Understanding your accounts

Currently NCEdCloud and JCPS accounts are not officially linked - they will each need to be claimed independently of each other.

Returning Teachers JCPS/Classlink Accounts	Returning Students JCPS/Classlink Accounts
Teachers should have already claimed their account so if they **need to reset** they have 2 options: Reset through Identity Portal Reset through Classlink if you have it set up **For K-2 Teachers:** See this help guide to use QuickCards	Log in through Classlink using Active Directory name: FLLL#### and the password set using the claim process last year. -Returning students have already claimed their account, but if they **need to reset** they have two options: Reset through Identity Portal Reset through Classlink if you have it set up -K-3 use the standard account set up
New Teachers JCPS/Classlink Accounts	**New Students JCPS/Classlink Accounts**
Teachers should log in with initial information provided by HR and claim their account using these directions **For K-2 Teachers:** See this help guide to use QuickCards	-Grades 3-12 NEW students should claim their account by using these directions Once claimed they will use Classlink to sign in and they are ready to go. Initial password is FLLLMMDD (birthday) - K3 students use the standard account set up (no claiming is needed) **Exception:** NCEdCloud apps (Canvas, Schoolnet, PowerStudent) See below for more information.
Returning Teachers - NCEdCloud Accounts Username if your Powerschool number	**Returning Students - NCEdCloud Accounts User**
If you have claimed your account in the past and can not remember your password, reset it using these directions. You will also need to follow these directions each 90 days to reset your password when it expires. If you have difficulty you can reach out to your school's technology leader or data manager.To have them manually reset your password.	If you have claimed your account in the past and can not remember your password, reset it using these directions If you have difficulty you can reach out to your teacher or your school's technology leader. To have them manually reset your password.
New Teachers- NCEdCloud Accounts	**New Students - NCEdCloud Accounts**
Use these directions to claim your account You will need your UID in order to complete this process - check with your data manager to get this information.	Use these directions to claim your account. You will need your StudentID in order to complete this process - check with your teacher to get this information.
NOTE: Classlink NCEdCloud apps will hold your password after an initial log in with your NCEdCloud Account information on **EACH** app	