

## **COVID-19 Frequently Asked Questions**

### **Q: Can we share food?**

A: No. However, at this time, we are allowing coffee and water for employees and participants. We will use individual paper cups, sugar and creamer packets.

### **Q: What does fully vaccinated mean?**

A: To be considered fully vaccinated, it has to be at least 14 days since a person received either a dose of the Johnson & Johnson vaccine or the second dose of either the Moderna or Pfizer vaccine

### **Q: Can I ask a coworker, client or the public if they have been vaccinated?**

A: No

### **Q: Can I leave my mask on even if I have been vaccinated?**

A: Yes, absolutely.

### **Q: What does the State consider as a face covering now?**

A: Fabric masks (must have two layers of fabric) or N95/KN95 masks. All unvaccinated persons must wear a N95/KN95 mask. Bandanas, gators, and scarves are no longer qualified as acceptable face coverings.

### **Q: When do these new rules start?**

A: July 14, 2021

### **Q: If I am meeting with a client one on one and want to remove my face covering. What should I say?**

A: *"Hi, Public Health regulations allow for fully vaccinated persons to remove their masks. Is it o.k. if I remove my mask?"*

### **Q: If I am unvaccinated and a client asks me why I am still wearing a face covering. What could I say?**

A: I prefer wearing face coverings. (Unvaccinated staff are not required to share their vaccination status.)



**Q: What do I do if a client is not wearing an appropriate face covering?**

A: We will have KN95 masks available at all sites for anyone requiring a mask.

**Q: A friend or family member that I have recently spent time with was diagnosed with COVID-19. Can I come to work?**

A: If you have been fully vaccinated, and you do not exhibit symptoms, you may return to work immediately. If you are unvaccinated, you must quarantine for at least 14 days (the amount of time it takes to develop symptoms). If symptoms are developed, the potentially infected person should wait 3 days after the resolution of symptoms AND 10 days since the day the symptoms first arose.

**Q: A participant, volunteer, or building guest refuses to wear a mask. How should I respond?**

A: Signage reflects that all who enter and are vaccinated do not need to wear a mask inside. If a person is unvaccinated, a person will be required to wear a mask. We understand that this may not be possible or comfortable for all clients and we have information about all of our programs so that people can receive services by phone, teleservices, or email. Give one of our VC Contact Cards to the guest and ask they fill it out so that we can have the right person help them by phone or email. We are committed to helping all of our clients, and we want to abide by state and local laws for reopening.

**Q: Where do I get tested for COVID-19?**

A: The regional healthcare providers (Dignity Health, Sutter, Kaiser, PAMF) and County Health have [testing by appointment](#). There's another testing website to [schedule testing in Watsonville](#). Most testing is free or by copay only. Be sure to contact them, if you can safely, to make an appointment. You can always call 211, or check the county website. If you have shortness of breath, chest pain or other serious symptoms, calling 911 will bring an ambulance who can take you to an Emergency Room, and they generally can send samples off for testing when patients are seriously ill or have the general COVID-19 complaints.

**Q: My family member or housemate is sick, do I need to stay home?**

A: You can still come to work, unless the individual you had contact with was diagnosed with COVID-19, or you are showing symptoms. If you are showing symptoms then you will need to wait 7 days from the onset and 3 days from symptoms resolving.



**Q: Do I need to quarantine after traveling out of state or country?**

A: If you are fully vaccinated and you are not exhibiting symptoms, you may return to work immediately after your travel. Those who use airline travel for international travel should not return to work until a 7-day quarantine period has ended.

- a. watch for cough, or trouble breathing
  - b. check temperature twice daily
  - c. CDC suggests avoiding all public transportation or ride shares during that time
2. California does not recommend traveling for vacations or pleasure and suggests keeping even domestic travel to essential for work only.