	Hanoi University of Science and Technology
	[H1.01.03.05]	CDR 2022	986/QD-DHTÐHN August 16, 2022	Hanoi University of Science and Technology
6	H1.01.03.06	Human resource needs assessment	33/KH-DHTÐHN January 12, 2018	Hanoi University of Science and Technology
7	H1.01.03.07	Student opinion results 2017-2018	762/TB-DHTÐHN 02/07/2018	Hanoi University of Science and Technology
8	H1.01.03.08	Final Student Survey Results 2020 - 2021	630/BC-DHTĐHN June 25, 2021	Hanoi University of Science and Technology
9	H1.01.03.09	Final CLDT survey results for the 2021-2022 term	660/TB-DHTĐHN June 29, 2022	Hanoi University of Science and Technology
10	H1.01.03.10	KH asks students for opinions on CDR	476/KH-DHTÐHN June 9, 2016	Hanoi University of Science and Technology
11	H1.01.03.11	TL Steering Committee for construction and announcement of CDR	09/QD-DHTĐHN January 6, 2017	Hanoi University of Science and Technology
12	H1.01.03.12	Customer evaluates and adjusts training program	1049/KH - DHTĐHN November 9, 2021	Hanoi University of Science and Technology
13	H1.01.01.13	Student Results Report 2019-2020	647/BC-DHTĐHN July 14, 2020	Hanoi University of Science and Technology
14	H1.01.03.14	2017 CDR	135/QD-DHTĐHN February 28, 2017	Hanoi University of Science and Technology
15	H1.01.03.15	CDR 2020	Address from CDR 2019	University of Social Sciences and Humanities
	H1.01.03.15	CDR 2019	647/QD-DHTĐHN June 18, 2019	
16	H1.01.03.16	Notice about SHCD week	860/TB-DHTÐHN August 31, 2020	Hanoi University of Science and Technology
17	H1.01.03.17	School website: hnmu.edu.vn	link	University of Technology
18	H1.01.03.18	Admission flyer introducing the QTKS major	image	Faculty of VHDL

STANDARD 2

Criterion 2.1

Full and updated training program description

	1	H2.02.01.01	Circular No. 07/2015/TT-BGDDT dated April 16, 2015 on promulgating regulations on knowledge blocks Minimum, required competencies that students should achieve after graduation	No. 07/2015/TT-BGDDT dated April 16, 2015	Ministry of Education and Training
	2	H2.02.01.02	Circular No. 17/2021/TT-BGDDT dated June 22, 2021 Regulations on training program standards Create, build, evaluate and issue training programs at all levels of education and training	No. 17/2021/TT-BGDDT dated June 22, 2021	Ministry of Education and Training

3	H2.02.01.03	Decision No. 318/DHTĐHN dated April 12, 2019 on promulgating, developing and promulgating input standards	No. 318/DHTĐHN dated April 12, 2019	
4	H2.02.01.04	develop, evaluate and promulgate university training programs.  Circular No. 22/2017/TT-BGDDT dated September 6, 2017 promulgating regulations on conditions, procedures,  Procedures for opening training majors and suspending enrollment, revoking decisions on opening training majors	No. 22/2017/TT-BGDDT dated September 6, 2017	Ministry of Education and Training
7	H2.02.01.05	2022 Training Program Description	2022	Hanoi University of Science and Technology
8	H2.02.01.06	2019 Training Program Description	2019	Hanoi University of Science and Technology
9	H2.02.01.07	2018 Training Program Description	2018	Hanoi University of Science and Technology
10	H1.02.01.08	2022 Training Program Output Standard Matrix	2022	Hanoi University of Science and Technology
1)	H2.02.01.09	2019 Training Output Standard Matrix	2019	Hanoi University of Science and Technology
12	H2.02.01.10	2018 Training Program Output Standard Matrix	2018	Hanoi University of Science and Technology
13	H2.02.01.1	Announcement of program development implementation 2019	2019	Hanoi University of Science and Technology
14	4 <u>H2.02.01.12</u>	Minutes of meeting to implement program revision 2019, 2022 (Establishment of program revision team) presentation + Establishment of the CTDT construction council + Minutes)	2019, 2022	Hanoi University of Science and Technology
15	5 H2.02.01.13	Stakeholder Survey Profile 2022, 2019 (Survey Plan and Report)	2019, 2022	Hanoi University of Science and Technology
16	6 <u>H2.02.01.14</u>	Minutes of the 2022, 2019 workshop to solicit opinions from stakeholders on the training program	2019, 2022	Hanoi University of Science and Technology
17	7 <u>H2.02.01.1</u> 5	Minutes of training program appraisal with comments from relevant parties on training program	No. 451/QD-DHTĐHN dated June 15, 2022	Hanoi University of Science and Technology
Criterion 2.2 Co.	urse outlines are compre	chensive and up-to-date.		
1	H2.02.02.01	2022 CDR Matrix	2022	Hanoi University of Science and Technology
2	H2.02.02.02	2019 CDR Matrix	2019	Hanoi University of Science and Technology
3	H2.02.02.03	2018 CDR Matrix	2018	Hanoi University of Science and Technology

4	H2.02.02.04	Syllabus of 2022 courses	2022	Hanoi University of
				Science and
				Technology
5	H2.02.02.05	Syllabus of 2019 courses	2019	Hanoi University of
				Science and
				Technology
6		Syllabus of 2018 courses	2018	Hanoi University of
	H2.02.02.06			Science and
				Technology
7		Minutes of the department meeting to adjust the 2019 investment plan	Minutes 2019	Hanoi University of
	H2.02.02.07			Science and
				Technology
8	H2.02.02.08	Minutes of the department meeting to adjust the 2021 investment plan	Minutes 2021	Hanoi University of
		*		Science and
				Technology

	9	H2.02.02.09	Minutes of the department meeting to adjust the 2023 investment plan	Minutes 2023	Hanoi University of Science and Technology
Criterion 2.3	The 1	training program desc	ription and course outline are publicly announced and easily accessible to stakeholders.		
	1	H2.02.03.01	Page three is public on the school website.	Website	Hanoi University of Science and Technology
	2	H2.02.03.02	Consulting diary	2021-2022	Faculty of VHDL
	3	H2.02.03.03	Training Portal	Website	Hanoi University o Science and Technology
	4	H2.02.03.04	Teaching report card 2021-2022	2021-2022	Hanoi University o Science and Technology
	5	H2.02.03.05	Teaching report 2022-2023	2022-2023	Hanoi University of Science and Technology
	6	H2.02.03.06	Student Citizenship Week Schedule	Website	Hanoi University of Science and Technology
	7	H2.02.03.07	Digital library	Website	Hanoi University o Science and Technology
STANDARD 3  Criterion 3.1					
	1	H3.03.01.01	Decision to approve Vietnam's national qualifications framework	No. 1982/QD-TTg dated October 18, 2016	Prime Minister
	2				
		H3.03.01.02	Website of Hanoi Metropolitan University (has announced the training program for the International Management major)	http://hnmu.edu.vn	Cover Hanoi University o Science and
	3	H3.03.01.02		http://hnmu.edu.vn	cover Hanoi University o
	3		International Management major)	http://hnmu.edu.vn	cover Hanoi University o Science and Technology  University of Science
		H3.03.01.03	International Management major)  Training program framework of other schools' QTKS major  Training program framework for the International Business Administration major at the	http://hnmu.edu.vn  No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH -	cover Hanoi University o Science and Technology  University of Science Social Studies and Humanities
	4	H3.03.01.03	International Management major)  Training program framework of other schools' QTKS major  Training program framework for the International Business Administration major at the University of Social Sciences and Humanities  Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year; Report Report on survey results to solicit opinions from employers, managers, and alumni about	No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH -	Cover Hanoi University of Science and Technology  University of Science Social Studies and Humanities Hanoi University of Science and Technology
	5	H3.03.01.03 H3.03.01.05 H3.03.01.06	International Management major)  Training program framework of other schools' QTKS major  Training program framework for the International Business Administration major at the University of Social Sciences and Humanities  Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year; Report Report on survey results to solicit opinions from employers, managers, and alumni about quality  Notice to collect students' feedback on lecturers' teaching activities during the school year	No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH -  No. 762/TB-DHTĐHN dated July 2, 2018; BC dated	University of Science and Technology  University of Science Social Studies and Humanities  Hanoi University of Science and Technology  Hanoi University of Science and Technology
	5	H3.03.01.05 H3.03.01.06 H3.03.01.06	International Management major)  Training program framework of other schools' QTKS major  Training program framework for the International Business Administration major at the University of Social Sciences and Humanities  Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year; Report Report on survey results to solicit opinions from employers, managers, and alumni about quality  Notice to collect students' feedback on lecturers' teaching activities during the school year 2017-2018; Report on student feedback on course effectiveness in the 2016-2018 school year	No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH -  No. 762/TB-DHTĐHN dated July 2, 2018; BC dated June 27, 2017	Cover Hanoi University of Science and Technology  University of Science Social Studies and Humanities Hanoi University of Science and Technology

		create QTKS industry		Technology
10	H3.03.01.10		No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH -	Hanoi University of Science and Technology

	11	H3.03.01.11-1	Detailed course outline	Versions from 2017-2023	Hanoi University of Science and Technology
	12	H3.03.01.12	Training program for QTKS major, course 2017-2023	Versions from 2017-2023	Hanoi University of Science and Technology
	13	H3.03.01.13	Teaching records (lecture reports) for courses in the International Business Administration major, course 2017-2023	Versions from 2017-2023	Hanoi University of Science and Technology
	14	H3.03.01.14	Output standards of the QTKS training program in 2017-2023	Versions from 2017-2023	Hanoi University of Science and Technology
	15	H3.03.01.15	Detailed outline of Hanoi Studies course	Versions from 2017-2023	Hanoi University of Science and Technology
Criterion 3.2	The o	contribution of each n	nodule to achieving the CDR is clear.		
	1	H3.03.02.01	Decision on promulgating "Regulations on regular university and college training under the system" credit system of Hanoi Metropolitan University	No. 499/QD-DHTĐHN dated October 16, 2015	Hanoi University of Science and Technology
	2	H3.03.02.02	Teaching program of QTKS major courses	Versions from 2017-2023	Hanoi University of Science and Technology
	3	H3.03.02.03	Training program for QTKS major courses	Versions from 2017-2022	Hanoi University of Science and Technology
	4	H3.03.02.04	The matrix describes the level of relevance between the modules and the output standards of the training program. create QTKS industry	Versions from 2017-2022	Hanoi University of Science and Technology
	5	H3.03.02.05	Description of the training program for the QTKS major, version 2017-2022	Versions from 2017-2022	Hanoi University of Science and Technology
	6	H3.03.02.06	Notice on adjustment of training plan for full-time university and college level 2017,2018,2019	No. 611/TB-DHTĐHN dated July 1, 2020	Hanoi University of Science and Technology
	7	H3.03.02.06-1	Notice on adjustment of training plan for full-time university and college level, course 2018, 2020, 2022	No. 441/TB-DHTĐHN dated February 21, 2017	Hanoi University of Science and Technology
	8	H3.03.02.07	Minutes of department meeting on adjusting training plan for years 2017-2022	Years 2017-2022	BM Travel
	9	H3.03.02.07-1	Minutes of department meeting on adjusting training plans for courses	Years 2017-2022	BM Travel
	10	H3.03.02.09	Training plan for the QTKS industry after adjustment	Versions from 2017-2022	Hanoi University of Science and Technology
	11	H3.03.02.10	Detailed syllabus of the course of QTKS	Versions from 2017-2022	Hanoi University of Science and Technology
	12	H3.03.02.11	Teaching plan hours for the years	Years from 2017-2023	Hanoi University of Science and Technology
	13	H3.03.02.14	Stakeholder survey results on training quality of university-level majors of the School Hanoi Metropolitan University	No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH -	Hanoi University of Science and Technology
	14	H3.03.02.16	Hanoi Metropolitan University Website	http://hnmu.edu.vn	Hanoi University of Science and

					Technology
	15	H3.03.02.18		https://hnmu.edu.vn/khoa-van-hoa-du-lich-dich- vu/general-information-culture-tourism-services-	Faculty of VHDL
	16	H3.03.02.19	Stakeholder survey results on CTDT	Years from 2017-2023	Hanoi University of Science and Technology

	17	H3.03.02.20	BB acceptance/ BB meeting of the training program appraisal council for the 2017-2023 term	2018, 2020, 2022	Faculty of VHDL
Criterion 3.3	The o	curriculum is struct	ured and logically sequenced; the content is updated and integrated.		
	1	H3.03.03.01	Decision to establish Hanoi University of Science and Technology	No. 2402/QD-TTg dated December 31, 2014	Prime Minister cover
	2	H3.03.03.02	Decision on the establishment of the Steering Committee for the Project to open university-level training majors	No. 42/QD-CDSPHN dated January 21, 2015	Hanoi University o Science and Technology
	3	H3.03.03.03	Plan to develop a regular university training program for the 2015-2016 school year		Hanoi University o Science and Technology
	4	H3.03.03.04	Decision to establish a team to draft the training program for the field of QTKS		Hanoi University o Science and Technology
	5	H3.03.03.05	Notice on adjustment of training plan for full-time university and college level, course 2017-2023	No. 762/TB-DHTĐHN dated July 2, 2018; BC dated June 27, 2018	Hanoi University o Science and Technology
	6	H3.03.03.06	Announcement on the development of a training plan for full-time university and college levels for the 2017 course and Adjust the detailed program of training programs	No. 441/TB-DHTĐHN dated April 21, 2017	Hanoi University o Science and Technology
	7	H3.03.03.07	Training program description for the QTKS major in 2017-2023	Versions from 2017-2023	Hanoi University o Science and Technology
	8	H3.03.03.08	QTKS training program in 2022		Hanoi University o Science and Technology
	9	H3.03.03.09	Training plan for QTKS major courses	Versions from 2017-2023	Hanoi University o Science and Technology
	10	H3.03.03.10	Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year; Report Report on survey results to solicit opinions from employers, managers, and alumni about quality	No. 674/BC-DHTĐHN dated July 14, 2020; No. 631/BC-DHTĐHN dated July 6, 2020; No. 476/KH -	Hanoi University o Science and Technology
	11	H3.03.03.11	Minutes of department meeting on adjusting training plan for 2020 course	June 15, 2020	Hanoi University o Science and Technology
	12	H3.03.03.12	Minutes of department meeting on adjusting training plan for courses from 2017-2022	June 10, 2021	Hanoi University o Science and Technology
	13	H3.03.03.13	Training program framework for QTKS major in other schools		
	14	H3.03.03.17	Detailed syllabus of the course of International Business Administration from 2017-2022	Versions from 2017-2022	Hanoi University o Science and Technology
	15	H3.03.03.24	Flyers, fanpages for recruiting students in the International Business Administration major	From 2018-2023	Faculty of VHDL
	16	H3.03.03.23	Hanoi Metropolitan University Website	http://hnmu.edu.vn	Hanoi University o Science and Technology
STANDARD 4	APP	ROACHES IN TEA	ACHING AND LEARNING		
Criterion 4.1	The o	educational philosop	ohy or educational goals are clearly stated and communicated to stakeholders.		

	1	H4.04.01.01a	Decision to Announce "Mission and Vision" of Hanoi Metropolitan University	No. 43/QD-DHTĐHN dated January 18,	Hanoi University of
			·	2016	Science and
					Technology

2	<u>H4.04.01.01b</u>	Decision on promulgating the quality management system of Hanoi Metropolitan University	No. 1070/QD-DHTĐHN dated October 25, 2017	Hanoi University of Science and Technology
3	H4.04.01.02a	Education Law - National Assembly	No. 43/2019/OH14 dated June 27, 2019	National Assembly
4	H4.04.01.02b	Law on Higher Education - National Assembly	No. 08/2012/QH13 dated November 19, 2018	National Assembly
5	H4.04.01.03	School year plan 2016-2017	Faculty of Culture, Tourism and Services August 28, 2016	Faculty of VHDL
6	H4.04.01.04	Hanoi Metropolitan University website interface	http://hnmu.edu.vn/	Hanoi University of Science and Technology
7	H4.04.01.05	Hanoi Metropolitan University poster		Hanoi University of Science and Technology
8	H4.04.01.06	QTKS training program 2022		Hanoi University of Science and Technology
9	<u>H4.04.01.07</u>	2022 International Business Administration Curriculum		Hanoi University of Science and Technology
10	H4.04.01.08	Decision on promulgating the Regulations on Science and Technology activities of the University Hanoi Metropolitan	No. 810/QD-DHTĐHN dated October 21, 2016	Hanoi University of Science and Technology
11	H4.04.01.09	Notice of the schedule of "Citizenship Week - Students at the beginning of the school year" 2020-2021	No. 860/TB-DHTĐHN dated August 31, 2020	Hanoi University of Science and Technology
12	H4.04.01.10	Plan to organize the 2019 Welcome Program	Faculty of VHDL September 27, 2019	Faculty of VHDL
13	H4.04.01.11	QTLH training program 2017		
14	H4.04.01.12	Poster of the Faculty of Literature and Tourism, Hanoi Metropolitan University, introducing the Faculty and its training programs	Faculty of VHDL	Faculty of VHDL
15	H4.04.01.13	Student Handbook of Hanoi Metropolitan University	Hanoi University of Science and Technology	Hanoi University of Science and Technology
16	H4.04.01.14	Admission information of the International Hotel Management major, Faculty of Culture - Tourism		Faculty of VHDL
17	H4.04.01.15	Fanpage of Faculty of Culture - Tourism	https://www.facebook.com/vhdlhnmu	Faculty of VHDL
18	H4.04.01.16	Minutes of assessment of QTKS training industry	Hanoi National University, September 24, 2015	Hanoi University of Science and Technology
19	H4.04.01.17	Hanoi University of Science Journal publishes scientific research works of students of the Faculty of Culture and Tourism	Hanoi University of Science and Technology	Hanoi University of Science and Technology
20	H4.04.01.18	Plan to organize Faculty level workshop	Faculty of VHDL, September 24, 2020	Faculty of VHDL
21	H4.04.01.19a	Memorandum of Cooperation between Hanoi National University and Hoa Binh Tourism and Trade Joint Stock Company Hanoi vase	Hanoi National University, date//2019	Hanoi University of Science and Technology
22	H4.04.01.19b	Memorandum of Cooperation between Hanoi National University and Travel and Tourism Trading Company Limited international WIN WIN	Hanoi National University, January 18, 2019	Hanoi University of Science and Technology

23	Memorandum of Understanding between Hanoi National University and Viet - International Services Joint Stock Company Viettourist	Hanoi National University, date//2019	Hanoi University of Science and Technology
24	Memorandum of Cooperation between Hanoi National University and Investment and Development Company Limited NewLife	Hanoi National University, date//2019	Hanoi University of Science and Technology

ı		Txx 0 4 0 4 1 0	Iv. 1 co co to very control to the control	Ix	** *** * 0
	25	<u>H4.04.01.19e</u>	Memorandum of Cooperation between Hanoi National University and International Trade and Cooperation Joint Stock Company Newland Discovery Travel	Hanoi National University, date//2019	Hanoi University of Science and Technology
	26	H4.04.01.19g	Memorandum of Cooperation between Hoa Lo Prison Relic Management Board and Hanoi Metropolitan University Internal	Hanoi National University, date//2019	Hanoi University of Science and Technology
	27	H4.04.01.19h	Memorandum of Cooperation between Vietrantour Company Limited and Hanoi Metropolitan University	Hanoi National University, date//2019	Hanoi University of Science and Technology
	28	H4.04.01.19i	Memorandum of Cooperation between Marunuma Kogen Resort Japan Joint Stock Company and the School Hanoi Metropolitan University	Memorandum of Cooperation between Joint Stock Company Marunuma Kogen Resort Japan and School	Hanoi University of Science and Technology
	29	H4.04.01.20a	Decision on promulgating the Regulation on functions, tasks, powers and working principles Academic Advisor's job at Hanoi Metropolitan University	No. 1430/QD-DHTĐHN dated November 14, 2019	Hanoi University of Science and Technology
	30	H4.04.01.20b	Consulting diary (sample)	Hanoi University of Science and Technology date//	Hanoi University of Science and Technology
	31	H4.04.01.20c	Academic Advisor's Advisory Plan	Hanoi University of Science and Technology date//	Hanoi University of Science and Technology
	32	H4.04.01.20d	Academic advisor evaluation criteria	Hanoi University of Science and Technology date//	Hanoi University of Science and Technology
	33	H4.04.01.20e	Personal review form (sample)	Hanoi University of Science and Technology date//	Hanoi University of Science and Technology
	34	H4.04.01.21	Report on the results of the survey on output standards and training programs in the field of Management Accounting according to the regulations. career application	Hanoi National University, March 12, 2019	Hanoi University of Science and Technology
	35	<u>H4.04.01.22</u>	Minutes of professional group meeting	Department of Tourism	Faculty of VHDL
Criterion 4.2	Teac	hing and learning activi	ties are designed appropriately to achieve output standards.		
	1	H4.04.02.01	2022 International Business Administration Curriculum		Hanoi University of Science and Technology
	2	H4.04.02.02a	Decision on promulgating the 2017 university training program		
	3	H4.04.02.02b	Output standards of QTKS training program 2017	12/29/2022	Hanoi University of Science and Technology
	4	H4.04.02.03	Decision on organizing internships for students majoring in International Business Administration	12/29/2022	Hanoi University of Science and Technology
	5	H4.04.02.04	Decision on organizing graduation internship for students majoring in International Business Administration	12/29/2022	Faculty of VHDL
	6	H4.04.02.05	Plan to organize the Workshop "Students do scientific research" Faculty of Culture - Tourism, Year school 2019-2020	Faculty of Culture and Tourism, March 25, 2020	Hanoi University of Science and Technology
	7	H4.04.02.06	Plan to organize the 2nd Scientific Research Student Conference of Thu Do University Hanoi	No. 217/KH-DHTÐHN, March 7, 2019	Hanoi University of Science and Technology
	8	H4.04.02.07	Decision on rewarding scientific research students and student instructors Scientific research student 2020-2021 school year	No. 562/QD-DHTĐHN dated July 7, 2021	Hanoi University of Science and Technology

