

Education Safeguarding Contacts Bristol 2026-27

Priority safeguarding contacts		
If you have concerns about a child/young person in Bristol		
If a child is at immediate risk call the police.	POLICE – 999	
To make a referral where a child is likely to suffer, or is suffering, significant harm, call children’s social care.	FIRST RESPONSE – 0117 903 6444	
Out of hours referrals.	EMERGENCY DUTY TEAM – 01454 615 165	
Mental health crisis support, 24 hours a day, 7 days a week.	Bristol Mental Health – 0300 555 0334	
To raise concerns and ask for advice about radicalisation. Also contact First Response where appropriate.	PREVENT DUTY – 01278 647466 PreventSW@avonandsomerset.police.uk	
To liaise with the specialist safeguarding police unit.	Lighthouse Safeguarding Unit (Avon and Somerset Police) – 01278 649228 LighthouseBristol@avonandsomerset.police.uk	
For advice and guidance about whether to make a referral.	Family Help	
South 0117 903 7770	East Central 0117 357 6460	North 0117 352 1499
If you have concerns about a professional working with a child		
To raise concerns and ask for guidance in relation to the conduct of someone who works with children.	Local Authority Designated Officer (LADO) T: 0117 903 7795 KBSP LADO notification form	
For information, advice and guidance in relation to safeguarding policy and procedures		
Safeguarding in Education Team T: 0117 922 2532 E: Safeguardingineducationteam@bristol.gov.uk		
South Advisor Helen Macdonald helen.macdonald@bristol.gov.uk 0117 922 2533	East Central Advisor Elizabeth Male Elizabeth.male@bristol.gov.uk 0117 922 2532	North Advisor Colin Clements Colin.clements@bristol.gov.uk 0117 922 2532

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Additional safeguarding contacts	
Child sexual exploitation	Operation Topaz (Avon and Somerset Police) https://www.avonandsomerset.police.uk/forms/vul
Safer Connections Partnership support: to request non-urgent, non-case-specific support from the Partnership Team, such as consultations, training, or coordination around emerging concerns. E: saferconnections@bristol.gov.uk	
Report a Child Missing from Education	Bristol City Council – Education Welfare https://www.bristol.gov.uk/schools-learning-early-years/children-missing-education-cme
Children affected by forced marriage	Forced Marriage Unit T: 020 7008 0151 E: fmufco.gov.uk
Online safety advice	Professional Online Safeguarding Helpline T: 0344 381 4772 E: helpline@saferinternet.org.uk
Reporting online abuse and grooming	Child Exploitation and Online Protection command https://www.ceop.police.uk/ceop-reporting/
FGM advice	NSPCC FGM Helpline T: 0800 028 3550 E: fgmhelp@nspcc.org.uk
Domestic abuse support in Bristol	Directorate of local and national services https://www.bristol.gov.uk/crime-emergencies/abuse-violence
Young carers – advice and support	Carers Support Centre T: 0117 958 9980 W: https://www.carerssupportcentre.org.uk/young-carers/contact-young-carers/
Whistleblowing professional policy	NSPCC Whistleblowing Hotline T: 0800 028 0285 E: help@nspcc.org.uk
Child and Adolescent Mental Health Service (CAMHS)	
Primary Mental Health Specialists advice – Child and Adolescent Mental Health	
South 0117 340 8121	East Central 0117 340 8600 North 0117 354 6800
Avon and Wiltshire Mental Health Partnership NHS Trust 24/7 crisis line: 0800 953 1919	
Advice around harmful sexualised behaviour.	Be Safe 0117 340 8700 W: https://www.awp.nhs.uk/camhs/camhs-services/HSB-services/be-safe
Sexual behaviours guidance and training.	Brook Traffic Light Tool CPD: Brook Sexual Behaviours Traffic Light Tool (RSE) Course