

Sanctuary Spa Membership Application

3637 West Alabama, Suite 235, Houston, TX 77027

713 622 7722 www.sanctuarydsante.com

Membership Details

Facial or Massage

A Sanctuary Spa membership consists of a 50-minute Bougette facial or a 50-minute full body massage and time for consultation and dressing.

Membership Duration

Your membership will be for 6 consecutive months and will auto-renew on a month-to-month basis unless we hear from you. Your membership begins at date of application. See cancellation of membership below. You may purchase a gift membership for a family member or friend for a short duration of 3 months.

Member Referral Program

We love it when you give us a referral. To show you how much we appreciate your referrals, when you refer a new member to us here at Sanctuary during the first 60 days of your membership, you'll receive a free upgrade to your monthly facial or massage. And, the good news, after your first month of membership, you will be eligible to receive a complimentary 15-minute upgrade to your facial or massage for each additional member enrollment.

Product Discounts

You may purchase any skin or body care product for a 10% discount.

Upgrades

Any month, you may decide to you want to upgrade your facial or massage. You may do that at any time and we will give you your monthly credit toward your upgraded service and the good news – we will discount the upgraded service by 10%.

Guest Pass

When you want to share the experience of Sanctuary Spa with a friend or family member, you may bring in or send a guest for a one-time facial or massage at your membership rate. You may bring in as many new guests as you like, however, you may bring in the same guest only once.

Gratuities with your Membership

If you want to add additional money to your account for gratuity, we can collect that each month with your membership dues and we will create a separate account for that. Just let us know. No need to worry about carrying cash or credit cards again.

Extra Facial or Massage

Any month, you can choose to get an extra facial or massage and just pay your monthly membership rate of \$79.

Free Product

Each visit, you will receive a free product of your choice among the selected skin and body care products.

Free Facial or Massage Enhancement

During your birthday month, you will receive a free enhancement to your facial or massage.

Placing your Membership on Hold

There may be times when you would like to place your membership on hold due to such extenuating circumstances as extended illness, military leave or temporary relocation. When a membership is on hold, a member may not use his/her membership benefits. A minimum of one membership payment must have been made before a membership is eligible to be put on hold. Your membership may be put on hold for a \$79 fee and for no more than 6 months. Memberships may be taken off hold at any time at least 30 days after the start of the hold or will automatically recommence on the pre-determined hold end date or 6 months after the on-hold date. At the end of the membership on-hold term, the \$79-hold fee will be applied to your next monthly dues and instead a \$25 activation fee will be charged to your account the first month of activation. Your dues will continue with your next

scheduled electronic funds transfer date and your membership expiration date will be extended by the amount of time that your membership was on hold. Terms, conditions, rules and regulations of the original Membership Agreement continue to apply through the extended membership term.

Roll-Overs

If you miss a month or two, you may roll-over those facials or massages to another month. (only two roll-overs). For example, if you miss a month, you may have your missed massage in the next month and actually have your on schedule massage that month as well. Or you may combine them for a 100 minute massage.

Credit Card

Your credit card on file will be debited the first of every month to maintain your membership. Members are required, per the Membership Agreement, to notify the Sanctuary spa in writing of any change in credit card or account information (such as address) on file prior to the next electronic funds transfer (EFT) date.

Cancellation of Membership

You have the entire length of your membership to use your membership services as long as your account is not on hold and in good standing. Any unused services will expire should you elect to cancel or not to renew your membership. In order to cancel your membership, you must come to the spa and fill out a form. Your cancellation fee of \$79 will be charged that day and your membership will continue for 30 days from date of cancellation. You may have one service during that month – a membership facial or massage.

Transfer Membership

We are happy to transfer your membership to another should you find you are moving 25 miles or more from the spa, lost your job or are too ill to receive facials or massages. Please show evidence of these changes. To transfer your membership, you and the new member must come to the spa to make the transaction. A membership transfer fee of \$25 will be required. Once this is paid, the new member should pay the \$79 membership fee and the balance of your membership time will be transferred.

Membership Auto-Renews

Membership offerings are auto-renewable. At the end of the initial term of membership, your monthly dues will automatically renew on a month-to-month basis unless you have elected otherwise on the Membership agreement.

Family Ad-On Membership

A Family Add-On membership is defined as any immediate family member who resides in the same household. Fees for family membership are discounted \$9 per family member. Full monthly fee of \$79 for first family member and discounted for each family member thereafter (\$70).

Appointment Cancellations

Should you have to cancel your appointment, please notify the Sanctuary Spa 24 Hours in advance at no charge. If you find you are not able to make your appointment the day of, please call ASAP. Your credit card will be charged \$25 for “last minute cancel” and you can reschedule your appointment during that month. Otherwise, if you totally forget to call, you will lose that appointment opportunity for the month. No additional charges to your card. It will be as if you used the appointment.

Online Booking

Membership can include online booking. If you choose to use this service, an Online Booking Application must also be in place. You will receive a User ID Number and confidential Password. No reward points are given for members online booking.

Date of Application _____

PLEASE PRINT LEGIBLY

First Name _____

Last Name _____

Street Address _____

City _____ State _____ Zip _____

E-Mail (*required*) _____

Cell Phone (_____) _____ Work Phone (_____) _____

Home Phone (_____) _____ Birth date _____

MC VISA DS AX # _____ Expiration Date ____/____

Billing Zip Code _____

Agreement

I, _____ agree to the membership details as well as the terms and conditions outlined above. By signing below, I authorize Sanctuary Day Spas, LLC to charge my credit card listed above for monthly member ship of \$79 and for any last minute cancellations as outlined above.olicy regarding the confidentiality of my User ID Number, procedures used for online booking appointment charges and cancellations.

Signature _____

MEMBER ID _____ EFFECTIVE MEMBRSHIP DATE _____

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