

Terms & Conditions – Malaysia Airlines & Tourism Authority of Thailand Competition

1. One (1) prize available. The prize entitles the winner and one other person travelling together on return economy class tickets with Malaysia Airlines from London Heathrow to Bangkok/Phuket to London Heathrow inclusive of taxes and charges.
2. The prize is valid for travel between 01 June 2025 and 31 March 2026, except for blackout dates, 12 July 2025 – 15 August 2025 and 12 December 2025 – 15 January 2026 (travel permitted based on current operational schedule at the time of travel). Travel must be completed by 31 March 2026. Booking must be made no later than 31 May 2025. Seats and booking confirmation are subject to availability at the time of booking. All passengers must travel together.
- 3.. The prize does not include travel insurance, visas, meals, or any other costs of a personal nature not stated (including spending money) for the winner and their companions.
4. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
5. Winners must ensure that they have valid passports, visas, and travel insurance at the time of travel. No responsibility will be taken if the winners are unable to travel due to insufficient documentation.
6. Compliance with any health or other government requirements is the responsibility of the winner. It is the responsibility of the winner to enquire about local issues and conditions at destinations before travel.
7. The prize must be taken on the dates stated within the competition terms and conditions.
8. No purchase necessary.
9. Entry is open to aged 18 years and over and must be a UK or Ireland resident.
10. This competition is not open to employees of Malaysia Airlines, Tourism Authority of Thailand or any companies, agencies, families directly connected with the administration of this promotion.
11. The prize is non-transferable, and no cash alternative is available.
12. Only one entry per person permitted.
13. The closing date for entries is 15 April 2025. The organiser cannot accept responsibility for late or lost entries. Entry cannot be accepted if all details are not provided.
14. The prize winner will be drawn at random from those entrants whose entries have reached Tourism Authority of Thailand by the closing date.
15. The winner will be notified by email within 14 days of closing. If the prize is unclaimed by the initial winner drawn within fourteen days (14) days, no further draws will take place, as Malaysia Airlines and Tourism Authority of Thailand's decision regarding selection of winner is final and there will be no further correspondence.
16. Any breach of these terms and conditions by an entrant will void their entry. Misrepresentative or fraudulent entries will invalidate an entry.
17. Malaysia Airlines & Tourism Authority of Thailand reserve the right at any time to cancel, modify or supersede the competition (including altering prizes at an equivalent value) if, in Malaysia Airlines & Tourism Authority of Thailand's sole discretion, a competition is not capable of being conducted as specified.
18. These terms and conditions shall be governed by the laws of England and Wales and subject to the exclusive jurisdiction of the English courts.
19. The prize draw promoter is Malaysia Airlines & Tourism Authority of Thailand.

Malaysia Airlines Ticket Terms & Conditions

1. The tickets you have been awarded are non-transferable and non re-routeable in any way. This means that your ticket cannot be transferred into another person's name, and it cannot be exchanged or sold for cash and cannot be changed to any other origin or destination. All flights are to depart and arrive from London Heathrow Airport.

2. The validity of the ticket will be as per the prize winner's letter, i.e., avoiding Summer Holiday and bound by the operating schedule of the airline at the time.
3. Entries open to UK & Ireland residents aged 18 or over.
4. The prize must be used by the winner and companion travelling together on the same flights/dates. Flight booking must be made **no later than 31 May 2025** and subject to availability at the time of booking. The prize is valid for travel between 01 June 2025 and 31 March 2026, except for blackout dates, 12 July 2025 – 15 August 2025 and 12 December 2025 – 15 January 2026, travel permitted based on current operational schedule at the time of travel). Travel must be completed by 31 March 2026. Booking must be made no later than 31 May 2025. Seats and booking confirmation are subject to availability at the time of booking. Both passengers must travel together.
5. The prize booking dates may change based on the operating schedule/flight cancellations from the airline. Malaysia Airlines will contact the prizewinner and make the necessary booking changes.
6. If the prize is not claimed by the expiry date stated, the prize will be forfeited, and there will be no further correspondence. All travel must be completed within one month from ticket date of departure.
7. Malaysia Airlines shall pay any applicable transportation taxes and government-imposed fees related to the prize for the airline tickets.
8. Prize does not include travel on oneworld carriers or designated codeshare flights where Malaysia Airlines is not the operating carrier. All travel must be completed before the expiry date and no extension of validity will be made.
9. Except as otherwise provided, the prizewinner and their travelling companion (the "winners") are responsible for: any and all costs, expenses and taxes not expressly described herein including, without limitation, ground transportation, accommodation, gratuities, merchandise, telephone calls, personal expenses of any nature for overnight layover, meals and beverages, service charges and entertainment. The winners will be responsible for their own travel insurance. It is the responsibility of the winners to ensure they have a valid passport each and obtain any necessary vaccination or visas for their trip.
10. Prize tickets are not entitled to any upgrades, access to Golden Lounges and Excess Baggage. Mileage accrual is not available for this complimentary ticket.
11. Once tickets are issued, they are non-changeable, non-refundable, or upgradeable. Once booked, the origin and destination, flight time and date of travel cannot be changed. Stopovers are not permitted. Flights are subject to Malaysia Airlines' terms and conditions of carriage, which can be found at www.malaysiaairlines.com/uk
12. The prize winner is solely responsible for declaring details of any award provided under the promotion to HMRC and for paying any tax liability which may arise.

