

P2PU UX Call

Wed, August 19th 2020 @ 12pm ET

Call link: <https://meet.google.com/kqz-xzdy-mca>

[Google Form to join UX Working Group](#)

Welcome + Intro (5 min)

Hi! Who's here?

1. Griff in Cambridge, 78 and cloudy
2. Becky in Berlin
3. Al at NYS Library
4. Sara - Wichita Public Library, 77 and mostly cloudy
5. Jordan - Boston Public Library
6. Dirk - Cape Town, 57°F and clear

Share a high-five! 

- Jordan has 30 people signed up for their fiction writing learning circle



- P2PU got a nice mention in a [Vice guide to self-education](#)

Next Community Call: Wed, September 2nd @ 12pm ([RSVP](#))

Next UX Call: Wed, September 16th @ 12pm (RSVP)

Topic: Learning circle reports: how do we create valuable records of what happened during a learning circle?

Follow-Up: Past Learning Circles (10 min)

[Check out the test page for past learning circles](#)

[Example of a team page \(Boston Public Library\)](#)

Sharon's questions:

- Can you find and use the tabs without having to search for them?
- Is the distinction between the two categories clear?

Sara:

- Prefer limits for her team, but would love to see distinctions for virtual LCs welcoming outside learners across the universe
 - Jordan: Give facilitators the option to widely open registration
 - Sara: We've had some "spam" sign ups too. But I like the idea of a toggle.

Jordan:

- Into "Sign Up Open" — seems manageable with the current # of courses
 - "Sign Up Closed" shows really old circles and a ton of them
 - Maybe three tabs? Open / Closed / Completed
- Helpful to see records of past learning circles I've run (different photos!) but definitely helpful for other facilitators to see references for create new learning circles
 - Note from Grif: Seeing all LCs in [Boston](#) is a great way to do a sanity check about what LCs happened / make sure that P2PU's understanding matches the Library's understanding

Sara: Could you copy from previous LCs? Duplicate learning circle button

- Course, description, photo, custom questions...
- Also good way to copy info from other learning circles

Feedback:

- GP: Reverse chronology for 'sign up closed' (active LCs that are closed should be at the top, not the bottom)
- There is some delay between switching tabs and the learning circles changing
- The signup form shouldn't be displayed for learning circles in the "signup closed" list.
- Add some flavor to the top of the page (Becky)
 - Improve copywriting?
 - Add sign-up page blob pattern behind it?
 - Add some cute lil icons?

AI:

- Curious about vetting learning circle facilitators and quality experiences
- Opportunity to solicit interest from participants for closed learning circles

Open

- Starting Soon (Blue)
- In Progress (Green)

Closed & Completed

- In Progress (Yellow)
- Completed (Orange)

AI: Option to stream a live version of the course?

Learning Circle Management Tools (35 min)

[Screenshot view of Learning Circle Management Page](#)

P2PU's learning circle tools allow you to:

- Edit a learning circle sign-up page
- Toggle sign up open/closed
- Access facilitator and learner survey links + learning circle report
- **Meetings:** Add, remove, and change meeting dates/times
- **Messages:** Send automatic and manual messages to all participants
- **Learners:** Add, remove, view/edit learner details

What could be improved or added?

Dirk:

- Back to dashboard on message takes me to my dashboard, not the page I came from
- Add meeting has no back
- Emails cannot be viewed

Jordan:

- Page is very long, especially because it includes all messages.
- Usually lets the messages send as-is rather than customizing text.
- **Learners:**
 - Would like to be able to sort learners in some way (alphabetically)
 - +1 from Sara — Wouldn't be mad about tabs, wouldn't die on the hill
 - Would like to track individual attendance (currently using spreadsheet), helpful for providing certificate at end
- **Messages:**
 - If I could write a message, and have it auto-send at a specific date/time, that would be great. I say that because I usually send out a welcome email with links to the course and our meeting locations one week before the class starts. However, I'm going to be on vacation this time around, and will need to remember to send it while I'm away. But

also, even if I'm not on vacation, it's nice to know the job is done, and I don't have to think about it unless event details change.

Sara:

- Messages:
 - Automatic messages are nice, but sometimes I want to send my own scheduled messages
 - Would be nice to be able to delete and/or batch edit messages
 - HTML/Rich text editor for messages +1 from Jordan
 - Preview: (didn't know what the message looked like when it went out - maybe a preview) +1 from Jordan

Notes from Dirk about messages:

- Messages come from P2PU, replies go to facilitator
- Careful about protecting learners' private information

Closing (5 min)

If you could ask a robot to do any part of the learning circle process, what would it be?

- Maybe set a timer to close the signups? (+1)
- Have a timer for the length of my class sessions, so I know when to move everyone on to the next section, or as a way to have a co-facilitator buddy do that in a breakout room for me. Since my sessions have four different sections in them and we can easily go over time when we're having fun. :-)
- DU: I'd like a robot time waster for spammers :D

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