

4th TOKEN Policy Observatory

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OVERVIEW OF THE EVENT

TITLE OF THE EVENT

TOKEN Policy Observatory

Use Cases of DLT in the Public Sector:

Operational Learnings, Policy Recommendations and Scaling Potential

TIME

14th September 2022, at 11.30-13.30 GMT+1 (Canaries Time) (confirmed & in the Summit Agenda)

PLACE

INFECAR, Fiware Summit 2022, Gran Canaria

- All presentations are held in person
- Event is streamed on TOKEN's YouTube channel
- There is one AV technician in the room. Microphone(s) available.
- Chat option available for remote participants.
- Live participants won't be able to see remote viewers.

TARGET AUDIENCE

- Professionals working in, with or for public sector DLT applications
 - o Chief Technology Officers of cities
 - Civil servants working, or intending to work with DLTs and tech projects, smart cities etc.
 - Developers/industry professionals
 - National/regional/municipal policy makers interested and/or involved in digital transformation of their institutions

o Innovations and tech specialists within public administration

• Targeted number of participants

- o 30+ participants
- o The space holds 70 people
- Quality over quantity targeted

GOAL OF THE SESSION

• During the session:

- Bringing together people who commission, design, use and regulate public sector
 DLTs to learn from each other's experiences
- Communicating the early results of TOKEN Pioneer Use Cases (PUCs)
 - Assessing the development of PUCs and supporting the implementation and scaling of PUCs with the help of lessons from a non-TOKEN peer case
 - Especially discussing their operational, scaling and policy related learnings

• Societal goals after the session:

- Crystallizing learnings from PUCs for improving and scaling similar DLT projects;
 spreading these learnings
- Extracting co-designed policy recommendations for cities and more widely, the European public sector, for the implementation and scaling of successful and useful DLT projects

PROGRAMME (for external use)

PROGRAMME OF THE EVENT

Live at FIWARE Summit 2022, Gran Canaria and streamed. Times in GMT+1.

11:30 Welcoming words

Stefano De Panfilis, FIWARE Foundation COO and TOKEN Consortium Leader

11:35 Introduction the Policy Observatory *Pinja Lehtonen, Demos Helsinki*

11:40 TOKEN Pioneer Use Cases presented

11:40 Public Funding Distribution Lynda O'Mahony, Fundingbox

11:50 Transparent Management of Public Accounts Konstantinos Glykos, Information Technologies Institute 12:00 Last Mile Logistics & Dynamic City Access Management Joris Finck, Imec

12:10 Data Valorization Services
Laura Rodríguez de Lope, University of Cantabria

12:20 Learning from a scaled DLT Use Case in the public sector Jeroen Wester, Energy Wallet

12:45 Panel discussion: Operational, scaling and policy learnings from Use Cases moderated by Johannes Anttila, Demos Helsinki

13:30 Concluding the event

PROGRAMME (for internal use)

	AGENDA 14th September 2022						
When?	What?	Who?					
11.00–11.30	Welcoming to the observatory & gathering participants' email addresses in a file for future communications. Coffee break is ongoing. [Internal note for Demos Helsinki people to be at the event space earlier than our event starts.]	Jenny Mäki (Johannes Anttila and Pinja Lehtonen helping if needed)					
11.30 –11.35	START OF EVENT. Welcoming words & brief info on TOKEN and the role of PUCs	Stefano De Panfilis					
11.35–11.40	Policy Observatory programme and goals for today	Pinja Lehtonen					
11.40–11.50	Presenting PUC 1 What does the PUC do and where? What has worked well? What have been the most pressing challenges?	Lynda O'Mahony					
11.50-12.00	Presenting PUC 2	Konstantinos Glykos					
12.00-12.10	Presenting PUC 3	Joris Finck					
12.10-12.20	Presenting PUC 4	Laura Rodríguez de Lope					

12.20-12.45	External speaker from a Scaled Use Case: Jeroen Wester from BLING's Energy Wallet • A very brief presentation of their Use Case (5 min) • Opportunities and challenges in practice and policy-wise? • How has the scaling been done in their case? • Comments on the TOKEN PUC presentations and thoughts about their scaling potential	Jeroen Wester
12.45-13.28	Demos-led conversation (curated panel/Q&A): Operational, scaling and policy learnings • Have there been challenges with policies and regulations? What would need to change policy-wise? • What can we learn from each other with regards to scaling? • Operational challenges and learnings?	Johannes Anttila hosting, Persons from TOKEN's PUC 1–4 in the panel, Jeroen Wester speaker in the panel, Pinja Lehtonen helping Johannes if needed
If the time allows	Questions from the audience, answers from the panel	Johannes Anttila hosting, Pinja Lehtonen and Jenny Mäki helping Johannes with the audience & stream audience questions
13.28 –13.30	Thanking the participants. END OF EVENT.	Johannes Anttila

