

Attendance Policy

Electrolysis works best with regular treatment sessions. Regular attendance is key to achieving your treatment goals in a timely manner. It is your responsibility to communicate with your electrologist if you are unable to make an appointment.

- **Attendance**
 - Payment for your treatment is due at the time of service. We accept all major credit and debit cards. Personal checks and/or money orders are not accepted.
 - Please plan to arrive about 5 minutes before your appointment. Late arrival will not change the fee or end time of the treatment session
 - A client that misses 2 sessions without communicating (No-Call No-Show) may have their future sessions canceled.

- **Cancellations**
 - Cancellations made less than 24 hours before your appointment are subject to 100% of cost

- **Harassment Policy**
 - Trans Health Collective is a safe space for both our clients and our providers. As such, any comments of a sexually intimate nature are unacceptable.
 - Any inappropriate comments or actions will be recorded in the client's file and the client will be removed from the schedule

- All parties need to feel comfortable with the working relationship. Either the client or the staff may end a working relationship at any time.

I have read and agree to the terms listed above:

Name: _____

Date: _____

Signature: _____