



WALK-IN CUSTOMER SURVEY FORM

(Optional) Name: _____ Sex (assigned at birth): _____

Age : ☐ 17yrs & below ☐ 18-24 yrs old ☐ 25-54 yrs old ☐ 55-64 yrs old
☐ 65 and over

Your feedback is important to us. Help us improve our services by checking one of the smilies.

1. The staff who assisted me ha
professionalism as they prov
service/s I need.



Outstanding



Very Satisfied



Satisfied



Needs
Improvement



Poor

2. The service/s provided is rele
and applicable to my needs.



Outstanding



Very Satisfied



Satisfied



Needs
Improvement



Poor

3. The service/s was delivered in
Timely manner.



Outstanding



Very Satisfied



Satisfied



Needs
Improvement



Poor

Remarks (Suggestions/Recommendations/Complaints)