SPEAKERS

1) One speaker from each TOKEN PUC:

PUC 1: Lynda O'Mahony

PUC 2: Konstantinos Glykos

PUC 3: Joris Finck

PUC 4: Laura Rodríguez de Lope

- 2) Stefano De Panfilis to present TOKEN and welcome participants
- 3) Demos Helsinki moderators and hosts

Pinja Lehtonen, Jenny Mäki and Johannes Anttila

- 4) External scaled Use Case speaker: Jeroen Wester
 - Jeroen Wester from the <u>Energy Wallet</u> (<u>presentation here</u>), a <u>BLING project</u> scaled use case
 - Pinja Lehtonen will brief Jeroen Wester after the TOKEN EBM, on Friday 15th July
 - Demos Helsinki can pay the travel expenses for the external speaker

	CONTACT INFORMATION						
Demos Helsinki, responsible	e for organizing the	TOKEN Policy Obs	servatory				
Title	Name		Email	Phone	Attend s the event Y/N		
TOKEN lead at Demos Helsinki, leading the Policy Observatory organization	Pinja Lehtonen		pinja.lehtonen@de moshelsinki.fi	+358 456703838	Y		
Project Coordinator at Demos Helsinki	Jenny Mäki		jenny.maki@demos helsinki.fi	+358 50 436 9314	Y		
Senior Consultant at Demos Helsinki (former Demos TOKEN lead); event organizer	Johannes Anttila		johannes.anttila@de moshelsinki.fi	+358 44 535 1152	Y		
Fiware foundation, organizi	ng the Fiware sumr	nit					
Senior Marketing Manager at the Fiware foundation, main organizer of the summit	Angeles Tejado		angeles.tejado@fiwa re.org	+34 608 50 88 73	Y		
FIWARE Foundation COO and TOKEN Consortium Leader	Stefano De Panfilis		stefano.depanfilis@f iware.org		Y		
[A substitute contact for when Angeles is not available?]							
TOKEN PUC 1 – Public Fundi	ng Distribution, Fu	ndingbox (presenti	ing and participating in	the organizati	on)		
Fundingbox	Lynda O'Mahony		lynda.omahony@fun dingbox.com	+34674880 522	Υ		
Fundingbox (substitute for Lynda if neded)	Jorge Fernandez (1st option), Marcelo Daparte		jorge@fundingbox.c om Marcelo.daparte@fu ndingbox.com		N		
=	TOKEN PUC 2 – Transparent Management of Public Accounts, CERTH/ITI & MUKA (presenting and participating in the organization)						
[title] at CERTH/ITI	Konstantinos Glykos		glykos@iti.gr	+30694818 7332	Υ		

TOKEN PUC 3 – Last Mile Logistics & Dynamic City Access Management (presenting and participating in the organization)						
[title] at IMEC, speaker Joris Finck joris.finck@imec.be +32476858						
TOKEN PUC 4 – Data Valorization Services (presenting and participating in the organization)						
Researcher at University of Cantabria		laura@tlmat.unican. es	+34626856 229	Y		
External speaker (presenting and discussing the Energy Wallet case and its scaling)						
Energy Wallet, speaker and panelist Jeroen Wester jeroen.wester@wies wies.nl +316185172 24						

COMMUNICATIONS

COMMUNICATION ACTION PLAN

	COMMUNICATION PLAN Strikethroug indicates done						
BEFORE THE EVEN	NT						
What?	What? Who will write it? Deadline for the material Deadline for the publish or send? Who will publish or send? Where will it be publish ed?						
1. Short description text of the observatory session for the summit website to promote the event	Pinja Lehtonen	14th July end of day (after the TOKEN EBM once the details are confirmed with the PUCs)	Angeles Tejado	TOKEN website, summit website, and potentia lly next Fiware newslett er.	15th July – 20th July. (Up to Angeles to decide when and where exactly.)		