Anantara Riverside Bangkok Resort Terms & Conditions

Anantara Riverside Bangkok Resort – 2 nights

- Two nights stay complimentary Deluxe River View including breakfast for 2 persons
- The voucher provided is valid from 1st March 2025 to 28th February 2026 (blackout dates apply)
- The voucher is invalid on festive, special events and public holidays (Valentine's Day, Chinese New Year, Easter Day, Christmas Day, Christmas Eve, New Years Eve etc.)
- The voucher is non-refundable, not redeemable or exchangeable for cash
- The voucher cannot be used in conjunction with other promotions, offers
- Advance reservation is required and subject to availability
- Discover Member Benefits do not apply
- The validity date cannot be extended
- Please present the voucher provided to a team member upon arrival
- The Hotel reserves the right to amend these terms and conditions at any time without prior notice

- Reservation must be made in advance directly through the hotel's Reservation Department at Tel: +66 2 476 0022 Email: bangkokriverside@anantara.com

Avani+ Bangkok Terms & Conditions

Avani+ Bangkok – 2 nights

- Two nights stay complimentary Panorama River View including breakfast 2 persons
- The voucher provided is valid from 1st March 2025 to 28th February 2026 (Black-out dates apply)
- The voucher cannot be used in combination with any other promotion including festive season, special event
- The voucher cannot be redeemed for cash or monetary value and cannot be extended past the validity date
- The voucher is non-refundable and theme set is subject to change without prior notice
- Reservation must be made in advance directly through the hotel's Reservation Department at Tel +66 (0) 2431 9100 Email: avaniplus.bangkok@avanithotels.com

Anantara Mai Khao Phuket Villas Terms & Conditions

Anantara Mai Khao Phuket Villas – 4 nights

- 4 night stay in a Deluxe Mai Khao Suite including breakfast for two people
- The certificate provided is valid from 01st April 2025 to 31st March 2026, excluding special events, public holidays and festive season
- The certificate is not available during blackout period as below:
 - 10th-25th April 2025
 - 01st-05th May 2025
 - 03rd-09th June 2025
 - 01st-09th October 2025
 - 15th December 2025 – 15th January 2026
 - 11th-24th February 2026
- Please book in advance through the reservation office. Bookings are subject to availability
- Please present the certificate to the receptionist
- The certificate may be used only once, non-transferable, non-refundable and cannot be redeemed for cash

Bangkok Airways Terms & Conditions

2 x tickets Bangkok to Phuket

Travel period 01 May 2025 to 31 March 2026 except 12 July 2025 to 15 August 2025 & 10 December 2025 to 10 January 2026

1. The tickets you have been awarded are non-transferable and non re-routeable in any way. This means that your ticket cannot be transferred into another person's name, and it cannot be exchanged or sold for cash and cannot be changed to any other origin or destination.
2. The prize must be used by the winner and companion travelling together on the same flights/dates. Flight booking must be made **no later than 45 days before departure** and subject to availability at the time of booking. The prize is valid for travel between **01 May 2025 to 31 March 2026**, except for blackout dates, **12 July 2025 to 15 August 2025** and **10 December 2025 to 10 January 2026** (travel permitted based on current operational schedule at the time of travel). Travel must be completed by 31 March 2026. Booking must be made no later than 31 January 2026. Seats and booking confirmation are subject to availability at the time of the booking. Both passengers must travel together.
5. The prize booking dates may change based on the operating schedule/flight cancellations from the airline. Bangkok Airways will contact the prize winner and make the necessary booking changes.
6. If the prize is not claimed by the expiry date stated, the prize will be forfeited, and there will be no further correspondence. All travel must be completed within one month from the ticket date of departure.

7. Bangkok Airways shall pay any applicable transportation taxes and government-imposed fees related to the prize for the airline tickets.

8. All travel must be completed before the expiry date and no extension of validity will be made.

9. Except as otherwise provided, the prizewinner and their travelling companion (the "winners") are responsible for: any and all costs, expenses and taxes not expressly described herein including, without limitation, ground transportation, accommodation, gratuities, merchandise, telephone calls, personal expenses of any nature for overnight layover, meals and beverages, service charges and entertainment. The winners will be responsible for their own travel insurance. It is the responsibility of the winners to ensure they have a valid passport each and obtain any necessary vaccination or visas for their trip.

10. Prize tickets are not entitled to any upgrades, access to Lounges and Excess Baggage. Mileage accrual is not available for this complimentary ticket.

11. Once tickets are issued, they are non-changeable, non-refundable, or upgradeable. Once booked, the origin and destination, flight time and date of travel cannot be changed. Stopovers are not permitted. Flights are subject Bangkok Airways terms and conditions of carriage, which can be found at:
<https://www.bangkokair.com/conditions/conditions-of-carriage>