

School Managed Chromebooks

Log In Instructions for School Managed Chromebooks

1. Connect to your home Wi-Fi

- The **Wi-Fi “Network not available”** window should appear. Select your home Wi-Fi network.
 - **If you do not see that window:**
Click the **time** in the bottom-right corner. Click the **Wi-Fi** button in the upper left of the pop-up and select your home Wi-Fi network.
- Enter your home Wi-Fi password.
- Click Connect.

2. Sign in to the Chromebook

- Sign in using your child’s **@byramhills.net** school account.
 - Your child should already know their school account credentials. This information will also be shared through ParentSquare.
 - Your child must not be signed in as a guest or with a personal Google account.

3. Chrome, ClassLink & Google Classroom

- After signing in, the Chrome browser should open automatically, and a ClassLink tab should appear.
- If Chrome does not open:
 - Click the Chrome icon on the shelf at the bottom of the screen.
- If the ClassLink tab does not open:
 - Click the Byram bookmarks folder in the upper-left corner of the Chrome browser and select ClassLink -OR- go directly to <https://launchpad.classlink.com/byramhills>
- On the ClassLink sign-in page, click the “Sign In With Google” button. Your child does not need to enter a username or password.
- Once logged in, open Google Classroom and select the appropriate class.

4. Chromebook Tips

- Charge the Chromebook whenever it is not in use.
- The Chromebook must travel to school **each day, fully charged**, in your child’s backpack.
- The charger may stay at home during the school year and **must be returned at the end of the school year**.

Tech Support

Please submit a ServiceNow ticket using the Parent/Student Service Desk Portal at <https://hric.service-now.com/student>

Wampus E-Resources page

Additional information can be found at <https://www.byramhills.org/wa-eresources>

Personal Devices

Log In Instructions for Personal Devices

1. Personal Chromebooks

- At the login screen, click “Add person” at the bottom.
 - This opens a new login window.
- Log in with your child’s school account.
- Please see <https://support.google.com/chromebook/answer/1059242> for additional help.

2. Other Devices (PC, Mac, Tablet, or Phone)

- Make sure the **Chrome Browser or App is installed**
 - Download from <https://www.google.com/chrome/> or your device’s app store.
- Open Chrome and **log in with your child’s school account**.
- Please see <https://support.google.com/chrome/answer/185277> for device-specific sign-in instructions.

3. Account Information

- Your child should already know their school account credentials. This information will also be shared through ParentSquare.
- If prompted to **sync your account**, click **Yes**.
- Your child must **not** be logged in as a guest or with a personal Google account.

4. Chrome, ClassLink & Google Classroom

- After logging into Chrome, go to ClassLink.
- On the ClassLink sign-in page, click the “Sign In With Google” button. Your child does not need to enter a username or password.
- Once logged in to ClassLink, open Google Classroom and select the appropriate class.

Tech Support

Please submit a ServiceNow ticket using the Parent/Student Service Desk Portal at <https://lhric.service-now.com/student>

Wampus E-Resources page

Additional information can be found at <https://www.byramhills.org/wa-eresources>