2. Agenda of the	Pinja	14th July	Angeles Tejado	TOKEN	15th July – 20th July.
event for the TOKEN website	Lehtonen	end of day		website, summit website, and potentia lly next Fiware newslett er.	(Up to Angeles to decide when and where exactly.)
3. Social media posts promoting the event and encouraging to register to the summit	Pinja Lehtonen will draft	July 14th end of day	Pinja will send to Demos' communications (Angeliki Vourdaki), Angeles will share on TOKEN's and Fiware's socials.	Demos Twitter & Linkedin, TOKEN Twitter & Linkedin, Fiware Twitter & Linkedin.	15th July – 20th July. (Up to Angeles to decide when exactly.)
4. Observatory banners to be used in communications	Pinja Lehtonen makes one, Angeles can create a better one if necessary	14th July end of day	Will be used in communications	In invites, social media etc.	Same as invites etc.
5. Email invitation	Pinja Lehtonen will draft the email	July 14th end of day	Angeles will send to registered summit participants expressed interest in DLT/TOKEN and other relevant target audiences within her contacts. Pinja will send to the participants of past observatories and schedule the reminders. PUC representatives/presen ters will forward to their relevant	Email.	1) July 15th. 2) A reminder August 9th. 3) Another reminder September 6th. Emails sent by Angeles, Pinja and by PUC representatives.

			cooperators and		
			stakeholders.		
DURING THE FIWA	RE SUMMIT		<u> </u>	ı	
What?	Who will write it?	Deadline for the material	Who will publish or send?	Where will it be publish ed?	Publication day
6. Invitation to follow the online event "today" to registered participants	Pinja Lehtonen will draft on eventbrite and schedule	September 13 end of day	Pinja/Eventbrite will send to those registered to the online event	email	Two days, two hours and 10 minutes before the event (automated)
AFTER THE OBSER	VATORY				
What?	Who will write it?	Deadline for the material	Who will publish or send?	Where will it be publish ed?	Publication day
9. Thank you email: thank you for participating, here are some materials, PUC contact details, what will happen next in TOKEN, promoting the next Policy Observatory and our Briefing paper	Jenny Mäki will write (& ask for support if needed)	September 20th.	Jenny Mäki will send to the list of emails gathered from the participants and to online stream registrees.	Email.	September 21st.
10. Blog post recapping the event	Jenny Mäki will write, Johannes Anttila will edit if needed.	September 20th.	Jenny Mäki will send it to Marta Albújar, who will post it.Angeles can repost on TOKEN's website.	DLT4Go v platform Possibly TOKEN website.	By September 21st.
11. Social media	Jenny Mäki	September	Jenny Mäki will send to	Demos	By September 21st.

post on recap blog	will write.	20th.	Matt Mitchell (Demos	Twitter
			comms) <mark>and Angeles</mark>	&
			(Fiware & TOKEN	Linkedin,
			comms), who will post	TOKEN
			it.	Twitter
				&
				Linkedin,
				Fiware
				Twitter
				&
				Linkedin.

COMMUNICATIONS CONTENT

COMMUNICATIONS CONTENT

BEFORE THE EVENT

Type of content	Writer	Content	Status
1. Description text of the observatory session for the summit website to promote the event	Pinja Lehtonen	Use Cases of DLT in the Public Sector: Operational Learnings, Policy Recommendations and Scaling Potential 14th September 2022, at 11.30–13.30 (GMT+1) In person at INFECAR, FIWARE Summit 2022, Gran Canaria Streamed (for registered participants) Registration for the summit in person, general ticket includes the Observatory (fees apply) Registration to view the online stream (free) Welcome to the TOKEN project's fourth Policy Observatory event! The Observatory brings together professionals working with applications of Distributed Ledger Technologies (DLTs) in the public sector to discuss operative learnings, the policy landscape and scaling potential related to current Use Cases.	Ready and publishe d on TOKEN's website

In addition to presenting four <u>TOKEN Pioneer Use Cases</u> and their lessons so far, we will learn about scaling from an expert from a scaled Case, <u>the Energy Wallet</u>. We will also share thoughts in a panel discussion moderated by the think tank <u>Demos Helsinki</u>.

At the event, we hope to crystallize the learnings from Use Cases, making it easier to improve and scale similar DLT projects especially in the European context. After the Observatory we will recommend best practices for cities, and the European public sector more widely.

Below you will find the programme and the essential information about the event. We hope to see you in September!