9	H4.04.02.08	Instructions for graduation internship for the 2019-2020 academic year (for undergraduate	No. 1557/HD-DHTĐHN, December 30, 2019	Hanoi University of
		students)		Science and
		Regular course D2016)		Technology
10	H4.04.02.09	Internship report in QTKS industry		Faculty of VHDL

	11	H4.04.02.10	Decision on sending lecturers and students of QTKS to study in the Central region	No. 1272/QD-DHTĐHN dated October 27, 2022	Hanoi University of Science and Technology
	12	H4.04.02.11	Professional practice summary report		Faculty of VHDL
	13	H4.04.02.12	Report on collecting student feedback on course effectiveness in the 2015-2016 school year	No. 2/BC-KTDBCLGD dated July 9, 2016	Faculty of VHDL
	14	H4.04.02.13	Report on achievements proposed for awarding the title of Excellent Labor Group for the 2020-2021 school year		Faculty of VHDL
	15	H4.04.02.14	Report on achievements proposed for awarding the title of Excellent Labor Group for the 2021-2022 school year		Faculty of VHDL
	16	H4.04.02.15	Official dispatch on registering Office 365 accounts for lecturers	No. 86/DHTĐHN-TTTV dated February 10, 2020	Hanoi University of Science and Technology
	17	<u>H4.04.02.16</u>	Training plan for building E-learning electronic lectures	No. 1095/KH-DHTĐHN, September 26, 2018	Faculty of VHDL
Criterion 4.3	Teac	hing and learning activ	ities promote skills training and enhance learners' lifelong learning capacity.		
	1	H4.04.03.01	Summary of internship results 2022-2023		Faculty of VHDL
	2	H4.04.03.02	Decision on sending lecturers and students of International Management to study in practice	No. 1272/QD-DHTĐHN dated October 27, 2022	Hanoi University of Science and Technology
	3	<u>H4.04.03.03</u>	Professional practice transcript	Faculty of Culture - Tourism, date /11/2020	Faculty of VHDL
	4	H4.04.03.04	Certificate of student with high scientific research achievement	Ministry of Culture, Sports and Tourism, date October 14, 2020	Ministry of Culture, Sports and Tourism
	5	H4.04.03.05a	Article published in Science magazine - Hanoi University of Science by students; March 2020 issue	Hanoi University of Science and Technology, March 2020	Hanoi University of Science and Technology
	6	H4.04.03.05b	Article published in Science magazine - Hanoi University of Science by students; July 2020 issue	Hanoi University of Science and Technology, July 2020	Hanoi University of Science and Technology
	7	H4.04.03.05c	Article published in Science magazine - Hanoi University of Science by students; October 2020 issue	Hanoi University of Science and Technology, October 2020	Hanoi University of Science and Technology
	8	H4.04.03.06	Faculty of Culture and Tourism Fanpage: students participate in community activities	https://www.facebook.com/vhdlhnmu	Faculty of VHDL
	9	<u>H4.04.03.07</u>	Faculty of Culture and Tourism Fanpage: students participate in community activities	https://www.facebook.com/vhdlhnmu	Faculty of VHDL
	10	H4.04.03.08	Tourism Club Group - Faculty of Culture - Tourism: students participate in club activities	https://www.facebook.com/groups/38619205905 07602/?ref=share	Faculty of VHDL
	11	H4.04.03.09	Decision on commendation and reward for individuals with outstanding achievements in work Youth Union - Student Association, school year 2015-2016	No. 838/QD-DHTĐHN dated October 28, 2016	Hanoi University of Science and Technology
	12	H4.04.03.10	Decision on Rewarding students participating in the Vietnam - China Friendship Tournament school 2020-2021	No. 04/QD-VHDL dated March 24, 2021	Faculty of VHDL
	13	<u>H4.04.03.11</u>	Image of Hanoi University Library	Library Information Center - Learning Resources	Hanoi University of Science and Technology
	14	H4.04.03.12	Hanoi University Digital Library	http://thuvienso.daihocthudo.edu.vn/	Hanoi University of Science and Technology

1	15	H4.04.03.13	Notice on the survey of the school's training quality in the 2017-2018 school year	No. 640/TB-DHTĐHN dated June 4, 2018	Hanoi University of
	13			10. 040/10-DH1DHN dated Julie 4, 2016	Science and Technology
	16	H4.04.03.14	Notice on collecting student feedback on course performance in 2015-2016	No. 2/BC-KTDBCLGD dated July 9, 2016	Hanoi University of Science and Technology
	17	<u>H4.04.03.15</u>	Announcement of the contest "Hanoi in me"	Faculty of Culture - Tourism, October 1, 2021	Faculty of VHDL
	18	H4.04.03.16	Notice on the implementation of the Plan to organize the Festival program "Welcome New Year - Joy" believe in hope"	Faculty of Culture - Tourism, December 4, 2021	Faculty of VHDL
	19	<u>H4.04.03.17</u>	Notice on the implementation of the Plan to organize the "2nd Excellent Tour Guide" contest	Faculty of Culture and Tourism, September 1, 2022	Faculty of VHDL
	20	H4.04.03.18	Official dispatch on sending trainees to participate in training on responsible tourism development in relation to with wildlife conservation	Faculty of Culture - Tourism, June 19, 2022	Faculty of VHDL
	21	H4.04.03.19	Responsible Tourism and Wildlife Conservation Training Workshop Program	Hanoi Tourism Association, June 2022	Faculty of VHDL
	22	H4.04.03.20	List of registrations to attend the training course on Responsible Tourism Development Program in Link to wildlife conservation	Faculty of Culture - Tourism, June 19, 2022	Faculty of VHDL
	23	H4.04.03.21	Online Training		Hanoi University of Science and Technology
STANDARD 5	ASS	SESSMENT OF LEAF	RNERS' LEARNING OUTCOMES		
Criterion 5.1	Asse	essment of learners' lea	arning outcomes is designed to be appropriate to the level of achievement of output standards.		
	1	<u>H5.05.01.01</u>	Regulations on admission to regular colleges and universities		Ministry of Education and Training
	2	H5.05.01.01-1	Circular amending the TS regulations in 2019		Ministry of Education and Training
	3	H5.05.01.02	Admission plan 2018-2023	TS Project 2018-2023	Hanoi University of Science and Technology
	4	<u>H5.05.01.03</u>	QT TS OF REGULAR TRAINING SYSTEMS		Hanoi University of Science and Technology
	5	H5.05.01.03 -1	Decision on Establishment of TS Council - TS Notice	2016-2022	Hanoi University of Science and Technology
	6	<u>H5.05.01.03-2</u>	Annual Admissions Results Report	2017-2022	Hanoi University of Science and Technology
	7	H5.05.01.03-3	List of successful candidates according to the International Business Administration major group	2021-2022-2023	
	8	H5.05.01.04	Admission schedule	2017-2023	Hanoi University of Science and Technology

9	H5.05.01.05	Handbook for building exam question banks	No. 883/QD-DHTĐHN July 31, 2029	Hanoi University of Science and Technology
10	<u>H5.05.01.06</u>	Regulations on organizing foreign language training for regular college and university programs at schools Hanoi University of Science and Technology	19/QD-DHTÐHN 12/1/2022	Hanoi University of Science and Technology
11	H5.05.01.07	Foreign language proficiency assessment records (Plan, announcement, test questions, exams, test results)	19/QD-DHTÐHN 12/1/2022	Hanoi University of Science and Technology

12	H5.05.01.08	School training portal	Children and A. D. Schuler J. J.	Hanoi University of
			Student portal (daihocthudo.edu.vn)	Science and Technology
13	H5.05.01.09	Regulations on college and university training according to the credit system	717/QD-DHTĐHN July 21, 2021	Hanoi University of Science and Technology
14	H5.05.01.10	Description of the CCDT industry of QTKS	2017-2019-2022	Hanoi University of Science and Technology
15	H5.05.01.11	Description of the QTKS industry	2017-2019-2022	Hanoi University of Science and Technology
16	H5.05.01.12	The CDR of the training program of the QTKS industry	2017-2019-2022	Hanoi University of Science and Technology
17	H5.05.01.13	Decision of the Council for Appraisal of Training Programs for all majors 2017-2021-2022	2017-2019-2022	
18	H5.05.01.14	Decision of the Council for Appraisal of Training Programs for all majors 2021-2022	2017-2019-2022	
19	<u>H5.05.01.15</u>	Training program for International Business Administration 2017-2019-2022	2017-2019-2022	
20	H5.05.01.16	QTKS training program 2017-2019-2022	2017-2019-2022	Hanoi University of Science and Technology
21	H5.05.01.17	Regulations on testing and examination of courses	1141/QD-DHTDHN September 22, 2022	Hanoi University of Science and Technology
22	H5.05.01.18	Application for Substitute Essay/Assignment	2017-2022	Faculty of Information Technology
23	<u>H5.05.01.19</u>	Regulations on teaching organization and assessment of learning outcomes in National Defense and Security Education Hanoi Metropolitan University	191/QD-DHTÐHN	Hanoi University of Science and Technology
24	H5.05.01.20	Regulations on organizing teaching and evaluating the implementation results of the Physical Education Program in Hanoi Metropolitan University	460/QD-DHTÐHN	Hanoi University of Science and Technology
25	H5.05.01.21	Procedure KT-01. Procedure for organizing course exams		Hanoi University of Science and Technology
26	<u>H5.05.01.24</u>	Decision promulgating regulations on assessment of project results		Hanoi University of Science and Technology
27	H5.05.01.25	Sample of Course Exam Organization Document (Exam schedule, exam questions, test papers, exam score sheet)		Hanoi University of Science and Technology
28	H5.05.01.25-1	Course exam organization records (Exam schedule, exam questions, exam papers, exam score sheets)		
29	<u>H5.05.01.26</u>	Notice, exam schedule for general and specific subjects		Hanoi University of Science and Technology

30	H5.05.01.27	Procedure QT.DT-05. QT management of student learning outcomes		Hanoi University of Science and Technology
31	<u>H5.05.01.28</u>	Announcement of results of review of course exams and entrance exams on the school website	2017-2021	Hanoi University of Science and Technology
32	H5.05.01.29	Statistics of the number of students admitted	2016-2022	Hanoi University of Science and Technology
33	H5.05.01.30	Documents on building a test bank (KH, Registration form, acceptance report, product) product)	833/QD-DHTĐHN dated July 31, 2019	Hanoi University of Science and Technology
34	H5.05.01.30-1	Regarding the development of a set of test banks for assessing subjects for the 2018-2019 school year	1072/KH-DHTÐHN dated September 21, 2018	Hanoi University of Science and Technology

	35	H5.05.01.30-2	Notice of registration for construction and supplement of NHDT at the end of semester 1, school year 2019-2020	65/ТВ - DHTÐHN	Hanoi University of Science and Technology
	36	H5.05.01.30-3	Decision on the establishment of the NHDT acceptance councils for semester 1; school year 2019-2020	1332/QD - DHTĐHN dated October 25, 2019	Hanoi University of Science and Technology
	37	H5.05.01.30-4	Registration form for construction and supplement of NHDT at the end of semester 2020 - 2021	836/QD - DHTĐHN dated September 9, 2021	Hanoi University of Science and Technology
	38	H5.05.01.30-5	Regulations on the construction, management and use of the end-of-semester electronic bank	642/QD-DHTÐHN August 24, 2016	Hanoi University of Science and Technology
	39	H5.05.01.32	newly tested and evaluated the learning outcomes of students at Hanoi Metropolitan University according to	2017-2018	Hanoi University of Science and Technology
	40	H5.05.01.33	Regulations on management and organization of graduation thesis projects for university and college levels  Credit system training at Hanoi Metropolitan University	2019-2021	Hanoi University of Science and Technology
	41	H5.05.01.34	QT. DT-08. Procedure for organizing the implementation of graduation thesis		Hanoi University of Science and Technology
	42	H5.05.01.35	Graduation internship organization profile for students	3/2021	Hanoi University of Science and Technology
	43	<u>H5.05.01.36</u>	Announcement of English proficiency assessment for full-time college and university students in 2018-2023	2018-2023	Hanoi University of Science and Technology
	44	H5.05.01.37	Graduation application for final year students	2020-2021	Hanoi University of Science and Technology
	45	<u>H5.05.01.38</u>	No. 385/QD-DHTĐHN Decision of the thesis evaluation council for the D2018 course (2018-2022)	2021-2022	Hanoi University of Science and Technology
	46	H5.05.01.39	Decision on promulgating output standards for foreign language and information technology qualifications - Survey on foreign language and information technology output standards	2018-2023	
Criterion 5.2	Regi	ulations on assessing lear	ners' learning outcomes (including time, methods, criteria, weights, feedback mechanisms an	d related contents) are clear and publicly announ	nced to learners.
	1	H5.05.02.01	Regulations on regular university and college training according to the credit system of Hanoi Metropolitan University	717/QD-DHTÐHN July 21, 2021	Hanoi University of Science and Technology
	2	H5.05.02.02	Regulations on organizing foreign language training for regular college and university programs at Hanoi National University	2017-2022	Hanoi University of Science and Technology
	3	H5.05.02.03	Regulations on advanced study and early graduation at Hanoi Metropolitan University	405/QD-DHTÐHN	Hanoi University of Science and Technology

2	H5.05.02.04	School Website	hnmu.edu.vn	Hanoi Univer Science a Technolo
5	H5.05.02.05	Regulations on functions and tasks of units (2016-2018-2020)	253/QD-DHTÐHN March 22, 2016 302/QD-DHTÐHN November 2, 2018 88/QD-DHTÐHN February 4, 2020	Hanoi Unive Science a Technolo
	6 H5.05.01.17	Regulations on testing and examination of courses	114/QD-DHTĐHN September 22, 2022	Hanoi Unive Science a Technolo
	7 H5.05.02.06	Regulations on organizing teaching and evaluating learning outcomes of National Defense and Security Education at Hanoi Metropolitan University	191/QD-DHTÐHN	Hanoi Unive Science a Technolo

		,		
8	H5.05.02.07	Regulations on organizing teaching and evaluating the results of implementing the Physical Education Program at Hanoi Metropolitan University	460/QD-DHTÐHN	Hanoi University of Science and Technology
9	H5.05.01.21	Procedure KT-01. Procedure for organizing course exams		Hanoi University of Science and Technology
10	H5.05.02.08	Detailed outline of the courses in the International Business Administration training program	2017-2019-2022	Hanoi University of Science and Technology
11	H5.05.02.9	School training portal (for students)	Student portal (daihocthudo.edu.vn)	Hanoi University of Science and Technology
12	H5.05.02.10	School training portal (For teachers)	Lecturer portal (daihocthudo.edu.vn)	Hanoi University of Science and Technology
13	H5.05.02.11	Final exam schedule for each semester of the 2016-2020 school year		Hanoi University of Science and Technology
14	H5.05.02.12	Decision to establish the final exam council		Hanoi University of Science and Technology
15	H5.05.02.12-1	Decision promulgating regulations on making graduation projects and theses		
16	H5.05.02.13	Review process + Review results	2018-2021	Hanoi University of Science and Technology
17	H5.05.02.14	Internship Process (Evaluation Form)	2018-2021	Hanoi University of Science and Technology
18	H5.05.02.15	Student training results evaluation process (Evaluation form)	2017-2021	Hanoi University of Science and Technology
19	H5.05.02.16	Graduation thesis process		Hanoi University of Science and Technology
20	H5.05.02.17	Notice of survey to collect students' opinions + Report of student opinion survey results	2017-2022	Hanoi University of Science and Technology
21	H5.05.02.18	QT organizes Civic Education Week		Hanoi University of Science and Technology
22	H5.05.02.18-1	Student Activities Week Plan for the First Week of the Course by the Student Affairs Department	2018-2023	Hanoi University of Science and

				Technology
23	H5.05.02.18-2			
	115.05.02.18-2	Student Activities Week Plan of the Student Affairs Department at the End of Course	2018-2023	Hanoi Universit Science and Technology

24				I I
24	<u>H5.05.02.19</u>	Curriculum of courses in QTKS major	2017, 2019, 2022	Faculty of VHDL
25	H5.05.02.20	Customers register, edit and add exam questions	863/KH-DHTÐHN September 29, 2021	
26	H5.05.02.21	Instructions for teachers to enter scores		
27	H5.05.02.22	QT QL student learning outcomes		
Diver	rse methods of assessing	g learning outcomes, ensuring validity, reliability and fairness		
1	H5.05.02.01	Regulations on regular university and college training according to the credit system of Hanoi Metropolitan University	717/QD-DHТÐHN July 21, 2021	Hanoi University of Science and Technology
2	H5.05.01.17	Regulations on testing and examination of courses	114/QD-DHTÐHN September 22, 2022	Hanoi University of Science and Technology
3	<u>H5.05.02.08</u>	Detailed outline of the courses in the International Business Administration training program	2017-2019-2022	Hanoi University of Science and Technology
4	<u>H5.05.03.01</u>	Summary table of final exam formats for the International Business Administration major	2019-2022	Hanoi University of Science and Technology
5	H5.05.01.21	Procedure KT-01. Procedure for organizing final exams		Hanoi University of Science and Technology
6	H5.05.01.30	Process KT-02. Process of building and managing the Test Bank		Hanoi University of Science and Technology
7	H5.05.03.02	HP Final Exam Results Report 2021-2022		
8	H5.05.03.03	Report on the results of the HP Semester 1 Final Exam 2022-2023		
9	<u>H5.05.03.04</u>	HP Final Exam Results Report 2022-2023		
10	H5.05.03.05	Report on the results of the HP Semester 2 Final Exam 2022-2023		
11	H5.05.03.06	HP Final Exam Schedule		
	25 26 27  Diver  1 2 3 4 5 6 7 8 9 10	H5.05.02.19	H5.05.02.19   Curriculum of courses in QTKS major	

12	H5.05.03.08	BB department meeting on reviewing and adjusting course review content	2017-2022	Faculty of VHDL
13	H5.05.03.09	Professional BB periodically reviews the effectiveness of the combination of assessment and evaluation methods applied in modules/subjects/training programs.	2017-2022	Faculty of VHDL
14	H5.05.03.10	BB summarizing the school year (specializing in the effectiveness of the combination of assessment methods applied in the modules/subjects/training programs)	2017-2022	Faculty of VHDL
15	H5.05.03.11	Decision to establish a thesis evaluation council	2021-2022	
16	H5.05.02.13	Data on exam results, review, and re-examination of exam papers (summary report on course exam marking, BB on results of review and re-examination of exam papers of each semester)	2017-2022	Hanoi University of Science and Technology
17	H5 05.02.10	School training portal (For teachers)	Student portal (daihocthudo.edu.vn)	Hanoi University of Science and Technology
18	<u>H5.05.01.16</u>	Curriculum of courses in QTKS major	2017-2022	Hanoi University of Science and Technology
19	H5.05.02.9	School training portal (For students)	Student portal (daihocthudo.edu.vn)	Hanoi University of Science and Technology
20	H5.05.03.12	Procedures for managing and organizing graduation project and thesis activities (Evaluation form)		Hanoi University of Science and Technology
21	H5.05.03.13	Graduation internship management process	2017-2021	Hanoi University of Science and Technology
22	H5.05.02.01	Regulations on regular university and college training according to the credit system of Hanoi Metropolitan University	717/QD-DHTÐHN July 21, 2021	Hanoi University of Science and Technology
23	H5.05.03.14	Regulations on functions and tasks of units under the School (Inspection, Examination)	2016-2022	Hanoi University of Science and Technology
24	H5.05.03.15	Student learning outcomes management process	999/QD-DH1DHN (October 23, 2016);1070/QD- DHTDHN (September 24, 2017); 1178/QD-DHTDHN (September 28, 2018); 1216/QD-	Hanoi University of Science and Technology
25	H5.05.03.17	BB records for course inspection, grading	2017-2022	Hanoi University of Science and Technology
26	H5.05.03.24	Annual evaluation of units (Faculty of Culture and Tourism, Center for Economics and Agriculture, TH)	2017-2022	Hanoi University of Science and Technology

27	H5.05.03.27	Detailed outline of the courses in the International Business Administration training program	1168/QD-DHTĐHN November 23, 2017	Hanoi University of Science and Technology
----	-------------	---	-------------------------------------	--

	28	H5.05.03.25	Curriculum description of the International Business Administration major	2017-2029-2022	Hanoi University of Science and Technology
	29	H5.05.03.26	Course exam organization records (Exam schedule, exam questions, exam papers, exam score sheets)	2017-2022	Hanoi University of Science and Technology
	30	H5.05.03.28	Statistics of annual revised exam questions	2017-2022	Hanoi University of Science and Technology
	31	H5.05.03.29	Year-end report of the Faculty of Culture and Information and the Department of Education and Training	2017-2022	Hanoi University of Science and Technology
	32	H5.05.03.30	Monthly class meeting minutes	2023	Faculty of VHDL
	33	H5.05.03.31	Minutes of dialogue with students, summary of student opinions	2023	Hanoi University of Science and Technology
	34	H5.05.03.32	Report on survey results to collect feedback from final year students on training quality	917/BC-DHTÐHN-August 23, 2019	Hanoi University of Science and Technology
	35	H5.05.03.33	Survey plan to get students' feedback on lecturer's activities after the end of the course.	2017-2022	
	36	H5.05.03.34	Notice of solicitation of student feedback on the quality of training of final year students.		
	37	H5.05.03.35	Report on survey results to get students' feedback on the subject	2017-2022	Hanoi University of Science and Technology
Criterion 5.4	Asse	ssment results are given t	timely feedback to help learners improve their learning.		
	1	H5.05.01.21	Regulations on testing and examination of courses	2017-2022	Hanoi University of Science and Technology
	2	H5.05.02.9	Hanoi University of Science and Technology Information Portal		Hanoi University of Science and Technology
	3	<u>H5.05.04.01</u>	QT-Retake and improve score records	2017-2022	Hanoi University of Science and Technology
	4	H5.05.02.07	Regulations on organizing teaching and evaluating the implementation results of the Physical Education Program in Hanoi Metropolitan University	460/QD-DHTÐHN	Hanoi University of Science and Technology
	5	H5.05.04.02	Plan to enter test scores, course exams, input and output TA survey scores on the section School Management Software		

