Sterling Public Schools Accessing i-Ready from home

Parents,

Sterling students have been using i-Ready math online lessons at school. The lessons are assigned based on their diagnostic testing this past winter. Students are able to work on these lessons provided you have Internet access and a device that meets the i-Ready specifications. Please see below for more details.

What device does my student need for i-Ready?

Please note, that iPad mini and iPhone are not compatible with i-Ready. You will need an iPad 5th generation or newer (if using an iPad). A 9.7" screen is recommended for optimal resolution.

iOS*	iPad Model
iOS 11.3+	iPad Air (2013)
	iPad Air 2 (2014)
	iPad Pro 9.7" (2016)**
	iPad 5 (2017)
	iPad 6 (2018)
iOS 12.1+	iPad Pro 10.5" (2017)
	iPad Pro 9.7" (2018)
	iPad Pro 11" (2018)

^{*}The i-Ready for Students iPad app requires the use of iOS 11.

Note: iOS 10 is no longer supported.

You can also use a laptop, desktop, or Chromebook.

If you plan to use a computer browser, we recommend Chrome for the best experience.

Please be sure that you use version 78 or higher.

Do I need to download an app?

Yes, if you are using an iOS device (i.e. iPad), you will need to download the "i-Ready for Students" app from the App Store on your device. *We do not currently have guidance for Chromebooks*

^{**}We have not fully certified the 12.9" version of the iPad Pro. This iPad runs at a different resolution with different diagonal dimensions.



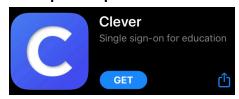
How does my student login once they have the necessary software and app?

The process for students to login from home is slightly different than how they do at school. Students will need to know their personal "Other ID" that is assigned to them by the district. They may not know this and there are directions near the end of this document for you to find the student "Other ID".

Students <u>MUST</u> sign into the Clever portal to access i-Ready - do not try to login to i-Ready directly through their website or the i-Ready app.

After you have the "Other ID", follow the steps below:

Note for iPad users ONLY: If the teacher has supplied a Clever badge (looks like a QR code) for the student, please download the Clever App and go straight to the app to sign in - hold the badge up to the iPad; the iPad camera scans the badge and logs the student in. Skip to Step 4.



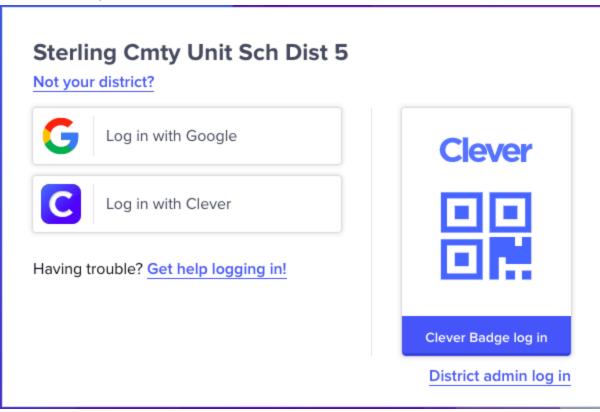
If you are using a laptop, desktop or otherwise not using the Clever app, please follow these instructions:

1. Go to the district Clever login page (recommend that everyone bookmark it) -

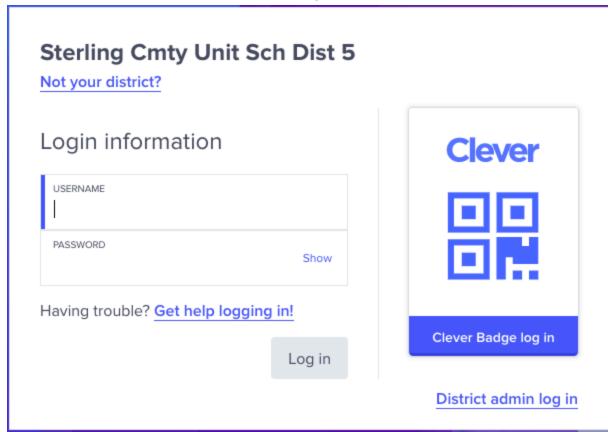
https://clever.com/in/sterlingcusd5

This link is also available underneath Menu - Parents on Elementary school websites.

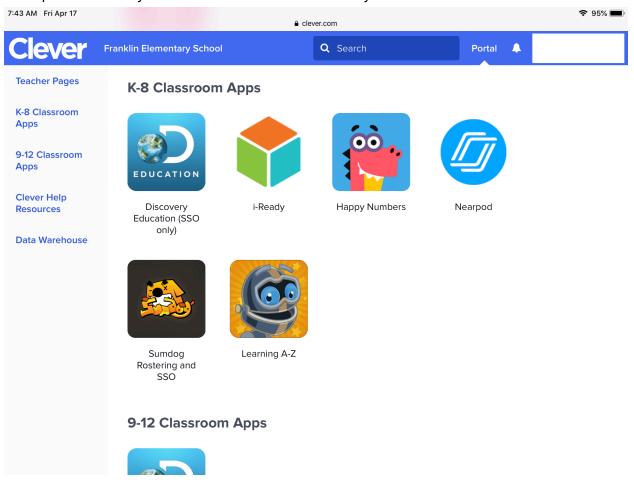
2. Click on the button "Log in with Clever"



