Privacy Policy

This privacy policy explains how Cymon AI (“we,” “our,” “us”) uses the personal data we collect from you when you use our website and applications.

What data do we collect?

When you use our website or applications, we may collect:

- Technical information (device type, browser, operating system, IP address).
- Usage information (features used, time spent, clickstream).
- Preferences (language, time zone, accessibility settings).

If you sign in with third-party services (e.g., Microsoft or Google), we may also collect:

- Name
- Email address
- Profile information with the provider
- Calendar events
- Files or emails (only if you explicitly connect services such as Outlook, Gmail, Google Drive, or SharePoint).

How do we collect your data?

We collect your data in several ways:

Directly from you

- When you register online, request a demo, or subscribe to services.
- When you complete surveys, provide feedback, or contact us via support channels.

- When you use our applications or view our website (via cookies).

Via third-party services

- When you connect your Microsoft or Google account.
- From business intelligence providers (ZoomInfo, Apollo, LinkedIn) in accordance with applicable laws.

How will we use your data?

Cymon AI uses your personal data only where lawful, including:

- **Consent** – when you connect third-party apps or services.
- **Contract** – to perform services for you or your employer.
- **Legal obligation** – to comply with applicable laws.
- **Legitimate interests** – to improve and secure our services.

We use your data to:

- Provide access to Cymon AI applications.
- Deliver insights, briefings, summaries, and account research.
- Enhance product features.
- Prevent fraud and unauthorized access.

If connected, data from Microsoft and Google Services is used only to enable user-facing features in Cymon AI. We never use this data for advertising.

Some limited data may be shared with subprocessors (listed on cymon.ai) under **Zero Data Retention** policies.

Marketing

Cymon AI may send information about products or services you may like. You can opt out anytime by contacting **privacy@cymon.ai** or by following unsubscribe links in our communications.

What are your data protection rights?

You have the right to:

- Access your personal data.
- Correct inaccurate or incomplete data.
- Request deletion of your data.
- Restrict or object to processing.
- Request portability of your data.

We will respond within one month of receiving your request. Contact: **privacy@cymon.ai**

What are cookies?

Cookies are small text files placed on your device to collect standard internet log information and visitor behavior information.

How do we use cookies?

Cymon AI uses cookies to:

- Recognize users and store preferences.
- Track usage patterns for analytics.
- Improve security and session management.

What types of cookies do we use?

- **Strictly necessary cookies** – required for website functionality.

- **Functionality cookies** – store preferences like language and location.
- **Analytics cookies** – help us understand usage and improve features.
- **Advertising cookies** – may be used to deliver relevant content.

How to manage your cookies

You can configure your browser to refuse cookies or notify you before accepting them. However, some features of Cymon AI may not function properly without cookies.

Privacy policies of other websites

Our website may link to external sites. This privacy policy applies only to Cymon AI. If you click a link to another website, their privacy policy applies.

Changes to our privacy policy

Cymon AI reviews and updates this privacy policy regularly. The latest version will always be posted on this page.

How to contact us

If you have questions about this policy, your data, or wish to exercise your rights, please email: **privacy@cymon.ai**