6	H5.05.04.03	Training management software		
7	H5.05.04.04	School's electronic administrative page	hcdt.daihocthudo.edu.vn	Hanoi University of Science and Technology

	8	H5.05.02.08	Detailed outline of the courses in the International Business Administration training program		
	9	<u>H5.05.04.5</u>	Student handbook	2017-2022	Hanoi University of Science and Technology
	10	<u>H5.05.04.6</u>	Progress review minutes	2019-2020	Faculty of Culture and Tourism
	11	<u>H5.05.04.7</u>	Decision on semester academic warning	2017-2022	Hanoi University of Science and Technology
	12	<u>H5.05.04.8</u>	Report on survey results to collect students' feedback on course effectiveness from 2016-2020		Hanoi University of Science and Technology
	13	H5.05.02.21	Instructions for teachers to enter scores		
	14	H5.05.04.08-1	Student survey on the effectiveness of subjects		Hanoi University of Science and Technology
	15	H5.05.04.09	Plan + Report on survey results to collect student feedback on teaching activities of the lecturer	2018-2021	
	16	<u>H5.05.04.10</u>	Report on survey results to collect students' feedback on the quality of final-course student training 2020-2022	2020-2022	
	17	H5.05.04.11	2021-2022 End of Course Quality Survey Data		
	18	H5.05.04.12	Survey to get employers' opinions on alumni quality		
	19	H5.05.04.12-1	Survey to get alumni opinions on the employment situation after graduation		
	20	H5.05.04.12-2	Student survey on employment situation after graduation		
	21	H5.05.02.18	QT organizes Civic Education week at the beginning of the course		Hanoi University of Science and Technology
	22	H5.05.02.18-1	Plan to organize the first week of students of the Student Affairs Department	2018-2022	Hanoi University of Science and Technology
	23	<u>H5.05.02.18-2</u>	Plan to organize the final week of students of the Student Affairs Department	2018-2022	Hanoi University of Science and Technology
	24	<u>H5.05.04.13</u>	Monthly class meeting minutes	2017-2022	Hanoi University of Science and Technology
	25	H5 05 04 14	SV2019 2022 Dialogue Program	2019-2022	Hanoi University of Science and Technology
Criterion 5.5	Leari	ners have easy access to t	the complaints process about learning outcomes		
	1	H5.05.01.17	Regulations on testing and examination of courses	1168/QD-DHTĐHN November 23, 2017	Hanoi University of Science and

				Technology
2	H5.05.01.21	Procedure KT-01. Procedure for organizing course exams		Hanoi University of Science and Technology
3	H5.05.02.9	School Website	Link:http://hnmu.edu.vn/	Hanoi University of Science and Technology

	4	H5.05.05.01	Student handbook	2017-2022	Hanoi University of Science and Technology
	5	H5.05.04.13	Monthly class meeting minutes	2023	Hanoi University of Science and Technology
	6	H5.05.03.31	Minutes of dialogue with students, summary of student opinions	2023	Hanoi University of Science and Technology
	7	H5.05.05.02	HS Test	2017-2022	Hanoi University of Science and Technology
	8	H5.05.05.02-1	HS Thi - Exam	2017-2022	
	9	H5.05.05.02-2	HS Thi - Exam participants	2017-2022	
	10	H5.05.05.02-3	HS Thi - Exam participants	2017-2022	
	11	H5.05.05.02-4	HS Thi - Exam participants	2017-2022	
	12	H5.05.05.02-5	HS Exam - Personal Report Card	2017-2022	
	13	H5.05.05.02-6	HS Thi - Final exam score summary sheet	2017-2022	
	14	H5.05.05.03	Exam review statistics	2017-2022	Hanoi University of Science and Technology
	15	H5.05.05.03-1	DS student register for review	2017-2022	Hanoi University of Science and Technology
	16	H5.05.05.04	Statistics on the rate of students taking re-examinations of coursework and entrance exams	2017-2022	Hanoi University of Science and Technology
STANDARD 6	TEA	CHING STAFF			
Criterion 6.1	1 1	planning of the teaching ntific research and commi	staff (including attraction, reception, appointment, placement, termination of contracts and unity service activities.	retirement) is carried out to meet the requirements	of training,
	1	H6.06.01.01-1	Decision on promulgating the University Charter	Number: 70/2014/QD-TTg	Government
	2	H6.06.01.01-2	Decision Promulgating regulations on decentralization of management of organizational apparatus, civil servants, public employees, and laborers in units	No. 86:14/2017/QD-UBND	City People's Committee
	3	H6.06.01.01-3	Decision on assigning tasks to the Board of Directors	No. 07/QD-DHTĐHN	Hanoi University of Technology
	4	H6.06.01.01-4	Recruitment process for civil servants and contract workers	QT.TCCB-02 (October 25, 2017)	Hanoi University of Technology
	5	H6.06.01.01-5	Regulations on training and development for cadres and civil servants of the University of Education	No. 889/QD-DHTĐHN (November 11, 2016)	Hanoi University of Technology

6	H6.06.01.01-6	Regulations on extending working time for lecturers with the titles of Professor, Associate Professor and Lecturer	No. 177/QD-DHTĐHN (July 10, 2015)	Hanoi University of Technology
7	H6.06.01.01-7	Law amending and supplementing a number of articles of the law on higher education	34/2018/QH14	National Assembly

_				
8	H6.06.01.08	Regulations on training and fostering civil servants and guest lecturers in Hanoi city	01/2014/QD-UBND	City People's Committee
8	<u>H6.06.01.08-1</u>	Resolution on human resource development of Hanoi Metropolitan University	No. 124 -NQ/DU (December 25, 2018)	Hanoi University of Technology
9	<u>H6.06.01.01-9</u>	Decision on promulgating regulations on organization and operation of Hanoi Metropolitan University	137/QD-DHTÐHN	Hanoi University of Technology
10	<u>H6.06.01.01-10</u>	Decision Promulgating regulations on appointment, reappointment, resignation, dismissal, and rotation of officials.	43/2010/QD-UBND	City People's Committee
11	<u>H6.06.01.01</u>	Decisions on appointment of Head of Department, Head of Department	No. 1695/QD-DHTÐHN	Hanoi University of Technology
12	<u>H6.06.01.02-1</u>	Decision approving the development strategy of Hanoi Metropolitan University	No. 71/QD-DHTĐHN	Hanoi University of Technology
13	<u>H6.06.01.02</u>	Hanoi University Development Strategy 2015-2025	Decision No. 71/QD-DHTĐHN dated January 25,	Hanoi Metropolitan University
14	<u>H6.06.01.02-2</u>	Development strategy of VHDL department	5/1/2016	Hanoi Metropolitan University
15	<u>H6.06.01.02-3</u>	Training strategy to foster and standardize the staff of the Department of VHDL	5/1/2016	Hanoi Metropolitan University
16	<u>H6.06.01.03-1</u>	School year plan of the Faculty of VHDL	2016, 2017, 2018, 2019, 2020	Culture - Tourism
18	H6.06.01.04-1	Approval of the 2019 civil servant recruitment plan	1518/TTr-DHTÐHN	Hanoi University of Technology
19	<u>H6.06.01.04-2</u>	Notice of recruitment of civil servants in 2017, 2019	No. 183/TB-DHTÐHN	Hanoi University of Technology
20	H6.06.01.04-3	Review content for civil servant recruitment exam	March 2017	Hanoi University of Science and Technology
21	<u>H6.06.01.05-1</u>	LIST OF LECTURERS OF FACULTY OF CULTURE - TOURISM - SERVICES	December 31, 2021	Hanoi University of Science and Technology
22	H6.06.01.05-2	TEAM OF OFFICERS, LECTURERS, AND STAFF PARTICIPATING IN TRAINING IN QTKS INDUSTRY	December 31, 2020	Hanoi University of Science and Technology
23	<u>H6.06.01.06-1</u>	Proposal to approve the Recruitment Plan for civil servants working at Hanoi National University in 2019	1518/TTr-DHTÐHN	Hanoi University of Technology

24	H6.06.01.06-2	List of admitted and enrolled students	2018,2019,2020,2021,2022	Faculty of VHDL
25	H6.06.01.06-3	List of experts and guest lecturers	2018,2019,2020,2021,2022,2023	Hanoi University of Science and Technology
26	<u>H6.06.01.07</u>	TRAINING PLAN 2017-2021	2016,2017,2018,2019, 2020,2021	Faculty of VHDL
27	H6.06.01.08	Resolution on human resource development of Hanoi Metropolitan University	No. 124 -NQ/DU	Hanoi University of Science and Technology
28	H6.06.01.09-2	Plan for observing professional group hours	2017-2022	Faculty of VHDL
29	<u>H6.06.01.09</u>	List of instructors for teaching internship	2018	Faculty of VHDL
30	H6.06.01.10-1	Tourism subject planning hours of the years	2017-2022	Faculty of VHDL

Inte

rnal

Inte rnal

Inte

rnal

		T.			
	31	<u>H6.06.01.10-2</u>	Regulations on working regime for lecturers teaching full-time at Hanoi National University	No. 888/QD-DHTÐHN	Hanoi University of Science and Technology
	32	H6.06.01.10-3	CONFIRMATION OF IMPLEMENTATION OF LABOR NORMS LECTURER	2017-2022	Hanoi University of Science and Technology
	33	<u>H6.06.01.11</u>	Statistics on the number of scientific works of lecturers of the Faculty of VHDL	2017-2022	Faculty of VHDL
	34	H6.06.01.11-1	Statistics of scientific research works of lecturers of VHDL faculty	2017-2022	Faculty of VHDL
	35	H6.06.01.11-2	Decision on promulgating the Regulations on Science and Technology Activities of Hanoi National University	No. 551/QD-DHTĐHN	Hanoi University of Science and Technology
	36	<u>H6.06.01.11-3</u>	Regulations on science and technology activities of Hanoi National University	No. 864/QD-DHTÐHN	Hanoi University of Science and Technology
	37	H6.06.01.12-1,2,3,4	STATISTICS OF SCIENTIFIC RESEARCH RESULTS OF LECTURERS BY YEAR	2017-2022	Hanoi University of Science and Technology
	38	H6.06.01.13-1	Procedure for appointing and reappointing managers under the principal's authority	September 2018	Hanoi University of Science and Technology
	39	H6.06.01.13-2	Decision on appointing management staff of VHDL department	No. 1695/QD-DHTĐHN	Hanoi University of Science and Technology
	40	H6.06.01.14-1	Regulations on retirement at older ages for officials and civil servants	March 17, 2021	Government
	41	<u>H6.06.01.14-2</u>	Regulations on extending working time for lecturers with the titles of Professor, Associate Professor and Doctor	No. 177/QD-DHTĐHN (July 10, 2015)	Hanoi University of Science and Technology
	42	H6.06.01.14-3	Procedure for resolving policies and regimes for cadres, civil servants, and contract workers	October 25, 2017	Hanoi University of Science and Technology
	43	H6.06.01.15	Decision to recognize emulation titles for the years 2018-2023	No. 729/QD-DHTĐHN	Hanoi University of Science and Technology
	44	H6.06.01.16	Decision approving the results of the 2019 civil servant recruitment exam	No. 984/QD-DHTÐHN	Hanoi University of Science and Technology
Criterion 6.2	1	ratio of lecturers/studening the community.	ts and the workload of the teaching staff are measured and monitored as a basis for impro	ving the quality of training activities and scienti	ific research
	1	H6.06.02.01	Decision on promulgating regulations on regular training activities at Hanoi National University	No. 564/QD-DHTÐHN	Hanoi University of Science and Technology
	2	H6.06.02.02	TABLE OF DUTIES PERFORMED	Form 2020	Hanoi University of Science and Technology
	3	H6.06.02.03	Teaching Evaluation Form	Form	Hanoi University of Science and Technology
	4	<u>H6.06.02.04</u>	Survey on teaching quality through the portal	June 11, 2021	Hanoi University of Science and Technology

5	H6.06.02.04-2	Report on the results of collecting students' feedback on teachers' teaching activities	No. 585/BC-DHTÐHN	Hanoi University of Science and Technology
6	H6.06.02.05	Regulations on assessment and classification of units, cadres, civil servants and employees of the University	No. 891/QD-DHTÐHN	Hanoi University of Science and Technology
7	H6.06.02.06	Regulations on emulation and rewards of Hanoi University of Science and Technology	No. 867/QD-DHTÐHN	Hanoi University of Science and Technology

ı	8	ī			<u> </u>
	8	H6.06.02.07	Decision promulgating regulations on assessment and classification of units, cadres, civil servants and public employees	No. 819/QD-DHTÐHN	Hanoi University o Science and Technology
	9	H6.06.02.08	Self-assessment and grading form for lecturers	Form	Head of Hanoi University of Science and Technology
	10	H6.06.02.09	Announcement of classification of civil servants and employees of each school year	No. 1549/ТВ-DHTÐHN	Hanoi University o Science and Technology
Criterion 6.3	The o	criteria for recruitme	nt and selection of lecturers (including ethics and academic competence) for appointment and tr	ransfer are determined and publicly communicate	ed.
	1	H6.06.03.01	Joint Circular regulating codes and standards for professional titles of civil servants	No. 36/2014/TTLT-BGDÐT-BNV	Ministry of Education and Training - Ministry of National Defense
	2	H6.06.03.02	Regulations on working regime for lecturers teaching full-time programs at Hanoi National University	No. 248/QD-DHTÐHN	Hanoi University o Science and Technology
	3	H6.06.03.03	Decision on approving the list of job positions	No. 8533/QD-UBND	City People's Committee
	4	H6.06.03.04	Proposing criteria, conditions and standards for recruiting new lecturers for the Faculty of VHDLDV, academic year 2	2018-2019	Faculty of VHDL
	5	H6.06.03.05	Recruitment process for civil servants and contract workers	October 25, 2017	Hanoi University o Science and Technology
	6	H6.06.03.05-1	Notice of recruitment of civil servants in 2017	No. 183/TB-DHTÐHN	Hanoi University of Science and Technology
	7	H6.06.03.06	Notice of recruitment of civil servants in 2019	Web Notifications	Hanoi University of Science and Technology
	8	H6.06.03.08-2	List of instructors for trainee instructors	2018-2019	Faculty of VHDL
	9	H6.06.03.08	Decision to recruit Le Dinh Tien and Tran Thuy Anh to the Faculty of VHDL	No. 1121/QD-DHTĐHN	Hanoi University of Science and Technology
	10	H6.06.03.10	STATISTICS OF TRANSFERRED AND EXIT TEACHERS AND STAFF	2017-2021	Faculty of VHDL
	11	H6.06.03.11	Decision on supplementing the planning of leadership and management positions of affiliated units for the 20th term	No. 1144/QD-DHTÐHN	Hanoi University of Science and Technology
Criterion 6.4	The o	competence of the tea	aching staff is identified and evaluated.		
	1	H6.06.04.01	Certificate of VHDL faculty staff	Proofonly	Faculty of VHDL
	2	H6.06.04.02-1	Circular regulating the working regime of lecturers	No. 47/2014/TT-BGDDT (December 31, 2014)	Ministry of Education and Training
	3	H6.06.04.02-2	Circular regulating the working regime of lecturers at higher education institutions	No. 20/2020/TT-BGDDT (July 27, 2020)	Ministry of Education and Training

4	H6.06.04.02	Regulations on assessment and classification of units, cadres, civil servants and employees of the University	No. 819/QD-DHTĐHN (October 25, 2016)	Hanoi University of Science and Technology
5	H6.06.04.03	Regulations on science and technology activities of Hanoi National University	No. 551/QD-DHTĐHN (October 30, 2015)	Hanoi University of Science and Technology
6	H6.06.04.05	Self-assessment and grading form for lecturers	Form	Hanoi University of Science and Technology

	7 H6.06.04.06 Decision on Rewarding collectives and individuals of universities and colleges with achievements		No. 5614/QD-UBND (October 8, 2019)	City People's Committee	
	8	8 H6.06.04.06-2 Certificate of Merit Dr. Le Thi Thu Huong  9 H6.06.04.07 Decision to recognize emulation titles for the years 2016-2022		October 8, 2019	Faculty of VHDL
	9			No. 729/QD-DHTĐHN (July 7, 2017)	Hanoi University of Science and Technology
	10	<u>H6.06.04.08</u>	KH Organizes training courses to improve skills in building digital learning materials	Number /KH-DHTÐHN (April 2019)	Hanoi University of Science and Technology
Criterion 6.5	ident	ified and activities imple	mented to meet those needs		
	1	H6.06.05.01	Regulations on training and fostering civil servants and guest lecturers in Hanoi city	No. 01/2014/QD-UBND (January 14, 2014)	City People's Committee
	Process of developing training and development plans and sending staff for training and development		October 25, 2017	Hanoi University of Science and Technology	
	3	H6.06.05.02-2	ANNOUNCEMENT Regarding registration of the need to send lecturers for PhD training in the 2021 period -	August 20, 2019	Hanoi University of Science and Technology

	4	H6.06.05.02-3	FORM FOR REGISTRATION OF TRAINING AND COMPENSATION PLAN TARGETS AND BUDGET ESTIMATES	August 20, 2015	Hanoi University of Science and Technology
	5	H6.06.05.02-4	SUMMARY OF PROPOSALS FOR TRAINING CLASSES IN 2019	2019	Hanoi University of Science and Technology
	6	H6.06.05.03	Professional development plan and other activities	2017,2018,2019,2020	Faculty of VHDL
	7	<u>H6.06.05.05</u>	Decision on Rewarding Officers and Civil Servants for Successfully Defending Doctoral Thesis	No. 76/QD-DHTĐHN (January 8, 2018)	Hanoi University of Science and Technology
8		H6.06.05.06	Information on training courses and advanced training	2016,2017,2018	Hanoi University of Science and Technology
	9	H6.06.05.08	Decision on recruiting civil servants to Hanoi University of Science and Technology	No. 1121/QD-DHTĐHN (September 39, 2019)	Hanoi University of Science and Technology
Criterion 6.6	Perfo	ormance management of	lecturers and researchers (including rewards and recognition) is implemented to motivate an	nd support training, scientific research and other a	activities.
	1	H6.06.06.02	SUMMARY OF REGISTRATION OF SCIENCE AND TECHNOLOGY TASKS	2017-2022	Faculty of VHDL
	2	H6.06.06.03-2	TRAINING PLAN	2016-2022	Faculty of VHDL
	3	H6.06.06.03	DEVELOPMENT STRATEGY OF HANOI METROPOLITAN UNIVERSITY	No. 71/QD-DHTĐHN (January 25, 2016)	Hanoi University of Science and Technology
	4 H6.06.06.04 Teaching calendar for the years		2017-2022	Hanoi University of Science and Technology	
	5	H6.06.06.05	Lecture report	2017-2022	Faculty of VHDL

ph activity

	6	H6 06 06 07	MINUTES OF INSPECTION OF PROGRESS OF SCIENTIFIC AND TECHNOLOGICAL TASKS	February 23, 2018	Faculty of VHDL	
	7 H6.06.06.08 Ranking results of circles		Ranking results of civil servants and public employees over the years	2017-2020	Hanoi University of Science and Technology	
	8 H6.06.06.09 SUMMARY TABLE OF EVALUATION AND CLASSIFICATION OF OFFICIALS AND SERVANTS		2021	Faculty of VHDL		
	9	H6.06.06.10	Notice on classification of civil servants and contract workers	No. 1386/QD-DHTĐHN	Hanoi University of Science and Technology	
	10	H6.06.06.11	Minutes of the meeting to review the emulation at the Faculty level	2018	Faculty of VHDL	
	11	<u>H6.06.06.12</u>	Decision on promulgating the 2016 Internal Expenditure Regulations	Number: 783/QD-DHTÐHN	Hanoi University of Science and Technology	
	H6.06.06.13 Decision on commendation for scient		Decision on commendation for scientific research work in each year	No. 871/QD-DHTÐHN	Hanoi University of Science and Technology	
	13	H6.06.06.14	Summary of survey forms on the implementation of administrative procedure reform	2019-2020	Hanoi University of Science and Technology	
Criterion 6.7	The	types and quantity of reso	earch activities of faculty and researchers are established, monitored and benchmarked for qu	uality improvement.	, recimerogy	
	1	<u>H6.06.07.01</u>	SUMMARY OF REGISTERED LIST OF SCIENTIFIC AND TECHNOLOGICAL TOPICS	2017-2022	Faculty of VHDL	
	2	H6.06.07.02	Decision on recognition of results of scientific research task implementation	No. 788/QD-DHTĐHN (July 25, 2019)	Hanoi University of Science and Technology	
	3	H6.06.07.03	Workshop Plan	December 28, 2021	Faculty of VHDL	
	4	H6.06.07.06	MINUTES OF COMMENTS ON REGULATIONS ON SCIENTIFIC AND TECHNOLOGICAL ACTIVITIES	September 20, 2017	Faculty of VHDL	
STANDARD 7	7 STAFF					
Criterion 7.1	Staff planning (working in libraries, laboratories, information technology systems and other support services) is carried out to meet the needs of training, scientific research and community service activities.					
	1	H7.07.01.01	Resolution on the list of job positions, standards and working conditions of each job position working at Hanoi Metropolitan University;	No. 14/NQ-HDT dated September 20, 2022 of Chairman of the School Board;	Hanoi University of Science and Technology; People's Committee	
	2	H7.07.01.02	Decision Approving the Development Strategy of Hanoi Metropolitan University for the period 2015 - 2025	No. 71/QD-DHTĐHN dated January 25, 2016	Hanoi University of Science and Technology	
	3	H7.07.01.03	Development strategy of the Faculty of Culture - Tourism for the period 2016-2020, vision 2025	Faculty of Culture and Tourism, 2016	Faculty of VHDL	

