

Privacy Policy of CAD IMMIGRATION

At CAD IMMIGRATION, we respect and value the privacy of our clients. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you engage with our immigration services, both online and in person. You agree to the practices described in this policy by using our services.

1. Information We Collect

We may collect the following types of personal information:

- **Personal Identification Information:** Name, contact details (email, phone number), date of birth, nationality, and other personal information necessary for immigration services.
- **Immigration-related Information:** Passport details, visa or permit history, employment information, education background, family details, financial documents, and any other information needed to process your immigration application.
- **Payment Information:** Credit card details, bank account information, or other payment methods used to pay for our services.
- **Other Communications:** Any information you provide through emails, forms, or consultations.

2. How We Use Your Information

We collect and use your personal information for the following purposes:

- **Immigration Services:** To assess your eligibility, process your application, and provide you with accurate immigration advice.
- **Communication:** To respond to your inquiries, provide updates on your case, and communicate important information related to your application.
- **Payment Processing:** To complete transactions for the services we provide.
- **Marketing and Promotions (with consent):** To inform you about services, news, or updates that may be of interest to you.
- **Legal Compliance:** To comply with legal and regulatory obligations, including those required by immigration authorities.

3. How We Protect Your Information

We implement industry-standard security measures to protect your personal information, including:

- **Encryption:** All sensitive data (e.g., payment information) is transmitted securely using encryption technology.
- **Access Control:** Access to your information is restricted to authorized personnel only, based on the need to know.
- **Data Storage:** Your personal data is stored in a secure manner, either electronically or in physical files, with measures to prevent unauthorized access.

4. Disclosure of Your Information

We do not sell, rent, or lease your personal information to third parties. However, we may disclose your information in the following situations:

- **Service Providers:** We may share your information with third-party providers who assist us in delivering services, such as payment processors or legal consultants.
- **Government and Regulatory Bodies:** As required by law, we may share your information with immigration authorities, government agencies, or law enforcement.
- **Legal Requirements:** If necessary, we may disclose your information to comply with legal processes, court orders, or other legal obligations.

5. Cookies and Tracking Technologies

Our website may use cookies or other tracking technologies to enhance your experience and gather analytical data. Cookies help us understand how you interact with our website and improve the functionality of our services.

- You can control or disable cookies through your browser settings. However, disabling cookies may impact the functionality of some parts of our site.

6. Your Rights Regarding Personal Information

You have the right to:

- **Access Your Information:** Request a copy of the personal information we hold about you.
- **Correct Your Information:** Request corrections to any inaccurate or incomplete data we have on file.
- **Delete Your Information:** Request that we delete your personal information, subject to legal and contractual obligations.

- **Opt-out of Marketing:** You can opt-out of receiving promotional emails or communications from us at any time by following the instructions in the message or contacting us directly.

7. Retention of Personal Information

We retain your personal information only for as long as necessary to fulfill the purposes for which it was collected, including compliance with legal, accounting, or reporting requirements. After that period, we securely delete or anonymize your information.

8. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from minors. If you believe that we have inadvertently collected information from a child, please contact us to request its removal.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we make changes, we will update the "Effective Date" at the top of this page and notify you if necessary. Please review this policy regularly for any updates.

10. Contact Us

If you have any questions or concerns about how your personal information is handled, or if you would like to exercise any of your rights, please contact us at:

CAD IMMIGRATION

80 Maritime Ontario Blvd, Brampton

Phone: 2898015048

Email: info@cadimmigration.com

By using our services, you consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy.