Good to know:

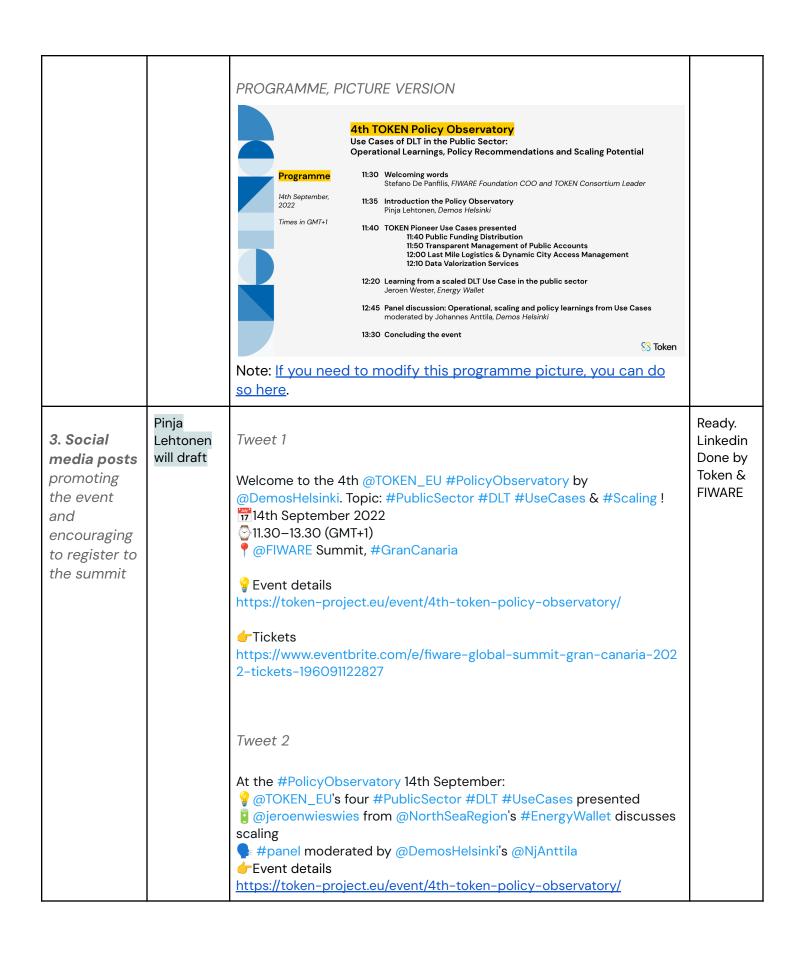
What purposes does the event serve?

- A means to get acquainted with latest Distributed Ledger
 Technology applications in the European public sector
- A forum to discuss the needs for policy and regulations, operative possibilities and challenges, and learn about scaling
- A way to connect with people working with public sector DLTs

For whom is it?

- Professionals working with public sector DLT applications or aspiring to do so, e.g.:
 - Chief Technology Officers of cities
 - Civil servants working with DLTs and tech projects, smart cities etc.
 - Policy makers interested in the digital transformation of their institutions
 - o Innovations and tech specialists within public

		I	
		administration Researchers Developers/industry professionals How can I register? If you want to follow the YouTube stream free of charge, please register here. We'll send you a link to the stream. If you want to attend the live event, please purchase tickets to the FIWARE Global summit in Gran Canaria here. Please note, that you'll have to buy a ticket to the whole summit – there are no specific Observatory tickets available.	
2. Agenda of the event for the TOKEN website	Pinja Lehtonen	PROGRAMME, TEXT VERSION PROGRAMME OF THE EVENT Live at FIWARE Summit 2022, Gran Canaria and streamed. Times in GMT+1. 11:30 Welcoming words Stefano De Panfilis, FIWARE Foundation COO and TOKEN Consortium Leader 11:35 Introduction the Policy Observatory Pinja Lehtonen, Demos Helsinki 11:40 TOKEN Pioneer Use Cases presented 11:40 Public Funding Distribution 11:50 Transparent Management of Public Accounts 12:00 Last Mile Logistics & Dynamic City Access Management 12:10 Data Valorization Services 12:20 Learning from a scaled DLT Use Case in the public sector Jeroen Wester, Energy Wallet 12:45 Panel discussion: Operational, scaling and policy learnings from Use Cases moderated by Johannes Anttila, Demos Helsinki 13:30 Concluding the event	Ready.