	4	H7.07.01.04	Decision on approval of the Job Position List, Job Description and Competency Framework Job Positions at Hanoi Metropolitan University	No. 8533/QD-UBND dated December 8, 2017	People's Committee Hanoi City
	5	H7.07.01.05	Resolution on human resource development of Hanoi Metropolitan University	No. 124-NQ/DU dated December 25, 2018	Hanoi University of Science and Technology
	6	<u>H7.07.01.06</u>	Notice of recruitment of civil servants 2019 of Hanoi Metropolitan University	2019-office-of-thu-do-ha-university- noi.html	Hanoi University of Science and Technology
	7	<u>H7.07.01.07</u>	Statistics on the number of staff in the evaluation cycle (2017-2022)	Head of NS&KH-TC Department signed and sealed on 20 December 2022	Hanoi University of Science and Technology
	8	H7.07.01.08	Training program staff	Head of NS&KH-TC Department signed and sealed on 20 December 2022	Hanoi University of Science and Technology
	9	<u>H7.07.01.09</u>	List of labor norms for the 2021-2022 school year of teachers and staff of the Faculty of Culture and Tourism		No signature, stamp
	10	<u>H7.07.01.10</u>	List of Faculty Academic Affairs, Faculty Assistants, Faculty Assistants of each academic year	Faculty of Culture - Tourism, school year from 2016	Faculty of VHDL
	11	H7.07.01.11	Decision on promulgating the Regulations on Science and Technology Activities of Hanoi Metropolitan University	No. 551/QD-DHTĐHN dated October 30, 2015 2015	Hanoi University of Science and Technology
	12	H7.07.01.12	Link and Documents for CVHT Training Conference for the 2021-2022 school year	Email from Department of Training Management and Student Affairs sent on December 13, 2021	Room QLDT&CTHSSV
	13	H7.07.01.13	Decision on promulgating the Regulation on functions, tasks and organizational structure of units affiliated with Hanoi Metropolitan University	No. 88/QD-DHTĐHN dated February 4, 2020	Hanoi University of Science and Technology
	14	H7.07.01.14	Task assignment for Office group	Faculty of Culture and Tourism	Faculty of VHDL
	15	H7.07.01.15	Survey results measure student satisfaction with public services	No. 674/TB-DHTĐHN dated May 26, 2023	Faculty of VHDL
	16	H7.07.01.16	Resolution on human resource development of Hanoi Metropolitan University	No. 124-NQ/DU dated December 25, 2018	Hanoi University of Science and Technology
	17	H7.07.01.17	Decision on promulgating the development strategy of units under Hanoi University of Science and Technology in the period 2015-2025	No. 114/QD-DHTÐHN dated February 23, 2016	Hanoi University of Science and Technology
	18	H7.07.01.18a	Summary report of the 2021-2022 school year and key tasks and directions for the year school year 2022-2023	No. 806/BC-DHTĐHN dated August 1, 2022	Hanoi University of Science and Technology
	19	H7.07.01.18b	Resolution on the Operation Plan of Hanoi National University for the 2021-2022 academic year	No. 06/NQ-HDT dated September 28, 2021	Hanoi University of Science and Technology
	20	H7.07.01.18c	School year plan 2019-2020	No. 1066/KH-DHTĐHN dated September 30, 202	Hanoi University of Science and Technology
	21	H7.07.01.18c	School year plan 2018-2019	No. 1096/KH-DHTĐHN dated September 26, 201	
Criterion 7.2	The o	criteria for recruiting and	l selecting employees for appointment and transfer are determined and publicly communicat	ed.	
	1	H7.07.02.01	Decision on promulgating the Regulations on organization and operation of Hanoi National University	No. 1168/QD-DHTĐHN dated September 28, 201	Hanoi University of Science and Technology
	2	H7.07.02.02	Decision to establish a recruitment council for civil servants working at Hanoi National University in year 2	No. 407/QD-DHTĐHN dated May 4, 2019	Hanoi University of Science and Technology

	3	H7.07.02.03a	Decision on accepting Ms. Do Thi Ngan to work at Hanoi Metropolitan University	No. 863/QD-DHTĐHN dated July 14, 2022	Hanoi University of Science and Technology
	4	H7.07.02.03b	Labor contract Pham Minh Phuc	No. 145/HD-DHTĐHN dated January 31, 2023	Hanoi University of Science and Technology
	5	H7.07.02.04	Notice of 2019 civil servant recruitment of Hanoi National University	link: https://hnmu.edu.vn/tin-tuc/thong-bao-tuyen-don g-vien-chuc-2019-cua-truong-dai-hoc-thu-do- fia-noi html	Hanoi University of Science and Technology
	6	H7.07.02.05	Statistics of training courses	Human Resources and Planning Department, date	Hanoi University of Science and Technology
	7	H7.07.02.06	Statistics of employees recruited, transferred, appointed in the period 2017-2022	Human Resources and Planning Department, date	Hanoi University of Science and Technology
	8	H7.07.02.07	Academic year plan of the Faculty of VHDL staff	Faculty of Culture and Tourism	Culture - Tourism
	9	H7.07.02.08	Labor contract Pham Minh Phuc	No. 145/HD-DHTĐHN dated January 31, 2023	Hanoi University of Science and
					Technology
Criterion 7.3	Staff	competencies are ide	entified and evaluated.		
Criterion 7.3	Staff 1	competencies are ide	Partified and evaluated.  Decision on approval of the Job Position List, Job Description and Competency Framework Job Positions at Hanoi Metropolitan University	No. 8533/QD-UBND dated December 8, 2017	
Criterion 7.3			•	No. 8533/QD-UBND dated December 8, 2017  Human Resources and Planning Department, date	Technology University Hanoi Metropolitan:
Criterion 7.3	1	H7.07.03.01	Decision on approval of the Job Position List, Job Description and Competency Framework Job Positions at Hanoi Metropolitan University		University Hanoi Metropolitan: Hanoi University of Science and Technology Foreign Center
Criterion 7.3	1 2	H7.07.03.01 H7.07.03.02	Decision on approval of the Job Position List, Job Description and Competency Framework Job Positions at Hanoi Metropolitan University  Statistics on the number of staff in the evaluation cycle (2018-2023)	Human Resources and Planning Department, date  Number 0328447; CC registration number: 0034/CNTTCB/2017/NNTHYB	University Hanoi Metropolitan: Hanoi University of Science and Technology
Criterion 7.3	1 2 3	H7.07.03.01 H7.07.03.02 H7.07.03.3a	Decision on approval of the Job Position List, Job Description and Competency Framework Job Positions at Hanoi Metropolitan University  Statistics on the number of staff in the evaluation cycle (2018-2023)  Certificate of Basic Information Technology Application Dang Thi Lien Huong  Certificate of Training in State Management Knowledge - Specialist Program Dang Thi Lien	Human Resources and Planning Department, date  Number 0328447; CC registration number: 0034/CNTTCB/2017/NNTHYB  No. 7015, Political School, Yen Bai Province, date	University Hanoi Metropolitan: Hanoi University of Science and Technology Foreign Center Language - Information Technology, Denartment School of Politics,

				Technology
7	H7.07.03.05b	English Certificate B2 Pham Minh Phuc	Decision number 758/QD-DHNN; Number entered in the certificate issuance book.	English - National University
8	<u>H7.07.03.06</u>	Training needs survey for specialists, assistants and academic advisors		Faculty of VHDL
9		Decision on promulgating regulations on assessing the capacity of civil servants and employees of the University  Hanoi Metropolitan University	No. 1159/QD-DHTĐHN dated September 27, 201	Hanoi University of Science and Technology
10	H7.07.03.08a	Decision on promulgating Regulations on monthly assessment and classification of civil servants and employees Hanoi Metropolitan University contract	No. 532/QD-DHTĐHN dated July 1, 2022	Hanoi University of Science and Technology
11		Decision on amending and supplementing a number of articles of Decision No. 532/QD-DHTDHN dated July 1, 2022 of the President of Hanoi Metropolitan University on promulgating the Regulations on assessment	No. 200/QD-DHTĐHN dated February 28, 202	Hanoi University of Science and Technology
12		Guidance on applying facial recognition attendance results to the evaluation process, Monthly classification of civil servants and contract workers of Hanoi Metropolitan University	No. 252/HD-DHTĐHN dated February 28, 202	Hanoi University of Science and Technology

13	H7.07.03.09	Expert's self-assessment and scoring form	BM.VP-04.01	Hanoi University of Science and Technology
14	H7.07.03.10a	Monthly performance rating of staff, lecturers and employees; January 2022	Hanoi University of Science and Technology	Hanoi University of Science and Technology
15	H7.07.03.10b	Monthly task completion ranking results of staff, lecturers and employees; February 2022	Hanoi University of Science and Technology	Hanoi University of Science and Technology
16	H7.07.03.11	Notice on taking Survey Form on implementation of administrative procedure reform	No. 411/TB-DHTĐHN dated April 20, 2021	Hanoi University of Science and Technology
17	H7.07.03.12	Notice on classification of civil servants and contract workers for the 2020-2021 school year	No. 640/TB-DHTĐHN dated June 29, 2021	Hanoi University of Science and Technology
18	H7.07.03.13	Notice on recognition of registration for emulation titles for the 2020-2021 school year	No. 84/TB-DHTĐHN dated January 28, 2021	Hanoi University of Science and Technology
19	H7.07.03.14	Decision on recognition of emulation titles for the 2019-2020 school year	No. 668/QD-DHTĐHN dated July 16, 2020	Hanoi University of Science and Technology
20	H7.07.03.15	Decision on recognition of emulation titles for the 2021-2022 school year	No. 919/QD-DHTĐHN dated August 2, 2022	Hanoi University of Science and Technology
Criterion 7.4 The	need for training and pro	fessional development of employees is identified and activities are implemented to meet those	e needs.	
1	H7.07.04.01a	Notice on registration for training courses for specialists, senior specialists, leaders, departmental management	No. 054/TB-DHTĐHN dated October 4, 2010 2022	Hanoi University of Science and Technology
2	H7.07.04.01b	Notice of registration for Intermediate Political Theory class	No. 1055/TB-DHTĐHN dated October 4, 2010 2022	Hanoi University of Science and Technology
3	<u>H7.07.04.01c</u>	E-Government, E-Government, Digital Government, Digital Government, Smart City and network security" in 2021	No. 3544/STTTT-TTDTCNTT&TT dated August 8 December 12, 2021	Department of Information and Media
4	H7.07.04.02	Statistics of training courses	Human Resources and Planning Department, date	Wicdia
5	H7.07.04.03	Decision on recognizing candidates admitted to the first round of master's training in 2022 (Pham) Minh Phue)	No. 1584/QD-XHNV dated June 22, 2022	Social Sciences and Humanities, University Hanoi National University
6	H7.07.04.04	Summary of proposed training courses in 2019	Department of Organization and Personnel (Dinh Thi Kim Thuong) synthetic	Hanoi University of Science and Technology
7	H7.07.04.05	Official dispatch on registration for training courses in 2022 (phase 1)	No. 571/SNV-CCVC dated March 11, 2022	Department of Home Affairs
8	H7.07.04.06a	Plan for training on testing for the 2022-2023 school year	No. 1133/KH-DHTĐHN dated October 26, 2022	Hanoi University of Science and Technology
9	H7.07.04.06b	List of officials attending training courses in 2021 - Faculty of Culture - Tourism	Faculty of VHDL	Faculty of VHDL
10	H7.07.04.07	Training plan for the 2018-2019 school year, Faculty of Culture - Tourism - Services	October 10, 2018	Faculty of VHDL
11	H7.07.04.08	Training needs survey for lecturers	2019	Faculty of VHDL
12	H7.07.04.09	Official dispatch on registration for training courses in 2021	No. 294/STTTT-TTÐTCNTT&TT dated August 8 February 2021	Department of Information and Media
13	<u>H7.07.04.10</u>	Training Plan Design and develop competency-based training programs	No. 1010/KH-DHTĐHN dated October 27, 2021	Hanoi University of Science and Technology

	14	H7.07.04.11	Notice on organizing the Conference "Training on CVHT work of Hanoi Metropolitan	No. 1161/TB-DHTĐHN dated December 8, 2021	Hanoi University of
	15	H7 07 04 12	University" School year 2021-2022"		Science and Technology
		<u>H7.07.04.12</u>	Plan on developing a tool to assess learning outcomes of learners in the 2022 school year-2023	No. 1069/KH-DHTĐHN dated October 10, 2022	Hanoi University of Science and Technology
		H7.07.04.14	Budget expenditure estimates for 2022 (regular expenditure and R&D allocation) - Faculty of Literature Chemistry - Tourism	In 2022, the Board of Directors and functional departments have approve	Hanoi University of Science and Technology
	17	H7.07.04.15	List of staff of the Department of Culture - Tourism over the years	Head of Department signs and approves the list every year	Faculty of VHDL
Criterion 7.5		ormance management arch and community s	t (including rewards and recognition) is implemented to motivate and support training, scientifi ervice activities.	ic	
	1	H7.07.05.01	Decision on Issuing University Charter	No. 70/2014/QD-TTg dated December 10, 2014	Prime Minister cover
	2	<u>H7.07.05.02</u>	Notice on checking the performance of duties of cadres, civil servants and employees students and staff of Hanoi Metropolitan University	No. 885/TB-DHTĐHN dated September 8, 2020	Hanoi University o Science and Technology
	3	H7.07.05.03a	Assignment of office group tasks for each school year	Faculty of Culture and Tourism	Faculty of Culture - Tourism calendar
	4	H7.07.05.03b	Decision on Assigning staff and lecturers to take on the role of Academic and Student Advisors Peer Academic Advisor for administrative classes	No. 1349/QD-DHTĐHN dated November 10, 2011 2022	Hanoi University of Science and Technology
	5	H7.07.05.04	Employee job description	Hanoi University of Science and Technology	Hanoi University o Science and Technology
	6	H7.07.05.05	Conclusion on assignment of teaching work of Faculty of VHDL in 2019	August 9, 2019	Faculty of VHDL
	7	H7.07.05.06	Faculty Board assignment sheet to monitor and supervise staff during school years	School year 2023-2024; 2022-2023	Faculty of VHDL
	8	H7.07.05.07	Inspection notebook for teaching and learning discipline of Inspection - Legal Department	Inspection and Legal Department	Inspection Department - Legal
	9	H7.07.05.08	Self-assessment and classification form for civil servants, School year 2021-2022 - Nguyen Van Phuong	Faculty of Culture and Tourism	Faculty of VHDL
	10	<u>H7.07.05.09</u>	Summary report of the 2019-2020 school year and Directions and tasks for the 2020-2021 school year	Faculty of Culture and Tourism	Faculty of VHDL
	11	<u>H7.07.05.10</u>	Minutes of meeting to review emulation titles and classify civil servants, public employees and workers 2019-2020 school year contract	Faculty of Culture and Tourism	Faculty of VHDL
	12	H7.07.05.11	Statistics of employee emulation and reward results for the period 2017-2022	Department of Science and Technology signed on December 20, 2022	Hanoi University of Science and Technology
STANDARD 8	LEA	RNERS AND ACTI	VITIES SUPPORTING LEARNERS		
Criterion 8.1	Adm	issions policies are cl	early defined, publicly announced and updated.		
	1	<u>H8.08.01.01</u>	Development strategy of Hanoi Metropolitan University for the period 2015 - 2025 (vision part) vision, mission)	No. 71/QD-DHTĐHN dated January 25, 2016	Department of Finance and Administration
	2	H8.08.01.02	Admission plan and schedule of Hanoi Metropolitan University	253/TB-DHTĐHN-March 16, 2018; 323/TB-Hanoi University of Science and Technology - March 25, 2019	Hanoi University of Science and



	3	H8.08.01.03	Admission project of Hanoi Metropolitan University	268/TTr-DHTÐHN-19/03/2018; 671/DA- DHTÐHN - June 17, 2019; 508/DA-DHTÐHN-	Hanoi University of Science and Technology
	4	<u>H8.08.01.04</u>	Admission announcement of Hanoi Metropolitan University	336/TB-DHTĐHN-29/03/2018; 287/TB- Hanoi University of Science and Technology - March 15, 2019	Hanoi University of Science and Technology
	5	<u>H8.08.01.05</u>	Announcement of joint enrollment	2018- 2023	Hanoi University of Science and Technology
	6	H8.08.01.06	Decision to establish an admissions board	314/QD-DHTÐHN/TS18 - March 16, 2018	Hanoi University of Science and Technology
	7	H8.08.01.07	Hanoi Metropolitan University Website	https://hnmu.edu.vn/	Hanoi University of Science and Technology
	8	H8.08.01.08	Hotel Management Admission Flyer	2018-2023	Faculty of VHDL
	9	H8.08.01.09	Flyer introducing the Faculty of Culture and Tourism	2018 - 2023	Faculty of VHDL
	10	H8.08.01.10	Link to the announcement of enrollment of Hanoi Metropolitan University	https://hnmu.edu.vn/tuyen-sinh.html	Hanoi University of Science and Technology
	11	H8.08.01.11	Circular No. 02/2019/TT-BGDDT amending and supplementing a number of Articles of the University Admission Regulations full-time study; college admissions for training groups	Circular No. 02/2019/TT-BGDDT	Ministry of Education and Training
	12	H8.08.01.12	Survey results of employers' opinions on the quality of alumni after graduation	2018-2023	KT-DBCLGD
	13	H8.08.01.13	Minutes of review and evaluation of admission results (Minutes of admission summary)	2018-2022	Hanoi University of Science and Technology
	14	H8.08.01.14	Minutes of the meeting summarizing the admission of the Faculty of VHDL		Faculty of VHDL
Criterion 8.2	Crite	eria and methods for se	lecting learners are clearly defined and evaluated.		•
	1	H8.08.02.01	Look up admission results	http://dangky.hnmu.edu.vn/Result/KQD2021	Hanoi University of Science and Technology
	2	H8.08.02.02	Notice of additional content of the University Admissions Project	No. 459/TB-DHTĐHN/TS21 dated May 6, 2021	
	3	H8.08.02.03	Announcement of qualifying scores/admission scores	No. 878/TB-DHTĐHN/TS18 dated August 6, 2018; No. 823/TB-DHTĐHN/TS19 dated July 31,	Hanoi University of Science and Technology
	4	H8.08.02.04	List of successful candidates	2018 - 2023	Admissions Board
Criterion 8.3	Thei	re is an appropriate mod	nitoring system for learners' progress in learning and training, learning outcomes, and learnin	ng workload.	
	1	H8.08.03.01	Regulations on regular university and college training according to the credit system of the University Hanoi Metropolitan	1660/QD-DHTDHN December 28, 2018	Hanoi University of Science and Technology
	2	H8.08.03.02	Regulations on functions and tasks of the Department of Training Management and Student Affairs		Hanoi University of Science and Technology
	3	H8.08.03.03	Decision on assigning staff and teachers to undertake CVHT tasks	No. 864/QD-DHTĐHN August 31, 2020; No. 792/QD-	Hanoi University of Science and

			Hanoi University of Science and Technology 09/06/2021; No. 1349/QD-DHTĐHN	Technology
4	H8.08.03.04	Decision on promulgating regulations on academic advising work at Hanoi Metropolitan University Internal	No. 195/QD-DHTĐHN dated February 27, 2015 2023	Hanoi University of Science and Technology

5	H8.08.03.05	Minutes of the meeting of administrative classes	2018-2023	Faculty of VHDL
6	H8.08.03.06	Student handbook		Hanoi University of Science and Technology
7	H8.08.03.07	Regulations on evaluating training results of full-time students at Hanoi National University	No. 1268/QD-DHTÐHN October 25, 2018	Hanoi University of Science and Technology
8	H8.08.03.08	Decision to promulgate Regulations on Student Affairs of Full-time University Students TDHN	No. 442/QD-DHTÐHN	Hanoi University of Science and Technology
9	H8.08.03.09	Notice of progress review and progress suspension for students who have not completed enough credits	2018-2023	Hanoi University of Science and Technology
10	H8.08.03.10	Hanoi Metropolitan University training portal	Website http://daotao.hnmu.edu.vn	Hanoi University of Science and Technology
11	H8.08.03.11	Decision on assignment of tasks in the Board of Directors	No. 334/QD-DHTĐHN March 29, 2021	Hanoi University of Science and Technology
12	H8.08.03.12	Decision to establish the Department of Training Management and Student Affairs	No. 914/QD-DHTĐHN dated August 21, 2019	Hanoi University of Science and Technology
13	H8.08.03.13	List of academic advisors	2018-2023	Hanoi University of Science and Technology
14	H8.08.03.14	CVHT Form		Hanoi University of Science and Technology
15	H8.08.03.15	Notice of improvement in grades	2018-2023	Hanoi University of Science and Technology
16	H8.08.03.16	Processes related to learners: Reward and discipline process; Resolution process policy regime; Process of managing learning volume		Hanoi University of Science and Technology
17	H8.08.03.17	Progress review minutes	2018-2023	Hanoi University of Science and Technology
18	H8.08.03.18	Decision to establish the School CVHT Board	No. 1522/QD-DHTĐHN dated December 8, 2022	
19	<u>H8.08.03.19</u>	Procedures of the Department of Training Management and Student Affairs		
20	H8.08.03.20	Hotel Management Training Program		
21	H8.08.03.21	University management software		
22	H8.08.03.22	Student management software		
23	H8.08.03.23	Regulations on evaluating student training results	2018	Hanoi University of Science and Technology

There are academic advising, extracurricular activities, competitions and other support services to help improve learners' learning and employability.

