

Sep 21, 2022 | 📅 Community hours #2

Attendees:

- Kiki
- Tim
- Alom

Notes

- Social Support (10 mins)
 - How to spot spam and troll questions
 - How does the moderation queue and escalation work?
 - When to direct people to go to the forum instead?
- Question and answer (5 mins)
- Contribute time (15 mins)

Action items

- Kiki to update the [Social Support tagging guideline](#)