# **FAQs for Renting Washington Park Community Center**

#### **General Information**

# 1. What types of events can I host at the community center?

The community center is suitable for weddings, birthday parties, corporate meetings, workshops, and other gatherings.

# 2. What is the maximum capacity of the venue?

The venue can accommodate up to 200 guests.

### 3. What are the available hours for rentals?

Rentals are available from [Start Time] to [End Time]. Special arrangements may be made for extended hours.

# 4. Is the venue accessible for individuals with disabilities?

Yes, the community center is fully accessible with ramps and accessible restrooms.

#### **Rental Process**

# 5. How do I book the community center?

Complete the rental form on our website or contact us directly at [Phone Number/Email Address].

## 6. How far in advance should I make a reservation?

We recommend booking at least [X weeks/months] in advance to secure your preferred date.

# 7. Is a deposit required to reserve the space?

Yes, a [X% or fixed amount] deposit is required to confirm your booking.

### 8. What is the cancellation policy?

Cancellations made [X days/weeks] in advance will receive a full refund of the deposit.

### **Amenities and Services**

### 9. What amenities are included in the rental?

The rental includes tables, chairs, a fully equipped kitchen, and access to AV equipment.

### 10. Can I decorate the space for my event?

Yes, you can decorate the space. However, we ask that you avoid using anything that may damage the property, such as tape or nails.

# 11. Is parking available on-site?

Yes, ample parking is available for your guests.

# 12. Is there a staff member on-site during my event?

Yes, a staff member will be available to assist with any issues that may arise.

### **Costs and Payments**

#### 13. What are the rental fees?

Rental fees depend on the duration and type of event. Please contact us for a detailed pricing guide.

# 14. What forms of payment are accepted?

We accept cash, checks, and major credit cards.

## 15. Are there additional fees for cleaning or security?

A cleaning fee of [X amount] may apply. Security fees depend on the size and nature of your event.

#### **Other Policies**

# 16. Can I serve alcohol at my event?

Yes, but you must obtain the necessary permits and hire licensed bartending services.

## 17. Are pets allowed at the venue?

Only service animals are permitted inside the building.

# 18. Is smoking allowed at the community center?

No, the community center is a smoke-free facility.

# 19. Can I tour the facility before making a reservation?

Yes, tours are available by appointment. Please contact us to schedule a visit.

## 20. Who should I contact if I have more questions?

You can reach us at [Phone Number] or [Email Address] for any additional inquiries.