

How to Cancel a Sale

Video Tutorial: <https://www.loom.com/share/825a02b954fb45318311e22cb14abd44>

Login to your Back Office: <https://prifevip.com/login>

IMPORTANT: You can only cancel a sale on the same day of purchase. All cancellations must be made before midnight Malaysian time on the day of purchase. If you miss this deadline you cannot cancel the sale and neither can head office.

To Cancel a Sale:

Go to Navigate>Cancel Sales (2nd Link from the very bottom)



Cancel Sales



Sales Canceled Report

Then cancel the sale by clicking on the red X button on the very right.

If you have purchased a PIN this does not cancel the PIN so you can go back and Register PIN if you are starting again. If you need to cancel the PIN you will need to contact Head Office to do this:

Head Office Group Chat: <https://chat.whatsapp.com/HSKTEYh2MfY0owUdAnJLrl>