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NCSIS STUDENT INFORMATION SYSTEM

NCDPI

February 5, 2026

NCSIS Bulletin

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indicates new or updated information

WHAT'S NEW!

NCSIS Premium Products - PSU Feedback Requested*

Please take a few minutes to complete this survey and share your feedback on **NCSIS Premium Products**. This survey will help us better understand which premium products PSUs are currently using or planning to use, what's working well, and where additional support or improvements may be needed.

https://forms.gle/bz8vSmPKwitnFMtC8

AIG Transfer*

NEW Event and Action functionality for AIG transfers - LIVE in Infinite Campus!

The **NEW** event and action feature into the Infinite Campus production instances is now LIVE for PSUs. This feature allows an automated email notification to be sent to a locally determined group of users, when any student transfers into the PSU with a prior AIG record. This functionality will support AIG Coordinators at the school and district level to have more immediate access to a student's AIG program record, so that the district or charter school can determine how to support and serve the newly enrolled student.

Thanks to everyone who joined the team this week for an Office Hour opportunity to answer questions and demo next steps of the process. Listen to the webinar recording and review the accompanying slides. Both resources (the recording and accompanying slides) can also be found in the OALGE Coordinator Corner, along with the AIG Student Transfer - Event & Action Quick Guide. For questions regarding the email alerts or general functionality, please contact Stephanie Cyrus, in the Office of Advanced Learning and Gifted Education.

PMR Delete*

PMR Snapshot Deletion

The new State Report Snapshot Deletion tool allows PSUs to submit requests directly within the SIS to delete a specific state report snapshot. This enables PSUs to regenerate and resubmit state reports as needed.

PSUs no longer need to open a DPI support case to request a snapshot deletion.

Resources:

- Knowledge Owl: State Report Deletion Requests
- Infinite Campus Knowledge Base: Snapshot Deletion Tool (includes tool right information)

ACTION REQUIRED: CTE Updates*

REMINDER! Please perform the following actions by the end of the day on **February 5, 2026**.

Updated instructions for CTE concentrator identification are now available. Please see the information below from the NC CTE informational webinar that was conducted on Friday, January 23, 2026.

Recording: https://go.screenpal.com/watch/cOV00kn3ljr
Slides: https://go.ncdpi.gov/35cnr
CTE Instructions: https://go.ncdpi.gov/cteconcentrator
SIS Coordinators are asked to perform the processes in the Addendum of this document by February 5, 2026. Please note that there are two types in the Batch Program Assignment Wizard that may be used: Academic Program and Academic Program (Automated). Carefully read the instructions to know which type to use for your purpose.

Questions about concentrator status may be directed to Misty Wolfe (misty.wolfe@dpi.nc.gov). Please do not submit help tickets through Infinite Campus related to concentrator calculation.

Join Us for the NCED CONNECT Symposium 2026!*

✨ We're almost there!

The **NCED Connect Symposium** is just days away—and it's not too late to join us.

📍 **Koury Conference Center | Greensboro, NC**
📅 **February 9–11, 2026**

Late registration is still available (**$450**).

Join educators, leaders, and tech partners from across the state for three days of learning, collaboration, and connection at NCED Connect Symposium 2026!

Highlights include:

- Cybersecurity tabletop exercises
- SIS scheduling roundtables & reporting sessions
- School Library Media Coordinator Pathway
- AI Implementation Expo & **AI Solve-A-Thon**
- School Library Directors Meeting
- Partner-led presentations
- Support Zones with State Cybersecurity, School Connectivity, and Infinite Campus teams
- And yes… **Karaoke**!

What's waiting for you:

- Highlight flipbook → go.ncdpi.gov/26NCEDhighlights
- Leadership Pathway guide → go.ncdpi.gov/nced26leaderpathway

- If you are planning on attending the NCED Connect Symposium, check out the sample schedule for SLMC/Library Leader-specific sessions at our newly published pathway: go.ncdpi.gov/nced26slmcpathway

Our schedule is LIVE! Login to Sched to create yours! https://ncedconnect2026.sched.com/
Let's connect, collaborate, and innovate—we can't wait to see you there!

Register Here

Knowledge Owl*

NCSIS Knowledge Base | NC Department of Public Instruction
New Article—

Preschool in NCSIS | NC Department of Public Instruction
Three-Year Accelerated Graduate
Community College Adult High School Program (CCAHS)
Lunch & Learns | NC Department of Public Instruction (Scheduling Series)

Revised Articles—

Inclement Weather Day Setup (updated to clarify day setup)
RtA Program Entry - Individual Reading Plan (IRP) | NC Department of Public Instruction (updated to show interventions and supports as optional)
About Legal and Preferred Name | NC Department of Public Instruction (updated how SchoolNet receives names)
Professional Learning | NC Department of Public Instruction (previous webinar recordings located here)

Upcoming Training Information*

Upcoming Training Sessions & Webinars:

Scheduling Lunch and Learn Series! All webinars start at 12 pm. Get your tickets now!

