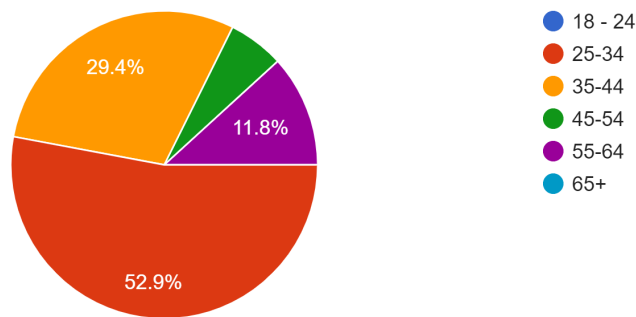


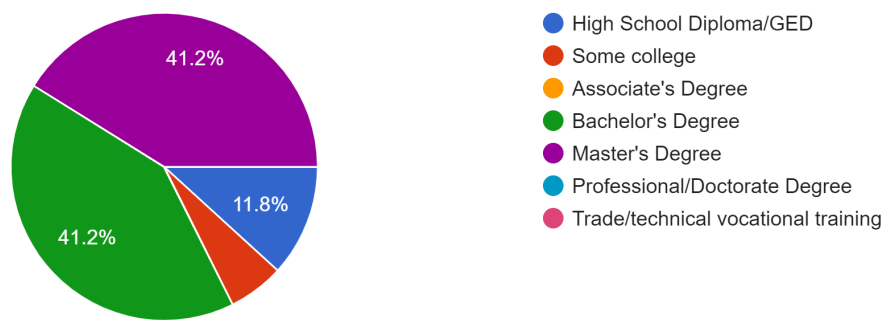
What is your age range?

17 responses



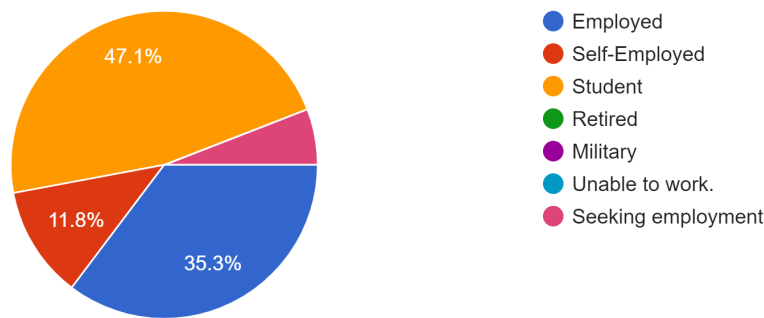
What's your level of education currently?

17 responses



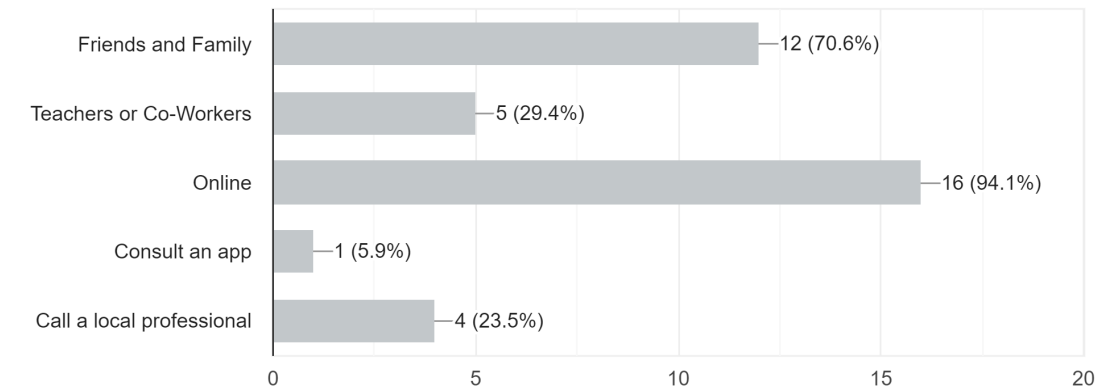
Are you currently...