Tweet 3

#PolicyObservatory #FAQ

Why?

14th Sept

For whom?

Professionals working with public sector DLT

How to sign up?

https://token-project.eu/event/4th-token-policy-observatory/ @FIWARE @TOKEN_EU @DemosHelsinki

Linkedin post



4th TOKEN Policy Observatory

Use Cases of DLT in the Public Sector:
Operational Learnings, Policy Recommendations and Scaling Potential

14th Sept, 11:30 - 13:30 (GMT+1), FIWARE Summit 2022, INFECAR, Gran Canaria



Stay up-to-date with the latest on www.fundingbox.com/c/dlt4gov





Welcome to the 4th TOKEN Project Policy Observatory!

17 14th September 2022, at 11.30–13.30 (GMT+1)

at FIWARE Summit, Gran Canaria

The Observatory brings together professionals working with applications of Distributed Ledger Technologies (DLTs) in the public sector to discuss operative learnings, the policy landscape and scaling potential related to current Use Cases.

In addition to presenting <u>four TOKEN Pioneer Use Cases</u> and their lessons so far, we will learn about scaling from an expert from a scaled Case, the <u>Energy Wallet</u>. We will also share thoughts in a panel discussion moderated by the think tank <u>Demos Helsinki</u>.

	Pinja/Ange	At the event, we hope to crystallize the learnings from Use Cases, making it easier to improve and scale similar DLT projects especially in the European context. After the Observatory we will recommend best practices for cities, and the European public sector more widely. We hope to see you in September! P.S. You'll find more information about this event entitled 'Use Cases of DLT in the Public Sector: Operational Learnings, Policy Recommendations and Scaling Potential' here: Event info page https://token-project.eu/event/4th-token-policy-observatory/ Tickets to the live event https://www.eventbrite.com/e/fiware-global-summit-gran-canaria-202 2-tickets-196091122827	Ready &
4. Observatory banner to be used in communicati ons	Pinja/Ange les	4th TOKEN Policy Observatory Use Cases of DLT in the Public Sector: Operational Learnings, Policy Recommendations and Scaling Potential 14th Sept, 11:30 - 13:30 (GMT+1), FIWARE Summit 2022, INFECAR, Gran Canaria Stay up-to-date with the latest on www.fundingbox.com/c/dlt4gov Note: If you need to modify the banner, you can do so here.	has been published on Eventbrite in the stream only registration.
5. Email invitation to be forwarded	Pinja Lehtonen will draft the email	Invitation email, text version Subject: Invitation to TOKEN Policy Observatory, 14th September Message: Welcome to TOKEN's Policy Observatory event! The essentials: 14th September 2022, 11:30–13.30 GMT+1	Ready. The picture version sent to TOKEN all list 14th July and to all the PUCs separatel y.



You are cordially invited to join our fourth Policy Observatory. This event brings together professionals working with applications of Distributed Ledger Technologies (DLTs) in the public sector to discuss operative learnings, the policy landscape and scaling potential related to current Use Cases.

In addition to presenting four <u>TOKEN Pioneer Use Cases</u> and their lessons so far, we will learn about scaling from an expert from a scaled Case, <u>the Energy Wallet</u>. We will also share thoughts in a panel discussion moderated by the think tank <u>Demos Helsinki</u>.

At the event, we hope to crystallize the learnings from Use Cases, making it easier to improve and scale similar DLT projects especially in the European context. After the Observatory we will recommend best practices for cities, and the European public sector more widely.

You will find the programme below. We hope to see you in September!

Register to view the stream online (free)

<u>Purchase tickets to the FIWARE Summit in person</u> (charges apply)

Please note, that to attend in person, you'll have to buy a ticket to the whole summit – there are no specific Observatory tickets available.

Programme (GMT+1 Time zone):

11:30-Welcoming words by TOKEN Consortium Leader

11:35-Introduction the Policy Observatory

11:40-TOKEN Pioneer Use Cases presented

11:40-Public Funding Distribution

11:50-Transparent Management of Public Accounts

12:00-Last Mile Logistics & Dynamic City Access Management

12:10-Data Valorization Services

12:20-Learning from Energy Wallet, a scaled DLT Use Case in the public

12:45 – Panel discussion: Operational, scaling and policy learnings from

Use Cases moderated

13:30-Concluding the event

(Invitation email with pictures sent by Pinja separately, 14th July)

BRIEFING MATERIALS FOR THE SPEAKERS

WHAT DO WE NEED FROM THE PUCs?