- Tuesday, February 17: NCSIS Lunch & Learn Scheduling Board Part 2
- Wednesday, February 18: NCSIS Lunch & Learn Scheduling Reports
- Tuesday, February 24: NCIS Lunch & Learn Final Steps for Scheduling

Be sure to review the DTL Signature Events Calendar and Eventbrite for upcoming in-person and virtual regional meetings, webinars, and training sessions. These opportunities are designed to keep staff connected, informed, and supported throughout the school year.

- DTL Signature Events Calendar

- Eventbrite-NCSIS

*In the DTL Signature Events Calendar, use the arrows at the bottom of the screen to scroll to monthly event calendars, including upcoming NCSIS webinars!

Charter School Virtual Office Hours are offered twice a month to provide ongoing support and answer your questions.

📅 **When:** 2nd & 4th **Thursday** of each month **(Date change started in August)**

⏰ **Time:** 9:00 AM – 10:00 AM

🔗 **Join us for** Bi-Monthly Charter School Support Virtual Office Hours**!**

NCSIS Teacher Training Information:

Please use the link below to access teacher training resources for NCSIS. Additional details can also be found at ncsis.gov.
Infinite Campus Training Resources
If you have any questions, please contact Erin Wolfhope at erin.wolfhope@dpi.nc.gov with questions!

REMINDERS:

North Carolina Day Events

Reminder: North Carolina Day Events in Infinite Campus

Public School Units (PSUs) are reminded to ensure Day Events are properly set up and used in Infinite Campus for North Carolina reporting.

North Carolina provides a standard list of Day Events which can be added and used as needed. Day Events are only required for days that are *not* Instruction or Attendance days (for example, holidays, closures, or teacher workdays).

The Standard Code for any day event must be one of the codes listed below.

Approved NC Day Event Standard Codes include:

- AD – Abbreviated Day
- AL – Annual Leave
- EC – Emergency Closure
- HD – Holiday
- RR – Remote Instruction
- RRB – Blended Instruction Day
- RRE – Remote Instruction Day / State of Emergency
- RRP – Remote Instruction Day / Teacher Work Day
- TW – Teacher Work Day

- WC – Weather Closure

For step-by-step instructions on adding and managing Day Events, please review the Day Events article in the NCDPI Knowledge Base:

https://ncdepartmentofpublicinstruction.knowledgeowl.com/home/day-events

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Master Scheduling Resources

As PSUs continue preparing for master scheduling, the following resources are available to support your work:

- On-demand Virtual Scheduling Series recordings
- YES Master Scheduling recordings
- SIS PL Lunch & Learn sessions focused on scheduling
- Scheduling Office Hours with an Infinite Campus trainer

PSUs are encouraged to take advantage of these resources and schedule time with an Infinite Campus trainer.

Campus Release 2551.11

Release Update

Release Pack Campus Version 2551.11 was successfully installed in production on the evening of Wednesday, January 28, 2026. Please review the key updates below and share this information with appropriate staff:

Release 2551.11 Communication.pdf

Course Plan Update

Infinite Campus has identified a system bug that affects rising 9th-grade students' ability to add courses to their Course Plan and staff's ability to enter planned courses in Course Recommendations. The issue has been reported and is scheduled to be resolved in an upcoming version release. We appreciate your patience and will continue to share updates as they become available.

Master Course Code List Updates

Please note the following updates regarding Master Course Code Lists:

- All current and historical Master Course Code Lists can be located here:

    - https://www.dpi.nc.gov/educators/nced-connect-formerly-home-base/ncsis-powered-infinite-campus
    - Click on the **Master Course Codes List** button
        - Click links to SY Master Course Code list to view

- New Version 25-26 Published:
    - **SY 25.26 Master Course Code List 01.22.26 V9b PUBLISH**
    - View the **Notes** tab to see updates

- New Version 26-27 Published:
    - **SY 26.27 Master Course Code List 01.22.26 V2 PUBLISH**
    - View the **Notes** tab to see updates
    - The **2026-2027 SY Full Course Codes** tab now lists all courses with name changes, credit changes, and new courses for SY 26-27.
        - Note that in NCSIS-IC PSU instances the course name changes and credit changes will be published in the SIS on July 1, 2026.

Inclement Weather Day Setup

Please refer to the article below to update your Day Setup in the event of inclement weather.

https://ncdepartmentofpublicinstruction.knowledgeowl.com/home/calendar-setup

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Premium Product Training—Requests Due February 11th

Premium Product training is available for both Phase I and Phase II PSUs. If you have not yet done so, please submit your training requests for all Premium Products as soon as possible.

Important Deadline:

- All training requests must be submitted by February 11th.
- This deadline applies only to submitting the requests—the actual training does not need to be completed by February 11th.