17 responses



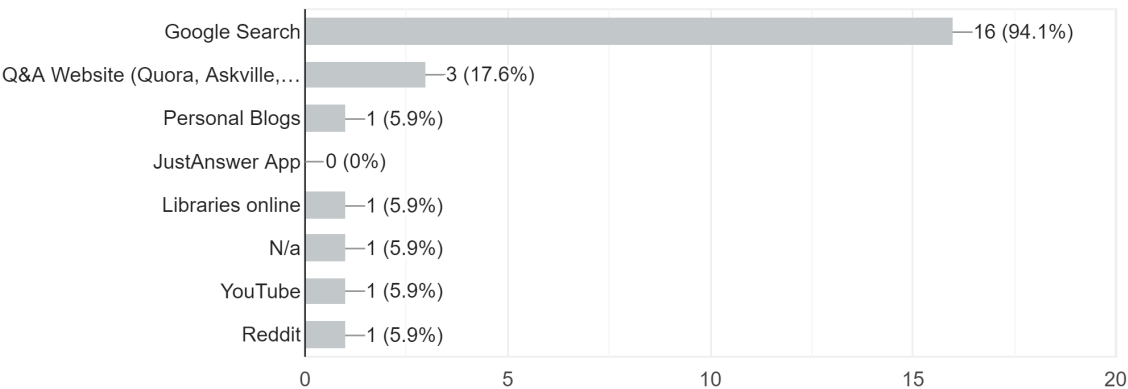
Where do you typically look for advice when you need it?

17 responses



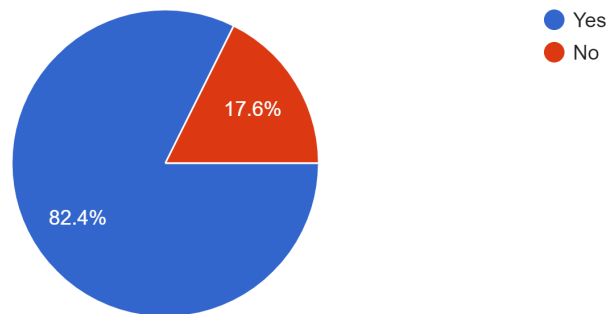
When looking online for advice, where do you tend to look?

17 responses



Are you usually successful when looking for advice online?

17 responses



Why or Why not? 15 responses

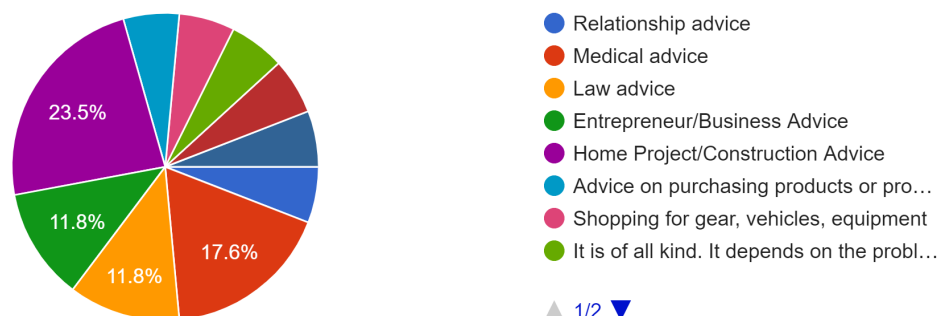
- I am able to view the experiences of others and see how it is applicable to my life.
- I chose Yes, but it can be yes but also no. It depends on the problem.
- I usually look for advice for general common topics such as how much it costs to build a fence or gardening tips for flowerbeds in Georgia.
- Don't search for advice online
- It's all out there.
- I tend to look up advice from real people that have actually went through the same issue, like personal experience. I don't take into consideration the generic blogs or websites.
- Nowadays there is so much information online and so many people are willing to share their knowledge and educate others. However, you can't always ask or don't always hear back if you ask for additional information
- I guess it becomes clear very fast whether I will find online what I need. If not, I choose the direct way to an expert.
- There are too many information available online. Its hard to validate which information is correct.
- So far, I have always had success with targeted Google searches. I think it's important to enter the right search terms, it's more difficult to filter out the right and, above all, good quality results from the mass of search results. So far, I have always been satisfied with the

expert help I have received in this way. But I can certainly imagine that the search can be simplified and shortened with a relevant app.

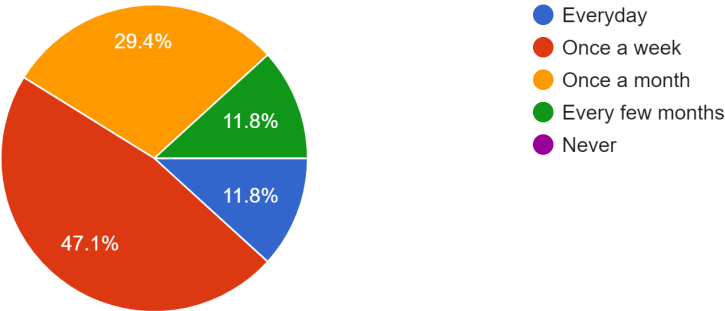
- I'm not looking for medical or legal advice, too many answers and no certainty that they are correct. That's why I refer to "craft projects" with my answer: I'm good at asking the right questions, searching patiently and can follow instructions :)
- Normally I do find the solution to what I am looking for.
- I like reddit because there is a myriad of responses from different types of people so I get different perspectives.
- I just keep googling until I find something
- sometimes the excessive amount of information for one answer is overwhelming or can exaggerate the diagnosis. I read some google answers but rather to talk with someone
- expert help I have received in this way. But I can certainly imagine that the search can be simplified and shortened with a relevant app.
- I'm not looking for medical or legal advice, too many answers and no certainty that they are correct. That's why I refer to "craft projects" with my answer: I'm good at asking the right questions, searching patiently and can follow instructions :)
- Normally I do find the solution to what I am looking for.
- I like reddit because there is a myriad of responses from different types of people so I get different perspectives.