MOST IMPORTANTLY

At least one person physically present 14th September 2022, at 11.30–13.30 (slot reserved) at the <u>Fiware Summit 2022</u>, Gran Canaria, <u>INFECAR</u>

BEFORE THE EVENT

- Participating in the promotion of the event to your contacts: **inviting potential participants** to join from your own network by email.
 - A draft email will be provided by Pinja Lehtonen July 15th
 - If possible, please share TOKEN's event promotion tweets and Linkedin posts

DURING THE EVENT

- A speaker who can present the PUC and knows it well (is familiar with challenges, has been thinking about scaling, involved in the PUC in practice, is familiar with regulation/policies regarding the operating environment)
 - Giving a short presentation (max. 10 minutes) on
 - What does the PUC do and where?
 - What has worked well?
 - What have been the most pressing challenges?
 - Participating in the panel discussion led by Demos Helsinki, able to discuss
 - Have there been challenges with policies and regulations?
 - What would need to change policy-wise?
 - What can we learn from each other with regards to scaling?
 - Operational challenges and learnings?
 - Please note Demos Helsinki will not cover the travel expenses or conference fees of PUCs or their contacts, but if the PUCs have the budget for it, they could.

WHAT DO WE WISH FROM THE EXTERNAL SPEAKER?

☐ Being physically present 14th September 2022, at 11.30–13.30 (slot reserved)
NFECAR, Fiware Summit 2022, Gran Canaria
- A presentation of a Scaled Use Case, DLT in the public sector (25 min slot reserved)
☐ A very brief presentation of their case (5 min)
☐ How has the scaling been done in their case?
Opportunities and challenges in practice and policy-wise?
☐ Comments on the presented TOKEN Pioneer Use Case and thoughts about their

scaling potential

- Participating in a panel discussion with TOKEN Pioneer Use Cases led by Demos Helsinki on the topics (45 min slot reserved):
 - Have there been challenges with policies and regulations?
 - What would need to change policy-wise?
 - What can we learn from each other with regards to scaling?
 - Operational challenges and learnings?

WHAT CAN WE OFFER TO THE EXTERNAL SPEAKER?

- Opportunity for mutual learning, networking and dissemination.
- Opportunity to participate in the Fiware summit if interested.
 Demos can cover travels and accommodation for that day and potential conference fee if needed.

MEETINGS

Speaker preparation meetings schedule

SPEAKER PREPARATION MEETINGS SCHEDULE						
Title	Name	Email	Phone	Availability in the summer	Preparation meetings	
TOKEN PUC 1 speaker (Public Funding Distribution)	Lynda O'Mahony	lynda.omahony @fundingbox.c om	+346748805 22	Not available 18th to 30th July.	July 7th with Pinja done. Invited August 25th with all speakers (accepted).	
TOKEN PUC 2 speaker (Transparent Management of Public Accounts)	Konstantinos Glykos	glykos@iti.gr	+3069481873 32		Invited August 25th with all speakers.	
TOKEN PUC 3 speaker (Last Mile Logistics & Dynamic City	Joris Finck	joris.finck@ime c.be	+324768589 85	Joris back from parental leave 11th July. Available after	Ilja and Pinja met July 7th. Invited August 25th with all	

Access Management)				that.	speakers.
TOKEN PUC 4 speaker (Data Valorization Services)	Laura Rodríguez de Lope	laura@tlmat.un ican.es			Was present in August 25th preparation.
Energy Wallet, external speaker and panelist	Jeroen Wester	jeroen.wester @wieswies.nl	+31618517224	Jeroen holiday: from 27-7 to 12-8	Met with Pinja 15th July. Invited August 25th with all speakers (accepted).

Meeting notes

7th July: Pinja, Lynda, Ilja, Angeles

- **Pinja** briefed Lynda and Ilja about the programme and what is expected of the PUCs: One person to speak and participate physically, a short introduction of the PUC before July 20th and sending an email invite to their contacts (email drafted by Pinja).
- **Lynda**'s contact info, substitutes and availabilities in this file now. Lynda will be the speaker for PUC1. She will write the short info of PUC1 to the event website before her vacation (starting 18th June) and send out the invitation email drafted by Pinja to PUC1 relevant contacts before her vacation.
- **Ilja**: PUC 3 will decide the speaker after Joris returns. Availabilities and contacts are in the table.
- **Angeles**: Angeles will organize a stream for the event ASAP. Still to be confirmed if it is possible, but it would be very good to have it.