Criterion 8.4

	1	H8.08.04.01	Regulations on functions, tasks, organizational structure and operations of affiliated units		Hanoi University of
			(Department of Science, Technology and Cooperation Management)		Science and
					Technology
	2	H8.08.04.02	Plan to organize the workshop "Innovation in CVHT work in the 2018-2019 school year at	No. 1214/QD-DHTĐHN dated October 21, 2019	Hanoi University of
			the University		Science and
			Hanoi Metropolitan"		Technology

3	H8.08.04.03	Citizenship Week - Students	2018-2023	Training Department
4	H8.08.04.04	Plan to organize the Faculty of VHDL with scientific research and development work	2018-2023	Faculty of VHDL
5	H8.08.04.05	Plan to organize a workshop to guide students in doing scientific research	2018-2023	Faculty of VHDL
6	H8.08.04.06	Plan, guide, report on internship organization	2018-2023	Hanoi University of Science and Technology; Faculty of VHDL
7	H8.08.04.07	Assign tasks to guide students in doing their graduation thesis	2018-2023	PĐT
8	H8.08.04.08	List of students majoring in International Management who won awards at the School-level Student Scientific Research Conference	2018-2023	Hanoi University of Science and Technology
9	H8.08.04.09	Notice and decision on rewards for creative start-up activities	2018-2023	Hanoi University of Science and Technology
10	H8.08.04.10	Library website https://thuvien.hnmu.edu.vn		Hanoi University of Science and Technology
11	H8.08.04.11	List of email addresses for students majoring in International Business Administration of all courses	2018-2023	Hanoi University of Science and Technology
12	H8.08.04.12	Plan to organize the program to welcome new students, extracurricular activities, and Faculty associations VHDL	2018-2023	Faculty of VHDL
13	H8.08.04.13	Final student training quality survey records	2018-2023	Hanoi University of Science and Technology
14	H8.08.04.14	Survey results on satisfaction of students of International Business Administration with public education services	2021-2023	Hanoi University of Science and Technology
15	H8.08.04.15	Survey results to get students' opinions about the library	2018-2023	Hanoi University of Science and Technology
16	H8.08.04.16	Decision to commend students with excellent achievements in graduation internship in International Business Administration	2018-2023	Hanoi University of Science and Technology
17	<u>H8.08.04.17</u>	Plan to organize clubs and groups	2018-2023	Faculty of VHDL
18	H8.08.04.18	Plan and minutes of the Career Counseling Conference for students	2018-2023	Hanoi University of Science and Technology
19	H8.08.04.19	Internship regulations, Internship decision in QTKS industry	2018-2023	Hanoi University of Science and Technology
20	H8.08.04.20	Union plan	2018-2023	Hanoi University of Science and Technology
21	H8.08.04.21	Decision on granting Nguyen Truong To scholarship, Decision on paying tuition fee exemption, Decision on paying allowance Social, support students due to covid epidemic	2018-2023	Hanoi University of Science and Technology
22	H8.08.04.22	Regulations and Decisions on granting scholarships to encourage learning	2018-2023	Hanoi University of Science and Technology

23	H8.08.04.23	Announce and summarize student opinions in student dialogue conference	2018-2023	Hanoi University of
				Science and
				Technology
24	H8.08.04.24	Survey on employment situation of students after graduation	2018-2023	KT-DBCLGD
25	H8.08.04.25			
		Decision to establish Student Support Center and Cooperation with employers		

	26	H8.08.04.26	Workshops of VHDL Faculty students with businesses		Faculty of VHDL
	27	H8.08.04.27	List of businesses associated with the Faculty of VHDL		
Criterion 8.5			and physical environment facilitates sonal well-being of the learner.		•
	1	<u>H8.08.05.01</u>	Decision approving the project to renovate and repair buildings A1, A2, A3 of the University Hanoi Metropolitan University	No. 4835/QD-UBND October 28, 2020	City People's Committee
	2	H8.08.05.02	Image of functional area signboard		Hanoi University of Science and Technology
	3	H8.08.05.03	Minutes of inspection and acceptance of school safety, environmental hygiene, food	2017-2023	Hanoi University of Science and Technology
	4	H8.08.05.04	Feedback from learners and stakeholders on the school's landscape and environment	2017-2023	Hanoi University of Science and Technology
	5	H8.08.05.05	Board of dissemination of rules of conduct in schools, libraries, dormitories, and lecture halls	S	Hanoi University of Science and Technology
	6	H8.08.05.06	Notice and results of annual health check-up for students	2018-2023	Medical station
	7	H8.08.05.07	Summary of employees' opinions on the school's facilities	2018-2023	Hanoi University of Science and Technology
	8	H8.08.05.08	One-stop mechanism, one-stop shop		
	9	H8.08.05.09	Cultural behavior workshop for students of VHDL faculty		Faculty of VHDL
	10	H8.08.05.10	Office culture regulations		Hanoi University of Science and Technology
STANDARD 9	FAC	ILITIES AND EQUI	PMENT		
Criterion 9.1	Ther	e is a system of offices	s, classrooms and functional rooms with suitable equipment to support training and research ac	ctivities.	
	1	H9.09.01.01	Bachelor of Business Administration training program	Training plan issued on April 21, 2017	Hanoi University o Science and Technology
	2	<u>H9.09.01.02</u>	Strategy for building facilities and financial resources	Excerpt from school development strategy No. 71/QD-DHTDHN January 25, 2016)	Department of Finance and Administration
	3	H9.09.01.03	Regulations on organization and operation of Hanoi National University	No. 1168/QD-DHTĐHN dated September 28, 2018	Hanoi People's Committee
	4	<u>H9.09.01.04</u>	Regulations on organization and operation of Hanoi Metropolitan University	No. 137/QD-DHTĐHN dated February 25, 2016	Hanoi University of Science and Technology
	5	H9.09.01.05	Decision to determine the position, functions, tasks, powers, and organizational structure of Hanoi Metropolitan University (Functions and tasks of the Administration Department, Testing Center) Experimental, Experimental and Practical)	No. 6419/QD-UBND dated November 26, 2015	Hanoi People's Committee

	6	H9.09.01.06	Decision to establish Administration Department	No. 739/QD-DHTĐHN dated December 18, 2015	Hanoi University of Science and Technology
	7	<u>H9.09.01.07</u>	Working process of the Administration Department (Infrastructure and equipment management process; Purchasing and supplier evaluation process; Investment project organization and management process) build)	QT.QT-01 October 2017	QT Room
	8	<u>H9.09.01.08</u>	Working process of Finance and Accounting Department (QT prepares annual operating budget estimate;)	QT.TCKT-01 October 2017	Finance Department
	9	H9.09.01.09	Decision approving the project policy for renovation, repair and prevention of degradation of facility 1 - Hanoi Metropolitan University	No. 549/QD-UBND dated January 30, 2018	Hanoi People's Committee
	10	H9.09.01.10	Decision approving the project policy for renovation, repair and anti-degradation of facility 2 - Hanoi Metropolitan University	No. 4537/QD-UBND dated August 30, 2018	Hanoi People's Committee
	11	H9.09.01.11	Decision approving the project policy for renovation, repair and anti-degradation of campus 3 - Hanoi Metropolitan University	No. 1740/QD-UBND dated April 11, 2018	Hanoi People's Committee
	12	H9.09.01.12	Official dispatch on list of works needing renovation and repair, against degradation of some departments, agencies, unions and units under the city	No. 7683/UBND – KT October 28, 2015	Hanoi People's Committee
	13	<u>H9.09.01.13</u>	Decision to merge Soc Son Multidisciplinary College of Economics and Technology into Hanoi Metropolitan University	No. 7106/QD-UBND December 26, 2016	Hanoi People's Committee
	14	H9.09.01.14	Land ownership and land use of the school's 3 training facilities		Hanoi University of Science and Technology
	17	<u>H9.09.01.15</u>	Report on acceptance of renovation and repair works to prevent degradation at campus 1, campus 2, campus 3, Hanoi Metropolitan University	2020	Hanoi University of Science and Technology
	18	<u>H9.09.01.16</u>	Summary report on monitoring and evaluating the effectiveness of investment in the use of service equipment.  Training, Scientific Research and Development Services for the 2015-2016 school year;  Summary report on monitoring and evaluating the effectiveness of investment in the use of equipment for training, scientific research and development services for the 2016-2016 school year -	Hanoi University of Science and Technology, July 6, 2017; 830/BC-DHTDHN July 20, 2018; 805/DH-DHTDHN dated	Hanoi University of Science and Technology
	19	H9.09.01.17	Report on survey results assessing student facilities	No. 674/BC-DHTDHN No. 630/BC - DHTDHN No. 660/TB - DHTDHN	Hanoi University of Science and Technology
	20	<u>H9.09.01.18</u>	Annual investment in facilities and equipment	2018 - 2022	Hanoi University of Science and Technology
	21	H9 09.01.19	Facilities and equipment logbook, lab logbook	2018 - 2022	Hanoi University of Science and Technology
Criterion 9.2	The l	ibrary and learning re	sources are appropriate and updated to support training and research activities.		

1	H9.09.02.01	Library status report	No. 329/BC-DHTĐHN	Hanoi University of
			Year 2022	Science and
				Technology

2	H9.09.02.02	Annual supplementary materials list		
			Inforr	nation Center - Librar
3	H9.09.02.03	Library management software profile	No. 10/2017/TTVB- CMCSOFT Contract	Solution Company Limited CMC software
4	H9.09.02.04	Decision on appointing a unit to provide cooperation in developing and operating the Digital Library	No. 1680/QD-DHTĐHN dated December 28, 2018	Hanoi University of Science and Technology
5	<u>H9.09.02.05</u>	Economic Contract: Cooperation in developing and operating Digital Library	No. 200118/VDOC-HNMU	Document Company Limited Vina online and
6	H9.09.02.06	Regulations on the organization and operation of the Information Center - Library of Hanoi Metropolitan University	No. 808/QD - DHTĐHN dated October 21, 2016	T Information-Library
7	H9.09.02.07	Digital Library Implementation Report	12/25/2018	T Information-Library
8	H9.09.02.08	Investment and maintenance plan for learning resources such as library learning materials, teaching aids, online databases	Excerpt from school development strategy No. 71/QD-DHTĐHN January 25, 2016)	T Information-Library
9	H9.09.02.09	Notice of approval of budget expenditure plan 2017-2018	No. 1302/TB-DHTÐHN November 10, 2017	Hanoi University of Science and Technology
10	H9.09.02.10	Library budget estimate	2017 - 2022	T Information - Library
11	H9.09.02.11	Summary report of the 2015-2016 school year, direction and tasks for 2016-2017	No. 752/BC-DHTĐHN dated August 15, 2016	Hanoi University of Science and Technology
12	H9.09.02.12	Summary report of the 2016-2017 school year, direction and tasks for 2017-2018	No. 1088/BC-DHTĐHN dated September 25, 2017	Hanoi University of Science and Technology
13	H9.09.02.13	Summary report of the 2017-2018 school year, direction and tasks for 2018-2019	No. 795/BC-DHTĐHN dated July 9, 2018	Hanoi University of Science and Technology
14	H9.09.02.14	Procedure for supplementing textbooks; Procedure for supplementing reference materials; Procedure for supplementing other materials	QT.TTTV-01 January 1, 2017	T Information-Library
15	H9.09.02.15	Notice of receiving books sponsored by Asia Foundation	June 6, 2018	Asia Foundation
16	H9.09.02.16	Asian Book Foundation Announcement	June 12, 2018	Additional room, exchange, National Library
17	<u>H9.09.02.17</u>	Letter from the Northern Regional University Library Association	2016	Hanoi Metropolitan University

		n
		n
		n
		n
		n
		-

18	<u>H9.09.02.18</u>	Notice of survey to collect students' opinions on library work	2018 - 2022	T Information-Librar
19	H9.09.02.19	Report on assessment of the level of meeting learners' needs of the Information Center - Library	2018 - 2022	T Information - Library
20	H9.09.02.20	Statistics on the number of books borrowed and returned.	2015 - 2021	T Information-Libra
21	H9.09.02.21	List of documents received from The Asia Foundation	2019 - 2020	Asia Foundation
22	H9.09.02.22	List of documents in the field of QTKS	Inf	ormation Center - Libr
23	H9.09.02.23	Training on digital library skills	Inf	ormation Center - Libr
Criterion 9.3 App	propriate and updated	laboratories, facilities and equipment to support training and research activities		
1	<u>H9.09.03.01</u>	Decision to establish the Center for Experiments, Experiments and Practice, Thu Duc University Hanoi Metropolitan	No. 1253/QD-DHTĐHN December 14, 2017	Hanoi University Science and Technology
2	H9.09.03.02	Regulations on organization and operation of the Center for Experiments, Experiments and Practice, School Hanoi Metropolitan University	No. 983/QD-DHTĐHN August 20, 2018	Hanoi University Science and Technology
3	H9.09.03.03	Decision on Reorganization of Science and Technology Center	No. 923/QD-DHTĐHN August 21, 2019	Hanoi University Science and Technology
4	H9.09.03.04	Regulations on management of investment in basic construction, renovation, repair, and purchase of equipment of the State school	835/QD-DHTÐHN dated October 28, 2016	Hanoi University Science and Technology
5	H9.09.03.05	Laboratory/practice room regulations	2018	Hanoi University Science and Technology
6	H9.09.03.06	Practice and duties of officers in charge of laboratory, practice.	2018 - 2020	TTKHCN
7	H9.09.03.07	Minutes of inspection and assessment of equipment operating status	2018	TTKHCN
8	<u>H9.09.03.08</u>	Plan for improvement, repair, purchase and replacement of laboratory and practice equipment.	2017-2020	Hanoi University of Science and Technology
9	H9.09.03.09	Summary of costs for investment, purchase, repair and maintenance of equipment. List of laboratory and practice equipment purchased and supplemented annually.	2017-2022	Hanoi University of Science and Technology
10	H9.09.03.10	Equipment maintenance plan.	2019-2021	Hanoi University of Science and Technology
		Learner and stakeholder feedback data on labs, practices and		Hanoi University
12	<u>H9.09.03.11</u>	equipment	2016 - 2022	Science and Technology

14	H9.09.03.13.	List of lab equipment	Hanoi University of
		QTKS	Science and
			Technology

n

n

n

n

n

	15	H9.09.03.14	Equipment tracking book, lab log	2019 - 20212	Hanoi University of Science and Technology
		H9.09.03.15	Investment budget for equipment of the Department of Culture - Tourism	2018 -2022	Hanoi University of Science and Technology
Criterion 9.4	Appr	opriate and updated infor	rmation technology systems to support training and research activities		
	1	H9.09.04.01	Decision to promulgate the School Development Strategy for the period 2015 - 2025	No. 71/QD-DHTĐHN dated January 25, 2016	Hanoi University of Science and Technology
	2	H9.09.04.02	Decision to promulgate regulations on organization and operation of the Experimental and Experimental Center and Practice	No. 983/QD-DHTĐHN dated August 20, 2018	Hanoi University of Science and Technology
	3	<u>H9.09.04.03</u>	Decision to establish Administration Department	No. 739/QD-DHTĐHN dated December 18, 2015	Hanoi University of Science and Technology
	4	<u>H9.09.04.04</u>	Working process of the Administration Department (Infrastructure and Equipment Management Process; Purchasing and supplier evaluation process; Project organization and management process for construction investment	QT.QT-01 October 2017 QT.QT-02 October 2017	Administration Department
	5	H9.09.04.05		No. 721/QD-DHTĐHN dated December 18, 2015	Hanoi University of Science and Technology
	6	<u>H9.09.04.06</u>	Decision to promulgate regulations, functions, tasks, organizational structure and operations of the affiliated unit	No. 253/QD-DHTĐHN March 22, 2016	Hanoi University of Science and Technology
	7	<u>H9.09.04.07</u>	Information security system		Center for Science and Technology
	8	<u>H9.09.04.08</u>	wide Contract for providing domain names and value added services	October 17, 2016 No. LGD015028/Viettel Telecom dated July 29, 2010	-Z.com RunSystemGi

	110 00 04 00			
9	H9.09.04.09	Email list of staff of domain name daihocthudo.edu.vn		Hanoi University of Science and Technology
10	<u>H9.09.04.10</u>	Student email list domain daihoethudo.edu.vn		Hanoi University of Science and Technology
11	<u>H9.09.04.11</u>	Regulations on management, operation, exploitation and use of communication networks and electronic information pages from Hanoi Metropolitan University	No. 931/QD-DHTĐHN dated November 29, 2016	Hanoi University of Science and Technology
12	<u>H9.09.04.12</u>	Training plan for building E-learning electronic lectures	No. 1095/KH-DHTĐHN dated September 26, 2018	Hanoi University of Science and Technology
13	<u>H9.09.04.13</u>	Decision to establish a steering committee for the project "Building and implementing a school learning materials system" Hanoi Metropolitan University"	No. 952/QD-DHTĐHN dated August 9, 2018	Hanoi University of Science and Technology
14	H9.09.04.14	Decision on approving the project to build and deploy the university learning materials system Hanoi Metropolitan	No. 507/QD-DHTĐHN dated May 7, 2018	Hanoi University of Science and Technology
15	H9.09.04.15	Economic contract on the supply of video camera equipment and accessories	No. 20042018./HDKT/MOONTECH dated April 20, 2018	Between University Hanoi Metropolitan and
16	<u>H9.09.04.16</u>	Sales contract for the supply of portable speaker equipment	No. 2111/HDMB dated November 21, 2018	Between University Hanoi Metropolitan and
17	H9.09.04.17	Sales contract for the supply of computer equipment	No. 270818 /HDMB dated August 27, 2018	Between University Hanoi Metropolitan and
18	H9.09.04.18	Contract for the sale of goods regarding the supply of chemical equipment and tools	No. 19032018/HDMB/MDC-DHTĐHN dated March 19, 2018	Between Metropolitan University Hanoi and Company
19	<u>H9.09.04.19</u>	Sales contract for the supply of E-learning technical room equipment	No. 1812/HDMB-BTH dated December 18, 2018	Between University Hanoi Metropolitan and

	20	H9.09.04.20	Contract for the sale of goods for the supply of computers and information storage equipment	No. 1812/HDMB-VPDC dated December 18, 2018	Between Metropolitan University Hanoi
	21	<u>H9.09.04.21</u>	Contract for the sale of goods for the supply of underground fiber optic cables	No. 1812/HDMB-AST dated December 18, 2018	Between University Hanoi Metropolitan
	22	<u>H9.09.04.22</u>	Equipment usage monitoring report	2016-2019	Hanoi Metropolitan University
	23	<u>H9.09.04.23</u>	Annual summary report of the Center for Experiments, Experiments and Practice	June 8, 2018	ΓN-TN-TH Center
	24	H9.09.04.24	Report on the current status of IT infrastructure of the Center for Experimentation, Experimentation and Practice	October 24, 2018	ΓN-TN-TH Center
	25	<u>H9.09.04.25</u>	Annual expenses for maintenance, repair, and upgrading of IT infrastructure	2017 - 2022	Hanoi University of Science and Technology
	26	<u>H9.09.04.26</u>	Satisfaction survey of staff, students and alumni about IT systems	2019 - 2022	Hanoi University of Science and Technology
	27	H9.09.04.27	Document assigning tasks to the department IT equipment and facilities management	2022	Center for Science and Technology
Criterion 9.5	Envi	ronmental, health and	l safety standards are defined and implemented taking into account the specific needs of person	s with disabilities.	
	1	<u>H9.09.05.01</u>	Decision to promulgate Regulations on management of environmental protection, sanitation and care of ornamental plants School of Hanoi National University	No. 833/QD-DHTĐHN October 28, 2016	Hanoi University of Science and Technology
	2	<u>H9.09.05.02</u>	Profile of organizing the first week of civic education.	2016-2019	Student Affairs Department
	3	H9 09.05.03	Contract for providing security services at facility 1, base 3	2018	Hanoi University of Science and Technology
	4	H9.09.05.04	Notice on ensuring security, order, social safety, fire prevention and rescue rescue	2016-2020	Hanoi University of Science and Technology
	5	<u>H9.09.05.05</u>	Contract with health authorities to implement seasonal disease prevention measures, pest control	2016-2020	Hanoi University of Science and Technology
	6	<u>H9.09.05.06</u>	Plan, announcement on epidemic, prevention Covid 19 epidemic.	No. 962/KH-DHTĐHN August 18, 2017;	Hanoi University of Science and Technology
	7	H9.09.05.07	Medical Station's School Year Summary Report	2016-2020	Medical Station
	8	<u>H9.09.05.08</u>	Notice on collecting students' opinions in preparation for organizing a dialogue conference between the School Board of Directors for full-time university and college students in the 2016-2017 and 2017-2018 school years.	No. 1100/TB-DHTÐHN November 21, 2016	Hanoi University of Science and Technology
	9	<u>H9.09.05.09</u>	Minutes of dialogue with students, summary of student opinions	2016-2020	Hanoi University of Science and Technology

