

Authenticated Experience FAQs

Question	Answer
Do I have to create a profile?	No, you can continue as a guest. However, your information won't be auto-filled.
How do I create a profile on SCORE.org?	To create a profile on SCORE.org, visit the website and look for the "Login" button on the top right of SCORE.org, then click the "Business Owner" link. Follow the prompts to enter your contact information and set up your account.
What information do I need to provide when creating a profile?	When creating a profile, you must provide your name, email address, phone number and zip code. Additionally, you can give information about your business and your preferences. This will help SCORE learn more about you and your business needs.
How will my information be used?	Your information will be stored in our system and used to automatically fill in forms for events, courses and website "contact us" forms to save you time. This is also the first step in creating a more personalized experience. For more information about how we use your information, please review our privacy policy .
Is my personal information secure?	Yes, your personal information is stored securely in our system. We use industry-standard security measures to protect your data.
Which forms will be automatically filled with my information?	If you have an account and are logged in, your information will be automatically entered into the following types of forms: ● Engage event forms and MRE forms ● Recorded webinars and courses ● Contact form
Why aren't all forms auto-filled?	Some forms are hosted on external sites and cannot be auto-filled. These include: ● SCORE National (HQ) live webinars ● Third-party registrations like Zoom, Eventbrite, etc. Future feature: ● Volunteer application ● Partner form and interview request form

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How can I update my profile information?	You can update your profile information by logging into your account on SCORE.org and editing your profile details.
What should I do if my information isn't auto-filled correctly?	If your information isn't auto-filled correctly, you can manually enter it. You can also check your profile to ensure your details are current.
Can I delete my profile and personal information from the system?	You can request to delete your profile and personal information by contacting SCORE.org's support team .
Who has access to my profile information?	Authorized SCORE.org personnel and volunteers will have access to your profile information to assist you and provide services— privacy policy .
Will I receive any notifications or emails after creating a profile?	You may receive notifications or emails about events, courses, or services you sign up for. You can manage your email preferences in your profile settings.
Can I use my profile to register for events and courses more quickly?	Yes, having a profile allows your information to be auto-filled, making the registration process for events and courses quicker and easier.
What if I forget my profile login details?	If you forget your login details, you can reset your password by clicking the "Forgot Password" link on the login page.
How often should I update my profile information?	You should update your profile information whenever there are changes to your contact details or preferences to ensure your information is current.