

Sparky Sun Devil

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Education

Bachelor of Science in Engineering, Major: Mechanical Engineering

December 2025

Arizona State University, Tempe, Arizona

GPA: 3.7/4.0

Relevant Coursework: Hardware Design Languages and Programmable Logic, Advanced Excel in Business

Professional Experience

Change Agent, Changemaker Central, Tempe, Arizona

August 2023 - Present

- Encouraged student participation in internal community service, service-learning, and social entrepreneurship opportunities, resulting in a 20% increase in event engagement.
- Responded to inquiries about community service, service-learning, national service, entrepreneurship, and high-impact careers, achieving a 95% customer satisfaction rating for both in-person and phone interactions.
- Organized and guided tabling and promotional events that align with the mission of Changemaker Central, increasing event attendance by 30%
- Initiated contact with potential student organizations and University departments, successfully establishing partnerships that enhanced event outreach by 25%.

Server, Pita Jungle, Tempe, Arizona

April 2022 - Present

- Provided high-quality customer service to over 50 guests per day, leading to an increase in customer satisfaction ratings.
- Collaborated with team members to craft an outstanding dining experience, resulting in a 25% increase in repeat guest visits.
- Resolved customer service issues using active listening, communication, and teamwork, reducing complaint resolution time by 30%.
- Supported new team members with onboarding, training, and serving, improving new hire performance by 20%.
- Handled cash registers, managed money, and reconciled registers at the end of business hours, achieving a 100% accuracy rate in financial reporting.

Community Experience

Hospital Volunteer, Banner University Medical Center, Phoenix, Arizona

April 2023 - Present

- Assisted medical staff with patient care activities, such as transporting patients and delivering supplies, contributing to a more efficient and responsive healthcare environment.

Summer School Instructor, Valley Vista High School Surprise, Arizona

May 2022 - Aug 2023

- Supervised the daily care of over 30 children aged 5 to 11, while conducting educational classes on first aid, CPR, and basic swimming skills, enhancing their safety knowledge and physical abilities.
- Maintained regular communication with family members, providing updates on their child's progress and achievements, fostering trust and engagement.

Academic Projects

Introduction to Management Communication, Arizona State University, Tempe, Arizona

Spring 2022

- Created a marketing dashboard using Microsoft Office and analytics software, effectively tracking and analyzing key metrics to enhance data-driven decision-making.
- Assigned responsibilities to group members according to their strengths and interests, optimizing teamwork and improving project efficiency by 20%.
- Collaborated with teammates to present findings, utilizing research-based articles to reinforce our work and conclusions, leading to a 30% increase in presentation effectiveness.