	10	H9.09.05.10	Survey of stakeholder satisfaction on landscape, environment and security system All in School	2018 - 2022	Hanoi University of Science and Technology	
	11	<u>H9.09.05.11</u>	Minutes of acceptance of equipped fire prevention and fighting equipment	2021	Hanoi University of Science and Technology	
	12	<u>H9.09.05.12</u>	Summary report of periodic health check-ups for staff and students of the Health Station	2017 - 2022	Medical Station	
STANDARD 10	STANDARD 10 IMPROVE QUALITY					

. Internal

Criterion 10.1	Stak	eholder feedback and n	needs are used as a basis for designing and developing the training program.		
	1	H10.10.01.01	Decision to establish Examination Department - Ensuring education quality	No. 734/QD-DHTĐHN	Metropolitan University Hanoi
	2	H10.10.01.02	Decision to establish the Department of Education Quality Management	No. 931/QD-DHTĐHN	Metropolitan University Hanoi
	3	H10.10.01.03	Decision to promulgate the Regulation on functions, tasks, organizational structure and operation of the affiliated unit	No. 253/QD-DHTÐHN	Metropolitan University Hanoi
	4	H10.10.01.04	Process of conducting surveys and collecting feedback	QT.DBCL-03, 2021	Metropolitan University Hanoi
	5	H10.10.01.05	Decision to promulgate Regulations on ensuring educational quality of schools Hanoi University of Science and Technology	408/QD-DHTÐHN May 10, 2016	Hanoi University of Science and Technology
	6	H10.10.01.06	Decision to establish a council to ensure educational quality of Hanoi National University	184/QD-DHTÐHN February 29, 2016	Hanoi University of Science and Technology
	7	H10.10.01.07	Decision on the establishment of a network system to ensure educational quality	1334/QD-DHTÐHN December 29, 2017	Hanoi University of Science and Technology
	8	H10.10.01.08	Decision to establish a council to ensure educational quality of Hanoi National University	1480/QD-DHTDHN November 25, 2019	Hanoi University of Science and Technology
	9	H10.10.01.09	Decision on the establishment of a network system to ensure educational quality	1732/QD-DHTÐHN December 31, 2019	Hanoi University of Science and Technology
	10	H10.10.01.10	Decision on the establishment of a network system to ensure educational quality	271/QD-DHTÐHN March 5, 2021	Hanoi University of Science and Technology
	11	H10.10.01.11-01		898/KH-DHTÐHN March 8, 2017	Hanoi University of Science and Technology
	12	H10.10.01.11-02	Plan and instructions for implementing key tasks of ensuring educational quality	647/KH-DHTÐHN June 6, 2018	Hanoi University of Science and Technology
	13	H10.10.01.11-03		1017/KH-DHTÐHN September 20, 2019	Hanoi University of Science and Technology
	14	H10.10.01.11-04		842/KH-DHTĐHN August 31, 2020	Hanoi University of Science and Technology
	15	H10.10.01.12-01	Notice on the development of a training plan for full-time university level for the 2016-2020 term	430/TB-DHTÐHN May 27, 2016	Hanoi University of Science and Technology
	16	H10.10.01.12-02	Notice on the development of a training plan for full-time university and college degrees for the 2018 and Adjust training plan for courses 2016, 2017	510/TB-DHTÐHN May 9, 2018	Hanoi University of Science and Technology

17	H10.10.01.12-03	Notice on the development of a training plan for full-time university and college degrees for the 2020 term and Adjust training plan for courses 2017, 2018, 2019	319/TB-DHTÐHN April 22, 2020	Hanoi Universit Science and Technology
18	H10.10.01.13	Notice on the development of training industry plan	983/TB-DHTĐHN August 22, 2017	Hanoi Universi Science and Technology
19	H10.10.01.14	Notice on the implementation of the plan to develop university-level training programs in the direction of applied profession	1195/TB-DHTÐHN October 19, 2018	Hanoi Universit Science and Technology
20	H10.10.01.15	Notice on reviewing and adjusting the training plan for university and college levels Courses 2015, 2016	549/TB-DHTÐHN May 15, 2017	Hanoi Universit Science and Technology
21	H10.10.01.16	Notice on reviewing and adjusting training plans for college and university courses 2016, 2017, 2018	772/TB-DHTÐHN July 12, 2019	Hanoi University Science and Technology

22	Н10.10.01.17	Determine and promulgate university and college training programs at the Metropolitan University Hanoi	318/QD-DHTÐHN April 12, 2019	Hanoi University of Science and Technology
23	Н10.10.01.18	Official dispatch of the Ministry of Education and Training on instructions for organizing feedback collection from learners on the teaching activities of lecturers	7324/ BGDÐT- NGCBQLGD October 8, 2013	Ministry of Education and Training
24	H10.10.01.19	Circular on Regulations on standards for assessing the quality of training programs at all levels of higher education	No. 04/2016/TT-BGDT	Ministry of Education and Training
25	Н10.10.01.20-01		1419/KH-DHTÐHN December 1, 2017	Hanoi University of Science and Technology
26	H10.10.01.20-02	Employer Survey Plan on Graduate Quality and Recruitment Needs	1418/KH-DHTDHN December 7, 2018	Hanoi University of Science and Technology
27	H10.10.01.20-03		1567/KH-DHTÐHN December 28, 2018	Hanoi University of Science and Technology
28	H10.10.01.20-04		1520/KH-DHTÐHN December 23, 2019	Hanoi University of Science and Technology
29	Н10.10.01.21-01		2015-2016	Hanoi University of Science and Technology
30	H10.10.01.21-02	Survey of employers, managers & alumni	2016-2017	Hanoi University of Science and Technology
31	H10.10.01.21-03		2017-2018	Hanoi University of Science and Technology
32	Н10.10.01.21-04		2018-2019	Hanoi University of Science and Technology
33	H10.10.01.22-01		1315/KH-DHTÐHN November 13, 2017	Hanoi University of Science and Technology
34	Н10.10.01.22-02	Survey plan to collect students' feedback on lecturers' teaching activities	1420/KH-DHTDHN December 7, 2018	Hanoi University of Science and Technology
35	Н10.10.01.22-03		1518/KH-DHTÐHN December 23, 2019	Hanoi University of Science and Technology
36	Н10.10.01.22-04		1158/KH-DHTÐHN December 31, 2020	Hanoi University of Science and Technology
37	H10.10.01.23-01		1235/TB-DHTDHN December 21, 2016; 666/TB-Hanoi University of Science and Technology 06/06/2017	Hanoi University of Science and Technology

38	H10.10.01.23-02	Notice on collecting students' feedback on lecturers' teaching activities	1325/1B-DHTĐHN November 14, 2017; 551/TB- Hanoi University of Science and Technology May 17, 2018	Hanoi University of Science and Technology
39	H10.10.01.23-03		1419/TB-DHTĐHN December 7, 2018	Hanoi University of Science and Technology
40	H10.10.01.23-04		1579/TB-DHTÐHN December 31, 2019	Hanoi University of Science and Technology
41	H10.10.01.23-05		1159/TB-DHTĐHN December 31, 2020	Hanoi University of Science and Technology
42	H10.10.01.24-01		No number, June 27, 2017	P.KT-DBCLGD
43	H10.10.01.24-02	Announcement of results of student feedback on lecturers' teaching activities school year 2017-2018	762/TB-DHTĐHN July 2, 2018	Hanoi University of Science and Technology
44	H10.10.01.24-03	Announcement of results of student feedback on lecturers' teaching activities school year 2018-2019	916/TB-DHTÐHN August 23, 2019	Hanoi University of Science and Technology

	1	Report on the results of collecting students' feedback on lecturers' teaching activities	No. 584/BC-DHTĐHN,	
45	H10.10.01.24-04	school year 2019-2020	No. 585/BC-DHTÐHN,	Hanoi University of Science and Technology
46	H10.10.01.24-05	Report on the results of collecting students' feedback on lecturers' teaching activities school year 2018-2019	918/BC-DHTÐHN	Hanoi University of Science and Technology
47	H10.10.01.25-01		1107/KH-DHTÐHN November 23, 2016	Hanoi University of Science and Technology
48	H10.10.01.25-02	Plan to organize a dialogue conference between the school's Board of Directors and students	1476/KH-DHTDN December 17, 2018	Hanoi University of Science and Technology
49	H10.10.01.25-03		1513/KH-DHTÐHN December 23, 2019	Hanoi University of Science and Technology
50	H10.10.01.25-04		1141/KH-DHTÐHN December 28, 2020	Hanoi University of Science and Technology
51	H10.10.01.25-05		1497/KH-DHTÐHN December 20, 2017	Hanoi University of Science and Technology
52	H10.10.01.26	Content of student dialogue responses of the School in each academic year		Hanoi University of Science and Technology
53	H10.10.01.27-01	School training quality survey plan	127/KH-DHTÐHN 01/2/2018	Hanoi University of Science and Technology
54	H10.10.01.27-02		198/ KH-DHTÐHN March 1, 2019	Hanoi University of Science and Technology
55	H10.10.01.27-03		25/KH-DHTÐHN January 8, 2019	Hanoi University of Science and Technology
56	H10.10.01.28-01		369/TB-DHTÐHN May 12, 2016	Hanoi University of Science and Technology
57	H10.10.01.28-02	Notice of survey on training quality of the School	640/TB-DHTĐHN June 4, 2018	Hanoi University of Science and Technology
58	H10.10.01.28-03		612/TB-DHTĐHN June 3, 2019	Hanoi University of Science and Technology
59	H10.10.01.28-04		500/TB-DHTĐHN May 29, 2020	Hanoi University of Science and Technology
60	H10.10.01.28-05		284/TB-DHTĐHN March 22, 2021	Hanoi University of Science and Technology

61	H10.10.01.29	School training quality survey form		Hanoi University of Science and Technology
62	H10.10.01.30-01	Announcement of training quality survey results for students of the 2015-2018 course	763/TB-DHTÐHN July 2, 2018	Hanoi University of Science and Technology
63	H10.10.01.30-02	Report on the results of the survey on the training quality of the School	762/BC-DHTÐHN July 10, 2019	Hanoi University of Science and Technology
64	H10.10.01.30-03	Report on the results of the school's training quality survey for the 2019-2020 school year	674/BC-DHTÐHN July 14, 2020	Hanoi University of Science and Technology
65	H10.10.01.31	Data on training quality survey results of students of course D2016, school year 2019-2020	Soft data not numbers	Hanoi University of Science and Technology
66	H10.10.01.32	Plan to organize Customer Conference for non-pedagogical sectors in the 2017-2018 school year	1448/KH-DHTÐHN 11/12/2017	Hanoi University of Science and Technology
67	H10.10.01.33	Customer Conference Program and Invitation		Hanoi University of Science and Technology

	ı	Notice of quality chicative development and quality chicative implementation along of the		1
68	H10.10.01.34	Notice of quality objective development and quality objective implementation plan of the units Unit school year 2019-2020	No. 1018/TB-DHTÐHN	Hanoi University of Science and Technology
69	H10.10.01.35-01	Report on survey results to solicit opinions from employers, managers and alumni on quality number of graduates	No. 919/BC-DHTĐHN, 2019	Hanoi University of Science and Technology
70	H10.10.01.35-02	Graduate Satisfaction Survey	2019	Hanoi University of Science and Technology
71	H10.10.01.35-03	Report on survey results to solicit opinions from employers, managers and alumni on quality number of graduates	No. 761/TB-DHTĐHN	Hanoi University of Science and Technology
72	H10.10.01.36	Report on survey results to solicit opinions from employers, managers and alumni on quality number of graduates	631/BC-DHTÐHN 06/07/2020	Hanoi University of Science and Technology
73	H10.10.01.37	Survey plan on output standards and training programs for university-level majors Studying at Hanoi Metropolitan University	No. 476/KH-DHTÐHN	Hanoi University of Science and Technology
74	H10.10.01.38-01	Report on surveying output standards and training programs 2016, 2017	KTDBCLGD	Hanoi University of Science and Technology
75	H10.10.01.38-02	Survey on output standards and training programs		Hanoi University of Science and Technology
76	H10.10.01.39-01	Survey plan on employment situation of graduates	No. 1145/KH-DHTÐHN No. 1067/KH-DHTÐHN	Hanoi University of Science and Technology
77	H10.10.01.39-02	Notice on the implementation of the Survey on the employment situation of university and college students regular college graduate	No. 1068/TB-DHTĐHN	Hanoi University of Science and Technology
78	H10.10.01.39-03	Survey form on employment status of students after graduation		Hanoi University of Science and Technology
79	H10.10.01.40	Decision to promulgate university training program with career orientation application	No. 1406/QD-DHTÐHN November 29, 2018	Hanoi University of Science and Technology
80	H10.10.01.41	Bachelor of Business Administration training program with applied career orientation		Metropolitan University HN
81	H10.10.01.42	Training program 2015		Metropolitan University HN
82	H10.10.01.43	School fanpage address: https://www.facebook.com/hnmu.edu.vn/Dia only Khoa's fanpage: h	nttps://www.facebook.com/vhdlhnm	Link
83	H10.10.01.44	List of alumni of the QTKS major		Hanoi University of Science and Technology
84	H10.10.01.45	List of businesses, employers		Hanoi University of Science and Technology

	85	H10.10.01.46	Student survey on course effectiveness		Hanoi University of Science and
	86	H10.10.01.47	Notice on collecting students' opinions to serve the Dialogue Conference between the School Board of Directors with students of all years	No. 1381/TB-DHTÐHN, No. 1342/TB-DHTÐHN	Technology  Hanoi University of Science and Technology
	87	H10.10.01.48-1	Plan to organize a conference to review 2 years of university training	No. 760/TB-DHTĐHN	Hanoi University of Science and Technology
	88	H10.10.01.48-2	Records of the 2-year summary conference of undergraduate training at Hanoi Metropolitan University	2018	Hanoi University of Science and Technology
Criterion 10.2	The o		f the CTDH is established, evaluated and improved.		
	1	H10.10.02.01	Circular regulating conditions, documents, procedures for opening training majors, suspending enrollment, and revoking decision to open training majors at university and college levels	No. 08/2011/TT-BGDDT	Ministry of Education and Training create

2	H10.10.02.02	Circular promulgating Regulations on conditions, order and procedures for opening training majors and suspending recruitment students, revoke the decision to open university training majors	No. 22/2017-TT-BGDDT	Ministry of Education and Training create
3	H10.10.02.03	Decision to promulgate the university training program in Vietnamese studies according to the regulations applied career guidance	No. 1406/QD-DHTĐHN	Metropolitan University HN
4	H10.10.02.04	Process of compiling and adjusting the 2021 training program	QT.D1-01 3/2021	Metropolitan University HN
5	H10.10.02.05	Process of compiling and adjusting the 2017 training program	QT.DT-01, 2017	Metropolitan University HN
6	H10.10.02.06	Decision to promulgate the quality management system of Hanoi Metropolitan University	No. 1070/QD-DHTĐHN	Metropolitan University HN
7	H10.10.02.07	Decision on promulgating the Working Procedures of units under Thu Dau Mot University Hanoi Metropolitan	No. 999/QD-DHTĐHN	Metropolitan University HN
8	H10.10.02.08	Notice of adjustment of training plan for full-time university and college courses 2017, 2018, 2019 2020	No. 611/TB-DHTĐHN	Metropolitan University HN
9	H10.10.02.09-01	Application form for opening training program (submission)		Metropolitan University HN
10	H10.10.02.09-02	Application form for opening training program (project)		
11	H10.10.02.10	Bachelor of Applied Career Training Program 2018		Metropolitan University HN
12	H10.10.02.11	Bachelor's Degree Program 2015		Metropolitan University HN
13	H10.10.02.12	Detailed outline of Bachelor's degree in applied career orientation in 2018		Metropolitan University HN
14	H10.10.02.13-01	Report on survey results on output standards and training programs	No. 1057/BC-DHTĐHN, September 13, 2017	Metropolitan University HN
15	H10.10.02.13-02	Report on survey results on output standards and industry training programs	No. 763/BC-DHTĐHN, July 2, 2018	Metropolitan University HN
16	H10.10.02.14	Decision to promulgate the plan for full-time university training for the 2016 course	No. 644/QD-DHTĐHN, August 24, 2016	Metropolitan University HN
17	H10.10.02.15	Decision on promulgating the training plan for full-time university and college levels 2017	No. 682/QD-DHTĐHN dated June 28, 2017	Metropolitan University HN
18	H10.10.02.16	Decision on promulgating the training plan for full-time university and college levels 2018	No. 702/QD-DHTĐHN, June 13, 2018	Metropolitan University HN
19	H10.10.02.17	Decision on promulgating the plan for regular university training for the 2019 term	No. 728/QD-DHTĐHN, dated July 12, 2019	Metropolitan University HN
20	H10.10.02.18	Decision on promulgating the plan for regular university training for the 2020 term	No. 734/QD-DHTĐHN, August 14, 2020	Metropolitan University HN
21	H10.10.02.19	Plan to build training program for QTKS industry		Hanoi University of Science and Technology

22	H10.10.02.20	Decision to issue the Council for Appraisal of Training Programs in the QTKS Industry	Hanoi University of Science and Technology
23	1 11 1 1 1 1 1 2 2 1 1 1 1	Minutes of appraisal of training program of QTKS industry, Evaluation form of training program and training quality QTKS	Hanoi University of Science and Technology
24	H10.10.02.21-02	Minutes of appraisal of training program of QTKS industry	Hanoi University of Science and Technology

	25	H10.10.02.22	Decision to issue the training code for the QTKS industry	Hanoi University of Science and
	26	H10.10.02.23	Decision to establish a team to draft and adjust the training program for the QTKS sector	Hanoi University of Science and Technology
	27	H10.10.02.24	Plan to draft and adjust training program for the QTKS industry	Hanoi University of Science and Technology
	28	H10.10.02.25	Report on survey results of stakeholders on training programs in the field of QTKS 2017-2022	KT-DBCLGD
	29	H10.10.02.26	Proposal to adjust the training program for the QTKS major code of the courses 2017-2022	Faculty of VHDL
	30	H10.10.02.27-01	Framework of the training program of the International Business Administration major of Hanoi National University of Education 1	Faculty of VHDL
	31	H10.10.02.27-02	Output standards of the training program of the International Business Administration major of Hanoi National University of Education 1	Faculty of VHDL
	32	H10.10.02.27-03	Framework of the training program of the International Business Administration major of Hanoi National University of Education 2	Faculty of VHDL
	33	H10.10.02.27-04	Output standards of the training program of the International Business Administration major of Hanoi National University of Education 2	Faculty of VHDL
	34	H10.10.02.27-05	Framework of the training program of the International Business Administration major of the University of Social Sciences and Humanities	Faculty of VHDL
	35	H10.10.02.27-06	Output standards of the training program of the International Business Administration major of the University of Social Sciences and Humanities	Faculty of VHDL
	36	H10.10.02.28	Minutes of department meeting on curriculum revision in 2017, 2018, 2019, 2020, 2021	Faculty of VHDL
	37	H10.10.02.29	Decision to promulgate Regulations on comparing educational quality of Hanoi Metropolitan No. 1712/QD-DHTĐHN University	Hanoi University of Science and Technology
	38	H10.10.02.30	List of QTKS textbooks	Faculty of VHDL
	39	H10.10.02.31	Decision to establish the Scientific Council of the Faculty of Culture and Tourism	Faculty of VHDL
	40	H10.10.02.32	Minutes of department meeting on curriculum revision	
Criterion 10.3	The		rocess and assessment of learning outcomes are regularly reviewed and evaluated to ensure compatibility and appropriateness with the CDR	•
	1	H10.10.03.01-01	Decision on promulgating regulations on regular university and college training according to the credit system  No. 43/2007/QD-BGDDT, dated August 15, 20	007
	2	H10.10.03.01-02	Decision to promulgate the Regulations on university training at Hanoi Metropolitan University  No. 717/QD-DHTDHN, dated July 21, 2021	
	3	H10.10.03.02	Process of managing teaching activities of lecturers and learning of students  QT.DT-02, October 2017	
	4	H10.10.03.03	Student learning outcomes management process QT.DT-04, October 25, 2017	
	5		Decision on promulgating the 2016 regular university training plan  644/QD-DHTĐHN August 24, 2016	

Decision on promulgating the 2017 regular university training plan

682/QD-DHTĐHN June 28, 2017

7	H10.10.03.05	Decision on promulgating the 2018 regular university training plan	702/QD-DHTĐHN June 13, 2018
8		Decision on promulgating the 2019 regular university training plan	645/QD-DHTĐHN June 18, 2019
9		Decision on promulgating the 2020 regular university training plan	No. 1236/QD-DHTĐHN, dated December 29, 2020
10	H10.10.03.06-01	Teaching assignment plan of Tourism Department for the 2016-2017 school year	
11	H10.10.03.06-02	Teaching assignment plan of Tourism Department for the 2017-2018 school year	
12	H10.10.03.06-03	Teaching assignment plan of Tourism Department for the 2018-2019 school year	
13	H10.10.03.06-04	Teaching assignment plan of Tourism Department for the 2019-2020 school year	
14	H10.10.03.06-05	Teaching assignment plan of the Department of Tourism for the 2020-2021 school year	
15	H10.10.03.06-06	Teaching assignment plan of the Department of Tourism for the 2021-2022 school year	
16	H10.10.03.07-01	Lecture report of lecturers of Tourism Department for the 2016-2017 school year	
17	H10.10.03.07-02	Lecture report of lecturers of Tourism Department for the 2017-2018 school year	
18	H10.10.03.07-03	Lecture report of lecturers of Tourism Department for the 2018-2019 school year	
19	H10.10.03.07-04	Lecture report of lecturers of Tourism Department for the 2019-2020 school year	
20	H10.10.03.08-01	Teaching monitoring sheet of lecturers of Tourism Department, school year 2016-2017	
21	H10.10.03.08-02	Teaching monitoring sheet of lecturers of Tourism Department, school year 2017-2018	
22	H10.10.03.08-03	Teaching monitoring sheet of lecturers of Tourism Department, school year 2018-2019	
23	H10.10.03.08-04	Teaching monitoring sheet of lecturers of Tourism Department, school year 2019-2020	
24	H10.10.03.09	Decision to establish the Examination Department - Ensuring Education Quality	2016-2019
25	H10.10.03.10	Decision to establish the Center - Testing and Foreign Languages Information Technology	925/QD-DHTÐHN August 21, 2019
26	H10.10.03.11	Detailed outline of courses in QTKS	
27	H10.10.03.12	Decision on promulgating regulations on testing and examination of course subjects	1168/QD-DHTÐHN November 23, 2017
28	H10.10.03.13-1	Decision on organizing a training course for teachers implementing the POHE program in 2018	556/QD-DHTĐHN May 15, 2018
29	H10.10.03.13-2	Plan to organize the Teacher Training class to implement the POHE program in 2018	549/KH-DHTÐHN May 16, 2018

