

Effective facilitation starts with clarity about purpose and intent. Context is critical and each of the scenarios below provide a different start point for your consideration of using a variety of tools and methods.

Consider these scenarios and share the methods/approaches and people you would typically use. Then rate how well you believe the methods and approaches meet the criteria outlined in the final column.

Scenarios	What methods or approaches would you use for this?	Who would need to participate?	How well do you believe the approach you have chosen meets the following criteria?			
<i>Your Team/Client Group wants to test a new initiative</i> Your team is working on a new need your business partners have described to you and you want to test a few approaches to meet that need.			Engagement of multiple perspectives			
			Need to have room for innovation			
			Need for consensus			
			Need to have room for options			
			Need to have 'expert' knowledge to resolve			
<i>There are 3 well respected internal experts in their field who can't reach agreement.</i>			Engagement of multiple perspectives			
			Need to have room for innovation			
			Need for consensus			
			Need to have room for options			
			Need to have 'expert' knowledge to resolve			

<i>The results of a Customer Feedback Survey are back. What would you do with them?</i>			Engagement of multiple perspectives			
			Need to have room for innovation			
			Need for consensus			
			Need to have room for options			
			Need to have 'expert' knowledge to resolve			