14th July EBM

Full minutes of the EBM here.

15th July speaker preparation meeting, Pinja and Jeroen: Agenda

WHAT DO WE WISH FROM THE EXTERNAL SPEAKER?

INFECAR, Fiware Summit 2022, Gran Canaria
A presentation of a Scaled Use Case, DLT in the public sector (25 min slot reserved)
A very brief presentation of their case (5 min)
✓ How has the scaling been done in their case?
Opportunities and challenges in practice and policy-wise?
Comments on the presented TOKEN Pioneer Use Case and thoughts about their
scaling potential
Participating in a panel discussion with TOKEN Pioneer Use Cases led by Demos Helsinki
on the topics (45 min slot reserved):
Have there been challenges with policies and regulations?
✓ What would need to change policy wise?
✓ What can we learn from each other with regards to sealing?
✓ Operational challenges and learnings?
✓ WHAT CAN WE OFFER TO THE EXTERNAL SPEAKER?
Opportunity for mutual learning, networking and dissemination.
Opportunity to participate in the Fiware summit if interested.
Demos can cover travels and accommodation for that day and potential conference
fee if needed.

PRACTICALITIES

- Jeroen's holiday: 27-7 till 12-8
- To get the speaker pass (free), could you send your photo and a short bio to angeles.tejado@fiware.org? → Yes, to be sent in July.
- Flights and hotels:
 - → Jeroen will make his flight and hotel reservations in July. Planning to arrive 13th and leave 16th September.
 - Johannes Mikkonen (johannes.mikkonen@demoshelsinki.fi, +358 40 569 4948) will be at the office starting August 3. He can help if there are any questions about the event, travels, etc.
 - I think Demos can only cover one or two hotel nights and the airfare.
 Johannes knows better though. → Still to be determined who'll (or which project) will cover the extra hotel night(s).
 - There are hotel deals for summit participants on the Fiware summit site →
 "plan your visit" → where to stay (you'll see the hotels there)
 - Georgina (georgina@laplazatours.com) is the contact person, please email her for a hotel offer if she hasn't replied to my request to send promo codes by email yet (you are cc:d).

Welcome & goals of the session

What is TOKEN?

What is a policy observatory?

What will we do today?

The TOKEN Project's Fourth Policy Observatory brings together professionals working with applications of Distributed Ledger Technologies (DLTs) in the public sector to discuss operative learnings, the policy landscape and scaling potential related to current Use Cases. The event is the part of TOKEN, a European Union Horizon 2020 funded project working to explore the value of distributed ledger technologies (DLT) in the public sector through the development of an experimental ecosystem.

In addition to presenting four TOKEN Pioneer Use Cases and their lessons so far, we will learn about scaling from an expert from a scaled Case, the Energy Wallet. We will also share thoughts in a panel discussion moderated by the think tank Demos Helsinki.

At the event, we hope to crystallize the learnings from Use Cases, making it easier to improve and scale similar DLT projects especially in the European context. After the Observatory we will recommend best practices for cities, and the European public sector more widely.

TOKEN Policy Observatory meetings are co-creating sessions combining technical, political and academic understanding of using distributed ledger technologies (DLT) in public administration. **Use Cases of DLT in the Public Sector: Operational Learnings, Policy Recommendations and Scaling Potential** is the fourth policy observatory meeting.

For the speakers before the event:

- Thanks for the slides Kostas, Laura and Jeroen! Joris and Lynda, we'll need your slides latest tomorrow at 10 am. Please paste them directly here:
 https://docs.google.com/presentation/d/1MieiBX7mF5POWpaiyRBo7Q_9ZmTY2IBF1QIV-OrtEhE/edit?usp=sharing
- The room is the same as today: Bandama 2.
- Jenny, Johannes and I will be at the room about one hour before the event starts to make sure everything is OK with the streaming etc. It's good if you arrive at 11:20 latest so we can start on time at 11:30.
- We have quite a lot of things to cover in the 2 hours tomorrow, so we'll have to be mindful of staying on schedule. I'll notify the speakers when they have 2 minutes left and when the time is up. If you want to use less time than indicated in the schedule, that's very OK!
- We are leaving for dinner tonight at 8PM from Hotel Cristina's reception. Feel free to join!