30	H10.10.03.14-1	Notice on the construction, addition and editing of the final exam question bank for the school year 2017-2018	1008/TB-DHTÐHN August 28, 2017
31	H10.10.03.14-2	Notice on registration for construction, addition and editing of the exam question bank for semester II school year 2017-2018	44/TB-DHTÐHN January 16, 2018
32	H10.10.03.14-3	Notice on registration for construction, addition and editing of exam question bank for academic year 2019-2020	1042/TB-DHTÐHN September 25, 2019
33	H10.10.03.14-4	Notice on registration for building, supplementing and editing the exam question bank for the	2 2020-2021 school year
34	H10.10.03.15-1	Summary table of registration for building and editing the exam bank of the Department of Tourism	
35	H10.10.03.15-2	Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2017-2018	2017-2018
36	H10.10.03.15-3	Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2018-2019	2018-2019
37	H10.10.03.15-4	Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2019-2020	2019-2020
38	H10.10.03.15-5	Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2020-2021	2020-2021
39	H10.10.03.15-6	Summary table of registration for building and editing the exam bank of the Tourism Department for the school year 2021-2022	2021-2022
40	H10.10.03.16	Decision on the establishment, management and use of the final exam question bank	642/QD-DHTÐHN August 24, 2016
41	H10.10.03.17-1		999/QD-DHTÐHN December 15, 2016
42	H10.10.03.17-2		1070/QD-DHTĐHN October 25, 2017
43	H10.10.03.17-3	QT-KT.01 (Procedure for organizing final exams)	1178/QD-DHTÐHN September 28, 2018
44	H10.10.03.17-4		1216/QD-DHTÐHN October 7, 2019
45	H10.10.03.17-5		269/QD-DHTÐHN March 5, 2021
46	H10.10.03.18-1		999/QD-DHTÐHN December 15, 2016
47	H10.10.03.18-2		1070/QD-DHTÐHN October 25, 2017
48	H10.10.03.18-3	QT-KT.02 (Procedure for building, managing and using the Test Bank)	1178/QD-DHTÐHN September 28, 2018
49	H10.10.03.18-4		1216/QD-DHTÐHN October 7, 2019
50	H10.10.03.18-5		269/QD-DHTĐHN March 5, 2021 1070/QD-DHTĐHN
52	H10.10.03.19-1		October 25, 2017
32	H10.10.03.19-2	OT.DT – 07 (Organization process for students to do graduation projects and theses)	1178/QD-DHTÐHN September 28, 2018

53	H10.10.03.19-3		1216/QD-DHTĐHN October 7, 2019	
54	H10.10.03.19-4		269/QD-DHTĐHN March 5, 2021	
55	H10.10.03.20-1	For full-time university and college levels, training according to the credit system at the University  Hanoi Metropolitan	498/QD-DHTÐHN October 16, 2015	
56	Н10 10 03 20 2	graduation project, thesis, for full-time university and college level, training according to the system at Hanoi Metropolitan University	874/QD-DHTĐHN October 17, 2016	

57		Regulations on management and organization of graduation project and thesis activities for undergraduate and graduate levels	39/QD-DHTĐHN
37	H10.10.03.20-3	undergraduate and graduate levels	January 16, 2019
	1110.10.03.20 3	Full-time college, credit-based training at Hanoi Metropolitan University  Decision on the establishment of a Council for assessing the quality of training programs at	730/QD-DHTĐHN
58		the faculty level of the University	September 23, 2016
	H10.10.03.21	Hanoi Metropolitan	1 1
59			78/KH-DHTÐHN
	H10.10.03.22	Self-assessment plan for the quality of undergraduate training programs in International	January 26, 2021
		Business Administration	
60		Decision to establish a Council for self-assessment of the quality of university training programs	T22/QD-DHTĐHN
	H10.10.03.22-01	OTKS industry	January 29, 2021
61		Q1K3 industry	
01	H10.10.03.23	Plan for observing professional lessons of the Tourism department every year	2016-2022
-	П10.10.03.23	Fran for observing professional lessons of the Tourish department every year	2010-2022
62	1110 10 02 24	Des Continued about the College Description of College Description o	2017 2022
<b>L</b>	H10.10.03.24	Professional observation report of the Department of Literature and Arts	2016-2022
63			
	H10.10.03.25	Minutes of meeting to review good teaching experience	2016-2022
64			
	H10.10.03.26	Application for organizing rolling exams and changing exam formats of the Department of	2016-2022
		Tourism	
65			
	H10.10.03.27	List of courses for doing assignments and essays of the Faculty of VHDL	2016-2022
66			
	H10.10.03.28	List of students, topics and teachers guiding students in writing essays	2016-2022
67			
	H10.10.03.29	Results of major assignments, essays	2016-2022
68			
	H10.10.03.30	Notice of registration for DA, KLTN	2016-2022
69			
	H10.10.03.31	Application form for students to do MA and PhD	2016-2022
70			
, 0	H10.10.03.32	List of students registered for MA and KLTN	2016-2022
71			
/ 1	H10.10.03.33	Graduation thesis evaluation board + Summary table of students' graduation thesis results	2016-2022
72	1110.10.05.55	Graduation diesis evaluation board - Summary able of students graduation thesis results	2010 2022
12	H10.10.03.34-1	Report on collecting student feedback on course effectiveness in the 2016-2017 school year	No number, June 27, 2017
72	1110.10.03.34-1	Announcement of results of student feedback on lecturers' teaching activities	INO HUHIUGI, JUHG 27, 2017
73	1110 10 02 24 2	school year 2017-2018	762/TB-DHTĐHN July 2, 2018
-	H10.10.03.34-2	Announcement of results of student feedback on lecturers' teaching activities	• •
74	*****	school year 2018-2019	916/TB-DHTĐHN August 23, 2019, 238/BC-DHTĐHN March 12,
	H10.10.03.34-03		2019, 917/BC
75		Report on the results of collecting students' feedback on lecturers' teaching activities	
	H10.10.03.34-04	school year 2019-2020	585/BC-DHTĐHN June 23, 2020
	L	1	

-Hanoi University of Technology 23

	76	1110 10 02 25 1	A second of Christian and Chri	N. 7/2/TD DUTDIN	
	77	H10.10.03.35-1	Announcement of training quality survey results for students of the 2015-2018 course	No. 763/TB-DHTĐHN 762/BC-DHTĐHN July 10, 2019	
	78	H10.10.03.35-2	Report on training quality survey results for students of the 2016-2019 course		
		H10.10.03.35-3	Report on the results of the school's training quality survey for the 2019-2020 school year	674/BC-DHTĐHN July 14, 2020	
	79		English proficiency assessment		
Criterion 10.4	Rese	earch results are used t	o improve teaching and learning.		
	1	H10.10.04.01	Detailed outline of Vietnamese Studies courses		Hanoi Univers Science an Technolog
	2	H10.10.04.02-01	Decision on the establishment of the Steering Committee for the Project on drafting and compiling training programs university level curriculum	69/QD-DHTÐHN January 25, 2016	Hanoi Univers Science ar Technolog
	3	H10.10.04.02-02	Decisions on assigning tasks of compiling textbooks in 2016, 2017, 2018, 2019, 2020		Hanoi Univer Science at Technolog
	4	H10.10.04.02-03	Plan to implement the construction of CDR, draft training programs and compile textbooks 2016 college degree	185/KH-DHTÐHN 3/16/3016	Hanoi Universidade Science an Technolog
	5	H10.10.04.04-01	Decision on recognition of results of scientific research tasks in the 2015-2016 school year	No. 634/QD-DHTÐHN	Hanoi Universidence at Technolog
	6	H10.10.04.04-02	Decision on recognition of results of scientific research tasks in the 2016-2017 school year	No. 902/QD-DHTÐHN, No. 639/QD-DHTÐHN	Hanoi Univer Science an Technolog
	7	H10.10.04.05-01	Decision on recognition of results of scientific research projects 2016-2017	No. 618/QD-DHTÐHN	Hanoi Univer Science a Technolog
	8	H10.10.04.05-02	Decision on recognition of results of scientific and technological research projects and initiatives  School level experience 2017-2018 school year	No. 834/QD-DHTÐHN	Hanoi Univer Science a Technolo
	9	H10.10.04.05-03	Decision on recognition of results of scientific and technological research projects and initiatives  School level experience 2018-2019 school year	No. 721/QD-DHTÐHN	Hanoi Univer Science a Technolo
	10	H10.10.04.06	Decision on rewarding scientific research work in the 2015-2016 school year	871/QD-DHTDHN November 10, 2016	Hanoi Univer Science a Technolo
	11	H10.10.04.07	Decision on rewarding scientific research work in the 2016-2017 school year	2016-2019	Hanoi Univer Science a Technolo
	12	H10.10.04.08-01	Decision on rewarding scientific research work in the 2017-2018 school year	955/QD-DHTĐHN August 13, 2018	Hanoi Univers

				Science and Technology
13	H10.10.04.08-02	Decision on rewarding scientific research work in the 2018-2019 school year	976/QD-DHTÐHN August 30, 2019	Hanoi University of Science and Technology
14	H10.10.04.08-03	Decision on supplementing and adjusting the list of rewards for scientific research work school year 2018-2019	1346/QD-DHTÐHN October 28, 2019	Hanoi University of Science and Technology
15	H10.10.04.08-04	Decision on rewarding scientific research work in the 2019-2020 school year	867/QD-DHTÐHN August 31, 2020	Hanoi University of Science and Technology
16	H10.10.04.09	Decision to reward scientific research students and student instructors Scientific research school year 2020-2021	No. 562/QD-DHTĐHN	
17	H10.10.04.09-01	Decision to reward scientific research students and student instructors Scientific research school year 2021-2022	No. 529/QD-DHTĐHN 7/1/2022	Hanoi University of Science and Technology

				1	
	18	H10.10.04.10-01	Notice on organizing the 2nd "Startup Innovation - HNMU" Activity	945/TB-DHTÐHN October 27, 2020	Hanoi University of Science and Technology
	19	H10.10.04.10-02	The second "Startup Innovation - HNMU" activity of Hanoi Metropolitan University in 201 ended school 2020-2021	6 436/QD-DHTÐHN April 27, 2021	Hanoi University of Science and Technology
	20	H10.10.04.11-01	Decision to reward students who won prizes in "Student Scientific Research" at the national level School year 2018-2019	No. 368/QD-DHTĐHN	Hanoi University of Science and Technology
	21	H10.10.04.11-02	Decision to reward students who won prizes in "Student Scientific Research" at the national level School year 2019-2020	No. 471/QD-DHTÐHN	Hanoi University of Science and Technology
	22	H10.10.04.12-01	List of compiled textbooks and monographs in the field of VNH, Faculty of VHDL		Faculty of Culture and Tourism
	23	H10.10.04.12-02	List of scientific research works of lecturers of the Faculty of Culture and Tourism in the period 2016-2021		Faculty of Culture and Tourism
	24	H10.10.04.13	Records of Student Scientific Research Conferences of the Faculty of Culture and Tourism		Faculty of Culture and Tourism
	25	H10.10.04.14	Minutes of Tourism Department meetings on compiling textbooks, teaching methods, teaching	ing materials, etc.	Faculty of Culture and Tourism
	26	H10.10.04.13	Records of Student Scientific Research Conferences of the Faculty of Culture and Tourism		Faculty of Culture and Tourism
	27	H10.10.04.14	Minutes of Tourism Department meeting on compiling textbooks, teaching methods, and teaching materials teach		Faculty of Culture and Tourism
Criterion 10.5	The	quality of support servi	ices and facilities (in libraries, laboratories, IT systems and other support services) is assessed	and improved.	
	1	H10.10.05.01	QT.QLTB-01 Procedure for managing equipment for teaching and scientific research	1070/QD-DHTĐHN October 25, 2017	Hanoi University of Science and Technology
	2	H10.10.05.02-01	Regulations on functions, tasks, organizational structure and operations of affiliated units	253/QD-DHTÐHN March 22, 2016	Hanoi University of Science and Technology
	3	H10.10.05.02-02		1302/QD-DHTĐHN November 2, 2018	Hanoi University of Science and Technology
	4	H10.10.05.02-03		88/QD-DHTÐHN February 4, 2020	Hanoi University of Science and Technology
	5	H10.10.05.03-01	QT.QT-01 (Infrastructure and equipment management process)	2016-2019	Department of Science and Technology Management - Training Center for Science

				and Technology
6	H10.10.05.03-02	Internal assessment records of the Center for Science and Technology on the process of managing equipment for teaching and study	2016-2020	Center for Science and Technology
7	H10.10.05.04	Decision on promulgating the Regulations on purchasing and repairing facilities of Thu Duc University.  Hanoi Metropolitan	835/QD-DHTÐHN October 28, 2016	Hanoi University of Science and Technology
8	H10.10.05.05-01	Decision on promulgating quality goals for units under the Metropolitan University Hanoi school year 2016-2017	No. 884/QD-DHTÐHN	Hanoi University of Science and Technology
9	H10.10.05.05-02	Decision on promulgating quality goals of units under Hanoi Metropolitan University for the 2017-2018 school year		
10	H10.10.05.05-03	Decision on promulgating quality goals for units under the Metropolitan University Hanoi school year 2018-2019	1246/QD-DHTÐHN October 16, 2018	Hanoi University of Science and Technology
11	H10.10.05.05-04	Decision on promulgating quality goals for units under the Metropolitan University Hanoi school year 2019-2020	1215/QD-DHTÐHN 10/7/2019	Hanoi University of Science and Technology

	1		LOOL/AD DITTOIN	1		
12	H10.10.05.05-05	Decision to promulgate quality objectives and plans to implement quality objectives of units Position of Hanoi University of Science and Technology, academic year 2021-2022	881/QD-DHTÐHN 10/11/2021	Hanoi University of Science and Technology		
13	H10.10.05.05-05	Quality objectives and implementation plan of quality objectives of TT-TV, Magazine Department				
14	H10.10.05.05-06	Notice of quality goal setting, quality goal implementation plan and procedures Work schedule of units for the 2021-2022 school year	No. 901/TB-DHTÐHN September 28, 2021	Hanoi University of Science and Technology		
15	H10.10.05.06	Decision on promulgating the quality management system of Hanoi Metropolitan University	No. 1070/QD-DHTĐHN	Hanoi University of Science and Technology		
16	H10.10.05.07	Decision to establish the Center for Experimental, Experimental and Practical Training	No. 1253/QD-DHTĐHN	Hanoi University of Science and Technology		
17	H10.10.05.08	Annual supplementary materials list of the Information Center - Library	2016-2019	Information Center Library News		
18	H10.10.05.09-01	School Digital Library Page:http://thuvienso.daihocthudo.edu.vn/	2016-2019	Hanoi University of Science and Technology		
19	H10.10.05.09-02	Report on the implementation of activities of Hanoi Metropolitan University Digital Library	12/25/2018	Information Center Library News		
20	H10.10.05.09-03	Decision on appointing a unit to provide cooperation in developing and operating the Digital Library	1680/QSS-DHTĐHN December 28, 2018	Hanoi University of Science and Technology		
21	H10.10.05.10	Internal email system of Hanoi Metropolitan University ( xxx@daihocthudo.edu.vn / xxx@h	nmu.edu.vn )	Hanoi University of Science and Technology		
22	H10.10.05.11	Digital library of shared internal documents of the Northern Region University Libraries Ass	ociationhttp://repository.vnu.edu.vn	Hanoi University of Science and Technology		
23	H10.10.05.12	Student training portal		Hanoi University of Science and Technology		
24	H10.10.05.13	School training portal		Hanoi University of Science and Technology		
25	H10.10.05.14-01		310/TB-DHTĐHN dated April 20, 2016	Hanoi University of Science and Technology		
26	H10.10.05.14-02	Notice on taking Survey Forms on administrative procedure reform every year	439/TB-DHTĐHN dated April 20, 2017	Hanoi University of Science and Technology		

27	H10.10.05.14-03		383/TB-DHTÐHN April 11, 2018	Hanoi University of Science and Technology
28	H10.10.05.14-04		406/TB-DHTĐHN dated April 11, 2019	Hanoi University of Science and Technology
29	H10.10.05.14-05		264/TB-DHTÐHN March 25, 2020	Hanoi University of Science and Technology
30	H10.10.05.14-06		411/TB-DHTÐHN April 20, 2021	Hanoi University of Science and Technology
31	H10.10.05.15-01	Administrative procedure reform, professional management work for departments, divisions and affiliated units in the year school year 2016-2017	June 6, 2017	Department of Quality Management
32	H10.10.05.15-02	Departments, offices, centers, and faculty boards and academic departments register for basic CSTD for the school year 2016-2017	June 6, 2017	Department of Quality Management
33	H10.10.05.15-03	Report on survey results on administrative procedure reform implementation in departments, offices,  Center school year 2016-2017	June 6, 2017	Department of Quality Management
34	H10.10.05.15-04	Summary of survey results on administrative procedure reform implementation at Departments and Offices  Center (registering for the title of Basic CSTD for the 2017-2018 school year)	11/6/2018	Department of Quality Management

35	H10.10.05.15-05	Summary of survey results on administrative procedure reform implementation at Departments and Offices  Center (registering for the title of Basic CSTD for the 2018-2019 school year)	June 6, 2019	Department of Quality Management
36	H10.10.05.15-06	Summary of survey results on administrative procedure reform implementation at Departments and Offices  Center (registering for the title of Basic CSTD for the 2018-2019 school year)	June 6, 2019	Department of Quality Management
37	H10.10.05.16-01	Notice to collect students' opinions to prepare for the Dialogue Conference between the School Board of Directors and full-time university and college students	1295/TB-DHTÐHN November 9, 2017	Hanoi University of Science and Technology
38	H10.10.05.16-02		1381/TB-DHTÐHN November 28, 2018	Hanoi University of Science and Technology
39	H10.10.05.16-03		1342/TB-DHTĐHN November 14, 2019	Hanoi University of Science and Technology
40	H10.10.05.17	Summary of comments from students of the Faculty of VHDL in the dialogue with the Board of Directors		Hanoi University of Science and Technology
41	H10.10.05.18	Student dialogue response content		Hanoi University of Science and Technology
42	H10.10.05.19-01	Notice of survey to collect students' opinions on library work in recent years	No. 339/TB-DHTÐHN, No. 615/TB-DHTÐHN	Hanoi University of Science and Technology
43	H10.10.05.19-02	Survey Plan to collect students' opinions on library work over the years	No. 35/KH-DHTÐHN, No. 614/KH-DHTÐHN	Hanoi University of Science and Technology
44	H10.10.05.19-03	Survey form on the use and exploitation of the library of Hanoi Metropolitan University	2018-2019	Hanoi University of Science and Technology
45	H10.10.05.19-04	Report on the results of the analysis of the user opinion survey on library information activities	2018-2019	Hanoi University of Science and Technology
46	H10.10.05.20	Minutes of the internal assessment meeting of the Library Information Center	2019-2020	Hanoi University of Science and Technology
47	H10.10.05.21	Report on the provision of foreign language materials for teaching and learning	11/2/2017	TT TT-TV
48	H10.10.05.22-01	Survey plan on student satisfaction with dormitory services for the 2019-2020 school year	1043/KH-DHTÐHN September 25, 2019	Hanoi University of Science and Technology
49	H10.10.05.22-02	Survey plan on student satisfaction with dormitory services for the 2020-2021 school year	1186/KH-DHTĐHN December 31, 2020	Hanoi University of Science and

				Technology
50	H10.10.05.23	Student satisfaction survey report on dormitory services	2019	Hanoi University of Science and Technology
51	H10.10.05.24-06	Minutes of monitoring environmental sanitation and disease prevention	6/16/2015	Center for Preventive Medicine - Hanoi Department of Health
52	H10.10.05.24-07	Minutes of monitoring environmental sanitation and disease prevention	3/27/2017	Center for Preventive Medicine - Hanoi Department of Health
53	H10.10.05.24-08	School hygiene inspection and supervision record	3/27/2017	Center for Preventive Medicine - Hanoi Department of Health
54	H10.10.05.24-09	Minutes of monitoring environmental sanitation and dengue fever prevention	8/23/2017	Center for Preventive Medicine - Hanoi Department of Health
55	H10.10.05.24-10	Minutes of inspection and supervision of dengue fever prevention and control work in 2017	June 9, 2017	District People's Committee translation Cau Giay
56	H10.10.05.24-11	School sanitation monitoring minutes	10/4/2018	Center for Preventive Medicine Hanoi Department of Health
57	H10.10.05.24-12	Minutes of monitoring school hygiene, disease prevention and control	10/4/2018	Center for Preventive Medicine - Hanoi Department of Health

