

9. Relationship management in construction

Multiple choice questions (learner)

1. What type of stakeholder would a client most commonly be?
 - a. Negative stakeholder
 - b. Positive stakeholder
 - c. Indirect stakeholder
 - d. Direct stakeholder

2. Select two forms of information found in an employment contract
 - a. Working hours
 - b. Colleague details
 - c. Holiday entitlements
 - d. Working area risk assessments

3. Which level of BIM did the government introduce to encourage collaborative working on publicly funded projects?
 - a. BIM Level 3
 - b. BIM Level 2
 - c. BIM Level 0
 - d. BIM Level 4

4. Which of the following legislations sets out the nine protected characteristics?
 - a. National Minimum wage 1998
 - b. Employment Act 2008
 - c. The Equality Act 2010
 - d. Health and Safety at Work Act 1974

5. Treating someone unfairly because they have complained about harassment is which type of discrimination?
- a. Direct discrimination
 - b. Indirect discrimination
 - c. Victimisation
 - d. Harassment
6. Formal communication moves more freely and is often a quick way to communicate but does not provide a paper trail
- a. True
 - b. False
7. What year was the Latham Report commissioned?
- a. 1994
 - b. 1974
 - c. 1984
 - d. 2004
8. Which of the following can a trade union help with?
- a. Negotiating pay and working conditions
 - b. Attending and supporting members during disciplinary meetings
 - c. Discussing members' concerns with employers
 - d. All of the above
9. An employee must maintain confidentiality regarding matters relating to the organisation
- a. True
 - b. False

10. A documented meeting would be classified as which form of communication?

- a. Informal
- b. Formal