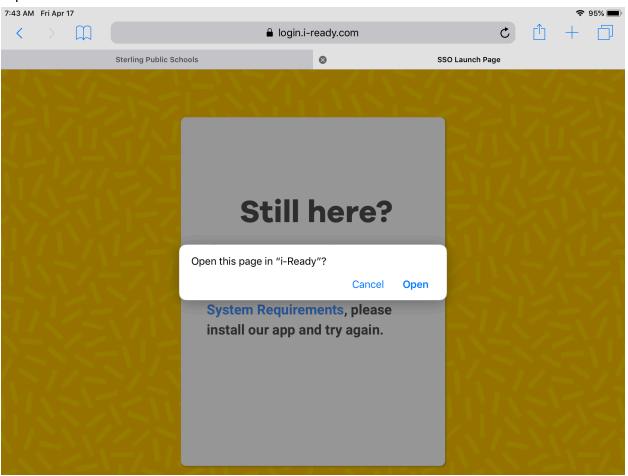
3. Type in the student's "Other ID" as the username and type in the password **sterling1!** (the password is case-sensitive). Then click "Log in".



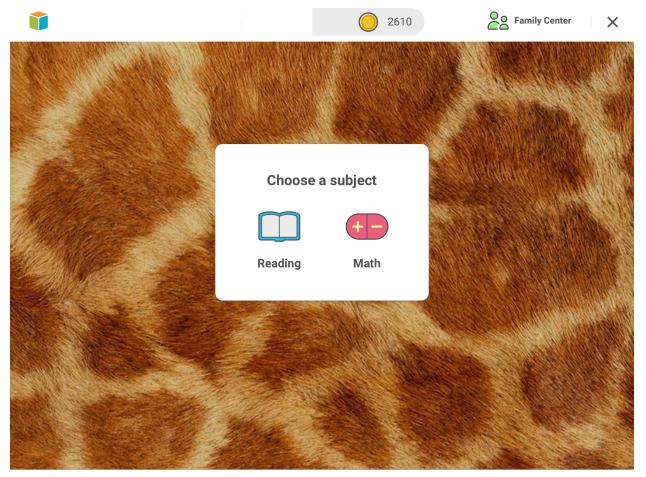
4. Now that you are logged into Clever, students should be able to do the rest as it is the same process as they do at school. Click on the i-Ready icon -



5. If you are using an iPad, you will be prompted to open the page in "i-Ready". Select "Open" -



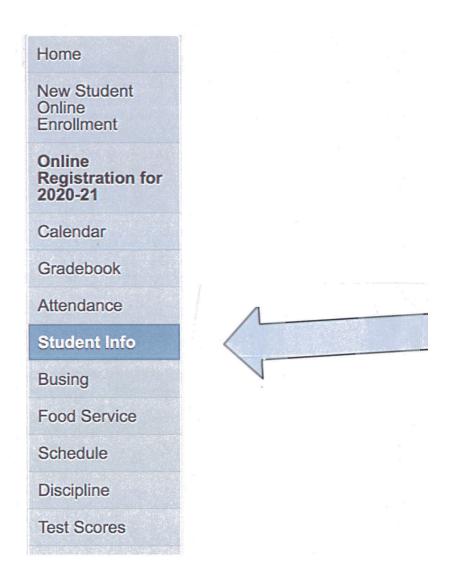
6. The i-Ready app on the iPad should open, and your student can select math or reading -



7. Please note that students are not used to doing the reading lessons. Curriculum Associates/i-Ready are giving all of our students access to the reading portion due to the school closures across the state. It is recommended that students spend 30 minutes a day on each subject.

How do I obtain my child's "Other ID" number?

The "Other ID" can be obtained by logging into Skyward Family Access. Once logged in, go to student information and you will see the Other ID.



Once you are on the student information page, you will see the Other ID shown under your child's picture.

Picture	Call: (815)
	View : }Family
Gender: Female	Age (Birthday):
Language: English	Graduation Year:
Other ID: 13478	Community Service: 0.00 Hours

What if my student cannot get logged in?

Try the following troubleshooting before contacting SPS

- 1. If student cannot login to Clever:
 - a. Check to make sure they are using correct Other ID number
 - b. Check to make sure they are using the password **sterling1!**
- 2. If student cannot get into i-Ready:
 - a. Ensure the iPad is an iPad 5 or newer
 - b. Ensure the software is up to date (must be iOS 12 or higher)
 - c. Ensure the i-Ready app has been downloaded/installed
- 3. If family does not have access to Skyward Family Access
 - a. Send an email to cmstech@sps5.org requesting Skyward assistance. In the email please be sure to include the following:
 - i. Your name
 - ii. Student name
 - iii. Phone number that you can be reached at (used as a last resort only)

b. Tech support will respond within 24 hours. You will receive an email from our Skyward system containing your Login ID and a link to set your password. Please follow the directions in the email carefully.

We have Internet access at home, but we do not have access to any compatible devices and I really want my child to have access to i-Ready. What should we do?

Please complete the At Home Technology Survey form here - https://forms.gle/2RZrV7n6nD6hGN1VA

We will not be distributing any loaner devices until April 3, 2020 (at the earliest) as it will take our tech department time to gather devices and prepare them for distribution. We will communicate with you if/when we are deploying devices.

Questions, comments, or concerns:

Please direct all technology related questions to cmstech@sps5.org

If you have any curriculum related questions regarding i-Ready, please email mbirdsley@sps5.org or call 815-626-5050 ext. 1627 and leave a voicemail. Please include the following in all communication:

- 1. Parent name
- 2. Student name
- 3. Phone number