	58	H10.10.05.24-13	Minutes of working session on inspection of hygiene and quality of drinking water and domestic water	10/4/2018	Center for Preventive Medicine Hanoi Department
	59	H10.10.05.24-14	Minutes of monitoring school hygiene, disease prevention and control	3/4/2019	of Health disease - Hanoi Department of Health
	60	H10.10.05.25	Computer, server, network, software, and science and technology room reports of the years	2018-2021	Internal Science and Technology Center
	61	H10.10.05.26	Fanpage of Faculty of Culture and Tourism	https://www.facebook.com/vhdlhnmu	Faculty of Culture and Tourism
	62	H10.10.05.27	Decision to establish Cultural Experience Center		Hanoi University of Science and Technology
	63	H10.10.05.28	Decision and plan for academic advising of the Faculty of Culture and Tourism		Hanoi University of Science and Technology
	64	H10.10.05.29	Decision to establish the Center for Han Nom and Sinology	646/QD-DHTÐHN, May 30, 2018	Hanoi University of Science and Technology
Criterion 10.6	Stak	seholder feedback mech	nanisms are systematic, evaluated and improved.		
	1	H10.10.06.01	Decision to establish KT - DBCLGD department	734/QD-DHTÐHN December 18, 2015	Hanoi University of Science and Technology
	2	H10.10.06.02	Decision to establish the Department of Quality Management	913/QD-DHTÐHN August 21, 2019	Hanoi University of Science and Technology
	3	H10.10.06.03	Regulations on functions and tasks of the Department of Planning and Investment - Department of Planning and Investment	No. 253/QD-DHTĐHN	Hanoi University of Science and Technology
	4	H10.10.06.04-01	Process of conducting surveys and collecting feedback in 2017	QT.DBCL-03	Hanoi University of Science and Technology
	5	H10.10.06.04-02	Process of conducting surveys and collecting feedback in 2019	QT.DBCL-03	Hanoi University of Science and Technology
	6	H10.10.06.04-03	Process of conducting surveys and collecting feedback in 2021	QT.DBCL-03	Hanoi University of Science and Technology
	7	H10.10.06.05	Instructions for collecting opinions from the Ministry of Education and Training on instructions for collecting feedback from learners about  Teaching activities of lecturers	No. 2754/BGDĐT- NGCBQLGD dated May 20, 2010	Ministry of Education and Training

8	H10.10.06.06	Decision to promulgate regulations on collection, exploitation, sharing and use of information and data of Hanoi National University	No. 1719/QD-DHTÐHN	Hanoi University of Science and Technology
9	H10.10.06.07-01		1315/KH-DHTÐHN November 13, 2017	Hanoi University of Science and Technology
10	H10.10.06.07-02	Survey plan to collect students' feedback on lecturers' teaching activities in each school year	1420/KH-DHTÐHN December 7, 2018	Hanoi University of Science and Technology
11	H10.10.06.07-03		1518/KH-DHTÐHN December 23, 2019	Hanoi University of Science and Technology
12	H10.10.06.07-04		1158/KH-DHTĐHN December 31, 2020	Hanoi University of Science and Technology
13	H10.10.06.07-05		T222/KH-DHTÐHN December 17, 2021	Hanoi University of Science and Technology
14	H10.10.06.08-01		1235/TB-DHTĐHN December 21, 2016; 666/TB- Hanoi University of Science and Technology 06/06/2017	Hanoi University of Science and Technology

15	H10.10.06.08-02	Notice on collecting students' feedback on lecturers' teaching activities in each academic	1325/TB-DHTĐHN November 14, 2017; 551/TB-Hanoi University of Science and Technology May 17, 2018	Hanoi University of Science and Technology
16	H10.10.06.08-03	year	1419/TB-DHTÐHN December 7, 2018	Hanoi University of Science and Technology
17	H10.10.06.08-04		1579/TB-DHTÐHN December 31, 2019	Hanoi University of Science and Technology
18	H10.10.06.08-05		1159/TB-DHTĐHN December 31, 2020	Hanoi University of Science and Technology
19	H10.10.06.08-06		1123/TB-DHTÐHN December 17, 2021	Hanoi University of Science and Technology
20	H10.10.06.09	Sample survey form for students' opinions on lecturers' teaching activities	2017-2020	Hanoi University of Science and Technology
21	H10.10.06.10-01	Notice of conducting a survey on training quality of students of the 2016 course	No. 499/TB-DHTĐHN May 14, 2019	Hanoi University of Science and Technology
22	H10.10.06.10-02	Notice of conducting a survey on student training quality in 2020		Hanoi University of Science and Technology
23	H10.10.06.10-03	School training quality survey plan for the 2018-2019 school year	No. 198.KH-DHTĐHN, March 1, 2019	Hanoi University of Science and Technology
24	H10.10.06.10-04	School training quality survey plan for the 2020-2021 school year	No. 283/KH-DHTĐHN March 22, 2021	Hanoi University of Science and Technology
25	H10.10.06.10-05	Notice of conducting survey for final year students of the 2020-2021 school year	284/TB-DHTÐHN March 22, 2021	Hanoi University of Science and Technology
26	H10.10.06.10-06	Notice of conducting survey for students of course D2016, C2017	500/TB-DHTÐHN	Hanoi University of Science and Technology
27	H10.10.06.11	Sample training quality survey form for final year students	2017	Hanoi University of Science and Technology
28	H10.10.06.12-01	Announcement of training quality survey results for students of the 2015-2018 course	No. 763/TB-DHTÐHN	Hanoi University of Science and Technology

29	H10.10.06.12-02	Report on training quality survey results for students of the 2016-2019 course	762/BC-DHTÐHN July 10, 2019	Hanoi University of Science and Technology
30	H10.10.06.13-01	Survey plan on employment situation of graduates	No. 1145/KH-DHTÐHN	Hanoi University of Science and Technology
31	H10.10.06.13-02	Graduate Employment Report	No. 47/BC-DHTĐHN	Hanoi University of Science and Technology
32	H10.10.06.13-03	Survey form on employment status of students after graduation		Hanoi University of Science and Technology
33	H10.10.06.14-01		1419/KH-DHTÐHN December 1, 2017;	Hanoi University of Science and Technology
34	H10.10.06.14-02	Employer Survey Plan on Graduate Quality and Recruitment Needs	1418/KH-DHTÐHN December 7, 2018;	Hanoi University of Science and Technology
35	H10.10.06.14-03		1520/KH-DHTÐHN December 23, 2019	Hanoi University of Science and Technology
36	H10.10.06.14-04			
37	H10.10.06.14-05			

38	H10.10.06.15-01		2015-2016	Hanoi University of Science and Technology
39	H10.10.06.15-02	Survey of employers, managers & alumni	2016-2017	Hanoi University of Science and Technology
40	H10.10.06.15-03		2017-2018	Hanoi University of Science and Technology
41	H10.10.06.15-04		2018-2019	Hanoi University of Science and Technology
42	H10.10.06.16-01	Survey of employers, managers & alumni	2019-2020	Hanoi University of Science and Technology
43	H10.10.06.16-02	Report on survey results to solicit opinions from employers, managers and alumni on quality number of graduates	No. 631/BC-DHTÐHN	Hanoi University of Science and Technology
44	H10.10.06.16-03	Sample training quality survey form for final year students	2020	Hanoi University of Science and Technology
45	H10.10.06.16-04	Report on the results of the survey on the quality of student training at the end of the 2019-2020 school year	No. 674/BC-DHTÐHN	Hanoi University of Science and Technology
46	H10.10.06.17	Plan to organize Customer Conference for non-pedagogical sectors	No. 1448/KH-DHTÐHN	Hanoi University of Science and Technology
47	H10.10.06.18-01	Survey form for employees and training programs		Hanoi University of Science and Technology
48	H10.10.06.18-02	Survey plan on output standards and training programs of training majors Bachelor's degree, Hanoi University of Science and Technology	11/25/2021	Hanoi University of Science and Technology
49	H10.10.06.18-03	Announcement of survey results on output standards, training programs and industry human resources  QTKS school year 2021	101/TB-DHTÐHN	Hanoi University of Science and Technology
50	H10.10.06.18-04	Summary report of internship work at Hanoi Metropolitan University	2017-2018	Hanoi University of Science and Technology
51	H10.10.06.19	Decision to promulgate the quality management system of Hanoi National University	No. 1070/QD-DHTĐHN	Hanoi University of Science and Technology

	52	H10.10.06.20							
STANDARD 11	OUI	TPUT RESULTS							
Criterion 11.1	Dropout and graduation rates are established, monitored and benchmarked for quality improvement.								
	1		Regulations on functions, tasks, organizational structure and operations of affiliated units Hanoi Metropolitan University	1302/QD-DHTĐHN, November 2, 2018, No. 88/QD- Hanoi University of Science and Technology, February 4, 2020	Hanoi University of Science and Technology				
	2	H11.11.01.01	Process of managing teaching and learning activities	Hanoi University of Science and Technology (September 24, 2017); 1178/QD- Hanoi University of Science and Technology (September 28, 2018); 1216/QD-	Hanoi University of Science and Technology				
	3	H11.11.01.02	Student learning outcomes management process	Hanoi University of Science and Technology (September 24, 2017); 1178/QD- Hanoi University of Science and Technology (September 28, 2018); 1216/QD-	Hanoi University of Science and Technology				
	4	H11.11.01.03	Regulations on the synthesis and statistics of student numbers	1403/QD-DHTĐHN, November 28, 2018	Hanoi University of Science and Technology				
	5	<u>H11.11.01.04</u>	Decision on promulgating quality objectives for units under Thu Do University, Hanoi Internal		Hanoi University of Science and Technology				

	6	H11.11.01.05	Decision to promulgate quality objectives and implementation plan of MTCL of Hanoi National University of Education year		Hanoi University of Science and Technology
	7	H11.11.01.06	Quality objectives of the Faculty of VHDL		Hanoi University of Science and Technology
	8	<u>H11.11.01.07</u>	Report on the implementation results of the school's quality goals		Hanoi University of Science and Technology
	9	H11.11.01.08	Report on the implementation results of the Faculty's quality goals		
	10	H11.11.01.09	Management Software		
	11	H11.11.01.10	Decision on the List of CVHT in the International Relations Department of the Faculty of Culture and Tourism		
	12	H11.11.01.11	Process of reviewing and recognizing learning and graduation results	Hanoi University of Science and Technology (September 24, 2017); 1178/QD- Hanoi University of Science and Technology (September 28, 2018); 1216/QD-	Hanoi University of Science and Technology
	13	H11.11.01.12	Graduation recognition application for students of Faculty of VHDL		Hanoi University of Science and Technology
	14	H11.11.01.13	Statistical table of annual graduation rate of students majoring in International Business Administration		Hanoi University of Science and Technology
	15		Year-end report of the Faculty of VHDL		Training Department
	16	<u>H11.11.01.14</u>	Year-end report of Training Department, Student Affairs Department		Hanoi University of Science and Technology
	17	<u>H11.11.01.15</u>	Year-end report of Training Department, Student Affairs Department		Hanoi University of Science and Technology
	18	Н11.11.01.16	School year summary report of Department of Training Management and Student Affairs		Hanoi University of Science and Technology
	19	<u>H11.11.01.17</u>	Academic advisor handbook		Hanoi University of Science and Technology
	20	H11.11.01.18	Welcome new students of Faculty of VHDL		Department
	21	Н11.11.01.19	Report on employment situation of students after graduation		Training Department
	22	H11.11.01.20	Table of graduation and dropout rates by major		Training Department
Criterion 11.2	Aver	age graduation times are	established, monitored and benchmarked for quality improvement.		
	1	<u>H11.11.02.01</u>	Regulations on functions, tasks, organizational structure and operations of affiliated units Hanoi Metropolitan University	1302/QD-DHTDHN, November 2, 2018, No. 88/QD- Hanoi University of Science and Technology,	Hanoi University of Science and

			February 4, 2020	Technology
2	Regulations on college and university training according to the credit system of Hanoi National University	1660/QD-DHTÐHN December 28, 2018	Hanoi University of Science and Technology	
	3	Training plan		Hanoi University of Science and Technology
	4	Year-end report of the Faculty of VHDL		Training Department

6	H11.11.02.02	Year-end report of Training Department, Student Affairs Department		Hanoi University of Science and Technology
7	H11.11.02.03	Year-end report of Training Department, Student Affairs Department		Hanoi University of Science and Technology
8	H11.11.02.04	School year summary report of Department of Training Management and Student Affairs	2020	Hanai University of
9	H11.11.02.05	Annual graduation rate statistics table		Hanoi University of Science and Technology
9	H11.11.02.06	Regulations on the synthesis and statistics of student numbers	1403/QD-DHTĐHN, November 28, 2018	Hanoi University of Science and Technology
10	H11.11.02.07	Statistical table of the number of students forced to drop out of school and students withholding their study results of the Faculty of VHDL		Hanoi University of Science and Technology
11	H11.11.02.08	Minutes of the first semester meeting of the Faculty		Hanoi University of Science and Technology
12	<u>H11.11.02.09</u>	Profile of organizing the first week of Civic Education		Hanoi University of Science and Technology
13	H11.11.02.10	Dissemination plan of the Student Affairs Department at the beginning of the course (Student Affairs Week every year)	976/KH (August 22, 2017); 1272/KH (November 6, 2017); 885/KH (August 7, 2018); 877/KH (August 12, 2019)	Hanoi University of Science and Technology
14	H11.11.02.11	Dissemination plan of the Student Affairs Department at the end of the course (Student Affairs Week every year)	1381/TB (August 7, 2018); 1342/TB (November 14, 2019); 1513/KH(December 23, 2019)	Hanoi University of Science and Technology
15		Plan to organize Citizenship Activity Week - Students	2016-2019	Hanoi University of Science and Technology
16	H11.11.02.12	School's reference training plan		
17	H11.11.02.13	Reference training plan of the school		
18	H11.11.02.18	Plan to organize the Student Citizenship Week at the beginning of the 2019-2020 school year (for First year students of full-time university and college training course 2019	034/KH-DHTÐHN- September 25, 2019	Hanoi University of Science and Technology
19	H11.11.02.19	Plan to organize "Citizenship - Student Activities Week" at the beginning of the school year 2018-2019 (for first year students of vocational colleges, course 2018) - with attached Academic Calendar	207/KH-DHTÐHN -6/3/2019	Hanoi University of Science and Technology
20	H11.11.02.20	Reference training plan of Chinese language major, Faculty of Foreign Languages, Thuong Tin University Hanoi Metropolitan		

1		University	Decision 8/0/QD-DHTĐHN (November 10, 2016); Decision 1321/QD-DHTĐHN (December 29, 2017);	Hanoi University of Science and Technology
2	H11.11.03.01	Decision to promulgate the organizational structure and tasks of units under the School (Supplement) Functions and duties of the Center for Research and Development of Agriculture and Rural Development)	Decision No. 1302/QD-DHTĐHN dated November 2, 2018; Decision No. 88/QD-DHTĐHN dated February 4, 2020	Hanoi University of Science and Technology
3	H11.11.03.02	Stakeholder Feedback Survey Process	Hanoi University of Science and Technology (September 24, 2017); 1178/QD- Hanoi University of Science and Technology (September 28, 2018); 1216/QD-	Hanoi University of Science and Technology
4	H11.11.03.03	Survey plan on employment situation of alumni		Hanoi University of Science and Technology
5	H11.11.03.04	Notice, data on survey of employment status of alumni		Hanoi University of Science and Technology

	6	H11.11.03.05	Report on survey results on employment situation of alumni	2019	Hanoi University of Science and Technology
	7	H11.11.03.06	Data on the employment situation survey of TN students		Hanoi University of Science and Technology
	8	H11.11.03.07	Minutes of cooperation between the School and general schools		Training Department
	9	H11.11.03.08	Announcement of recruitment needs on the department's internal information page		Training Department
	10	H11.11.03.09	Alumni Association		Training Department
	11	H11.11.03.10	Comparison table of the ratio of students majoring in International Business Administration of the school with other schools		Hanoi University of Science and Technology
Criterion 11.4	The	type and quantity of stude	ent research activities are established, monitored, and benchmarked for quality improvement.		
	1	H11.11.04.01	Procedure for organizing and implementing graduation thesis		Hanoi University of Science and Technology
	2	H11.11.04.02	Student Essay/Project Registration Form		Faculty of VHDL
	3	H11.11.04.03	List of students participating in scientific research activities at all levels		Hanoi University of Science and Technology
	4	<u>H11.11.04.04</u>	List of students doing graduation thesis		Hanoi University of Science and Technology
	5	H11.11.04.05	Regulations on science and technology activities of the school	551/QD-DHTÐHN, 810/QD-DHTÐHN	Hanoi University of Science and Technology
	6	<u>H11.11.04.06</u>	Plan for implementing student research work		Training Department
	7	H11.11.04.07	Notice on participating in guiding students to write essays/projects/scientific research		Training Department
	8	H11.11.04.08	Conference/Workshop Organization Profile for Young Officials.		Hanoi University of Science and Technology
	9	H11.11.04.09	List of students winning scientific research awards at all levels		Hanoi University of Science and Technology
	10	<u>H11.11.04.10</u>	Profile of organizing professional competitions for students		Training Department
	11	H11.11.04.11	Summary table of KLTN assessment results		Hanoi University of Science and Technology

12 H11	11.11.04.12	Notice of guidance for student research		Hanoi University of Science and Technology
13		Year-end report of the Faculty of VHDL		Training Department
14 H11	11.11.04.13	Estimated operating expenses of the Faculty (Estimates of scientific research expenses)	911/TB-DHTÐHN August 13, 2018	Training Department
15 H11		Comparing statistics of scientific research results of students majoring in International Business Administration with other majors in the school		Training Department

Criterion 11.5	Stak	eholder satisfaction le	vels are established, monitored and benchmarked for quality improvement.		
	1		Regulations on functions, tasks, organizational structure and operations of units under the School.	1302/QD-DHTĐHN November 2, 2018	Hanoi University Science and Technology
	2	H11.11.05.01	Regulations on school's DBCLGD work	408/QD-DHTĐHN dated May 210, 2016	Hanoi University Science and Technology
	3	<u>H11.11.05.02</u>	Stakeholder Feedback Survey Process	999/QD-DHTDHN (October 25, 2016); 1070/QD-DHTDHN	Hanoi University Science and Technology
	4	H11.11.05.03	Survey on training quality (Plan, announcement)	1519/KH-DHTÐHN - December 23, 2019, 500/TB-DHTÐ	Hanoi University Science and Technology
	5	H11.11.05.04	Survey of employers, alumni	1520/KH-DHTÐHN-December 23, 2019	Hanoi University Science and Technology
	6	<u>H11.11.05.05</u>	Statistics on scientific research results of students majoring in International Business Administration	2018-2019	Training Department
	7	<u>H11.11.05.06</u>	Survey on CDR (Plan, announcement)		Hanoi University Science and Technology
	8		Report on survey results to get students' opinions about the subject	2016-2020	Hanoi University Science and Technology
	9	H11.11.05.07	Survey on training quality (data, reports)	674/BC-DHTÐHN-July 14, 2020	Hanoi University Science and Technology
	10	H11.11.05.08	Survey of employers, alumni (data, reports)	631/BC-DHTÐHN-06/7/2020	Hanoi University Science and Technology
	11	H11.11.05.09	Survey on CDR (data, reports)		Hanoi University Science and Technology
	12	H11.11.05.10	Minutes of the annual staff meeting		Hanoi University Science and Technology
	13	H11.11.05.11	List of students of QTKS participating in scientific research activities		Hanoi University Science and Technology
	14	H11.11.05.12	Annual report summarizing the school year and setting out the new year's direction of the School,	DHTÐHN- July 9, 2018, 610/BC-DHTÐHN June 3, 2019, 717/BC-DHTÐHN- July 27, 2020	Hanoi University Science and Technology
	15	Bs.H4.04.02.07	Decision on rewarding students for scientific research	562/QD-DHTĐHN signed on June 7, 2021	Hanoi University Science and Technology
	16	Bs.H4.04.03.07a	Research students publish articles in journals	Journal of Science, Hanoi National University,	Hanoi University Science and

		No. 38, March 2020	Technology
17 Bs.H4.04.03.07b	Student research published in journal	Journal of Science, Hanoi National University, No. 42, July 2020	Hanoi University of Science and Technology
18 Bs.H4.04.03.07c	Student research published in Journal	Journal of Science, Hanoi National University, No. 45, October 2020	Hanoi University of Science and Technology
19 Dr.H11.11.04.14	Ministry-level Certificate of Merit of VHDL students for Scientific Research	Photo of certificate	Ministry of Culture Sports and Tourisn
20 Dr.H11.11.04.18	Comparison of student research ratio	Comparison table	Faculty of VHDL
21 BS.H11.11.04.n2	Proceedings of student scientific research conference	Proceedings of the 2nd Student Research Conference, May 2019	Hanoi University o Science and Technology

22	Dr.H11.11.05.14	Table 11.5.2_Employer survey results	Data table	Hanoi University of Science and Technology
23	Dr.H11.11.05.15	Comparison table of employer survey results by industry	Countertop	Faculty of VHDL
24	Dr.H11.11.05.16	Employment situation of students after graduation	data table	Hanoi University of Science and Technology
25	Dr.H11.11.05.17	Comparison table of employment situation of students after graduation	Data table	Faculty of VHDL
26	Dr.H11.11.05.18	Table 11.5.1. Results of the final CLDT survey for the 2021-2022 school year in the field of International Business Administration	data table	Faculty of VHDL
27	Dr.H11.11.05.19	State 11.05.03.Public Service Survey Results	data table	Faculty of VHDL
28	Dr.H11.11.05.20	Table 11.05.04. Student feedback on course effectiveness	data table	Faculty of VHDL

