



# Panopto FAQ

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I made several Zoom meetings but my students say they cannot see them in the Zoom tab.

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## Where do I start?

This short [How to use Panopto \(For Windows\)](#) video has everything you need to get started!

This short [How do I use Panopto \(For Mac\)](#) video has everything you need to get started!

## How do I share the videos with students?

Students can access the videos by going to the Panopto Recordings menu in the course. It can also be embedded in a Canvas page or assignment.

## How do I copy and move my Panopto recordings?

This [guide to copying and moving Panopto recordings](#) should answer this!

## How do I turn on Closed Captioning?

You can turn on automatic captions so any videos you upload will get machine captioned.

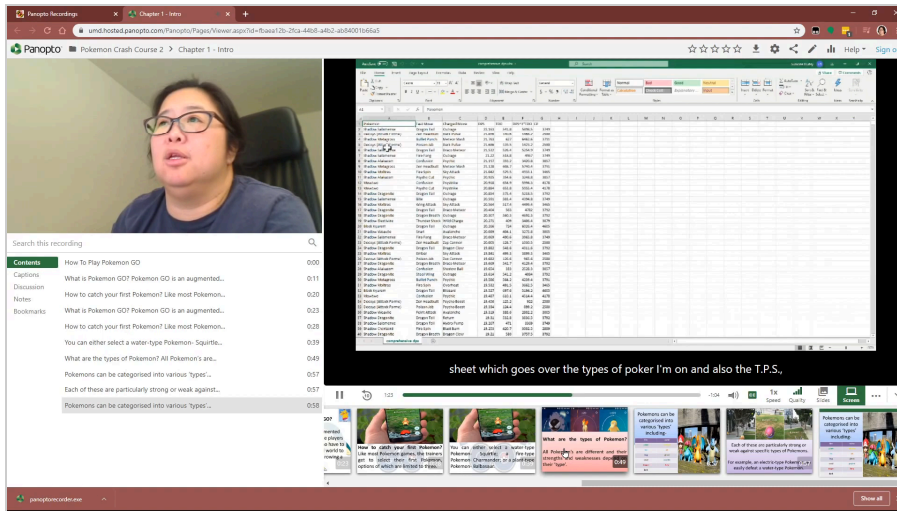
- Select **Settings** on the Panopto Recordings page (gear/cog icon)
- Select **Settings** again (this is a different button than above)
- Select **Captions**
- Select **Automatic Machine Caption**
- Now, all of your videos will be automatically captioned

## How do I order human captioning?

If you need human captioning for ADS accommodations, please fill out DIT's [Professional Captioning Request Form](#).

## How can my students see me in the video?

Make sure your webcam is enabled before you start recording. You will not be able to see yourself while recording but once the webcam is enabled, it will automatically be part of the recording.



## How can I make sure students understood everything in my video lecture?

This [guide about asynchronous teaching](#) has lots of ideas for how to engage student learning of video content.

## Is there a way to make videos available to the students that can stream but not be downloaded? Or other ways to protect the students' privacy?

By default, the video is only accessible to the students in your Canvas course space and they only have viewer access. If they try to share the link to anyone outside the course, they will be prompted to login. If they log in but are not in the class roster, they will get denied access.

You can use Panopto to store your recordings as it will not give an option for your students to download them plus they will not be able to share the link to anyone outside your Canvas course. Click on the **Panopto Recordings** link in your course and look for the **Create** button > **Upload Media**. You can even turn on automatic captions so any videos you upload will get machine captioned (select **Settings** on the Panopto Recordings page (gear/cog icon) > **Settings** > **Captions** > **Automatic Machine Caption**)

You can also use the Panopto Recorder to record your lecture if you want. This will automatically upload the recording to your course, index your slides for the students, and can provide machine captions for all your videos.

## I made several Zoom meetings but my students say they cannot see them in the Zoom tab.

There is a known bug discovered recently by some colleagues over in ENG. If you are going to Canvas using <https://umd.instructure.com> and schedule a meeting using the Zoom integration, people that use <https://myelms.umd.edu> to get to Canvas will not be able to see those meetings and vice versa.

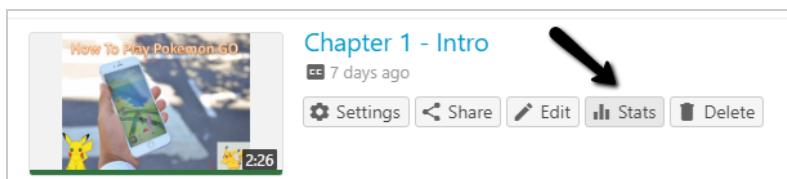
Current workaround is to **make sure everyone uses the same way** (<https://umd.instructure.com> or <https://elms.umd.edu>) to log into Canvas until DIT can get a fix.

## How can I change when my Panopto Videos become available?

Faculty can choose when Panopto videos become available and also remove access after specific periods of time using Panopto's availability settings. Openup Panopto in Canvas and follow the steps in [this guide](#).

## How can I check if students watched my video?

You can view the analytics of the video that is on Panopto. Just hover over the video and select the **Stats** button.



Top Viewers							↓
Viewer	Views and Downloads	Minutes Delivered	Average Minutes Delivered	Percent Completed	Notes	Comments	
[REDACTED]	3	7.3	2.4	61	0	0	
[REDACTED]	3	9.7	3.2	43	0	0	
[REDACTED]	2	13.5	6.8	100	0	0	
[REDACTED]	2	5.1	2.6	42	0	0	
[REDACTED]	2	4.2	2.1	42	0	0	
<a href="#">See All</a>							