What type of advice are you typically looking for when you need it?

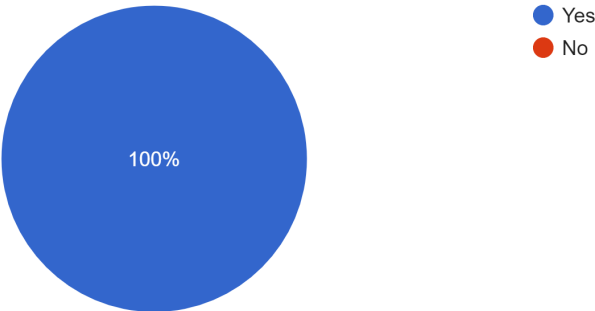
17 responses



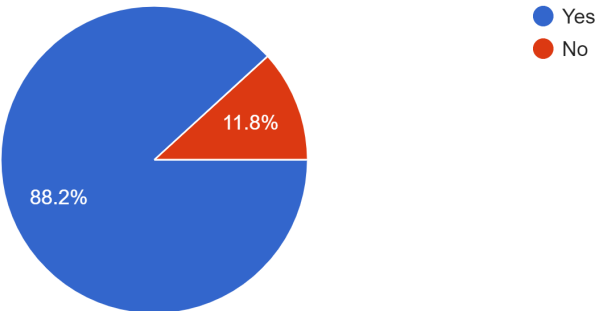
How often do you typically look for advice?
17 responses



Can you think of a time having expert advice may have been helpful?
17 responses

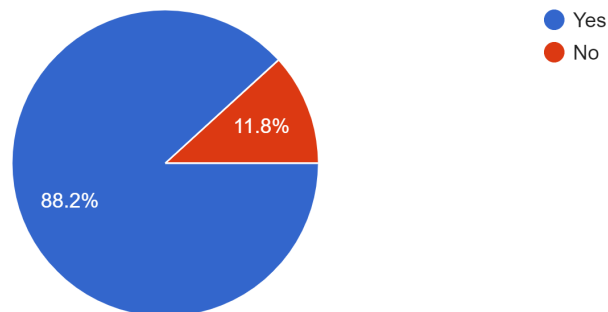


Would you feel comfortable chatting with an expert via video to receive advice?
17 responses



Would you be willing to pay for expert advice?

17 responses



What would entice you to pay for expert advice? 16 responses

- Insight for esoteric topics (teaching abroad example)
- I would pay if it is advice that I don't get anywhere else for free, or also when it is for something very important where I really need an expert that helps me out with my individual problem.
- Legal and business
- Personalized recommendations
- Convenience, Expertise
- It depends the field, but I expect it to be cheaper than actually going to ones office.
- If I had the ability to send them updates and get feedback. Like if I'm trying to redo my kitchen by myself and I have an initial chat with an expert, I can have questions prepared and take notes but during the diy process, I could have more questions or something unexpected happens and I don't need to book another call for one update/question. So to conclude (in case I rambled too much and it doesn't make sense) an initial call would be great but a few follow ups (whether it be via video chat or messaging) would be really handy too.
- It depends on the field and the difficulty. Starting from 5 € for a fast troubleshooting, 30 € for the solving of an easy legal problem?
- If they can convince me with the better service.

- When I'm looking for help or advice, I don't have the expertise, so in my eyes it makes total sense to pay for the knowledge that someone can help me with. However, the result of the advice should really help me with my problem.
- Knowing I would get exactly what I was looking for without breaking the bank!
- I would pay if I need absolute certainty in the answer before I try to fix something that could be potentially harmful (e.g. economically).
- experts proven qualification
- Convenience of being able to find what you need in one app
- The level of advice I am looking for e.g. extension to my home..or searching for a specific property
- it depend the theme
- When I'm looking for help or advice, I don't have the expertise, so in my eyes it makes total sense to pay for the knowledge that someone can help me with. However, the result of the advice should really help me with my problem.
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