Additional reminders:

- All Premium Product training must be completed by June 30, 2026.
- We encourage PSUs to request training even if you are not implementing the product immediately, as all recordings can be downloaded for future use.
- If your PSU has already completed a training, please ensure you download and save all training recordings for ongoing reference.

Teacher Tips

New Bulletin Category: Teacher Toolbox

Campus Learning Updates: Check this space for ongoing updates about Campus Learning feature updates and improvements. Check it out here: Campus Learning Updates
Spotlight This Week: Transition to Campus Learning—Resources and information comparing Canvas and Campus Learning, exporting Canvas cartridges, and importing into Campus Learning.

Charter School Corner

Important Notes for Charter Schools Using Third-Party Lottery Vendors

As charter schools prepare for the upcoming school year and utilize third-party vendors for their lottery and registration processes, please keep the following in mind:

- If your vendor collects student registration data, do not import household or census data directly into Infinite Campus. This can lead to data integrity issues. Importing data into Infinite Campus should only be done with direct assistance from Infinite Campus support or an Infinite Campus channel partner.
- Due to North Carolina's Student UID system, students cannot be imported into Infinite Campus using external files.
- Instead, each student who has accepted a seat must be enrolled using the Student Locator Wizard within Infinite Campus to ensure proper identity matching and compliance.

Please feel free to reach out to your NCSIS Professional Learning Consultant with any questions.

Charter School Virtual Office Hours

- Held the 2nd and 4th Thursday of each month at 9am, please register in Eventbrite

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Charter schools now have a dedicated SIS professional contact!

Jennifer Fogleman is your dedicated NCSIS Professional Learning Consultant for Charter Schools. Jennifer brings a wealth of experience in the Student Information System (SIS) and is committed to providing you with the same high level of service you've come to expect from our team.

To reach Jennifer: jennifer.fogleman@dpi.nc.gov
The NCSIS Professional Learning Consultant team is here to support you. Please don't hesitate to contact Jennifer if you have any questions or concerns.

NCSIS Resources

PSUs have access to the Campus Community, where they can acquire product knowledge, glean tips and tricks, and engage in networking opportunities with other districts. The Campus Community offers convenient single sign-on access from the Campus system to a wealth of resources, including the knowledge base, forum discussions, learning tools, support site, upcoming events, and more.

Campus Community—contains the information you need to learn how to use Infinite Campus through product documentation, videos & simulations, study guides, forums, and much more. Whether you are a teacher, data manager, or Infinite Campus user, you will find the learning resources in a clearly defined pathway for a seamless transition from PowerSchool.

Campus Passport—is on-demand, self-paced courses that can be assigned to new and existing staff. Accessed through the Campus Community, you will find Instructor-Led Training, specific E-Learning courses, or select a learning plan based on your district role.

KnowledgeOwl—KnowledgeOwl will include articles (QRDs) that are created and updated by the SIS Professional Learning team.

NCSIS Knowledge Base | NC Department of Public Instruction
GitHub Vendor Integrations Repository: 3rd party extract formats can be found below.

GitHub Vendor Integrations Repository
Ad Hoc Filter Sharing Community: Shared Google folder for Ad Hoc filters PSUs have created. Ad Hoc Community

- **Naming Convention:** Ad Hoc Name - PSU Name
- You're welcome to include your email address within the document (optional).
- **Permissions:** You have editing access—please proceed with caution!
- **PII:** Do not upload any PII to the shared folder

NCSIS Crosswalk Document—will contain Infinite Campus and PowerSchool terms with their meanings to assist users with learning the new NCSIS terminology. This is a working document and will be updated regularly. NCSIS Crosswalk Document
IC Role Specific Resources—can be viewed by clicking on **http://ncsis.gov**, go to the Phase I PSU's tab and scroll to the IC Role Specific Resources section. It Includes information for specific staff roles, as well as a guide for parents & students.
Webinar Recording Links and FAQs—can be found at **http://ncsis.gov** under the **Professional Learning** tab. Please check for recently added webinars.

Requesting Technical Support Points of Contact

Please review the information below on how to submit support tickets:

Contact Infinite Campus for assistance with:

NCSIS Application/Support Issues

Submit a case: https://support.infinitecampus.com
Infinite Campus Enhancement Requests- Please use the link below to share the areas of the product your PSU would most like to see improved, suggest new functionality, and indicate whether you'd like to participate in future discussions.

Infinite Campus Enhancement Requests
Contact DPI for assistance with:

- NCDPI Business Questions
- Duplicate Students
- Amplify/Missing Students
- PMR Deletes in Infinite Campus

Submit a request: https://go.ncdpi.gov/help
For additional technical support contacts, please refer to the document below: **Requesting Help**

- Requesting Help

Want to Stay in the Loop?

NCSIS Bulletin Sign-Up

Want to stay in the loop? Click on the link below to learn how to sign up to receive the weekly NCSIS bulletin.

How to Subscribe to a NC DPI DTL Bulletin/Newsletter
Stay informed with the latest NCSIS news and information by visiting-

http://ncsis.gov

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